

Roy, Lauren

From: Blanch, Belinda on behalf of Adjudication
Sent: Friday, 18 April 2008 11:49 AM
To: Chisholm, Shane; Roy, Lauren
Subject: FW: Public Formal Complaint: Regarding eBays Forced Paypal system [SEC=UNCLASSIFIED]
Importance: High
Follow Up Flag: Follow up
Flag Status: Green
Categories: SEC=UNCLASSIFIED
ACCC Classification: SEC=UNCLASSIFIED

From: Peter Gamble [mailto:[\[REDACTED\]](mailto:)] **EXCLUDED FROM PUBLIC REGISTER**
Sent: Friday, 18 April 2008 11:21 AM
To: Adjudication
Subject: Public Formal Complaint: Regarding eBays Forced Paypal system
Importance: High

To whom it may concern,

I hereby formally lodge a Public Submission sighting detriment over eBays proposed forcing of PayPal (an eBay owned company) onto all Australian buyers and sellers on the eBay Australia website.

We will be affected by eBays force of Paypal in the following ways:

1. We will no longer be able to continue selling our products on eBay Australia as a business due to increased fees forced on us by the change.
2. We will no longer be able to purchase any items from eBay Australia's website after the forced PayPal regime comes into place due to the fact we don't use PayPal for safety reasons.
3. Sellers across eBay Australia will have to either raise the price of their products to compensate for the additional fees incurred by eBays force of PayPal, or they will need to bare the forced second set of fees as a loss to their business, or they will need to cease trading on eBay due to profit margins which will then be uneconomical for most sellers.
4. Although I run my own Sole Trader business, it is a business we have built up on eBay Australia since 2000, we have many eBay customers who are return customers purchasing new items on eBay from us also, I cannot bare the cost of eBays forced PayPal fees on the product range we have successfully sold on eBay for the last two years (inhouse designed software packages), nor can I afford to lose business due to our \$2000 pr/month mortgage.

If eBays proposed force of PayPal onto all buyers and sellers goes ahead, we will have no option but to not only shut down our eBay sales completely, but also likely the loss of my business and possibly our home also.

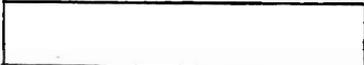
I am strongly in favour of Freedom of Choice which is what Australia should be about, not about accepting a dictatorship regime aimed at gouging sellers of more fees (which is exactly what eBay will be doing, under the guise of 'safety' and 'confidence' of which there will be none), it's a common fact that PayPal has a very much less than perfect track record when it comes to Safety, and PayPal also claim to be the 'leader' in online transactions, which is untrue, the majority of world transactions remain bank transactions, horror stories of PayPal's abuse of authority can be found using any search engine also.

18/04/2008

We believe that Bank Transactions are the most secure/safest transaction method, in preference to PayPal, and millions of Australian buyers and sellers are voicing exactly that on the petition websites against PayPal Force across the world.

Cordially,

Peter B. Gamble



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Australian News: Consumer Rights: eBay Australia are planning to force all buyers and sellers to use a single payment method only (paypal) as of June 17th 2008. Visit the online petition against eBays forced policy at: http://www.petitiononline.com/mod_perl/signed.cgi?ebayau&1. A global sellers strike is being organised for May 1st also. Don't let eBay dictate to you how your payment will be made, **fight for your consumer rights to choose!**