

isaSKILLS**JOB futures**
NATIONAL COVERAGE • LOCAL EXPERTISE

QUALITY EMPLOYMENT YOUTH AND TRAINING SERVICES TO WEST QUEENSLAND

ADMINISTRATION

HEAD OFFICE
EMPLOYMENT SERVICES
ADMINISTRATION
 9 West Street, Mount Isa Q 4825
 Telephone: (07) 4747 3535
 Facsimile: (07) 4749 4591
 Email: reception@isaskills.org

YOUTH SERVICES

Sports Parade
 Mount Isa Q 4825
 Telephone: (07) 4747 3100
 Facsimile: (07) 4743 1756
 Email: youth@isaskills.org

TRAINING SERVICES

Enid Street, Mount Isa Q 4825
 PO Box 1285
 Telephone: (07) 4743 4595
 Facsimile: (07) 4749 5609
 Email: training@isaskills.org



A&N: 73 697 336 567

CLONCURRY

5 Scarr Street
 Cloncurry Q 4824
 Telephone: (07) 4742 1150
 Facsimile: (07) 4742 0972
 Email: cloncurry@isaskills.org

LONGREACH

5/109 Eagle Street
 Longreach Q 4730
 Telephone: (07) 4658 0555
 Facsimile: (07) 4658 0456
 Email: adreach@isaskills.org

SERVICES:

Training
 Adult Training Courses
 Youth Development
 Employment Programs
 Placement Support
 Community work placement

REGISTERED TRAINING ORGANISATION

Australian Training Network
 Workplace Training
 Vocational Training

David Hatfield
 A/g General Manager
 Adjudication Branch
 Australian Competition and Consumer Commission
 GPO Box 3131
 Canberra ACT 2601

Dear Sir,

Applications for Authorisation by Job Futures Ltd
A91084, A91085, 25th March 2008

I am writing in support of Job Futures applications for Authorisation and Interim Authorisation.

Mount Isa Skills Association Inc. trading as IsaSKILLS has been delivering a mix of employment, training, and youth programs for federal and state government departments since 1992.

The organization is delivering record levels of service in 2007/2008. The Quality Endorsed Status of IsaSKILLS has been around since 1997 and the status of quality policy and procedures are now fundamental to all of the organizational operations. The organization has devolved from a \$1M turnover (pa) and 15 staff to an organization that is approaching \$10M (pa) employing 80 staff throughout North West and Central West Queensland. IsaSKILLS has delivery sites in Mount Isa (3), Cloncurry, Normanton(2), Longreach and is delivering services into Queensland Indigenous communities at an increasing rate including Mornington Island, Doomadgee, and also Alpurrurulam in the Northern Territory. The organizational structure is made up of a board of a Non Profit Registered Charity overseeing a management structure that includes a CEO and 7 line managers controlling a variety of critical streams of service delivery.

IsaSKILLS has continued to align its services to the identified target groups, currently:

Longterm Unemployed.
 Jobseekers with disabilities.
 Disadvantaged youth.
 Indigenous people.
 Previously unemployed and underemployed parents and carers.
 Other people experiencing barriers in the skilled labour market

IsaSKILLS has been a member of Job Futures since February 2001.

The market for government funded employment services is extremely competitive. The contractual and performance management arrangements that operate in the sector are complex and changing. Since its creation in 1998, it has become harder for small-medium size organisations to enter and retain a place in the market – particularly in Job Network. Yet these organisations play an important role in ensuring that services for disadvantaged people meet the specific needs of local communities.

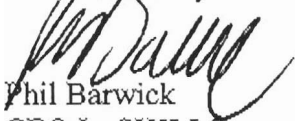
My organisation delivers a range of local programs and services to our community which are important to community well being [give examples of local linkages/projects etc]. We are able to link these initiatives with our employment programs, delivered as part of Job Futures.

As a national provider, Job Futures is able to tender for and deliver programs that are nation or Statewide. This enables organisations like mine to participate in delivery of these programs where otherwise we would not be able to do so. For example we deliver the Green Corps programme – which engages 17-20 year olds in environmental projects – under sub contract to Job Futures in our community. Job Futures Ltd is contracted to deliver this across NSW, ACT, NT and Queensland.

Job Futures unique collaborative arrangement enables organisations like IsaSKILLS to deliver quality services while retaining their local focus and identity. We are able to access resources through Job Futures (like on line reporting tools, training and support) which, as a lone provider, we could not.

ISaSKILLS supports this application for authorisation and believes that the continued operation of the Job Futures model contributes to a more diverse market for government funded employment services.

Yours sincerely



Phil Barwick
CEO IsaSKILLS

April 21, 2008