

**Roy, Lauren**

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**From:** Blanch, Belinda on behalf of Adjudication  
**Sent:** Friday, 18 April 2008 8:55 AM  
**To:** Chisholm, Shane; Roy, Lauren  
**Subject:** FW: eBay International AG - Notification - N93365 [SEC=UNCLASSIFIED]

**Categories:** SEC=UNCLASSIFIED  
**ACCC Classification:** SEC=UNCLASSIFIED

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-----Original Message-----

**From:** Stephen Ransom [mailto:[\[REDACTED\]](mailto:)]  
**Sent:** Thursday, 17 April 2008 4:09 PM  
**To:** Adjudication  
**Subject:** eBay International AG - Notification - N93365

Re: eBay proposal

Our family acts as both seller and buyer on eBay. It avoids PayPal wherever possible.

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Before being bought by eBay, PayPal was one of a number of independent companies that claimed to provide certain security services between buyer and seller over the internet.

PayPal was bought by eBay and is now a wholly owned subsidiary. Having bought PayPal, eBay now wishes to make its use mandatory by consumers. Doing so would close out any current or future competitors in the security services market.

Having very large market share, one arm of the company is now trying to force its consumers to purchase from another arm something that most of them see as significantly flawed and do not want.

eBay claim to be doing so on the grounds of some "higher good". Since eBay's consumers are unable to see the advantages claimed then the consumers should be forced to purchase the item against their will.

If, as they say (5.2) eBay wishes to address "trust and safety" issues then it can easily offer a secure option on its website with the characteristics that it wishes to make mandatory and to which, if eBay's argument is valid, sellers and buyers seeking security will flock.

Dr. Stephen Ransom

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