

Roy, Lauren

Subject: FW: eBay International A.G. notification N93365 [SEC=UNCLASSIFIED]
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From: Kym Rogers [REDACTED]
Sent: Friday, 18 April 2008 6:53 PM
To: Adjudication
Subject: eBay International A.G. notification N93365 [SEC=UNCLASSIFIED]

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Hello.

Please see below for my submission to the ACCC. Thank you for the opportunity to do so.

I am seriously concerned that this move by eBay to force all users into using Paypal could set the precedent for other companies and services to follow suit and start restricting the choice of payment methods. I also have concerns that this is in effect monopolizing the payment methods so that eBay just makes more money. This move encourages covertly the use of credit cards, as this payment is instantaneous. It is akin to renting a shop from Westfields, then Westfield tells you that you can only accept their store cards only.

What about people who do not have/do not want online banking or paypal? Should they be prevented from using eBay, when they have a fear of using online banking services? Currently there is the option to use bank deposit at the bank counter, bank cheque or money order, these will be abolished, and any seller or buyer caught using these methods will be penalised.

What about the sellers of pick up items, who are forced to offer paypal, when paypal has no acceptable proof of shipment when an item is picked up? EBay can and will refund the buyer who decides to complain that they have not received their goods, despite the fact they have picked them up, because the seller has no acceptable proof of shipment.

What about our rights to make our own choices in a free and democratic society, and why are eBay allowed to remove them? EBay repeatedly state that they are not the seller, but are the provider of the medium with which to trade. If this is the case, then why are they permitted to make decisions affecting many online businesses as well as the Mum and Dad sellers, and the buyers. EBay are also creating an unfair and uneven playing field, in allowing the buyers to leave whatever feedback they like, but forcing the sellers into leaving none. To my thinking, this will render the feedback system currently in place totally useless.

Please do the right thing and prevent these changes from occurring.

Thank you,

Kym Rogers

22/04/2008