



**Australian
Competition &
Consumer
Commission**

Our Ref: C2006/2127
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[Address]

Dear

**Re: Australian Property Institute application for minor variation to authorisation
- determination**

The Australian Competition and Consumer Commission (the ACCC) has issued a determination varying authorisation A90545 in respect of the application for minor variation lodged by the Australian Property Institute (API) on 20 November 2006.

The minor variation application relates to the API's complaint regime.

For the reasons set out in the determination, the ACCC considers that the proposed changes to the API's complaint regime are generally minor in nature and do not reduce the benefits associated with the complaints process.

While the ACCC has authorised the majority of changes, it declined to authorise proposed changes to the availability of appeal processes in relation to minor complaints noting the potential for such changes to impact upon the net benefits of the complaints process.

Application for review

Pursuant to section 101 of the *Trade Practices Act 1974*, a person dissatisfied with this determination may apply to the Australian Competition Tribunal for its review. An application for review must be made within 21 days of the date of this determination; that is, on or 15 March 2007. If no application to review is lodged by this date, the ACCC's determination will come into force on 16 March 2007.

A copy of the determination is available on the ACCC's website at <www.accc.gov.au>.



This letter has been placed on the ACCC's public register. If you wish to discuss any aspect of this matter or would like a copy of the determination sent to you, please do not hesitate to contact Ilona Balint on (02) 6243 1113.

Yours sincerely

A handwritten signature in black ink, appearing to read "Scott Gregson", is written over a light grey rectangular background.

for Scott Gregson
General Manager
Adjudication Branch

Interested Parties

Real Estate Institute of Australia
Valuer-General
Department of Land Information - WA
Valuer-General Victoria
Department of Sustainability and Environment
Royal Institute of Chartered Surveyors