



Australian
Competition &
Consumer
Commission

Our Ref: N92602 & N92603
Contact Officer: Monica Bourke
Contact Number: (02) 6243 1272

PO Box 1199
Dickson ACT 2602
470 Northbourne Ave
Dickson ACT 2602

ph (02) 6243 1111
fax (02) 6243 1199

www.accc.gov.au

28 August 2006

Ms Eloise Lawrie
Solicitor
Group Legal
Suncorp-Metway Limited

Dear Ms Lawrie

**Re: Notifications lodged by Suncorp Metway Insurance Limited and GIO
General Limited notifications N92602 & N92603**

I refer to the above exclusive dealing notifications lodged with the Australian Competition and Consumer Commission (the ACCC) on 14 August 2006. The notification has been placed on the ACCC's public register.

SMIL and GIO propose to offer taxi vouchers to customers under motor vehicle insurance policies who elect to acquire repair services from a Recommended Repairer. It is proposed that this taxi voucher may be used by customers for reasonable travel between the Assessing Centre or from the place of business of a Recommended Repairer, to the customer's home and/or place of employment.

The parties have described the conduct as:

The Applicant proposes to enter into an arrangement with Recommended Repairers such that the Applicant will:

- (a) give or allow or offer to give or allow a benefit in relation to the supply or proposed supply of the Product on the condition that the customer acquires repair Services from a Recommended Repairer;*
- (b) refuse to give or allow or offer to give or allow a benefit in relation to the supply of the Product for the reason that the customer has not acquired or has not agreed to acquire Repair Services from a Recommended Repairer.*

Legal immunity conferred by the notifications came into force on 28 August 2006.

On the basis of the information that you have provided, it is not intended that further action be taken in this matter at this stage.

As with any notification, please note that the ACCC may act to remove the immunity afforded by the notification at a later stage if it is satisfied that the likely benefit to the

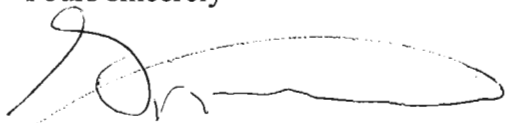


public from the conduct will not outweigh the likely detriment to the public from the conduct.

A copy of this letter has been placed on the ACCC's public register.

If you wish to discuss any aspect of this matter, please do not hesitate to contact Monica Bourke on (02) 6243 1272.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Scott Gregson', with a long horizontal flourish extending to the right.

Scott Gregson
General Manager
Adjudication Branch