

Roy, Lauren

From: Blanch, Belinda on behalf of Adjudication
Sent: Monday, 21 April 2008 10:48 AM
To: Chisholm, Shane; Roy, Lauren
Subject: FW: EBAY UNFAIR PAYMENTS [SEC=UNCLASSIFIED]

Categories: SEC=UNCLASSIFIED
ACCC Classification: SEC=UNCLASSIFIED

-----Original Message-----

From: mikblyth [redacted]
Sent: Saturday, 19 April 2008 6:05 PM
To: Adjudication
Subject: EBAY UNFAIR PAYMENTS

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We strongly disagree with what Ebay is trying to make us do with Paypal, and I feel the only reason EBAY wants us to use Paypal only is purley motivated by profits, BECAUSE EBAY OWNS PAYPAL.

We even had a situation where we had a bad transaction on ebay, we asked ebay to investigate they took 46 days to investigate and then we claimed with Paypal and paypal told us that the time limit to claim is 45 days and as we left it for 46 days we didnt get a refund on the \$200.00 we spent as the claim time was over 45 days. so much for security.

this is despite Ebay owning Paypal, this claim was just a blatent cop out to not refund us.

I cannot think of one business where I am dictated to on how to pay for my goods. so why should ebay introduce this unfair system, a system where all we are doing is paying more fees to ebay.

and besides if ebay are really doing it for security why are they not allowing other payment options that are just as secure. whats wrong with a bank cheque (ie not personal cheque) what about a post office order, or paymate, eway, direct one, the list goes on for secure internet transactions. I will tell you why PROFIT AND GREED.

Michael Blyth

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