

**Roy, Lauren**

---

**From:** Peter Rose [peter@lystown.com]  
**Sent:** Friday, 18 April 2008 11:09 AM  
**To:** Roy, Lauren  
**Subject:** Re: eBay International A.G. notification N93365 [SEC=UNCLASSIFIED]

Good Morning

please treat my email's as a public submission

I wish to further comment in that I have been advised today by Lucy@ ebay and via Sadiq Virani my appointed Ebay manager that

If a buyer refuses to use Paypal as the payment method the the Ebay seller is instructed by Ebay to cancel the sale.

Further the proposition that paypal is a safe and secure way of receiving customers payments is flawed in that recently paypal rejected some of my customers credit cards even though they were valid transactions. these transactions were successfully made via paymate. I raised this issue with my paypal manager Edgarr R @paypal and he was unable to explain this neither was he able to assure me that it would not happen again. Many of my customers refuse to use paypal and if their only option is paypal they will shop elsewhere

kind regards

Peter Rose  
Lystown Pty Ltd

**EXCLUDED FROM  
PUBLIC REGISTER**

----- Original Message -----

**From:** Roy, Lauren  
**To:** undisclosed-recipients:  
**Sent:** Friday, April 18, 2008 10:36 AM  
**Subject:** eBay International A.G. notification N93365 [SEC=UNCLASSIFIED]

Good morning

Thank you for your email regarding the eBay International A.G. notification N93365.

The ACCC has commenced a public consultation process regarding this notification and is seeking submissions from interested parties. As a potentially interested party, you are invited to comment on the issues outlined in the attached letter. Alternatively, please indicate if you wish us to treat your email as a public submission regarding the notification.

<<IP LETTER.pdf>>

Kind regards

Lauren

**Lauren Roy**

Adjudication

Australian Competition and Consumer Commission

GPO Box 3131 | 23 Marcus Clarke St | CANBERRA ACT 2601

Tel: 02 6243 4940 |

---

18/04/2008

**Roy, Lauren**

---

**From:** Peter Rose [peter@lystown.com]  
**Sent:** Thursday, 17 April 2008 6:43 PM  
**To:** Roy, Lauren  
**Subject:** Spam: regarding the eBay International A.G.notification N93365

Regarding the eBay International A.G. notification N93365.

Regarding Ebays submission

It is my considered opinion that this submission is flawed and untruthfull.

Ebay is solely motivated by greed in this attempt to deprive the Australian public of choice in the payment method used for on line purchases.

This is obvious to all who operate an Ebay on line business. If Ebay were serious or genuine about reducing fraud on the ebay site there are many other options and simple actions that can be used.

For instance the simple process of verifying all users similar to the banking 100 point system would alleviate much of the problems. Ebay has taken little or no action in this regard.

Paypal itself is a problem with many complaints going to the Banking Services ombudsman  
Paypal a wholly owned subsidiary of ebay does not offer any service here in Australia and all Australian users are forced to deal with persons in the USA who often have no knowledge or empathy with local conditions in australia.

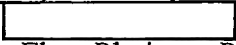
Dispute resolution dealing with an overseas entity is extremely difficult.

For these reasons the ACCC should be aware that this is a blatant grab for cash and should not be fooled by any attempt to disguise it as anything else.

Peter Rose

Managing Director  
Lystown Pty Ltd

**EXCLUDED FROM  
PUBLIC REGISTER**

  
Ebay Platinum Powerseller