



**Australian Competition & Consumer Commission**

Our Ref: N90843,N90844,N90845,N90846  
Your Ref: LWC:981356  
Contact Officer: Alex Georgievski  
Contact Phone: 02 6243 1329

PO Box 1199  
Dickson ACT 2602  
470 Northbourne Ave  
Dickson ACT 2602  
Australia

Ph (02) 6243 1111  
Fax (02) 6243 1199

19 November 2001

Ms Liza Carver  
Gilbert Tobin  
GPO Box 3810  
Sydney NSW 2000

Dear Ms Carver

**Re: Third Line Forcing Notifications N90843, N90844, N90845 and N90846 by AGL**

I refer to the third line forcing notifications lodged by AGL on 27 February 2001 with the Australian Competition and Consumer Commission. These notifications detailed an offer by AGL and its associated retail partners whereby AGL offers a range of interest-free repayment options to customers who acquire selected appliances from AGL's retail partners.

The notifications have been placed on the Commission's public register. Legal immunity for the third line forcing notifications came into effect on 13 March 2001. On the basis of the information that you have provided, I do not propose to make further inquiries in relation to the notified conduct at this stage.

I thank you for your response of 10 October 2001, addressing concerns the Commission had about the supply terms of gas and electricity once customers had entered into the interest-free agreement. According to your response, it would not be possible for AGL or ActewAGL to disconnect customers due to default on their appliance contracts.

Please note that the Commission may act to remove the immunity afforded by this notification at a later stage if it is satisfied that the public benefit arising from the notified conduct does not outweigh the public detriment arising from the conduct.

This letter has been placed upon the Commission's public register. If you wish to discuss any aspect of this matter further, please do not hesitate to contact Alex Georgievski on (02) 6243 1329.



Yours sincerely

A handwritten signature in black ink, appearing to be 'R C G'.

**Tim Grimwade**  
**A/g General Manager**  
**Adjudication Branch**