



Our Ref: N92153  
Contact Officer: David Hatfield  
Contact Number: 02 6243 1266

**Australian  
Competition &  
Consumer  
Commission**

14 November 2005

Mr Ian Male  
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Dear Mr Male

**Re: Third line forcing notification Nos. N92153-92155 lodged by  
TransACT Capital Communications Pty Ltd, ACTEW Retail Ltd  
and AGL ACT Retail Investments Pty Ltd.**

I refer to the above third line forcing notifications lodged with the Australian Competition and Consumer Commission (ACCC) on 11 October 2005.

You have described the conduct as the offer of an \$87 credit to a Grapevine ISP account on condition that customers enter into a 24 month service agreement with TransACT for fixed line telephony and broadband service and agree to obtain one or more of the three Grapevine broadband internet plans and maintain that plan for a minimum period of no less than 12 consecutive months.

Legal immunity provided by the notification commenced on 25 October 2005.

On the basis of the information that you have provided, it is not intended that further action be taken in this matter at this stage.

As with any notification, please note that the Commission may act to remove the immunity afforded by this notification at a later stage if it is satisfied that the likely benefit to the public from the conduct will not outweigh the likely detriment to the public from the conduct.

As discussed, please find a refund of the \$100 paid in excess fees.

This letter has been placed on the Commission's public register. If you wish to discuss any aspect of this matter, please do not hesitate to contact David Hatfield on 02 6243 1266.

Yours sincerely

Scott Gregson  
General Manager  
Adjudication Branch

