

suzannegrae

17th September 2003

Ms Jennifer McNeill
Commissioner
Australian Competition and Consumer Commission
PO Box 1199
Dickson ACT 2602

By email: Jennifer.mcneill@accc.gov.au

Dear Ms McNeill

Suzanne Grae Corp Pty Ltd supports the ACCC's rejection of the Application by the banks seeking to implement zero EFTPOS interchange fees, and fully supports the position of the Australian Retailers Association ("ARA") in relation to this matter.

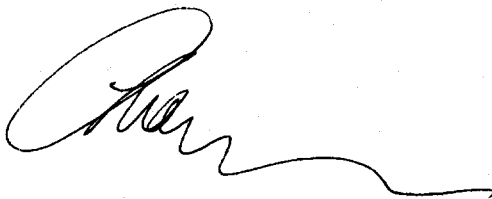
We acknowledge that some change to the current EFTPOS fee structure is required, but we do not support a wholesale change to zero interchange fees for EFTPOS transactions. The current fee structure is based on transparent pricing principles, and the fees charged to retailers are much lower than they would otherwise be.

The banks would have retailers believe that a reduction or removal of EFTPOS interchange fees means reduced costs for the industry and consumers - this is definitely not the case. All retailers, big and small, will be required to pay higher bank fees for EFTPOS transactions. These higher costs will in turn be passed on to all consumers through higher prices for goods and services.

The reforms supported by the banks will see a transfer of costs from the banks to retailers, and ultimately to cardholders. The only winners therefore will be the cardholders' banks who will not be required to pay interchange fees to retailers' banks. Instead the retailers' banks will have no option but to recover this lost revenue from all retailers.

We fully support the ACCC's decision to reject the Application for zero EFTPOS interchange fees by the banks as the proposal will only result in an increase in the cost of doing business for all retailers.

Yours sincerely



Carole Molyneux
Chief Executive Officer