Job Shop Pty Ltd As trustee for Tangentyere Council Charitable trust No.3 Trading as

TANGENTYERE JOB SHOP

ABN 95 157 446 237

Job Seeking Made Easy



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David Hatfield A/g General Manager Adjudication Branch Australian Competition and Consumer Commission GPO Box 3131 Canberra ACT 2601

Applications for Authorisation by Job Futures Ltd A91084, A91085, 25th March 2008

Dear David,

I am writing in support of Job Futures' applications for Authorisation and Interim Authorisation.

The Tangentyere Job Shop is an Indigenous owned and controlled, not for profit enterprise arm of Tangentyere Council, based in Alice Springs. The Charter of Tangentyere Council is to "relieve poverty, sickness, destitution, distress, suffering, misfortune or helplessness of Aboriginal people in Central Australia".

The Job Shop began delivering employment services programs and services in the year 2000. Our focus is on Indigenous employment, training and development, for town based people, and in the communities and outstations of Titjikala, Santa Teresa, Harts Range, Utopia and Ti Tree.

The Tangentyere Job Shop has been a member of Job Futures since 2002. We recognised that as a small, stand alone organisation we had limited prospects of surviving in the employment services market, and sought out a relationship with a not for profit network with values shared by us.





The market for government funded employment services is extremely competitive. The contractual and performance management arrangements that operate in the sector are complex and changing. Since its creation in 1998, it has become harder for small-medium size organisations to enter and retain a place in the market – particularly in Job Network. Yet these organisations play an important role in ensuring that services for disadvantaged people meet the specific needs of local communities. Through the Job Futures network, Indigenous communities in Central Australia gain access to programs and services that would otherwise be denied to them. The Federal Government Intervention has highlighted just how disadvantaged bush mob are, and the focus of the Job Futures model is on local engagement and local solutions, rather than a one size fits all.

Job Futures' unique collaborative arrangement enables organisations like the Tangentyere Job Shop to deliver quality services while retaining their local focus and identity. We are able to access resources through Job Futures (like on line reporting tools, training and support) which, as a lone provider, we could not.

The Tangentyere Job Shop supports this application for authorisation and believes that the continued operation of the Job Futures model contributes to a more diverse market for government funded employment services.

Yours sincerely

Peter Strachan Managing Director

1 April 2008