

ACCC request for information to TPG, 30 September 2022

Follow-up questions in relation to TPG's 23 September response to Question 2 of ACCC information request dated 14 September 2022

TPG notes in its response to Question 2 that "As at 31 August 2022, TPG has approximately [REDACTED] 4G FWA customers in the 17% Regional Coverage Zone."

As FWA will only be supplied to TPG on a 5G standalone basis, we would like to confirm TPG's plans for its current [REDACTED] 4G FWA customers in the 17% Regional Coverage Zone in the event that the Proposed Transaction is authorised:

1. Provide confirmation as to whether TPG's 4G FWA customers in the 17% Regional Coverage Zone will be provided an upgrade to 5G FWA as it becomes available.
2. Provide confirmation as to whether TPG's 4G FWA customers will have to wait 6 months for access to 5G FWA, given that TPG must wait 6 months for access to the 5G sites pursuant to the Proposed Transaction.
3. Provide confirmation as to whether TPG's 4G FWA customers will be able to remain on 4G FWA during the 6-month wait period so that no customer is left without a service.