



Our Ref: N 31144

Contact Officer: John Wunsch
Contact Phone: 02 6243 1231

**Australian
Competition &
Consumer
Commission**

29 July 2005

Mr Stuart Ariss
Insolvency Administrators
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Dear Mr Ariss

Re: Juice Station Franchising Pty Ltd (under Administration):
Product safety problems

We understand that you are the Administrator for Juice Station Franchising Pty Ltd, which currently has immunity against prosecution for third line forcing via Notification N 31144.

A franchisee, Mr Ahmed Kilani, has recently brought to the Commission's attention his concerns about the safety of the plastic juice bottles supplied by the franchisor. Mr Ahmed has provided copies of complaints from customers in relation to both cut lips from sharp bottle edges and a serious choking hazard presented by loose pieces of hard plastic found within the bottles. One choking incident involved an 11 year old boy.

On the basis of the evidence presented to the Commission by Mr Ahmed, it would appear that the bottles supplied under this franchise by the franchisor are presenting unacceptably serious safety hazards for consumer.

Unless this problem can be addressed and eliminated quickly, the Commission will give urgent consideration to revoking the Notification and utilising other available product safety remedies.

We require your written response on this important safety issue by cob Friday 5 August 2005.

Yours sincerely

Nigel Ridgway
General Manager
Compliance Strategies Branch

