

Roy, Lauren

From: Blanch, Belinda on behalf of Adjudication
Sent: Monday, 21 April 2008 10:16 AM
To: Chisholm, Shane; Roy, Lauren
Subject: FW: eBay new policy [SEC=UNCLASSIFIED]
Categories: SEC=UNCLASSIFIED
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From: Daniel Robinson [redacted]
Sent: Sunday, 20 April 2008 10:05 PM
To: Adjudication
Subject: eBay new policy

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Hello ACCC,

As i understand it, this email is to show you why I believe eBays new policy is not for the greater good of its users.

My reasons are as follows:

- 1) There is no other online auction web site that has the dominance of eBay today. This is relevant because if eBay is aloud to make what ever policys they like, I as a consumer have very little options to take my business else where. This is like a monopoly. It's not a crime or wrong to be so widely popular, but it has to be noted that with great power has the possibly of great abuse. If eBay were some small start up company and made such demands people could choose not to use their services much more easily as they do not have the market.
- 2) As PayPal is owned by eBay, it appears that eBay Australia is making this decision purely to generate more profits, and it does not have the best interests of its users at heart.
- 3) Claims of PayPal being the most secure way to pay for auctions are not necessarily true, and are deceptive in nature. We note that other international eBay sites have not enforced such strict payment rules. So why not make this change Internationally, why not make everyone "secure"?

Kind regards,

Daniel Robinson