

**Roy, Lauren**

---

**From:** Blanch, Belinda on behalf of Adjudication  
**Sent:** Monday, 21 April 2008 10:02 AM  
**To:** Chisholm, Shane; Roy, Lauren  
**Subject:** FW: eBay and PayPal [SEC=UNCLASSIFIED]  
**Categories:** SEC=UNCLASSIFIED  
**ACCC Classification:** SEC=UNCLASSIFIED

---

**From:** Alexander Trikojus [redacted]  
**Sent:** Monday, 21 April 2008 9:04 AM  
**To:** Adjudication  
**Subject:** eBay and PayPal

**EXCLUDED FROM  
PUBLIC REGISTER**

I have always paid by direct deposit or cash on collection and have ignored auctions that require PayPal (only) because of past problems with that organisation. Paying by direct deposit means I can choose the account to debit (personal or business), it shows on bank statements almost immediately, and I am aware that this method allows the seller to reduce their costs.

The so-called buyer protection is very limited: there are enough safeguards in the existing format, and in particular the feedback system, to ensure that goods arrive.

I have not yet been a seller, but I fail to understand why eBay should be allowed to double-dip for each transaction – watch the fees rise in the future if you allow this.

Alexander Trikojus