



**Australian
Competition &
Consumer
Commission**

Our Ref: C2007/2137
Contact Officer: Gavin Jones
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10 December 2007

Kate Dickson
Corporate Lawyer
Insurers Hotline
PO Box 342
TOOWONG QLD 4066

Dear Ms Dickson

**Third line forcing notifications N9217 & N93218 –
Auto and General Insurance Company Limited and Insurers Hotline Pty Ltd**

I refer to the above third line forcing notifications lodged with the Australian Competition and Consumer Commission (ACCC) on 15 November 2007.

You have described the notified conduct as Auto and General Insurance Company, through its agent, Insurers Hotline, proposing to provide customers with the opportunity to purchase an optional extra on their car insurance policy that will allow the insured to use a hire car for up to 14 days following an accident involving the insured car. Under the proposed arrangements the insured must accept hire car services from a third party provider nominated by Insurers Hotline.

Legal immunity conferred by the notifications commenced on 29 November 2007.

On the basis of the information that you have provided, it is not intended that further action be taken in this matter at this stage.

As with any notification, please note that the ACCC may act to remove the immunity afforded by these notifications at a later stage if it is satisfied that the likely benefit to the public from the conduct will not outweigh the likely detriment to the public from the conduct.

A copy of this letter has been placed on the ACCC's public register. If you wish to discuss any aspect of this matter, please do not hesitate to contact Gavin Jones on 03 9290 1475.

Yours sincerely

Scott Gregson
General Manager
Adjudication Branch