



**Australian  
Competition &  
Consumer  
Commission**

Our Ref: N92929  
Contact Officer: Eve Massey  
Contact Number: (02) 6243 1354

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4 June 2007

Ms Nerida Dettl  
Principal Solicitor  
Group Legal  
Suncorp Group  
Level 16  
36 Wickham Terrace  
BRISBANE QLD 4001

Dear Ms Dettl

**Re: Notification lodged by GIO General Limited notification N92929**

I refer to the above exclusive dealing notification lodged with the Australian Competition and Consumer Commission (the ACCC) on 25 May 2007. The notification has been placed on the ACCC's public register.

GIO proposes to offer taxi vouchers to customers under motor vehicle insurance policies who elect to acquire repair services from a Recommended Repairer. It is proposed that this taxi voucher may be used by customers for reasonable travel between the Assessing Centre or from the place of business of a Recommended Repairer, to the customer's home and/or place of employment.

The parties have described the conduct as:

*The Applicant proposes to enter into an arrangement with Recommended Repairers such that the Applicant will:*

- (a) give or allow or offer to give or allow a benefit in relation to the supply or proposed supply of the Product on the condition that the customer acquires repair Services from a Recommended Repairer;*
- (b) refuse to give or allow or offer to give or allow a benefit in relation to the supply of the Product for the reason that the customer has not acquired or has not agreed to acquire Repair Services from a Recommended Repairer.*

Legal immunity conferred by the notifications will come into force on 8 June 2007.

On the basis of the information that you have provided, it is not intended that further action be taken in this matter at this stage.

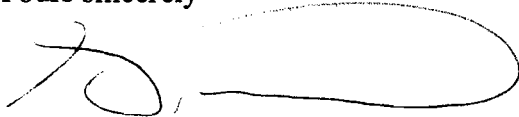


As with any notification, please note that the ACCC may act to remove the immunity afforded by the notification at a later stage if it is satisfied that the likely benefit to the public from the conduct will not outweigh the likely detriment to the public from the conduct.

A copy of this letter has been placed on the ACCC's public register.

If you wish to discuss any aspect of this matter, please do not hesitate to contact Eve Massey on (02) 6243 1354.

Yours sincerely

A handwritten signature in black ink, appearing to be 'Scott Gregson', written over a horizontal line.

**Scott Gregson**  
**General Manager**  
**Adjudication Branch**