



Our Ref: AA1000529
Contact officers: Alex Reed, 02 6243 1364
Simon Bell, 02 6243 1232

23 Marcus Clarke Street
Canberra ACT 2601
GPO Box 3131
Canberra ACT 2601
tel: (02) 6243 1111

1/10/2020

Angus Nardi
Executive Director
Shopping Centre Council of Australia

adjudication@acc.gov.au
www.acc.gov.au

By email: [REDACTED]
Cc: [REDACTED]

Dear Mr Nardi

Shopping Centre Council of Australia Limited (SCCA) application for re-authorisation of the Casual Mall Licensing Code of Practice AA1000529 – request for information

I refer to the above-mentioned application for revocation of authorisations A91591 & A91592 and substitution of replacement authorisation AA1000529 lodged with the Australian Competition and Consumer Commission (the ACCC) on 11 September 2020.

In order to assist the ACCC's assessment of the SCCA's application for re-authorisation, the ACCC requests the SCCA provide the information and documents set out in **Attachment A** by **16 October 2020**.

A copy of this letter and your response (subject to any request for material to be excluded) will be placed on the ACCC's public register.

If you wish to discuss any aspect of this letter, please contact Alex Reed on 02 6243 136 or Simon Bell on 02 6243 1232.

Yours sincerely

Danielle Staltari
Director
Adjudication

Attachment A

1. Please provide information regarding how the Code Administration Committee (**CAC**) has engaged with shopping centre tenants and other interested parties over the last two financial years (2018-2019 and 2019-2020) to facilitate:

- a. awareness of the Code and promotion of its dispute resolution measures
- b. enhancements to the Code and its dispute resolution measures.

Please include any information evidencing the effect of this engagement. For example, showing consistent provision of the Fact Sheet to retail tenants and licensees.

2. Please provide examples of disputes brought to the CAC's attention, or otherwise resolved by the SCCA's members under the Code, in the last two financial years including:
 - a. the date the complaint was made
 - b. the parties to the dispute
 - c. the nature of the complaint
 - d. the outcome of dispute resolution process.
 - e. A summary of any responses or complaints in relation to the outcome.
3. Please provide copies of agendas, minutes, and any material considered by the Code Administration Committee for each meeting in the last two financial years.