

6 January 2020

To Mr David Jones
General Manager – Adjudication Branch, Merger
and Authorisation Review
Australian Competition & Consumer Commission
23 Marcus Clarke Street
Canberra ACT 2601
david.jones@accc.gov.au

Copy adjudication@accc.gov.au

Dear Mr Jones

British Airways Plc and Qatar Airways Q.C.S.C. – joint application for interim authorisation and authorisation

We act for British Airways Plc (BA) and Qatar Airways Q.C.S.C. (QR) (together, the Parties).

#### The Joint Business Agreement

The Parties entered into a Joint Business Agreement in 2016 (the **JBA**), as amended on 15 May 2018. Under the JBA, the Parties may, subject to any necessary regulatory approvals, co-ordinate their air passenger services on the London-Doha, Edinburgh-Doha and Manchester-Doha routes and on more than 80 routes behind and beyond each of London and Doha.

#### Proposed expansion of co-ordination under the JBA

The Parties now wish to co-ordinate their air passenger services on routes beyond and behind their respective hubs in London and Doha (the **B&B Routes**).

The B&B Routes comprise all routes between BA's 'offline' points in Australia and the United Kingdom and QR's offline points in Western Europe.

The B&B Routes originate or terminate in four Australian cities: Adelaide, Canberra, Melbourne and Perth, each of which are 'offline' destinations for BA.

Currently, BA offers customers the ability to travel to and from these Australian cities through its code share arrangements with Qantas and/or QR and QR flies its own planes to these four Australian cities.

An "offline" route is one where the airline does not operate its own aircraft on the route but serves the route, if at all, only via competitive connecting code share or interline arrangements with third-party airlines.



We are instructed to lodge a joint application with the Commission for:

- interim authorisation pursuant to sub-section 91(2)(d) of the Competition and Consumer Act 2010
   (Cth) (Act); and
- authorisation under sub-section 88(1) of the Act for a term of five years,

to allow BA and QR to co-ordinate their activities on the B&B Routes.

The joint application focuses on the following nine B&B Routes, which have been identified as having passenger densities above a *de minimis* threshold:

- 1 ADL-LON (Adelaide London);
- 2 MEL-LON (Melbourne London);
- 3 PER-LON (Perth London);
- 4 CBR-LON (Canberra London);
- 5 ADL-MAN (Adelaide Manchester);
- 6 MEL-EDI (Melbourne Edinburgh);
- 7 PER-EDI (Perth Edinburgh);
- 8 MEL-MAN (Melbourne Manchester); and
- 9 PER-MAN (Perth Manchester).

The B&B Routes do not include services where the origin or destination port is or will be Sydney. Sydney is an "online" O&D for both parties and is, therefore, not within the scope of the JBA.

The Parties will continue to operate as independent competitors for the supply of air passenger services where the origin or destination port is Sydney.

The co-ordination will not involve any air cargo services and, with the exception of the London-Doha trunk route, will not involve any co-ordination of capacity.

This letter and its attachments contain the documents, data and information required by the Commission's written guidance for Applications for Authorisation for Proposed Conduct (**Guidance**).<sup>2</sup>

#### Structure of the joint application for interim authorisation and authorisation

The Parties' joint application consists of the following:

- a confidential version of the joint submission (see Confidential Attachment A-1 to this letter). A
  non-confidential version of the joint submission, 'marked restriction of publication of part claimed', is
  also attached (see Attachment A-2 to this letter)<sup>3</sup>; and
- copies of the Parties' signed declarations pursuant to the Commission's Guidance (see Attachment B to this letter).

As referenced below, the Parties submit that their proposed co-ordination will not lead to any customer detriment and is likely to benefit the public.

Australian Competition & Consumer Commission, Application for authorisation for proposed conduct (November 2017).

The joint submission includes the information, data and documents requested by the Commission on pages 2 to 4 of the Guidance.



#### No detriments to competition

The co-ordination will not have any measurable detriments to competition including because:

- the Parties have been code sharing on the routes between Doha and Adelaide, Melbourne, Perth and Canberra since late May 2018;
- the B&B Routes have low annual densities and the incremental increases in market shares on any
  of these routes (and particular, the nine B&B routes) will not be significant. The co-ordination will not
  have any material effect on concentration BA's or QR's individual share of any passenger category
  on those routes;
- other Airlines, including Emirates, Qantas and Etihad will continue to impose substantial competitive pressure on the Parties; and
- SkyTeam and Star Alliance have similar or larger shares than oneworld.

#### Likely benefits to the public

The co-ordination will likely result in a number of benefits to the public, including:

- greater flexibility and choice of flights and connecting services for passengers wishing to travel between Australia and Europe or the Middle East;
- optimised scheduling across each of BA and QR, allowing them to more efficiently meet demand with existing capacity;
- seamless booking and check-in on both Parties' websites;
- a more attractive range of fares and fare combinability;
- seamless journeys when connecting between BA's and QR's services; and
- enhanced access to both Parties' frequent flyer plans and lounges beyond what is offered through oneworld.

#### Payment of prescribed filing fee

We have paid, by way of electronic funds transfer on 18 December 2019, the prescribed filing fee of \$7,500 for the application of interim authorisation and application for authorisation.

Please refer to Attachment C for proof of payment.

#### Claim for confidentiality

The information in **Confidential Attachment A-1** and any information contained in any of the other Attachments to this letter that is marked as Confidential, is confidential to BA and/or QR (as applicable).

If the confidential information were to become publicly available, BA and/or QR (as applicable) would likely suffer commercial detriment and, in relation to some of the information, be exposed to proceedings for breach of its contractual and equitable obligations of confidentiality.

The Parties request, pursuant to section 89(5) of the Act that the confidential information described above be excluded from the Commission's public register.

Further, the Parties consider that the confidential information described above relates to the Commissions' core statutory function of administering and enforcing the Act.

Accordingly, the Parties consider that the information comprises "protected information" as defined by section 155AAA(21)(a) of the Act.

Please contact us if the Commission would like any further information.

Thank you for your assistance.

## KING&W<sup>①</sup>D MALLESONS 金杜律师事务所

Yours sincerely

Sharon Henrick | Partner, Head of Competition Law & Regulatory, Australia King & Wood Mallesons T Christopher Kok | Senior Associate Competition Law & Regulatory King & Wood Mallesons

T + M -



# British Airways Plc and Qatar Airways Q.C.S.C.

Joint Business Arrangement

Joint application for interim authorisation and final authorisation





NON-CONFIDENTIAL VERSION - RESTRICTION OF PUBLICATION OF PART CLAIMED

6 January 2020

Any information that is confidential to BA and that should not be shared with Qatar, is in red text.

Any information that is confidential to Qatar and that should not be shared with BA, is in purple text.

Any information that is confidential to BA and Qatar is in green text – this information can be shared between BA and Qatar but not with third parties.

### King & Wood Mallesons

Level 61
Governor Phillip Tower
1 Farrer Place
Sydney NSW 2000
Australia
T +61 2 9296 2000
F +61 2 9296 3999
DX 113 Sydney

www.kwm.com

# Joint application for interim authorisation and final authorisation

### Contents

| 1          | Executive summary  | 3      |
|------------|--|--------|
| 4.4        | DA's and OD's Isint Dusings Assessed                                       |        |
| 1.1<br>1.2 | BA's and QR's Joint Business Agreement Rationale for the JBA               | 3<br>3 |
| 1.3        | Staged implementation of the JBA   | 4      |
| 1.4        | Joint application for Interim and Final Authorisation for                  | •      |
|            | Proposed Conduct   | 4      |
| 1.5        | The B&B Routes   | 4      |
| 1.6        | The Nine B&B Routes  | 5      |
| 1.7        | What the Proposed Conduct will not involve                                 | 5      |
| 1.8        | Summary of reasons in support of the application for Interim               |        |
|            | and Final Authorisation  | 6      |
| 2          | Potential application of Part IV Division 1 and / or section 45 of the Act | 6      |
| 3          | British Airways  | 7      |
| 3.1        | BA's operations in Australia   | 7      |
| 3.2        | Name, address (registered office), telephone number and                    | •      |
|            | ACN  | 8      |
| 3.3        | Email address for service of documents in Australia                        | 8      |
| 4          | Qatar  | 8      |
| 4.1        | QR's operations in Australia   | 8      |
| 4.2        | Name, address (registered office), telephone number and                    |        |
|            | ACN  | 9      |
| 4.3        | Email address for service of documents in Australia                        | 9      |
| 5          | The JBA  | 9      |
| 5.1        | Co-ordination under the JBA  | 9      |
| 5.2        | Financial arrangements under the JBA                                       | 10     |
| 5.3        | The Nine B&B Routes in particular are important to the                     |        |
|            | Parties' abilities to compete  | 10     |
| 5.4        | Value-added services for passengers  | 10     |
| 5.5        | Drive for efficiency is increasingly necessary for airline success         | 10     |
| 6          | Counterfactual scenario  | 11     |
| 6.1        | Future with and without the Proposed Conduct                               | 11     |
| 7          | The Proposed Conduct will not cause any appreciable detriments             | 11     |
| 7.1        | The Proposed Conduct will be confined to BA's offline points               |        |
|            | in Australia   | 11     |
| 7.2        | There is no significant competitive overlap between the                    |        |
|            | Parties  | 11     |
| 7.3        | Competitive constraints on each of the Nine B&B Routes                     | 12     |
| 7.4        | Other characteristics of the Nine B&B Routes                               | 16     |

| 7.5        |  | n to Sydney will be excluded from the Proposed  |    |
|------------|--|---|----|
|            | Condu  | uct   | 16 |
| 8          | 8 Air passenger services between Australia and the UK / I  |   | 16 |
| 8.1        | Releva   | ant area of competition   | 16 |
| 8.2        | Other  | airlines on the Australia-UK / Europe routes  | 17 |
| 8.3        | Existir  | ng competitors are vigorous and effective   | 19 |
| 8.4        | The N  | ine B&B routes in particular are highly contestable   | 23 |
| 8.5        | Custo  | mers have the ability to completely bypass the Parties  | 23 |
| 9          | The Proposed Conduct will result in benefits to the public |   | 23 |
| 9.1        | The P  | roposed Conduct will increase competition   | 24 |
| 9.2        | Passe  | engers will enjoy more compelling travel options  | 24 |
| 9.3        |  | ngers will enjoy improved customer services   | 24 |
| 9.4        |  | roposed Conduct will result in efficiencies and lower   |    |
|            | fares  |   | 24 |
| 10         | No ap  | preciable detriments to the public  | 26 |
| 11         | Net benefits are likely to outweigh public detriments      |   | 26 |
| 12         | Term of authorisation sought                               |   | 26 |
| 13         | Application for interim authorisation                      |   | 26 |
| 13.1       | Test fo  | or granting interim authorisation   | 26 |
| 13.2       |  |   | 27 |
| 14         | Concl  | usion   | 27 |
| Sche       | dule 1   | Confidential Joint Business Agreement between BA and  |    |
|            |  | QR  | 29 |
|            | dule 2   | The B&B Routes  | 30 |
| Schedule 3 |  | BA's Fact Sheet   | 31 |
| Schedule 4 |  | QR's Fact Sheet   | 32 |
| Schedule 5 |  | Estimated shares on the Nine B&B Routes   | 33 |
| Schedule 6 |  | Complete data set for all airlines on the routes referred to in Schedule 5  |    |
| Schedule 7 |  | Persons who may be impacted by the Proposed Conduct   | 45 |
| Schedule 8 |  | Robert J Calzaretta, Jr., Yair Eilat, and Mark A Israel,<br>Competitive Effects of International Airline Co-operation,<br>Journal of Competition Law & Economics, Volume 13,<br>Issue 3, September 2017 | 47 |
|            |  | issue 3, September 2017   | 47 |

# Joint application for interim authorisation and final authorisation

#### 1 Executive summary

#### 1.1 BA's and QR's Joint Business Agreement

On 17 November 2016 British Airways Plc (**BA**) and Qatar Airways Q.C.S.C. (**QR**) (collectively, **the Parties**) entered into a confidential Joint Business Agreement (the **JBA**). The JBA was amended on 15 May 2018.<sup>1</sup>

The JBA covers the Parties' air passenger services on all routes between the UK and Qatar, including the trunk route London-Doha, and on more than 80 routes behind and beyond (**B&B**) each of London and Doha.

In late summer 2016, before implementing the proposed joint business arrangement, the parties undertook a formal self-assessment under the UK Competition Act 1998 and Article 101 of the Treaty on the Functioning of the European Union. On an informal basis, BA met with the Competition and Markets Authority and discussed the proposed arrangement with the European Commission. Both authorities indicated that they did not envisage opening an investigation into the joint business.

#### 1.2 Rationale for the JBA

Both BA and QR operate between London and Doha. QR also operates from UK regional cities direct to Doha (BA only operates these regional routes one-stop via London). On the London-Doha route, the parties share any incremental revenues generated [CONFIDENTIAL TO BA AND QR].<sup>2</sup> These arrangements ensure metal neutrality within the joint business on the London-Doha route where both parties' metal is present.

QR operates all of the Doha B&B routes included in the joint business and BA operates all of the London B&B routes included in the joint business. The Parties have implemented enhanced code share commission on these connecting sectors, and on QR's non-stop routes between Doha and regional UK destinations, to ensure the appropriate incentivisation for the Parties to sell these connections over Doha or London as relevant.

The principal objective of the JBA was (and continues to be) to give BA and QR access to "offline" origin and destination ports (**O&Ds**)<sup>3</sup> to enable each of them to offer more choice of destinations to customers and to compete more effectively on Europe / UK to Asia / Australasia / Middle East / Africa routes with other Gulf carriers, most notably Emirates and Etihad, Turkish Airlines and the large competing global alliances, SkyTeam and Star Alliance.

The JBA allows the Parties to offer customers more compelling and competitive travel options than either of them would be able to offer on a stand-alone basis, including by allowing each Party's customers access to the other's complementary network of routes B&B the London-Doha "trunk route."

A confidential copy of the Joint Business Agreement as executed on 17 November 2016, and as restated on 15 May 2018, is collectively contained in **Schedule 1**.

<sup>&</sup>lt;sup>2</sup> [CONFIDENTIAL TO BA AND QR].

An "offline" route is one where the airline does not operate its own aircraft on the route but serves the route, if at all, only via competitive connecting code share or interline arrangements with third-party airlines.

<sup>&</sup>lt;sup>4</sup> A trunk route is a strategic route between major cities that connects hubs to other hub routes and cities.

QR contributes an established network between the UK and Doha and a wide range of onward destinations beyond and behind Doha to destinations (offline for BA) in Asia, Australasia, Middle East and Africa [CONFIDENTIAL TO BA].

BA, in turn, contributes a number of onward destinations B&B London to destinations in the UK and Europe (offline for QR) and offers an established distribution structure with strong loyalty programmes and marketing platforms as well as extensive corporate and agency relationships.<sup>5</sup>

In addition, the JBA facilitates the Parties' ability to generate efficiencies and cost savings.

#### 1.3 Staged implementation of the JBA

The Parties have been implementing the JBA in stages, commencing with their London-Doha trunk routes and B&B into Asia and Africa.<sup>6</sup>

### 1.4 Joint application for Interim and Final Authorisation for Proposed Conduct

The Parties now wish to co-ordinate their air passenger services on a limited number of routes between the UK / Europe and Australasia which include a UK-Doha leg (the **B&B Routes** or the **Proposed Conduct**).

The provisions on cartel conduct (Division 1 of Part IV) and / or section 45 of the *Competition and Consumer Act 2010* (Cth) (**Act**) may apply to the proposed conduct.

Consequently, the Parties are jointly applying to the Commission for interim and final authorisation under sub-sections 91(2)(d) and 88(1) of the Act.

#### 1.5 The B&B Routes

The B&B Routes comprise all routes between (1) Australian cities which are offline to BA and (2) the UK and cities in Western Europe which are offline to QR. Currently, there are 104 B&B Routes. **Schedule 2** contains a list of each of the current B&B Routes. These routes are subject to review from time to time.

The B&B Routes exclude Sydney and therefore do not include any online points in Australia for BA.

The B&B Routes between Australia and the UK/EU originate or terminate in four Australian cities: Adelaide, Canberra, Melbourne and Perth (the **Four Australian Cities**), each of which are 'offline' destinations for BA.

Currently, BA offers customers the possibility of travel to and from its offline points in Australia through its arm's length competitive code share relationships<sup>7</sup> with Cathay Pacific, Malaysia Airlines, Qantas and / or QR, the latter two of which each fly their own planes to all of the Four Australian Cities.

Note that if one of the parties decides to commence its own operations to a JBA destination then that destination is removed from the scope of the JBA immediately upon the relevant carrier publicly announcing the new route. Note that each carrier makes such decisions entirely independently without any discussion or coordination with the other party, who are informed of the decision only on the date of the public announcement.

At the time, the UK's Competition Markets Authority and the European Commission were provided with confidential briefings, pursuant to the rules for self-assessment under the UK's Competition Act 1998 and Article 101 of the Treaty on the Functioning of the European Union.

<sup>&#</sup>x27;Code-sharing' arrangements allow one carrier to market tickets under its own code on a flight operated by another carrier. Under these arrangements, the marketing carrier places its code on the operating carrier's flight and sells tickets through its own distribution system.

In the remainder of this joint application, we focus on nine of the B&B Routes. The nine routes have been identified using a *de minimis* threshold of 10,000 MIDT<sup>8</sup> passengers per annum (based on S18 and W18 seasons combined and equating to approximately 20,000 total passengers per annum because MIDT's data only records bookings made via travel agents (or, indirect bookings) and does not record direct bookings made directly with airlines). This follows the approach in the European Union (**EU**) where, for threshold purposes, the European Commission has assumed that MIDT indirect bookings represent 50% of all bookings with the other 50% being bookings made directly with the airlines.

The European Commission's decisional threshold practice is 30,000 passengers per annum (15,000 MIDT passengers). Routes which have passenger densities of less than 15,000 MIDT passengers per annum are considered by the European Commission to have a likely impact on competition that is too small to warrant investigation.

Having regard to demographic differences between the EU and Australia, out of an abundance of caution, we have used a more conservative threshold to identify the nine routes, being 20,000 passengers per annum compared to the European Commission's threshold of 30,000 passengers per annum.

As the Commission will see from the remainder of this application, some of the nine routes have very thin passenger densities indeed.

#### 1.6 The Nine B&B Routes

The nine B&B Routes comprise:

- 1 ADL-LON (Adelaide London);
- 2 MEL-LON (Melbourne London);
- 3 PER-LON (Perth London);
- 4 CBR-LON (Canberra London);
- 5 ADL-MAN (Adelaide Manchester);
- 6 MEL-EDI (Melbourne Edinburgh);
- 7 PER-EDI (Perth Edinburgh);
- 8 MEL-MAN (Melbourne Manchester); and
- 9 PER-MAN (Perth Manchester)

(collectively, the Nine B&B Routes).

#### 1.7 What the Proposed Conduct will not involve

The B&B Routes do not include services where the origin and destination (**O&D**) port is Sydney. Sydney is an "online" O&D for both parties and is, therefore, not within the scope of the JBA. The Parties will continue to operate as independent competitors for the supply of air passenger services where the origin or destination port is Sydney.

<sup>8 [</sup>CONFIDENTIAL TO QR].

With the exception of the London-Doha trunk route, the Proposed Conduct does not involve the co-ordination of capacity.

The JBA does not include any air cargo services.

### 1.8 Summary of reasons in support of the application for Interim and Final Authorisation

In summary, the joint application for interim and final authorisation is based on evidence, as required by sub-sections 90(7) and (8) of the Act, that the Proposed Conduct:

- will result in net benefits to the public in the form of increased competition on the B&B routes (each of which is relatively new and has relatively low passenger densities), including because the Proposed Conduct will likely trigger a competitive response from other airlines, through more compelling travel options for passengers wishing to travel on those routes, improved customer service on those routes and efficiencies and lower fares on those routes; and
- will not result in detriment to the public sufficient to outweigh those benefits, including because the Proposed Conduct will not have any substantial impact on the concentration of suppliers of any of the B&B Routes. In particular, with reference to **Table 1** below, on the Nine B&B Routes, most of the increases in concentration are insignificant, with the greatest increase in concentration being 12%. On all routes, the presence of vigorous competition from other well-established international air carriers will remain.

Granting interim authorisation will not result in any lasting detriment. Failing to grant interim authorisation will only delay the realisation of public benefits.

# 2 Potential application of Part IV Division 1 and / or section 45 of the Act

The Proposed Conduct could involve the Parties co-ordinating schedules, revenue planning, sales and marketing activities, service parameters and standards and jointly procuring goods and services with a view to ensuring they deliver a seamless service for passengers and realise efficiencies.

In anticipation of obtaining approval from the Commission for the extension of the JBA to the B&B Routes, BA has been code sharing on QR's routes between Doha and Adelaide, Melbourne, Perth and Canberra since late May 2018 on a commercial arm's length basis. Consequently, for the purposes of the Act, the Parties might be regarded as actual competitors for the supply of those services, potential competitors for the supply of other services and actual or potential competitors for the acquisition of goods and services used in operating on the B&B Routes.

Consequently, the Proposed Conduct could result in the Parties inadvertently breaching the provisions on cartel conduct and / or section 45 of the Act in the absence of the complete defence for joint ventures or an authorisation from the Commission.

The Parties consider the Proposed Conduct should take the benefit of the complete defence for joint ventures. However, there is some uncertainty over the operation of the complete defence for joint ventures, including as a result of amendments to it made as a result of the Federal Government's decision to adopt some of the recommendations of the Harper Committee.

In the face of that uncertainty and because of the potentially very serious consequences if the complete defence for joint ventures does not apply to the Proposed conduct, the Parties are applying to the Commission for:

- interim authorisation pursuant to sub-section 91(2)(d) of the Act to commence engaging in the Proposed Conduct as soon as possible; and
- authorisation under sub-section 88(1) of the Act for a term of 5 years.

### 3 British Airways

BA is a British airline with a hub at London Heathrow and bases at London Gatwick and London City airports. It is part of the International Airlines Group and is one of the world's leading global airlines. BA flies to more than 70 different countries, carries more than 40 million customers a year and has a fleet of nearly 300 aircraft.

For further information, please see **Schedule 3** for BA's most recent company factsheet.

#### 3.1 BA's operations in Australia

Passengers travelling with BA to Australia have a choice of flying to Australia via Singapore, Bangkok, Hong Kong, Tokyo or Doha with BA and / or BA's oneworld partners.<sup>9</sup>

Of those routes, the only route operated by BA using its own aircraft for the entire route is its daily 'direct' flights between London and Sydney, via Singapore.

For passengers who wish to travel onwards from Sydney to another Australian city with BA, they may fly from Sydney to Adelaide, Albury, Brisbane, Cairns, Canberra, Coffs Harbour, Coolangatta, Hobart, Melbourne and Perth with Qantas pursuant to a code sharing arrangement between BA and Qantas.

All routes other than BA's 'direct' daily flights between London and Sydney via Singapore involve the passenger transferring to another carrier's aircraft at the mid-point in Asia or the Middle East.

In Hong Kong, the passenger could take a code share flight offered by Cathay Pacific to Sydney, Melbourne, Perth, Brisbane or Cairns or a code share flight offered by Qantas to Sydney or Melbourne.

In Bangkok, the passenger could board a code share flight to Sydney offered by Qantas.

In Tokyo, the passenger could board a code share flight with Japan Airlines to Sydney.

In Doha, the passenger could board a non-stop code share flight offered by QR to Canberra (via Sydney), Melbourne, Adelaide or Perth.

For further details, see British Airways website: https://www.britishairways.com/cms/global/pdfs/ba\_travel\_trade/route\_focus/australia\_fag.pdf

Direct flights have a single flight number. Unlike a non-stop flight, direct flights involve one or more stopovers to refuel but do not involve a change of aircraft.

#### 3.2 Name, address (registered office), telephone number and ACN

| British Airways |  |  |  |
|-----------------|--|--|--|
| Name            | British Airways plc  |  |  |
| Address         | Waterside, Harmondsworth, Middlesex, UB7 0GB, United Kingdom |  |  |
| Telephone       |  |  |  |
| ACN             | Not applicable   |  |  |

#### 3.3 Email address for service of documents in Australia

| British Airways   |                       |  |
|---|-----------------------|--|
| Name  | Sharon Louise Henrick |  |
| Position Partner, Head of Competition Law and Regulatory Group, Australia King & Wood Mallesons |                       |  |
| Telephone   |                       |  |
| Email   |                       |  |

#### 4 Qatar

QR provides international air transportation services.

QR is the national carrier of the State of Qatar.

It is one of the fastest growing airlines operating one of the youngest fleets in the world. It flies to more than 160 destinations.

For further information, please see **Schedule 4** for QR's most recent company factsheet.

#### 4.1 QR's operations in Australia

In 2015, the Australian and Qatari Governments approved an expanded Air Services Agreement, paving the way for increased flights between the two countries. The Agreement allows Qatari or Australian airlines to operate up to 21 flights a week between Qatar and major Australian gateway airports.

QR offers daily non-stop flights from Melbourne, Adelaide, and Perth to Doha, and 'direct' flights from Canberra to Doha via Sydney. In relation to the CBR-LON route, Qatar will fly from CBR to Sydney, collect Qatar passengers at Sydney and fly to Doha and then London. It will not collect any BA passengers during the stopover in Sydney.

The CBR-LON route will be constrained by other airlines offering services from Sydney to London for those passengers choosing to travel from CBR to Sydney before boarding an international flight to London. For example, a passenger is able to fly from Sydney to London on BA (via Singapore), from Sydney to London on Qantas, from Sydney to London on Singapore Airlines (via Singapore), from Sydney to London on Cathay Pacific (via Hong Kong), as well as via Abu Dhabi on Etihad Airway (refer to paragraph 8.2 of the submission for full details. For passengers who do not utilise Qatar from Canberra to Sydney, they will be able to board a number of other international carriers to London.

QR flies twice daily between Sydney and Doha.

#### 4.2 Name, address (registered office), telephone number and ACN

| Qatar Airways  |                        |  |
|--|------------------------|--|
| Name   | Qatar Airways Q.C.S.C. |  |
| Address Qatar Airways Tower 1, Airport Road, Doha, Qatar |                        |  |
| Telephone  |                        |  |
| ACN  | Not applicable         |  |

#### 4.3 Email address for service of documents in Australia

| British Airways   |                       |  |
|---|-----------------------|--|
| Name  | Sharon Louise Henrick |  |
| Position Partner, Head of Competition Law and Regulatory Group, Austral King & Wood Mallesons |                       |  |
| Telephone   |                       |  |
| Email   |                       |  |

#### 5 The JBA

#### 5.1 Co-ordination under the JBA

Under the JBA, the Parties may co-ordinate their activities in various ways, including in relation to:

- schedule coordination;
- capacity (limited to London-Doha, as stated above);
- revenue planning;
- joint pricing;
- sales e.g. fare combinability, joint selling and dealing through direct and indirect channels;
- marketing;
- service parameters and standards e.g. routings, frequencies, connection requirements and times and lounge access;
- product development and alignment of passenger handling policies and service procedures (limited to the London-Doha route);
- frequent flyer programs (FFPs); and
- sharing and alignment of best practices and tools.

BA and Qatar will co-ordinate capacity on the London-Doha route where they both operate aircraft. This is the trunk route and is metal neutral. On routes where only Qatar has metal, there will be no capacity co-ordination due to the fact that BA does not fly its own metal, though the parties may discuss how connecting B&B routes and their associated capacity and passenger numbers

will impact capacity on the London-Doha route. The B&B routes feed the London-Doha trunk route. Therefore, increasing traffic on these B&B routes will lead to increased traffic on the trunk route, thus increasing the commercial viability of the London-Doha trunk route and the possibility of the parties increasing capacity on the trunk route in the future.

BA and Qatar, through the arrangement, aim to provide customers with greater choice across a greater number of routes which will in turn increase traffic and possibly capacity over time on the trunk route.

#### 5.2 Financial arrangements under the JBA

Under the JBA, the Parties:

- [CONFIDENTIAL TO BA AND QR]; and
- [CONFIDENTIAL TO BA AND QR].

## 5.3 The Nine B&B Routes in particular are important to the Parties' abilities to compete

The Nine B&B routes on either side of the London-Doha trunk route are significant for both carriers' operations on the trunk route. This is because access to the B&B Routes contributes to maximising passenger numbers and, in turn, the commercial viability of the London-Doha trunk route.

Cooperation on the Nine B&B routes in particular will improve the parties' ability to compete effectively on these routes relative to Qantas and Emirates, other Middle Eastern and Asian carriers as well as SkyTeam and Star Alliance global alliances, including by provoking a strong competitive response by those competitors. The competitive landscape between the UK/Europe and Australia is discussed further in Section 8.2 below.

#### 5.4 Value-added services for passengers

The arrangements under the JBA, including the ability to jointly offer loyalty benefits, including reciprocal earn and burn of frequent flyer points, status recognition, access to lounges and ease of booking flights, together with an enhanced network of destinations on the code of each Party, are particularly important to passengers with itineraries involving long international sectors. For these passengers, ease of connection is of increasing value.

As the Commission has previously recognised,<sup>11</sup> such value-added services have a significant impact on consumer satisfaction and preferences when choosing which airline to fly with.

The JBA was designed to address these consumer needs and to adapt the Parties' offerings accordingly. The Proposed Conduct would allow passengers travelling on the B&B routes to enjoy these value-added benefits, with both parties able to offer their customers a greater choice of competitively priced destinations between the UK / Europe and Australasia.

#### 5.5 Drive for efficiency is increasingly necessary for airline success

The highly competitive nature of the passenger airline industry means that the Parties must continually search for opportunities to drive efficiency and in turn lower fares.

ACCC, Determination: Applications for authorisation lodged by Virgin Blue Airlines and Air New Zealand, 16 December 2010, [5.116]-[5.120].

#### 6 Counterfactual scenario

#### 6.1 Future with and without the Proposed Conduct

In the absence of the Proposed Conduct, the counterfactual scenario would be less effective competition against other carriers on the B&B Routes with substantially fewer benefits for passengers travelling on routes between Australia and the UK/Europe, including the Nine B&B Routes.

Without authorisation of the Proposed Conduct, BA and Qatar would not extend the current JBA to include the B&B Routes and would continue their existing arm's length codeshare and interline arrangements.

This would mean that the customer benefits as set out in Section 9 below would not materialise. In particular, customers would not benefit from the reduction of fares made possible through efficiencies and the elimination of double marginalisation.

# 7 The Proposed Conduct will not cause any appreciable detriments

## 7.1 The Proposed Conduct will be confined to BA's offline points in Australia

Presently, only QR aircraft serve the entirety of the B&B Routes. BA does not operate its own aircraft for the entire journey on any of the B&B routes and only offers its customers the possibility of travelling to and from the Four Australian Cities through its arm's length competitive code share relationships with Qantas and/or QR.

Further, each of the Parties only offer 'indirect' flights on the B&B Routes.

#### 7.2 There is no significant competitive overlap between the Parties

On the basis detailed above, the Parties have focussed on the competitive overlap on the Nine B&B Routes. The incremental increases in market shares on any of these routes will not be significant. **Table 1** below shows the incremental increases in market share on the Nine B&B Routes that will result from the Proposed Conduct.

In line with the Commission's past approach, the Parties have provided passenger numbers for both time sensitive and non-time sensitive passengers based on a split of first/business cabins and economy/premium economy cabins respectively. Without making any concessions on the appropriate market definition, the Parties have attempted to provide data based on this split and are comfortable that no matter how the market is defined, its cooperation on the B&B routes is unlikely to cause the Commission any concerns, particularly given the increased efficiencies and consumer benefits that will arise from the cooperation.

**Table 1** has been prepared based on the information contained in **Schedule 5** ("*Estimated Shares on the Nine B&B Routes*") which contains a detailed breakdown of passenger numbers and market shares for each of the Nine B&B Routes, across four seasons (Summer 2017, Winter 2017, Summer 2018 and Winter 2018). The ranges listed in Table 1 represent the lowest and the highest increment across the four seasons for each of the Nine B&B Routes.

Table 1: Incremental increases in shares on each of the Nine B&B Routes

| Route   | Market share - Passengers |                    |                |
|---------|---------------------------|--------------------|----------------|
| Route   | Time Sensitive            | Non-Time Sensitive | All passengers |
| ADL-LON | 1 - 3%                    | 2 - 6%             | 2 - 5%         |
| MEL-LON | 2 - 4%                    | 1 - 4%             | 2 - 4%         |
| PER-LON | 1 - 2%                    | 1 - 3%             | 1 - 3%         |
| CBR-LON | 3 - 12%                   | 3 - 8%             | 3 - 9%         |
| ADL-MAN | 0 - 1%                    | 0 - 7%             | 0 - 6%         |
| MEL-EDI | 1 - 3%                    | 1 - 8%             | 1 - 6%         |
| PER-EDI | 0 - 1%                    | 0 - 4%             | 0 - 4%         |
| MEL-MAN | 0%                        | 0 - 5%             | 0 - 4%         |
| PER-MAN | 0%                        | 0 - 6%             | 0 - 5%         |

As can be seen in Table 1, across the Nine B&B Routes, the vast majority of incremental increases in market share are insignificant. In addition, the highest incremental increase (being 12% in W17 for "time-sensitive" passengers on the Canberra-London route) is insignificant when other market players on that route are taken into account. The incremental increase in market share on this route is also well below 12% for each of the S17. S18 and W18 seasons.

#### 7.3 Competitive constraints on each of the Nine B&B Routes

As can be seen from the tables in **Schedule 5**, on each of the Nine B&B Routes, the Parties will continue to face vigorous competition from other carriers.

#### (a) CBR-LON

Across the four IATA seasons considered, BA has a market share of 7 to 16% in the time sensitive passengers' category, 6 to 11% in the non-time sensitive passengers category and 6 to 12% in the all passengers category on the Canberra-London route.

The incremental increase in market share contributed by QR on this route will only be 3 to 12% for time sensitive passengers, 3 to 8% for non-time sensitive passengers and 3 to 9% for all passengers.

The combined market share of the Parties arising from the Proposed Conduct on this route will be 19 to 28% for time sensitive passengers, 14 to 31% for non-time sensitive passengers and 15 to 31% for all passengers. These are shares that can result in the Commission investigating conduct but do not, as far as we are aware, result in the Commission identifying issues of concern.

While the incremental increase resulting from the Proposed Conduct is larger than for the other Australian Routes, other airlines will continue to enjoy the position of the largest carrier on the Route: Qantas in the time sensitive passengers' category, and Singapore Airlines in the non-time sensitive passengers and all passengers categories.

Qantas' market share will be 24 to 32% for time sensitive passengers, compared to BA's and QR's combined market share of 19 to 28%.

Singapore Airlines' market share will be 30 to 44% for non-time sensitive passengers (followed by Qantas with a 16 to 27% market share). BA and QR will have a non-time sensitive combined market share of 14% to 31%. Singapore Airlines' market share will be 28 to 40% for all passengers (followed by Qantas with a 19 to 29% market share for all passengers). BA and QR will have a combined market share for all passengers of be 15 to 31% as a result of the Proposed Conduct.

QR is a relatively new entrant on the route.

The JBA will, therefore, enable the Parties to become a more effective competitor against the more established larger airlines on this route. Indeed, significant competition will remain and the Parties will continue to be constrained by intense competition from Qantas and Singapore Airlines on the route. They will also be constrained by competition from other airlines who offer services out of Sydney, for passengers who choose to travel to Sydney before boarding an international flight to London.

#### (b) ADL-LON

The incremental increase in market share resulting from the Proposed Conduct on the Adelaide to London route will be a minimal 1 to 3% for time sensitive passengers, 2 to 6% for non-time sensitive passengers and 2 to 5% for all passengers. This is due to BA's very limited presence on this route.

Even though QR has a market share of 27 to 31% of time sensitive passengers, 30 to 34% of non-time sensitive passengers and 30 to 33% of all passengers on this route, it is significantly constrained by its closest competitor, Emirates. Emirates has a market share of 24 to 36% of time sensitive passengers, 27 to 29% of non-time sensitive passengers and 28 to 30% for all passengers.

Further, there are a number of other airlines, including Singapore Airlines, Qantas and Cathay Pacific, which will continue to exert competitive constraints on the Parties.

Accordingly, significant competition will remain and the Parties will continue to be constrained by competition on this route from other airlines, in particular, Emirates.

#### (c) MEL-LON

The incremental increase in market share resulting from the Proposed Conduct on this route will be a minimal 2 to 4% for time sensitive passengers, 1 to 4% for non-time sensitive passengers and 2 to 4% for all passengers. This is due to BA's very limited presence on this route.

QR's presence is also relatively limited at 6 to 9% for time sensitive passengers, 7 to 11% for non-time sensitive passengers and 6 to 10% for all passengers.

The market shares on this route are relatively fragmented. However, Qantas has the largest shares on this route.

In the time sensitive passengers category, several competitors have comparable market shares with QR's 6 to 9%. Cathay Pacific has a share of 7 to 11%, Emirates has a share of 10 to 14%, Etihad has a share of 9 to 13% and Singapore Airlines has a share of 11 to 16%. Qantas has the largest share, of 22 to 26%.

In the non-time sensitive passengers category, several airlines have approximately more than twice the market share of QR's 7 to 11%. Emirates has a share of 10 to 12%, Etihad has a share of 11 to 17% and Royal Brunei Airlines has a share of 11 to 20%. Qantas has a share of 10 to 18%.

In terms of total passengers, QR's share is 6 to 10%. The shares of several airlines exceed that of QR. Emirates will have a share of 11 to 16%, Etihad will have a share of 10 to 12% and Royal Brunei Airlines will have a share of 10 to 18%. Qantas also has a share in excess of QR, with a share of 12 to 19%.

Accordingly, significant competition will remain and the Parties will continue to be constrained by competition on the Melbourne-London route from other airlines, including in particular Qantas, Cathay Pacific, Emirates, Etihad and Royal Brunei Airlines.

#### (d) PER-LON

The incremental increase in market share resulting from the Proposed Conduct on this route will only be 1 to 2% across time sensitive passengers, and 1 to 3% for the non-time sensitive passengers and all passengers' categories, as a result of BA's negligible presence on the route.

In the time sensitive passenger category, QR has a share of 12 to 15%. QR's share in S17 was 15% and 12% in both W17 and S18. Emirates has a share of 25 to 37%, and Singapore has a share of 12 to 19%.

In terms of non-time sensitive passengers, QR only has a share of 17 to 20%. Emirates has a higher share of 16 to 23%, and Singapore has a share of 17 to 21%.

Similarly, in the all passenger categories, QR's share of 17 to 19% is surpassed by Emirates' market share of 18 to 25%, and Singapore's market share of 17 to 21%.

In addition, Qantas also offers non-stop flights from London Heathrow to Perth, using the Qantas Dreamliner. The Qantas Dreamliner can carry 236 customers. As at 1 August 2019, this service is the fastest commercial route from the UK to Australia. Accordingly, significant competition will remain and the Parties will continue to be constrained by competition on the Perth-London route from other airlines, and in particular, Qantas and Emirates.

#### (e) ADL-MAN

The incremental increase in share resulting from the Proposed Conduct on the Adelaide to Manchester route will be negligible (0 to 1% for time sensitive passengers, 0 to 7% for non-time sensitive passengers and 0 to 6% for all passengers), as BA only has a minimal presence on the route.

While QR has a share of 27 to 34% for time sensitive passengers, 36 to 38% for non-time sensitive passengers and 35 to 38% for all passengers, Emirates surpasses QR in all categories. Emirates has a share of 39 to 50% of time sensitive passengers, 35 to 39% of non-time sensitive passengers, and 36 to 40% of all passengers.

Accordingly, significant competition will remain and the Parties will continue to be constrained by competition on the Adelaide to Manchester route from other airlines and, in particular, Emirates.

#### (f) MEL-EDI

The incremental increase in share resulting from the Proposed Conduct on the Edinburgh to Melbourne route will be minimal – 1 to 3% for time sensitive passengers, 1 to 8% for non-time sensitive passengers and 1 to 6% for all passengers due to BA's very limited presence on this route.

QR has a share of 33 to 48% in the time sensitive passengers category on this route, where it will continue to face vigorous competition from Emirates and Etihad, in particular. Etihad has a share of 3 to 41%, and Emirates has a share of 1 to 26%.

In respect of non-time sensitive passengers, QR has a market share of 29 to 41%. Etihad has a share of 6 to 48%, and Emirates has a share of 1 to 26%.

Similarly, in the all passengers category, QR has a market share of 30 to 41%. Etihad has a share of 5 to 47%, and Emirates has a share of 1 to 26%.

Accordingly, significant competition will remain and the Parties will continue to be constrained by competition on this route from other airlines.

#### (g) **PER-EDI**

The incremental increase in market share resulting from the Proposed Conduct on the Edinburgh to Perth route will be negligible, at 0 to 1% for time sensitive passengers, 0 to 4% for non-time sensitive passengers and 0 to 4% for all passengers, given BA's very limited presence on the route.

On the Edinburgh to Perth route, QR has a share of 51 to 62% in the time sensitive passenger category, 47 to 61% in the non-time sensitive passenger category and 48 to 62% in the all passengers category.

Etihad and Emirates have been strong competitors of QR in all three categories, with Etihad having a share of 37% in S17 in the time sensitive passenger category, and Emirates having a share of 25% in W18 in the same category. In the non-time sensitive passengers category, Etihad had a share of 45% in W17 and Emirates had a share of 21% in W18. In the all passengers category, Etihad had a share of 44% in W17 and Emirates had a share of 21% in W18.

Accordingly, significant competition will remain and the Parties will continue to be constrained by competition on this route from other airlines, including from Emirates, which has recently drastically increased its presence on this route.

#### (h) MEL-MAN

The incremental increase in market share resulting from the Proposed Conduct on the Manchester to Melbourne route will be negligible, at 0% for time sensitive passengers, 0 to 5% for non-time sensitive passengers and 0 to 4% for all passengers given BA's very limited presence on the route.

In the time sensitive passengers category, QR has a market share of 8 to 11%. Etihad and Emirates have higher shares, at 20 to 29% and 23 to 31% respectively.

In the non-time sensitive passengers category, QR has a share of 9 to 16%. This is far exceeded by Etihad and Emirates, which have shares of 29 to 33% and 21 to 24% respectively.

The JBA will therefore enable the parties to become a more effective competitor against the larger airlines. Indeed, significant competition will remain and the Parties will continue to be constrained by competition on this route from other airlines, including Emirates and Etihad.

#### (i) PER-MAN

The incremental increase in share resulting from the Proposed Conduct on this route will be negligible, at 0% for time sensitive passengers, 0 to 6% for non-time sensitive passengers and 0 to 5% for all passengers as BA has a very limited presence on this route.

In the time sensitive passengers category, QR has a share of 7 to 22%. The primary player on this route is Emirates, with a share of 37 to 55%. In addition, as stated above, the incremental increase in market share will be 0%.

In the non-time sensitive passengers category, QR (with a share of 26 to 40%) will be constrained by both Emirates and Etihad, which have shares of 20 to 29% and 1 to 28% respectively.

Similarly, in the all passengers category, QR's market share of 25 to 38% will be constrained by Emirates and Etihad, which have a share of 22 to 32% and 1 to 27% respectively.

Accordingly, significant competition will remain and the Parties will continue to be constrained by competition on this route from other airlines, including Emirates and Etihad.

#### 7.4 Other characteristics of the Nine B&B Routes

In addition to the small increases in incremental share on each of the Nine B&B Routes, the other B&B Routes are all relatively new routes with corresponding low passenger densities.

The low passenger densities are, to a large extent, a product of the relatively small size of the populations of the O&D ports for at least one end of each route and the ability of passengers to choose to travel, by air, rail or road, to a larger city before boarding a long haul international flight.

These characteristics are likely to remain in the foreseeable future. While each of the Nine B&B Routes are highly contestable, they are likely to remain relatively concentrated into the foreseeable future irrespective of the Proposed Conduct.

#### 7.5 London to Sydney will be excluded from the Proposed Conduct

The Parties currently compete vigorously on the London-Sydney route, where they both offer direct services.

The Parties do not propose extending the JBA to include any direct flights to and from Sydney. The route is highly contested and any attempt by the Parties to co-ordinate on the routes would be quickly defeated by the other airlines who offer services on the route, including Qantas, Emirates, Etihad, Singapore Airlines and Cathay Pacific.

The Parties are fully committed to ensuring that their co-ordination on the B&B Routes will not impact, in any manner, their respective positions on the Sydney route and will continue to compete for passengers flying to and from Sydney.

# 8 Air passenger services between Australia and the UK / Europe

#### 8.1 Relevant area of competition

For the purposes of the joint application, the Parties submit that it is not necessary to precisely define the affected markets.

To assist the Commission, and consistent with the approach the Commission adopted in its Final Determination in respect of Qantas Airways Limited's and Emirates' Applications for Revocation and Substitution of Authorisation on 23 March 2018, 12 the Parties now provide additional information about the supply of passenger air services between Australia and the UK / Europe, because those services will continue to operate as an important constraint on the Proposed Conduct.

ACCC, Determination and Interim Authorisation: Applications for revocation and substitution for authorisation lodged by Qantas Airways Limited and Emirates, 23 March 2018, p. 15, section headed "Relevant Area of Competition".

In recent years, passenger numbers on Australia-UK / Europe routes have increased and capacity on those routes has expanded significantly.

Tourism Australia's analysis suggests that there are almost 1,000<sup>13</sup> weekly services between Australia and the UK via major hubs in the Middle East and Asia operated by more than 15 carriers.

#### 8.2 Other airlines on the Australia-UK / Europe routes

The Parties are subject to competitive constraints from other carriers, including in many instances from other Gulf carriers, as well as other oneworld, Star and SkyTeam alliance airlines more generally on the Australia to UK / Europe routes.

The Australia – UK / Europe routes are characterised by strong competition between a large number of competitors, both end-point carriers and mid-point carriers.

End-point carriers are designated carriers that operate out of either Australia or Europe. Mid-point carriers offer services from centrally located hubs, primarily in Asia or the Middle East.

#### (a) Qantas

Qantas is the only end-point carrier on the Australia – UK / Europe route apart from BA. All other European carriers have ceased operating services to Australia and instead rely on alliance or codeshare relationships with mid-point carriers.

Qantas operates daily one-stop flights from Melbourne and Sydney to London via Perth and Singapore respectively. Qantas offers additional services from Australia to the UK/Europe through its joint business partner Emirates.

Qantas also launched non-stop flights from Perth to London in March 2018<sup>14</sup> and in August 2018 announced plans for a non-stop flight between Sydney and London to commence in 2022.<sup>15</sup> Qantas is said to be making 'really good progress' with those plans, with the non-stop flight between Sydney and London said to be on the 'brink of commercial viability'.<sup>16</sup>

#### (b) Midpoint carriers based in Asia

The following mid-point carriers based in Asia operate on the Australia –UK / Europe route:

- Singapore Airlines: currently operates services from Adelaide, Brisbane, Cairns (through its Silkair subsidiary), Darwin (through Silkair), Melbourne, Perth and Sydney to Europe, via Singapore.
- Cathay Pacific: currently operates services from all major Australian cities to Europe, via Hong Kong.

One stop service, with maximum 5 hours transit. Tourism Australia Market Profiles 2017 – UK. Available: http://www.tourism.australia.com/content/dam/assets/document/1/6/x/g/0/2002896.pdf

News.com.au, "The long haul: Here's what to expect on board Australia's longest flight", 26 March 2018.
Available: <a href="https://www.news.com.au/travel/travel-advice/flights/the-long-haul-heres-what-to-expect-on-board-australias-longest-flight/news-story/1b09b307d85bf688b0c378b44941ae07">https://www.news.com.au/travel/travel-advice/flights/the-long-haul-heres-what-to-expect-on-board-australias-longest-flight/news-story/1b09b307d85bf688b0c378b44941ae07</a>

News.com.au, "Qantas' non-stop flights are about to get even longer", 31 August 2018. Available: <a href="https://www.news.com.au/travel/travel-advice/flights/qantas-nonstop-flights-are-about-to-get-even-longer/news-story/68a2c4437dd2131ac701fbbe7edfb82c">https://www.news.com.au/travel/travel-advice/flights/qantas-nonstop-flights-are-about-to-get-even-longer/news-story/68a2c4437dd2131ac701fbbe7edfb82c</a>

South China Morning Post, "Qantas non-stop Sydney-London flight on the brink of 'commercial viability', a threat to Cathay Pacific and Hong Kong airport", 13 November 2018. Available: <a href="https://www.scmp.com/news/hong-kong/hong-kong-economy/article/2173004/threat-cathay-pacific-and-hong-kong-qantas-says-non">https://www.scmp.com/news/hong-kong/hong-kong-economy/article/2173004/threat-cathay-pacific-and-hong-kong-qantas-says-non</a>

- Thai Airways International: currently operates flights out of Sydney, Brisbane, Perth and Melbourne to Europe, via Bangkok.
- Other carriers which fly between Australia and the UK/Europe include:
  - via South East Asia: Royal Brunei Airlines, Garuda Indonesia, Malaysia Airlines, Philippine Airlines, Vietnam Airlines;
  - via China: Air China, China Airlines, China Eastern, China Southern and EVA Air;
  - via India: Air India; and
  - via other parts of North Asia: Japan Airlines, Korean Air, All Nippon Airways and Asiana.

#### (c) Midpoint carriers based in the Middle East

Middle Eastern carriers have rapidly expanded capacity to and from Australia. Between 2012 and 2017, Middle Eastern airlines have doubled in size in Australia and New Zealand, growing from 1.8 million seats in the region in 2012 to 3.6 million in 2017.<sup>17</sup>

It has been predicted that by 2020, Middle Eastern carriers could create a presence in Australia and New Zealand double that of Singapore Airlines, an operation which established itself over many decades.<sup>18</sup>

Capacity from the three Middle Eastern hubs of Doha, Dubai and Abu Dhabi to Australia is reported to have grown by 18.4 per cent in 2016, reaching approximately 2.8 million annual seats.<sup>19</sup>

#### **Emirates**

Emirates is the Middle East's largest carrier flying to almost 40 cities in Europe and operating services on more than 130 city pairs.

Emirates currently operates multiple daily services between Australia (Sydney, Melbourne, Brisbane, Adelaide and Perth) to the UK / Europe via Dubai.

In 2013, Emirates commenced its alliance with Qantas. These two airlines co-operate on services in the Australia to UK / Europe, the Australia-Middle East, the Australia-Asia and the trans-Tasman markets. The Commission is familiar with the alliance, having authorised it on two occasions.

#### **Etihad Airways**

Etihad is a full-service network carrier operating from a hub in Abu Dhabi, the capital of the United Arab Emirates.

Etihad commenced services to and from Australia with flights to Sydney in March 2007, Brisbane in September 2007, Melbourne in March 2009 and Perth in July 2014.<sup>20</sup>

Centre for Aviation, "Gulf airlines in Australia/New Zealand: 2017 could surpass 2016's record growth", 20 January 2017. Available: <a href="https://centreforaviation.com/insights/analysis/gulf-airlines-in-australianew-zealand-2017-could-surpass-2016s-record-growth-321532">https://centreforaviation.com/insights/analysis/gulf-airlines-in-australianew-zealand-2017-could-surpass-2016s-record-growth-321532</a>

Centre for Aviation, "Gulf airlines in Australia/New Zealand: 2017 could surpass 2016's record growth", 20 January 2017. Available: <a href="https://centreforaviation.com/insights/analysis/gulf-airlines-in-australianewzealand-2017-could-surpass-2016s-record-growth-321532">https://centreforaviation.com/insights/analysis/gulf-airlines-in-australianewzealand-2017-could-surpass-2016s-record-growth-321532</a>

Tourism Australia, "United Kingdom: Market Profile", 2017 – UK. Available: <a href="http://www.tourism.australia.com/content/dam/assets/document/1/6/x/g/0/2002896.pdf">http://www.tourism.australia.com/content/dam/assets/document/1/6/x/g/0/2002896.pdf</a>

<sup>&</sup>lt;sup>20</sup> Application for Authorisation lodged by Etihad and Air Serbia, 7 December 2016, section 2.3.

In 2010, Etihad entered into a commercial partnership with Virgin Blue Airlines (now Virgin Australia) under which those two carriers agreed to cooperate on pricing and scheduling of services across their respective networks.<sup>21</sup>

This partnership allows those carriers to offer a joint global network of more than 100 destinations which includes 41 destinations in Australia and 35 weekly services between Abu Dhabi and Australia (14 Sydney services, 7 Brisbane services and 14 Melbourne services).

In 2014, Etihad entered into a commercial partnership with Alitalia to co-operate in respect of various routes, including between Australia and Italy, through joint pricing, joint route and schedule co-ordination and joint marketing, distribution and sales representation.<sup>22</sup>

#### (d) Code share carriers

A large number of carriers offer services between Australia and Europe by code sharing with other airlines, including:

- Virgin Atlantic: Virgin Atlantic offers services from London to Australia via Hong Kong through a code-share with Virgin Australia and via Los Angeles through a code-share with Delta..
- Lufthansa: Lufthansa code-shares on Singapore Airlines' services from Singapore and Thai Airways' services from Bangkok to Australia.
- Air France: Air France offers daily services between Australia and Paris via Hong Kong (code-share with Qantas) and Shanghai (code-share with China Eastern).

#### 8.3 Existing competitors are vigorous and effective

The Australia-UK/Europe route is characterised by highly competitive behaviour that will not be lessened in any way as a result of the Proposed Conduct.

This route is characterised by large, well-established carriers like Emirates, Etihad and Qantas. These carriers not only have large market shares individually, but through a number of code-share and authorisation arrangements have collectively made it very difficult for individual carriers to compete effectively.

The Parties expect that competitors will continue the pro-competitive initiatives they have in place, including by taking advantage of efficiencies and enhanced offerings enabled by the creation of alliances.

As the Commission has previously concluded, the Australia-UK/Europe route is highly competitive:

- there is competition on routes to UK/Europe via multiple hubs including Dubai, Bangkok, Singapore, Hong Kong and Abu Dhabi;<sup>23</sup>
- there are a large number of established carriers with the ability and incentive to expand their operations, including a number of Chinese airlines which have recently expanded services to Australia and are growing their market presence at a fast pace, such as China Southern Airlines, China Eastern Airlines and Air

<sup>&</sup>lt;sup>21</sup> Application for Authorisation lodged by Etihad and Air Serbia, 7 December 2016, section 2.7.

<sup>&</sup>lt;sup>22</sup> Application for Authorisation lodged by Etihad and Air Serbia, 7 December 2016, section 2.10.

ACCC, Determination: Application for revocation of A91247 – A91248 and the substitution of authorisations A91510 – A91511 lodged by Virgin Australia and Etihad Airways, 4 December 2015, [74]; ACCC Determination: Applications for authorisation lodged by Qantas Airways Limited and Emirates alliance, 27 March 2013, [380].

China, as well as other midpoint carriers who all have the ability to expand capacity between Australia and Europe;<sup>24</sup>

- there is available capacity in the short to medium term for an Australian designated airline to enter an Australia-UK/Europe route or enter via codeshare, and there is available capacity for a number of foreign designated carriers to likewise expand services (with the exception of via Hong Kong);<sup>25</sup> and
- the route is characterised by year-on-year increases in capacity and reductions in average fares, as more competitors enter the route and expand their services.
   These trends have in turn led to increases in total passenger numbers.<sup>26</sup>

We summarise below some examples of initiatives implemented by other airlines to attract travellers to and from Australia:

#### (a) Qantas and Emirates

The Qantas and Emirates alliance has provided Qantas customers with greater choice and flexibility of schedules in flying to the UK and Europe.

Customers can purchase either a Qantas ticket or an Emirates ticket and access any of the alliance's codeshare flights.

Increased access to each carrier's frequencies and destinations has provided passengers with increased flexibility and convenience as a result of the greater choice of frequencies and arrival/departure times. For example, before the alliance with Emirates, around 400,000 customers travelled on Qantas code to Europe each year. This figure has now tripled, with more than 1.2 million customers travelling on Qantas code to Europe.

New benefits have been delivered through adjustments to the Qantas and Emirates networks. As set out above, in March 2018 Qantas replaced its Melbourne-Dubai-London services with Melbourne-Perth-London services operated by the 236 seat Boeing 789 Dreamliner aircraft, offering a world-class level of in-cabin comfort, product and service on the first ever direct Australia-London service.

At the same time, Qantas also re-routed its Sydney-Dubai-London service via Singapore as part of Qantas' focus on prioritising operations to its home region of Asia. To backfill the Qantas Sydney-Dubai service, Emirates launched an additional daily non-stop frequency between Sydney and Dubai in March 2018.

Further, Emirates launched an additional daily service between Brisbane and Dubai in December 2017, as well as increasing the gauge of one of its Melbourne-Dubai services to an A380 aircraft in March 2018.<sup>27</sup>

Qantas' Melbourne-Perth-London services add a new one-stop schedule option for London-bound passengers from major Australian cities such as Melbourne,

ACCC Determination: Application for revocation of A91247 – A91248 and the substitution of authorisations A91510 – A91511 lodged by Virgin Australia and Etihad Airways, 4 December 2015, [74]; ACCC Determination: Applications for authorisation lodged by Qantas Airways Limited and Emirates alliance, 27 March 2013, [383]-[384].

ACCC, Determination: Application for revocation of A91247 – A91248 and the substitution of authorisations A91510 – A91511 lodged by Virgin Australia and Etihad Airways, 4 December 2015, [74]; ACCC Determination: Applications for authorisation lodged by Qantas Airways Limited and Emirates alliance, 27 March 2013, [385].

<sup>&</sup>lt;sup>26</sup> ACCC Determination: Application for revocation of A91247 – A91248 and the substitution of authorisations A91510 – A91511 lodged by Virgin Australia and Etihad Airways, 4 December 2015, [74].

Application for Revocation and Substitutions of Authorisations A91332 and A91333 lodged by Qantas Airways Limited and Emirates, 11 October 2017, p. 3.

Brisbane and Adelaide (in addition to non-stop from Perth) allowing an afternoon departure from Australia and convenient morning arrival time into London.

Examples of new scheduling and routing options provided as a result of the alliance include:

- passengers being able to depart Sydney in the afternoon and arrive in most major European cities the next morning; and
- passengers being able to depart from major European cities in the morning on an Emirates/Qantas codeshare service and join the Dubai-Sydney flight.<sup>28</sup>

The alliance allows passengers to fly on Qantas operated services to London via Perth or Singapore, and choose to fly with Emirates to Dubai, from where they will still be able to fly on to London or access 38 onward connections on Emirates to Europe and 28 to the Middle East and North Africa region.

Emirates passengers flying to Australia have access to 60 onward connections on Qantas to destinations in domestic Australia and New Zealand.

Qantas and Emirates have offered customers a better spread of schedule timings and increased schedule choice between major Australian cities and major European cities, with different journey options to London from the five largest cities in Australia including:

- Qantas direct from Perth or via Singapore, Emirates from Perth via Dubai;
- Qantas from Melbourne via Perth or Singapore, Emirates from Melbourne via Dubai;
- Qantas from Sydney via Perth or Singapore, Emirates from Sydney via Dubai;
- Qantas from Brisbane via Perth or Singapore, Emirates from Brisbane via Dubai; and
- Qantas from Adelaide via Perth, Emirates from Adelaide via Dubai.

When Qantas and Emirates first announced their intention to form an alliance in September 2012, there was an immediate and intense reaction from competing airlines.

In October 2012, Etihad Airways announced an increase in its Sydney-Abu Dhabi capacity and in November 2012 Singapore Airlines signed multi-year agreements with six tourism organisations in Australia.<sup>29</sup>

#### (b) Etihad and Virgin Australia

Under its strategic alliance with Virgin Australia, Etihad and Virgin have expanded the number of codeshare and interline destinations offered through the alliance to 80 across Africa, Australia, Europe and the Middle East.

Application for Revocation and Substitutions of Authorisations A91332 and A91333 lodged by Qantas Airways Limited and Emirates, 11 October 2017, p. 35.

Initial competitor reactions were summarised in a submission to the Commission lodged by Emirates on 30 November 2012. Available: http://registers.accc.gov.au/content/index.phtml/itemId/1078153/fromItemId/401858/display/submission

In August 2015, Etihad commenced a second daily service from Abu-Dhabi to Melbourne which later resulted in Etihad's four class-A380 aircraft flying to Melbourne for the first time.

Etihad also opened a new premium lounge in Melbourne, the airline's largest outside Abu Dhabi.<sup>30</sup>

Etihad increased its capacity on the Abu Dhabi to Perth route by 14 per cent since it introduced its Boeing 787 Dreamliner aircraft.<sup>31</sup> Since late 2017, Etihad has operated up to 14 weekly flights on its Abu Dhabi-Sydney route using its flagship A380 aircraft.<sup>32</sup>

Etihad has also operated the Dreamliner to Melbourne from 2017.33

#### (c) Singapore Airlines

Australia remains a priority market for Singapore Airlines, particularly given its strategic alignment with, and shareholding in, Virgin Australia.

It has been reported that 26 per cent of all passengers at Changi Airport in Singapore are in transit, with Australia being the largest source of origin for those connecting travelers (particularly those en route to the UK/Europe).<sup>34</sup>

With Changi Airport, Singapore Airlines has worked to maximise the attractiveness of Singapore as a transit point for passengers such as through the 'Changi Transit Programme' to provide rewards and incentives to travelers to take advantage of during a stopover in Singapore.<sup>35</sup>

#### (d) China Southern and China Airlines

China Southern is another carrier that has invested heavily in attracting Australian consumers travelling to the UK/Europe.

Reflecting its 'Australian strategy' in place since 2009, China Southern operates daily Guangzhou-London Heathrow services and has strategically added frequencies on morning departures from Australia which arrive in Guangzhou at night to connect with long-haul departures to Europe and North America.

Similarly, in July 2017, China Airlines announced a boost in frequencies up to twice daily between Sydney and Taipei, timed to connect to the carrier's newly reinstated services between Taipei and London Gatwick four days a week, with customers able to travel on the new Airbus A350 aircraft for the entire Sydney-London journey.<sup>36</sup>

#### (e) Virgin Atlantic and Virgin Australia

Virgin Australia Annual Report 2016, p 26; Application for Revocation and Substitutions of Authorisations A91332 and A91333 lodged by Qantas Airways Limited and Emirates, 11 October 2017, p. 32.

<sup>&</sup>lt;sup>31</sup> Virgin Australia Annual Report 2016, p 26.

Etihad, "Etihad Airways A380 goes double daily to Sydney", 26 April 2017. Available: <a href="http://www.etihad.com/en-au/about-us/etihad-news/archive/2017/etihad-airways-a380-goes-double-daily-to-sydney/">http://www.etihad.com/en-au/about-us/etihad-news/archive/2017/etihad-airways-a380-goes-double-daily-to-sydney/</a>

Etihad, "Etihad Airways expands Boeing 787 service in Europe", 30 May 2017. Available: <a href="http://www.etihad.com/en-au/about-us/etihad-news/archive/2017/etihad-airways-expands-boeing-787-network-in-europe/">http://www.etihad.com/en-au/about-us/etihad-news/archive/2017/etihad-airways-expands-boeing-787-network-in-europe/</a>

<sup>34 &#</sup>x27;26% of Singapore Changi pax connect to other services, Australia largest origin market' in Centre for Aviation, Alerts, 16 June 2017.

Singapore Airlines media release 'Singapore Airlines and Changi Airport Group extend Changi Transit Programme', 21 March 2016. Available: <a href="http://www.singaporeair.com/en\_UK/au/media-centre/press-release/article/?q=en\_UK/2016/January-March/21Mar2016-1705">http://www.singaporeair.com/en\_UK/au/media-centre/press-release/article/?q=en\_UK/2016/January-March/21Mar2016-1705</a>

<sup>&</sup>lt;sup>36</sup> 'CI doubles Sydney' in *Travel Daily*, 20 July 2017.

On 4 July 2019, the Commission granted interim authorisation for an alliance between Virgin Atlantic and Virgin Australia. The interim authorisation relates to the UK/Ireland Route via Hong Kong, Los Angeles and other current and future mutual mid-points.

In making its determination, the Commission considered that some public benefits may be obtained from the interim authorisation and that interim authorisation was unlikely to result in a substantial lessening of competition.

The Commission will make its final determination during November 2019.

#### 8.4 The Nine B&B routes in particular are highly contestable

The Parties will remain constrained by the threat of new entry and expansion as a result of Australia's bilateral arrangements and 'Open Skies' agreements with certain countries.

The 'Open Skies' agreements typically involve:

- no restrictions on routes, capacity or traffic rights;
- no regulation of tariffs, except to prevent anticompetitive behaviour;
- liberal arrangements for granting operating authorisations following receipt of designation; and
- provisions facilitating regulatory cooperation by civil aviation authorities on matters such as trade in aviation goods and services – which has potential to increase opportunities for air freight transportation services.

Australia's liberalised air services agreements with other countries make it likely that the Parties will remain constrained by the prospect of new entry and expansion (including by low cost carriers).

In that regard, it is worth noting that most of Australia's bilateral air services arrangements provide foreign airlines with unrestricted access to all international airports other than Sydney, Melbourne, Brisbane and Perth.

#### 8.5 Customers have the ability to completely bypass the Parties

Australian travellers have more choice than ever before in respect of how to fly from Australia to the UK/Europe route. They can completely bypass the Parties.

# 9 The Proposed Conduct will result in benefits to the public

The term 'public benefits' is not defined in the Act.

However, it has traditionally been given a broad meaning, to mean anything of value to the community generally, including as one of its principal elements, the achievement of the economic goals of efficiency and progress.<sup>37</sup>

As evidenced in the section above, the JBA involves the combination of two complementary networks, rather than competing networks given BA's lack of operations and tiny overlaps to the Four Australian Cities. It will not create any

ACCC Guidelines for Authorisation of Conduct (non-merger), March 2019, p. 43; Re 7-Eleven (1994), ATPR 41-357 at 42,777. See also Queensland Co-operative Milling Association Ltd (1976), ATPR 40- 012, at 17,242 and VFF Chicken Meat Growers' Boycott Authorisation (2006) AcompT 9 at [75].

harm to competition or consumers. However, for completeness the parties outline below the following benefits expected to be generated by the JBA.

#### 9.1 The Proposed Conduct will increase competition

The Commission has previously accepted that the enhancements to the product and service offerings enabled by the creation of an alliance has the potential to trigger a competitive response from rival airlines, having regard to the varying competitive conditions across the relevant markets.<sup>38</sup>

The Proposed Conduct will increase competition by making the Parties each more effective competitors against other carriers and joint businesses As the Commission has recognised, this will likely trigger a competitive response from other airlines.

#### 9.2 Passengers will enjoy more compelling travel options

The Proposed Conduct will allow the Parties to offer customers more compelling and competitive travel options than each is able to offer currently, such as by adjusting schedules to offer more convenient connection times.

#### 9.3 Passengers will enjoy improved customer services

Passengers travelling on the B&B Routes will have the benefit of the following as a result of the Proposed Conduct:

- seamless journeys when connecting between the Parties on indirect services through enhanced customer support in London and Doha and reciprocal lounge access;
- seamless booking and check-in on either Party's website;
- enhanced access to both Parties FFPs beyond what is offered through oneworld, including enhanced loyalty offerings and more options to earn/use points, aligned benefits gained from different loyalty programs, improved availability of redemption classes and access to promotions and special offers in the Parties' combined networks;
- fare combinability leading to a greater number of frequency choices for passengers; and
- optimised scheduling across both airlines (this, in turn, is expected to lead to greater efficiency in meeting the demand with existing capacity, generating cost savings).

#### 9.4 The Proposed Conduct will result in efficiencies and lower fares

The Parties expect the Proposed Conduct will allow them to generate efficiencies across the B&B Routes, leading to lower average per-passenger costs and, in turn, lower fares as strong competition from other major airlines and alliances means cost efficiencies will be passed on.

With nearly twenty years of experience with metal-neutral JBs, there is now overwhelmingly strong empirical evidence of the pro-consumer price effects of metal-neutral JBs. In 2017, Compass Lexecon published a comprehensive worldwide study of international airline cooperation, analysing airline passenger,

<sup>38</sup> ACCC Determination: Applications for authorisation lodged by Qantas Airways Limited and Emirates alliance, 27 March 2013, [277].

capacity, and fare data over a 17-year period.<sup>39</sup> This study shows that revenue-pooling JBs are "strongly procompetitive, generating lower fares on connecting routes and increased traffic on segments served by multiple alliance partners, with no associated increase in non-stop fares where partner airlines overlap operations" (emphasis added). A copy of this study is at **Schedule 8**. A recent analysis conducted by Brueckner and Singer for the US DOT, further confirmed these pro-competitive fare effects.<sup>40</sup>

The Parties envisage deriving the following from the Proposed Conduct:

#### (a) Elimination of double-marginalisation

The Proposed Conduct is necessary to prevent double-marginalisation on the B&B Routes.

In competitive arm's length arrangements, the Parties individually set prices on the portion of the itinerary where they operate their own aircraft and maximise their own mark-up based on the demand on that portion of the passenger's journey. However, this pricing fails to consider the demand for the overall itinerary and results in higher fares and suboptimal capacity utilisation.

By comparison, the cooperative pricing arrangement under the JBA will allow each of the Parties to consider the effect of its pricing on the overall demand for the itinerary, removing double-marginalisation and consequently reducing fare levels and improving capacity utilisation.

#### (b) Efficiencies will result in lower fares

Further, the JBA is expected to allow the joint utilisation of the marketing and distribution strength of each Party, particularly in their home markets (London in the case of BA and Doha in the case of QR), enabling better promotion of their services.

Combined passenger feed means that new routes and frequencies reach acceptable load factors earlier than would be the case for each carrier operating individually, providing the potential to increase capacity.

The Proposed Conduct allows the Parties to improve efficiencies by benefitting from:

- economies of scope by spreading head office, marketing, IT and distribution costs over a greater number of destinations;
- more efficient and effective brand exposure, marketing budget allocation and sales impact. The ability to cooperate and openly discuss strategy is integral to both short-term tactical decisions to promote services to specific destinations and to broader joint marketing and promotional activity;
- economies of density as a result of the Parties being able to increase load factors on the B&B Routes and consequently reduce average cost per seat sold;

Robert J Calzaretta, Jr., Yair Eilat, and Mark A Israel, Competitive Effects of International Airline Cooperation, Journal of Competition Law & Economics, Volume 13, Issue 3, September 2017, Pages 501–548, available at: <a href="https://doi.org/10.1093/joclec/nhx016">https://doi.org/10.1093/joclec/nhx016</a> (refer to Schedule 8).

Jan K Brueckner and Ethan Singer, Pricing by International Airline Alliances: A Retrospective Study Using Supplementary Foreign-Carrier Fare Data, revised February 2019, available at: http://www.socsci.uci.edu/~ikbrueck/DOT\_study.pdf

- cost savings from various areas of invariable costs including, but not limited to, marketing and sales, scheduling, capacity planning; and
- other cost savings and efficiencies through joint procurement and supply management.

The Parties intend savings to be passed on in the form of lower fares as the JBA allows them to better compete to win share from competitors such as the other global alliances, the Gulf carriers and other carriers.

### 10 No appreciable detriments to the public

As in the case of the term 'public benefits', the Act does not define 'public detriments'.

However, the Australian Competition Tribunal has stated that it includes any impairment to the community generally and any harm or damage to the aims pursued by society, including the achievement of economic efficiency.<sup>41</sup>

Consistent with this definition, the Parties submit that the Proposed Conduct will not result in any competitive detriment as the Parties will continue to be disciplined by a number of vigorous and effective competitors providing strong and effective constraint within highly competitive markets, as well as the prospect of expansion and new entry.

The Proposed Conduct will not give the Parties the incentive or the ability to introduce uncompetitive prices or service levels.

### 11 Net benefits are likely to outweigh public detriments

The likely public benefits from the Proposed Conduct (as set out above) will outweigh any likely public detriments from the Proposed Conduct (as set out above) and the Commission should authorise the Proposed Conduct.

### 12 Term of authorisation sought

The Parties are seeking authorisation for 5 years.

### 13 Application for interim authorisation

The Parties are seeking interim authorisation as soon as possible (and, in line with the Commission's Guidelines for Authorisation of Conduct (non-merger), respectfully request the Commission make its decision to grant interim authorisation within 28 days) to give effect to the Proposed Conduct pending the outcome of the Commission's final decision on authorisation.

#### 13.1 Test for granting interim authorisation

Under sub-section 91(2)(d) of the Act the Commission may, at any time, in the case of an application for authorisation, grant an authorisation that is expressed to be an interim authorisation.

ACCC Guidelines for Authorisation of Conduct (non-merger), March 2019, p. 67; Re 7-Eleven Stores Pty Limited (1994) ATPR 41-357 at 42,683.

In assessing an application for interim authorisation, the Commission considers:<sup>42</sup>

- the objective of the Act, which includes enhancing the welfare of Australians through the promotion of competition;
- the extent to which the relevant market will change if interim
  authorisation is granted. Interim authorisation is more likely to be granted
  when it will maintain the market status quo. Interim authorisation is
  unlikely to be granted if doing so would permanently alter the competitive
  dynamics of the market or inhibit the market from returning to its preinterim state if final authorisation is later denied;
- the degree to which the arrangements appear to be anti-competitive;
- the level of urgency of the request;
- the possible harm to the applicant if the request for interim authorisation is denied; and
- the possible harm to other applicants (such as customers or competitors) if the request for interim authorisation is granted or denied.

#### 13.2 Reasons in support of application for interim authorisation

The Parties submit that there are clear benefits and no detriments associated with the Proposed Conduct and the Commission should grant interim authorisation for it as soon as possible.

Any delay in receipt of interim authorisation will only delay realisation of the public benefits.

For commercial reasons, it is important for the Parties to be able to engage in the Proposed Conduct as soon as possible. For example, scheduling and marketing activities typically occur in large blocks (for example, for an entire summer or winter season). The absence of interim authorisation is only likely to prevent the benefits from the Proposed Conduct from accruing for an entire season. The inability to take advantage of these benefits would be commercially costly for both carriers and to the detriment of the passengers travelling on the B&B Routes.

Granting interim authorisation will not have a significant impact on, or permanently alter the structure or dynamics in, any market and it will not result in any commercial harm to customers, suppliers of the applicants' competitors. There will not be any adverse implications of granting interim authorisation.

#### 14 Conclusion

In conclusion:

- (a) the Proposed Conduct will not be likely to cause any appreciable loss to competition or other public detriment, including uncompetitive pricing or uncompetitive service levels; and
- (b) the public benefits expected to arise from the Proposed Conduct will outweigh any public detriment. The benefits to the public include lower

ACCC Guidelines for Authorisation of Conduct (non-merger), March 2019, pp. 54 - 55; Re Queensland Timber Board (1975) ATPR 40-005 at 17,122–123

fares and increased efficiencies, avoided costs and inefficiencies and increased competition on B&B Routes.

Therefore, the Parties submit that the Commission should authorise the Proposed Conduct and grant the application for interim authorisation.

#### Declaration by Applicant(s)

Authorised persons of the applicant(s) must complete the following declaration. Where there are multiple applicants, a separate declaration should be completed by each applicant.

The undersigned declare that, to the best of their knowledge and belief, the information given in response to questions in this form is true, correct and complete, that complete copies of documents required by this form have been supplied, that all estimates are identified as such and are their best estimates of the underlying facts, and that all the opinions expressed are sincere.

The undersigned undertake(s) to advise the ACCC immediately of any material change in circumstances relating to the application.

The undersigned are aware of the provisions of sections 137.1 and 149.1 of the *Criminal Code* (Cth).

0 0 DEC 2019

**Morten Loej**Senior Vice President Corporate Planning



This 8 day of December 2019.

Note: If the Applicant is a corporation, state the position occupied in the corporation by the person signing. If signed by a solicitor on behalf of the Applicant, this fact must be stated.

#### Declaration by Applicant(s)

Authorised persons of the applicant(s) must complete the following declaration. Where there are multiple applicants, a separate declaration should be completed by each applicant.

The undersigned declare that, to the best of their knowledge and belief, the information given in response to questions in this form is true, correct and complete, that complete copies of documents required by this form have been supplied, that all estimates are identified as such and are their best estimates of the underlying facts, and that all the opinions expressed are sincere.

The undersigned undertake(s) to advise the ACCC immediately of any material change in circumstances relating to the application.

| The undersigned are aware of the provide Criminal Code (Cth). | isions of sections 137.1 and 149.1 of |
|---|---------------------------------------|
|   |                                       |
|   |                                       |
| Signature of authorised person                                |                                       |
|   |                                       |

tlesd of Alliances

Office held

(Print) Name of authorised person Christopher Fordyce

This 9th day of December 2019.

Note: If the Applicant is a corporation, state the position occupied in the corporation by the person signing. If signed by a solicitor on behalf of the Applicant, this fact must be stated.

# Schedule 1 Confidential Joint Business Agreement between BA and QR

[CONFIDENTIAL TO BA AND QR]

# Schedule 2 The B&B Routes

| No. | Route   | No. | Route   | No. | Route   |
|-----|---------|-----|---------|-----|---------|
| 1   | MEL-LON | 36  | ADL-BFS | 71  | CBR-TLS |
| 2   | PER-LON | 37  | JER-PER | 72  | BSL-PER |
| 3   | ADL-LON | 38  | PER-TLS | 73  | FAO-PER |
| 4   | PER-MAN | 39  | MRS-PER | 74  | IBZ-PER |
| 5   | MEL-MAN | 40  | BIO-MEL | 75  | ADL-PMI |
| 6   | ADL-MAN | 41  | CBR-EDI | 76  | ADL-BIO |
| 7   | CBR-LON | 42  | LUX-MEL | 77  | ADL-LUX |
| 8   | MEL-EDI | 43  | HAJ-PER | 78  | JER-CBR |
| 9   | PER-EDI | 44  | PER-STR | 79  | CBR-MRS |
| 10  | DUS-MEL | 45  | BLL-PER | 80  | ADL-LBA |
| 11  | GLA-PER | 46  | ADL-LYS | 81  | ADL-BSL |
| 12  | GLA-MEL | 47  | ADL-TLS | 82  | ADL-INV |
| 13  | NCL-PER | 48  | MEL-PMI | 83  | BSL-CBR |
| 14  | BFS-MEL | 49  | CBR-GLA | 84  | BIO-CBR |
| 15  | HAM-MEL | 50  | CBR-BFS | 85  | BLL-CBR |
| 16  | DUS-PER | 51  | BIO-PER | 86  | CBR-LBA |
| 17  | MEL-NCL | 52  | CBR-DUS | 87  | CBR-STR |
| 18  | HAM-PER | 53  | LBA-MEL | 88  | ABZ-CBR |
| 19  | ADL-GLA | 54  | CBR-HAM | 89  | CBR-HAJ |
| 20  | ABZ-PER | 55  | ABZ-ADL | 90  | ADL-FAO |
| 21  | LYS-MEL | 56  | ADL-JER | 91  | ADL-IBZ |
| 22  | BFS-PER | 57  | BSL-MEL | 92  | CBR-LUX |
| 23  | ADL-EDI | 58  | PER-PMI | 93  | CBR-FAO |
| 24  | ADL-DUS | 59  | INV-PER | 94  | CBR-PMI |
| 25  | ADL-HAM | 60  | ADL-MRS | 95  | CBR-INV |
| 26  | ADL-NCL | 61  | INV-MEL | 96  | CBR-IBZ |
| 27  | MEL-TLS | 62  | LBA-PER | 97  | BHX-PER |
| 28  | LYS-PER | 63  | ADL-HAJ | 98  | CWL-PER |
| 29  | MEL-STR | 64  | ADL-STR | 99  | BHX-MEL |
| 30  | CBR-MAN | 65  | ADL-BLL | 100 | CWL-MEL |
| 31  | MEL-MRS | 66  | LUX-PER | 101 | ADL-BHX |
| 32  | JER-MEL | 67  | CBR-LYS | 102 | ADL-CWL |
| 33  | BLL-MEL | 68  | IBZ-MEL | 103 | BHX-CBR |
| 34  | ABZ-MEL | 69  | FAO-MEL | 104 | CBR-CWL |
| 35  | HAJ-MEL | 70  | CBR-NCL |     |         |

# Schedule 3 BA's Fact Sheet

# **BRITISH AIRWAYS FACTSHEET**

British Airways, part of International Airlines Group, is one of the world's leading global premium airlines and the largest international carrier in the UK.

British Airways, part of International Airlines Group, is one of the world's leading global premium airlines and the largest international carrier in the UK.

#### **FLIGHTS**

The carrier offers the 145,000 customers that fly with it every day, quality, choice and convenience. It has its home base at London Heathrow, the world's busiest international airport, and flies to more than 200 destinations in 80 countries across the globe. British Airways flies from London's premium airports, Heathrow, Gatwick and London City, and from 16 UK airports in total. British Airways' destinations guide is here.

A British Airways aircraft takes off from somewhere in the world, every 90 seconds. British Airways has a fleet of more than 280 aircraft, including the A350 and 787. By 2020 it will have received 100 new aircraft in less than a decade. Find out more about the airline's aircraft here.

#### DINING

The airline carries up to 145,000 customers every day and 45 million customers a year and serves those customers 25 million cups of tea, 9.9 million bottles of wine and 1.25 million bottles of Champagne.

#### **BENEFITS**

The benefits of booking with British Airways include:

- A family of flexible fares, price points and cabins to suit customers' needs
- Complimentary food and drinks on all long-haul flights
- Free seat selection within 24 hours of departure
- No charge to pay for bookings by debit or credit card
- No charge to check-in
- Flights to primary airports, at the destinations customers want to travel to
- A generous free baggage allowance, or, on European routes and some international routes, customers can choose to book a hand baggage only fare
- Day trip return fares to popular European destinations
- · A choice of cabins on all our flights (A business class cabin on every flight)

Collecting Avios on every flight

#### LOYALTY SCHEME

British Airways' loyalty scheme, the British Airways Executive Club is industry leading, awarding members Avios on every flight, which can be spent on flights, upgrades, seat selection, car hire, hotel accommodation and excursions. Gold and Silver Executive Club members have access to British Airways global network of premium lounges (more than any other European airline), fast-track security and priority boarding.

#### **PUNCTUALITY**

British Airways has the best punctuality record on flights departing from London of all the large short-haul carriers in the UK. The airline knows how important punctuality is to customers, and is focused on driving further improvements through digital technology.

#### **PEOPLE**

British Airways employs the most experienced crews in the air and on the ground. It currently has approximately 45,000 employees, including 16,500 cabin crew and 3,900 pilots. Pilots and cabin crew have an average of 15 years' experience. The airline's 4,700 engineers have an average of 19 years' experience each.

British Airways also offers opportunities for graduates and has more than 145 places for apprentices every year. Find out more about a career with the airline <a href="here">here</a>.

#### 100 YEARS OF FLYING

British Airways celebrated its 100th anniversary on 25 August, 2019. The airline can trace its origins back to the birth of civil aviation. Since the world's first schedule air service on August 25, 1919, air travel has changed beyond all recognition.

The British Airways Heritage collection is an extensive document archive recording the formation, development and operations of British Airways and its predecessor companies as well as memorabilia and artefacts. More than 130 uniforms from the 1930s to the present day are preserved, as well as a large collection of aircraft models and pictures.

To explore British Airways' past, click here.

# Schedule 4 QR's Fact Sheet



October 2019





**GOING PLACES TOGETHER** 

Qatar Airways is the national carrier of the State of Qatar. Undergoing rapid expansion, we are one of the fastest growing airlines operating one of the youngest fleets in the world.

Launched: 1997

Head office: Qatar Airways Tower, P.O. Box 22550, Doha, Qatar

Reservations number: +974 4022 6000

Website: qatarairways.com

Group Chief Executive: His Excellency Mr. Akbar Al Baker

Worldwide network: More than 160 destinations

## Expansion in 2018/2019

- Antalya Turkey
- Bodrum Turkey
- Canberra Australia
- Cardiff
   United Kingdom
- Da Nang Vietnam
- Davao Philippines
- Gaborone Botswana

- Gothenburg Sweden
- Isfahan Iran
- Izmir Turkey
- Langkawi Malaysia
- Lisbon Portugal
- London Gatwick United Kingdom
- Málaga
   Spain

- Mogadishu Somalia
- Mombasa Kenya
- Mykonos Greece
- Penang Malaysia
- Rabat Morocco
- Thessaloniki Greece
- Valletta Malta



# Current Fleet (Passenger and Cargo): 227 aircraft



- 2 Airbus Long Range A319LRs
- **32** Airbus A320s
- 6 Airbus A321-200s
- **7** Airbus A330-200s
- **13** Airbus A330-300s
- **37** Airbus A350-900s (4 leased LATAM aircraft)
- 9 Airbus A350-1000s
- 10 Airbus A380s
- **116** Total Airbus passenger fleet

- **30** Boeing 787-8 Dreamliners
- **9** B777-200LRs
- 48 B777-300 ERs
- **87** Total Boeing passenger fleet
- **5** Airbus A330F Freighters
- **17** Boeing 777F Freighters
- 2 Boeing B747-8 Freighters
- **24** Total Cargo fleet

Corporate Jet Subsidiary Qatar Executive: 24 aircraft



- **3** Bombardier Challenger 605s (x 1 Medevac configuration)
- 1 Bombardier Global XRS
- 2 Bombardier Global 5000s
- 2 Bombardier Global 5000s Vision
- 6 Gulfstream G650ER
- 4 Gulfstream G500

Qatar Executive also manage six aircraft on behalf of Amiri fleet.

On order: By 2022, QE will receive 18 additional aircraft. Qatar Executive is the largest G650ER operator in the world.

# Highlights of 2019

- Awarded World's Best Airline, World's Best Business Class, Best Airline in the Middle East, Best Business Class Seat in the 2019 World Airline Awards, managed by the international air transport rating organisation Skytrax
- · Nine new destinations launched
- 13 new aircraft acquired
- National Airline Partner of the IAAF World Championships Doha 2019
- Qatar Executive breaks the world circumnavigation speed record with the Gulfstream G650ER





# Highlights of 2018

- First airline in the world to operate the Airbus A350-1000
- 25 new aircraft acquired
- 12 new destinations launched
- Multi-year partnership agreement with FC Bayern München
- · Multi-year partnership agreement with Italian football club A.S. Roma
- Awarded 'World's Best Business Class' in the 2018 World Airline Awards, managed by the international air transport rating organisation Skytrax

# Highlights of 2017

- 11 new destinations launched
- 19 new aircraft acquired
- 57 awards received
- · Launched QSuite at ITB Berlin in March 2017
- 20th year of operations
- Official Airline Partner of FIFA



## Europe

Adana, Ankara, Athens, Amsterdam, Antalya, Barcelona, Belgrade, Berlin, Birmingham, Bodrum, Brussels, Bucharest, Budapest, Baku, Cardiff, Copenhagen, Dublin, Edinburgh, Frankfurt, Geneva, Gothenburg, Helsinki, Istanbul Airport, Istanbul Sabiha Gokcen, Izmir, Kyiv, Larnaca, Lisbon, London Gatwick, London Heathrow, Madrid, Málaga, Malta, Manchester, Milan, Moscow, Munich, Mykonos, Nice, Oslo, Paris, Pisa, Prague, Rome, Sarajevo, Skopje, Sofia, St. Petersburg, Stockholm, Tbilisi, Thessaloniki, Venice, Vienna, Warsaw, Yerevan, Zagreb and Zurich

#### Middle East and Africa

Algiers, Amman, Addis Ababa, Baghdad, Basra, Beirut, Cape Town, Casablanca, Djibouti, Durban, Dar es Salaam, Doha, Entebbe, Erbil, Isfahan, Johannesburg, Kigali, Kilimanjaro, Kuwait, Lagos, Maputo, Mashhad, Marrakech, Mogadishu, Mombasa, Muscat, Najaf, Nairobi, Rabat, Salalah, Shiraz, Seychelles, Sohar, Sulaymaniyah, Tehran, Tunis, Windhoek and Zanzibar

#### Asia Pacific

Adelaide, Auckland, Bali, Bangkok, Beijing, Canberra, Chengdu, Chiang Mai, Chongqing, Da Nang, Davao, Guangzhou, Langkawi, Hangzhou, Hanoi, Ho Chi Minh City, Hong Kong, Jakarta, Kuala Lumpur, Krabi, Manila, Melbourne, Perth, Penang, Phnom Penh, Phuket, Seoul, Shanghai, Singapore, Sydney, Tokyo Haneda, Tokyo Narita and Yangon

#### South Asia

Ahmedabad, Amritsar, Bengaluru, Chennai, Cochin, Colombo, Delhi, Dhaka, Faisalabad, Goa, Hyderabad, Islamabad, Karachi, Kathmandu, Kolkata, Kozhikode, Lahore, Mumbai, Multan, Nagpur, Peshawar, Sialkot and Thiruvananthapuram

#### South America

Buenos Aires and São Paulo

## Indian Ocean

Maldives

### North America

Atlanta, Boston, Chicago, Dallas/Fort Worth, Houston, Los Angeles, Miami, Montreal, New York, Philadelphia and Washington D.C

# Cargo destinations

Over 60 dedicated freighter destinations within Qatar Airways' global operations, including those not served by scheduled passenger flights – Accra, Almaty, Basel, Guadalajara, Liège, Luxembourg, Macau, Mexico City, Panama City, Pittsburgh, Quito, Singapore, Stansted and Zaragoza

Qatar Airways Cargo is one of the leading air cargo carriers globally. The freighter fleet currently includes 17 Boeing 777Fs, five Airbus A330Fs and two Boeing 747-8Fs

# Codeshare partners

Air Botswana, Air Italy, Asiana Airlines, Azerbaijan Airlines, Bangkok Airways, British Airways, Cathay Pacific, Comair, Finnair, GOL, Iberia, Japan Airlines, JetBlue, LATAM Brasil, Malaysia Airlines, Middle East Airlines, Oman Air, Royal Air Maroc, Royal Jordanian, S7 Airlines, SNCF, SriLankan Airlines, SUN-AIR of Scandinavia and Vueling



# Privilege Club

Qatar Airways' Privilege Club loyalty programme has partnerships with international airlines, hotels, car rental companies, banks and other partners worldwide

**oneworld airlines**: American Airlines, British Airways, Cathay Pacific, Finnair, Iberia, Japan Airlines, LATAM Airlines, Malaysian Airlines, Qantas Airways, Royal Jordanian, S7 Airlines, SriLankan Airlines and another 22 affiliate carriers

**Airlines**: Air Maroc, Bangkok Airways, GOL, Middle East Airlines and Royal Air Maroc

Hotels: Conrad Hotels and Resorts, Doubletree by Hilton, Embassy Suites Hotels by Hilton, Fairmont Hotels & Resort, Four Points by Sheraton, Suites and Resorts, Hampton by Hilton, Hilton Garden Inn, Hilton Grand Vacations Company, Hilton Honors, Hilton Hotels and Resorts, Homewood Suits by Hilton, Hyatt Hotels Corporation, Langham Hospitality Group, Marriott Bonvoy, Millennium and Copthorne, Radisson Blu Hotels and Resorts, Raffles Hotels & Resorts, Rocketmiles, Rotana, Shangri-La Hotels and Resorts, Starwood Preferred Guest Program, Swissôtel Hotel & Resorts, Waldorf Astoria Hotels and Resorts, Minor Hotel Group (Anantara, AVANI and PER AQUUM), Kempinski Hotels, Kaligo, The Peninsula Hotels, Souq Waqif Boutique Hotels, Agoda, Accor, Booking.com and Trip.com

Car rentals: Sixt, Hertz, Avis, Europcar, Budget, Rentalcars, Salik and Blacklane

**Cobranded bank partners**: Qatar National Bank, Qatar Islamic Bank, Burgan Bank and Housing Bank Habib Bank Limited

**Bank and credit cards**: Ahli United Bank, Ahlibank Qatar, American Express, Al khaliji, Barwa Bank, Capital One, Cathay United Bank, Citibank, Commercial Bank Accolades, Doha Bank, Housing Bank Rewards, HSBC Greece and Sri Lanka,



International Bank of Qatar, Mastercard, Visa, Masraf Al Rayan, QNB Life Rewards, WanLi Tong, ICBC, The Group, Hana, JD Coin and Standard Chartered Bank

**Travel services**: Almotahajiba, Dary, Ooredoo Qatar, Ooredoo Kuwait, Ooredoo Oman, Air Miles, My Rewards Points, Qatar Airways Holidays, Travelling Connect, Famous Agents, ResPlus, Language Direct, Mileslife, Akruu, Qpost Connected, Qatar Duty Free, Qatar Airways Cargo, The Bicester Village Shopping Collection and Vodafone Qatar, Education City Golf Club

# Number of employees

Qatar Airways Group employs more than 46,000 staff worldwide

#### **Divisions**

Dhiafatina Hotels, Oryx Galleria, Privilege Club, Qatar Aircraft Catering Company, Qatar Airways Holidays, Internal Media Services, Qatar Aviation Services, Qatar Distribution Company, Qatar Duty Free Company and Qatar Executive





#### Contact us:

Qatar Airways Group Corporate Communications Department
P.O. Box 22550, Doha, Qatar.
Tel: +974 4022 2200; Fax: +974 4022 5350
qrmedia@qatarairways.com.qa





# Schedule 5 Estimated shares on the Nine B&B Routes

#### **Definitions**

In this Schedule and in Schedule 6, the terms below have the following meanings:

- Time Sensitive passengers: passengers travelling in First or Business cabins. In reality
  not all passengers in these cabins will be time-sensitive (i.e. predominantly interested in
  reaching their destination in the shortest possible time and purchase tickets with a high
  level of flexibility and with fewer restrictions on changing their itineraries, often (but not
  exclusively) travelling for business).
- Non-Time Sensitive passengers: passengers travelling in Economy or Premium
  Economy cabins. In reality not all passengers in these cabins will be non-time sensitive
  (i.e. prepared to accept longer journey times, more price sensitive, often (but not
  exclusively) travelling for leisure).
- Direct flight: flights carrying a single flight number. Unlike a non-stop flight, direct flights involve one or more stopovers to refuel although but does not involve a change of aircraft.
- Indirect flight: flights involving one or more stopovers and involves a change of aircraft.
- Non-stop flight: Non-stop flights do not involve any stopovers.
- Airlines:
  - CX: Cathay Pacific
  - QF: Qantas
  - MH: Malaysia Airlines
  - SQ: Singapore Airlines
  - **EK**: Emirates
  - **EY:** Etihad Airways
  - LH: Deutsche Lufthansa
  - CZ: China Southern Airlines
  - IB: Iberia Airlines
  - El: Aer Lingus Cargo
  - **AY:** Finnair
  - **KL**: KLM
  - TG: Thai Airways
  - **AF:** Air France
  - VA: Virgin Australia

VN: Vietnam Airlines

GA: Garuda Indonesia

BI: Royal Brunei Airlines

PR: Philippine Airlines

VS: Virgin Atlantic

JL: Japan Airlines

#### City codes:

ADL: Adelaide

LON: London

MEL: Melbourne

PER: Perth

MAN: Manchester

CBR: Canberra

EDI: Edinburgh

#### Methodology for calculating the incremental increase in market share

The increment is the lower of the numbers for passengers and market share contributed by each of BA and QR. The 'Total BA+QR' rows in the tables below have been adopted for calculating the incremental increase in all of the tables within this Schedule. Please refer to **Schedule 6** for the complete data set for all airlines on the routes referred in this schedule.

#### 1 ADL-LON

#### 1.1 Direct

No airline carried time sensitive passengers or non-time sensitive passengers direct on the ADL-LON route in S17, W17, S18 or W18.

#### 1.2 Indirect

#### (a) Time sensitive passengers

| TIME SENSITIVE PASSENGERS – INDIRECT (ADL-LON) |       |                                   |       |     |     |              |     |     |  |  |
|--|-------|-----------------------------------|-------|-----|-----|--------------|-----|-----|--|--|
|  |       | Passe                             | ngers |     |     | Market share |     |     |  |  |
| Company  | S17   | W17                               | S18   | W18 | S17 | W17          | S18 | W18 |  |  |
| BA   | 161   | 71                                | 104   | 41  | 3%  | 2%           | 2%  | 1%  |  |  |
| QR   | 1,474 | 1,012                             | 1,789 | 813 | 28% | 27%          | 31% | 27% |  |  |
| Total BA + QR                                  | 1,635 | 1,635 1,083 1,893 854 31% 29% 32% |       |     |     |              |     |     |  |  |
| Increment                                      | 161   | 71                                | 104   | 41  | 3%  | 2%           | 2%  | 1%  |  |  |

Therefore, the Proposed Conduct would result in an incremental increase in market share of approximately 1% - 3%.

| NON-TIME SENSITIVE PASSENGERS – INDIRECT (ADL-LON) |       |   |        |       |     |              |     |     |  |  |
|--|-------|---|--------|-------|-----|--------------|-----|-----|--|--|
|  |       | Passe                                   | engers |       |     | Market share |     |     |  |  |
| Company  | S17   | W17                                     | S18    | W18   | S17 | W17          | S18 | W18 |  |  |
| BA   | 551   | 451                                     | 581    | 930   | 2%  | 2%           | 2%  | 6%  |  |  |
| QR   | 8,412 | 7,186                                   | 9,723  | 4,937 | 30% | 34%          | 33% | 30% |  |  |
| Total BA + QR                                      | 8,963 | 8,963 7,637 10,304 5,867 32% 36% 35% 35 |        |       |     |              |     |     |  |  |
| Increment  | 551   | 451                                     | 581    | 930   | 2%  | 2%           | 2%  | 6%  |  |  |

Therefore, the Proposed Conduct would result in an incremental increase in market share of approximately 2% - 6%.

#### (c) All passengers

| ALL PASSENGERS – INDIRECT (ADL-LON) |        |   |        |       |     |        |       |     |  |  |
|-------------------------------------|--------|---|--------|-------|-----|--------|-------|-----|--|--|
|                                     |        | Passe                                     | engers |       |     | Market | share |     |  |  |
| Company                             | S17    | W17                                       | S18    | W18   | S17 | W17    | S18   | W18 |  |  |
| BA                                  | 712    | 522                                       | 685    | 971   | 2%  | 2%     | 2%    | 5%  |  |  |
| QR                                  | 9,886  | 8,198                                     | 11,512 | 5,750 | 30% | 33%    | 33%   | 29% |  |  |
| Total BA + QR                       | 10,598 | 10,598 8,720 12,197 6,721 32% 35% 35% 34% |        |       |     |        |       |     |  |  |
| Increment                           | 712    | 522                                       | 685    | 971   | 2%  | 2%     | 2%    | 5%  |  |  |

Therefore, the Proposed Conduct would result in an incremental increase in market share of approximately 2% - 5%.

#### 2 MEL-LON

#### 2.1 Direct

No airline carried time sensitive passengers or non-time sensitive passengers direct on the MEL-LON route in S17, W17, S18 or W18.

#### 2.2 Indirect

#### (a) Time sensitive passengers

| TIME SENSITIVE PASSENGERS – INDIRECT (MEL-LON) |       |                                   |       |       |     |                          |     |     |  |  |
|--|-------|-----------------------------------|-------|-------|-----|--------------------------|-----|-----|--|--|
|  |       | Passe                             | ngers |       |     | Market share W17 S18 W18 |     |     |  |  |
| Company  | S17   | W17                               | S18   | W18   | S17 | W17                      | S18 | W18 |  |  |
| BA   | 882   | 494                               | 1,040 | 691   | 3%  | 2%                       | 3%  | 4%  |  |  |
| QR   | 1,908 | 1,528                             | 1,708 | 1,727 | 6%  | 7%                       | 6%  | 9%  |  |  |
| Total BA + QR                                  | 2,790 | 2,790 2,022 2,748 2,418 9% 10% 9% |       |       |     |                          |     |     |  |  |
| Increment                                      | 882   | 494                               | 1,040 | 691   | 3%  | 2%                       | 3%  | 4%  |  |  |

Therefore, the Proposed Conduct would result in an incremental increase in market share of approximately 2% - 4%.

| NON-TIME SENSITIVE PASSENGERS – INDIRECT (MEL-LON) |        |                                       |       |       |     |              |     |     |  |
|--|--------|---------------------------------------|-------|-------|-----|--------------|-----|-----|--|
|  |        | Passe                                 | ngers |       |     | Market share |     |     |  |
| Company  | S17    | W17                                   | S18   | W18   | S17 | W17          | S18 | W18 |  |
| BA   | 2,081  | 1,669                                 | 2,728 | 3,685 | 1%  | 2%           | 2%  | 4%  |  |
| QR   | 10,986 | 10,546                                | 9,248 | 6,949 | 8%  | 11%          | 7%  | 8%  |  |
| Total BA + QR                                      | 13,067 | 13,067 12,215 11,976 10,634 9% 12% 9% |       |       |     |              |     |     |  |
| Increment  | 2,081  | 1,669                                 | 2,728 | 3,685 | 1%  | 2%           | 2%  | 4%  |  |

Therefore, the Proposed Conduct would result in an incremental increase in market share of approximately 1% - 4%.

### (c) All passengers

| ALL PASSENGERS – INDIRECT (MEL-LON) |        |        |        |        |     |        |       |     |  |
|-------------------------------------|--------|--------|--------|--------|-----|--------|-------|-----|--|
|                                     |        | Passe  | ngers  |        |     | Market | share |     |  |
| Company                             | S17    | W17    | S18    | W18    | S17 | W17    | S18   | W18 |  |
| BA                                  | 2,963  | 2,163  | 3,768  | 4,376  | 2%  | 2%     | 2%    | 4%  |  |
| QR                                  | 12,894 | 12,074 | 10,956 | 8,676  | 8%  | 10%    | 6%    | 8%  |  |
| Total BA + QR                       | 15,857 | 14,237 | 14,724 | 13,052 | 9%  | 12%    | 9%    | 12% |  |
| Increment                           | 2,963  | 2,163  | 3,768  | 4,376  | 2%  | 2%     | 2%    | 4%  |  |

Therefore, the Proposed Conduct would result in an incremental increase in market share of approximately 2% - 4%.

## 3 PER-LON

#### 3.1 Direct

BA and QR do not carry time sensitive passengers or non-time sensitive passengers direct on the PER-LON route.

#### 3.2 Indirect

#### (a) Time sensitive passengers

| TIME SENSITIVE PASSENGERS – INDIRECT (PER-LON) |            |                                     |       |       |     |              |     |     |  |
|--|------------|-------------------------------------|-------|-------|-----|--------------|-----|-----|--|
|  | Passengers |                                     |       |       |     | Market share |     |     |  |
| Company  | S17        | W17                                 | S18   | W18   | S17 | W17          | S18 | W18 |  |
| BA   | 246        | 139                                 | 179   | 124   | 2%  | 1%           | 1%  | 1%  |  |
| QR   | 2,060      | 1,384                               | 1,816 | 1,710 | 15% | 12%          | 12% | 15% |  |
| Total BA + QR                                  | 2,306      | 2,306 1,523 1,995 1,834 17% 14% 14% |       |       |     |              |     |     |  |
| Increment                                      | 246        | 139                                 | 179   | 124   | 2%  | 1%           | 1%  | 1%  |  |

Therefore, the Proposed Conduct would result in an incremental increase in market share of approximately 1% - 2%.

#### (b) Non-time sensitive passengers

| NON-TIME SENSITIVE PASSENGERS – INDIRECT (PER-LON) |        |        |        |        |              |     |     |     |  |  |
|--|--------|--------|--------|--------|--------------|-----|-----|-----|--|--|
|  |        | Passe  | ngers  |        | Market share |     |     |     |  |  |
| Company  | S17    | W17    | S18    | W18    | S17          | W17 | S18 | W18 |  |  |
| BA   | 1,433  | 1,020  | 784    | 1,923  | 2%           | 2%  | 1%  | 3%  |  |  |
| QR   | 14,693 | 10,655 | 13,159 | 10,232 | 20%          | 17% | 18% | 18% |  |  |
| Total BA + QR                                      | 16,126 | 11,675 | 13,943 | 12,155 | 22%          | 19% | 19% | 22% |  |  |
| Increment  | 1,433  | 1,020  | 784    | 1,923  | 2%           | 2%  | 1%  | 3%  |  |  |

Therefore, the Proposed Conduct would result in an incremental increase in market share of approximately 1% - 3%.

#### (c) All passengers

| ALL PASSENGERS – INDIRECT (PER-LON) |        |  |        |        |     |        |         |     |  |  |
|-------------------------------------|--------|--|--------|--------|-----|--------|---------|-----|--|--|
|                                     |        | Passe                                  | ngers  |        |     | Market | t share |     |  |  |
| Company                             | S17    | W17                                    | S18    | W18    | S17 | W17    | S18     | W18 |  |  |
| BA                                  | 1,679  | 1,159                                  | 963    | 2,047  | 2%  | 2%     | 1%      | 3%  |  |  |
| QR                                  | 16,753 | 12,039                                 | 14,975 | 11,942 | 19% | 17%    | 17%     | 18% |  |  |
| Total BA + QR                       | 18,432 | 8,432 13,198 15,938 13,989 21% 18% 18% |        |        |     |        |         |     |  |  |
| Increment                           | 1,679  | 1,159                                  | 963    | 2,047  | 2%  | 2%     | 1%      | 3%  |  |  |

Therefore, the Proposed Conduct would result in an incremental increase in market share of approximately 1% - 3%.

#### 4 CBR-LON

#### 4.1 Direct

BA and QR do not carry time sensitive passengers or non-time sensitive passengers direct on the CBR-LON route.

#### 4.2 Indirect

#### (a) Time sensitive passengers

| TIME SENSITIVE PASSENGERS – INDIRECT (CBR-LON) |            |                           |     |     |     |              |     |     |  |  |
|--|------------|---------------------------|-----|-----|-----|--------------|-----|-----|--|--|
|  | Passengers |                           |     |     |     | Market share |     |     |  |  |
| Company  | S17        | W17                       | S18 | W18 | S17 | W17          | S18 | W18 |  |  |
| BA   | 392        | 134                       | 289 | 100 | 16% | 12%          | 10% | 7%  |  |  |
| QR   | 70         | 131                       | 544 | 265 | 3%  | 12%          | 18% | 19% |  |  |
| Total BA + QR                                  | 462        | 462 265 833 365 19% 24% 2 |     |     |     |              |     |     |  |  |
| Increment                                      | 70         | 131                       | 289 | 100 | 3%  | 12%          | 10% | 7%  |  |  |

Therefore, the Proposed Conduct would result in an incremental increase in market share of approximately 3% - 12%.

| NON-TIME SENSITIVE PASSENGERS – INDIRECT (CBR-LON) |     |                                 |       |     |     |              |     |     |  |
|--|-----|---------------------------------|-------|-----|-----|--------------|-----|-----|--|
|  |     | Passengers                      |       |     |     | Market share |     |     |  |
| Company  | S17 | W17                             | S18   | W18 | S17 | W17          | S18 | W18 |  |
| BA   | 714 | 278                             | 460   | 205 | 11% | 8%           | 6%  | 6%  |  |
| QR   | 215 | 478                             | 1,962 | 813 | 3%  | 14%          | 25% | 24% |  |
| Total BA + QR                                      | 929 | 929 756 2,422 1,018 14% 22% 31% |       |     |     |              |     |     |  |
| Increment  | 215 | 278                             | 460   | 205 | 3%  | 8%           | 6%  | 6%  |  |

Therefore, the Proposed Conduct would result in an incremental increase in market share of approximately 3% - 8%.

#### (c) All passengers

| ALL PASSENGERS – INDIRECT (CBR-LON) |       |                                       |       |       |     |        |         |     |  |
|-------------------------------------|-------|---------------------------------------|-------|-------|-----|--------|---------|-----|--|
|                                     |       | Passengers                            |       |       |     | Market | t share |     |  |
| Company                             | S17   | W17                                   | S18   | W18   | S17 | W17    | S18     | W18 |  |
| BA                                  | 1,106 | 412                                   | 749   | 305   | 12% | 9%     | 7%      | 6%  |  |
| QR                                  | 285   | 609                                   | 2,506 | 1,078 | 3%  | 13%    | 23%     | 23% |  |
| Total BA + QR                       | 1,391 | 1,391 1,021 3,255 1,383 15% 22% 31% 2 |       |       |     |        |         |     |  |
| Increment                           | 285   | 412                                   | 749   | 305   | 3%  | 9%     | 7%      | 6%  |  |

Therefore, the Proposed Conduct would result in an incremental increase in market share of approximately 3% - 9%.

#### 5 ADL-MAN

#### 5.1 Direct

None of the airlines carried time sensitive passengers or non-time sensitive passengers direct on the ADL-MAN route in S17, W17, S18 or W18.

#### 5.2 Indirect

#### (a) Time sensitive passengers

| TIME SENSITIVE PASSENGERS – INDIRECT (ADL-MAN) |     |                             |       |     |     |        |         |     |  |
|--|-----|-----------------------------|-------|-----|-----|--------|---------|-----|--|
|  |     | Passe                       | ngers |     |     | Market | t share |     |  |
| Company  | S17 | S17 W17 S18 W18 S17 W17 S18 |       |     |     |        |         |     |  |
| BA   | 4   | 7                           | 0     | 5   | 1%  | 1%     | 0%      | 1%  |  |
| QR   | 238 | 224                         | 310   | 193 | 33% | 28%    | 34%     | 27% |  |
| Total BA + QR                                  | 242 | 242 231 310 198 34% 29% 34% |       |     |     |        |         |     |  |
| Increment                                      | 4   | 7                           | 0     | 5   | 1%  | 1%     | 0%      | 1%  |  |

Therefore, the Proposed Conduct would result in an incremental increase in market share of approximately 0% - 1%.

| NON-TIME SENSITIVE PASSENGERS – INDIRECT (ADL-MAN) |       |                                     |       |       |     |       |         |     |  |  |
|--|-------|-------------------------------------|-------|-------|-----|-------|---------|-----|--|--|
|  |       | Passe                               | ngers |       |     | Marke | t share |     |  |  |
| Company  | S17   | S17 W17 S18 W18 S17 W17 S18         |       |       |     |       |         |     |  |  |
| BA   | 15    | 15 16 62 339 0% 0% 1%               |       |       |     |       |         |     |  |  |
| QR   | 2,162 | 2,201                               | 2,180 | 1,788 | 38% | 38%   | 38%     | 36% |  |  |
| Total BA + QR                                      | 2,177 | 2,177 2,217 2,242 2,127 38% 39% 39% |       |       |     |       |         |     |  |  |
| Increment  | 15    | 16                                  | 62    | 339   | 0%  | 0%    | 1%      | 7%  |  |  |

Therefore, the Proposed Conduct would result in an incremental increase in market share of approximately 0% - 7%.

#### (c) All passengers

| ALL PASSENGERS – INDIRECT (ADL-MAN) |       |                                       |       |       |     |       |         |     |  |  |
|-------------------------------------|-------|---------------------------------------|-------|-------|-----|-------|---------|-----|--|--|
|                                     |       | Passe                                 | ngers |       |     | Marke | t share |     |  |  |
| Company                             | S17   | W17                                   | S18   | W18   | S17 | W17   | S18     | W18 |  |  |
| BA                                  | 19    | 19 23 62 344 0% 0% 1%                 |       |       |     |       |         |     |  |  |
| QR                                  | 2,400 | 2,425                                 | 2,490 | 1,981 | 38% | 37%   | 37%     | 35% |  |  |
| Total BA + QR                       | 2,419 | 2,419 2,448 2,552 2,325 38% 38% 38% 4 |       |       |     |       |         |     |  |  |
| Increment                           | 19    | 23                                    | 62    | 344   | 0%  | 0%    | 1%      | 6%  |  |  |

Therefore, the Proposed Conduct would result in an incremental increase in market share of approximately 0% - 6%.

#### 6 MEL-EDI

#### 6.1 Direct

None of the airlines carried time sensitive passengers or non-time sensitive passengers direct on the MEL-EDI route in S17, W17, S18 or W18.

#### 6.2 Indirect

#### (a) Time sensitive passengers

| TIME SENSITIVE PASSENGERS – INDIRECT (MEL-EDI) |     |                             |       |     |     |        |         |     |  |
|--|-----|-----------------------------|-------|-----|-----|--------|---------|-----|--|
|  |     | Passe                       | ngers |     |     | Market | t share |     |  |
| Company  | S17 | S17 W17 S18 W18 S17 W17 S18 |       |     |     |        |         |     |  |
| BA   | 31  | 8                           | 39    | 7   | 3%  | 1%     | 3%      | 1%  |  |
| QR   | 390 | 317                         | 401   | 355 | 33% | 43%    | 35%     | 48% |  |
| Total BA + QR                                  | 421 | 421 325 440 362 36% 44% 39% |       |     |     |        |         |     |  |
| Increment                                      | 31  | 8                           | 39    | 7   | 3%  | 1%     | 3%      | 1%  |  |

Therefore, the Proposed Conduct would result in an incremental increase in market share of approximately 1% - 3%.

| NON-TIME SENSITIVE PASSENGERS – INDIRECT (MEL-EDI) |       |                                     |       |       |              |     |     |     |  |
|--|-------|-------------------------------------|-------|-------|--------------|-----|-----|-----|--|
|  |       | Passe                               | ngers |       | Market share |     |     |     |  |
| Company  | S17   | W17                                 | S18   | W18   | S17          | W17 | S18 | W18 |  |
| BA   | 62    | 45                                  | 145   | 293   | 1%           | 1%  | 2%  | 8%  |  |
| QR   | 2,138 | 1,711                               | 1,700 | 1,529 | 34%          | 41% | 29% | 39% |  |
| Total BA + QR                                      | 2,200 | 2,200 1,756 1,845 1,822 35% 42% 31% |       |       |              |     |     |     |  |
| Increment  | 62    | 45                                  | 145   | 293   | 1%           | 1%  | 2%  | 8%  |  |

Therefore, the Proposed Conduct would result in an incremental increase in market share of approximately 1% - 8%.

#### (c) All passengers

| ALL PASSENGERS – INDIRECT (MEL-EDI) |       |       |       |       |     |       |         |     |  |
|-------------------------------------|-------|-------|-------|-------|-----|-------|---------|-----|--|
|                                     |       | Passe | ngers |       |     | Marke | t share |     |  |
| Company                             | S17   | W17   | S18   | W18   | S17 | W17   | S18     | W18 |  |
| BA                                  | 93    | 53    | 184   | 300   | 1%  | 1%    | 3%      | 6%  |  |
| QR                                  | 2,528 | 2,028 | 2,101 | 1,884 | 34% | 41%   | 30%     | 41% |  |
| Total BA + QR                       | 2,621 | 2,081 | 2,285 | 2,184 | 35% | 42%   | 32%     | 47% |  |
| Increment                           | 93    | 53    | 184   | 300   | 1%  | 1%    | 3%      | 6%  |  |

Therefore, the Proposed Conduct would result in an incremental increase in market share of approximately 1% - 6%.

#### 7 PER-EDI

#### 7.1 Direct

No airlines carried time sensitive passengers or non-time sensitive passengers direct on the PER-EDI route in S17, W17, S18 or W18.

#### 7.2 Indirect

#### (a) Time sensitive passengers

| TIME SENSITIVE PASSENGERS – INDIRECT (PER-EDI) |                             |                             |       |     |     |          |         |     |  |  |
|--|-----------------------------|-----------------------------|-------|-----|-----|----------|---------|-----|--|--|
| C  |                             | Passe                       | ngers |     |     | Market   | t share |     |  |  |
| Company  | S17                         | S17 W17 S18 W18 S17 W17 S18 |       |     |     |          |         |     |  |  |
| BA   | 3                           | 2                           | 7     | 1   | 0%  | 0% 0% 1% |         |     |  |  |
| QR   | 380                         | 389                         | 408   | 327 | 51% | 62%      | 57%     | 62% |  |  |
| Total BA + QR                                  | 383 391 415 328 52% 63% 58% |                             |       |     |     |          |         | 62% |  |  |
| Increment                                      | 3                           | 2                           | 7     | 1   | 0%  | 0%       | 1%      | 0%  |  |  |

Therefore, the Proposed Conduct would result in an incremental increase in market share of approximately 0% - 1%.

| NON-TIME SENSITIVE PASSENGERS – INDIRECT (PER-EDI) |       |                                       |       |       |     |       |         |     |  |
|--|-------|---------------------------------------|-------|-------|-----|-------|---------|-----|--|
| Commons  |       | Passe                                 | ngers |       |     | Marke | t share |     |  |
| Company  | S17   | W17                                   | S18   | W18   | S17 | W17   | S18     | W18 |  |
| BA   | 30    | 30 15 61 166 1% 0% 1%                 |       |       |     |       |         |     |  |
| QR   | 2,861 | 2,266                                 | 2,791 | 2,467 | 52% | 47%   | 49%     | 61% |  |
| Total BA + QR                                      | 2,891 | 2,891 2,281 2,852 2,633 52% 47% 50% 6 |       |       |     |       |         |     |  |
| Increment  | 30    | 15                                    | 61    | 166   | 1%  | 0%    | 1%      | 4%  |  |

Therefore, the Proposed Conduct would result in an incremental increase in market share of approximately 0% - 4%.

#### (c) All passengers

| ALL PASSENGERS – INDIRECT (PER-EDI) |       |                                     |        |       |     |        |         |     |  |
|-------------------------------------|-------|-------------------------------------|--------|-------|-----|--------|---------|-----|--|
| Company                             |       | Passe                               | engers |       |     | Market | t share |     |  |
|                                     | S17   | W17                                 | S18    | W18   | S17 | W17    | S18     | W18 |  |
| BA                                  | 33    | 17                                  | 68     | 167   | 1%  | 0%     | 1%      | 4%  |  |
| QR                                  | 3,241 | 2,655                               | 3,199  | 2,794 | 52% | 48%    | 50%     | 62% |  |
| Total BA + QR                       | 3,274 | 3,274 2,672 3,267 2,961 52% 49% 51% |        |       |     |        |         |     |  |
| Increment                           | 33    | 17                                  | 68     | 167   | 1%  | 0%     | 1%      | 4%  |  |

Therefore, the Proposed Conduct would result in an incremental increase in market share of approximately 0% - 4%.

#### 8 MEL-MAN

#### 8.1 Direct

No airlines carried time sensitive passengers or non-time sensitive passengers direct on the MEL-MAN route in S17, W17, S18 or W18.

#### 8.2 Indirect

#### (a) Time sensitive passengers

| TIME SENSITIVE PASSENGERS – INDIRECT (MEL-MAN) |            |                                 |     |     |     |        |         |     |  |
|--|------------|---------------------------------|-----|-----|-----|--------|---------|-----|--|
|  | Passengers |                                 |     |     |     | Market | t share |     |  |
| Company  | S17        | \$17 W17 \$18 W18 \$17 W17 \$18 |     |     |     |        |         |     |  |
| BA   | 9          | 3                               | 6   | 7   | 0%  | 0%     | 0%      | 0%  |  |
| QR   | 345        | 314                             | 261 | 282 | 11% | 10%    | 8%      | 11% |  |
| Total BA + QR                                  | 354        | 354 317 267 289 12% 10% 8%      |     |     |     |        |         |     |  |
| Increment                                      | 9          | 3                               | 6   | 7   | 0%  | 0%     | 0%      | 0%  |  |

Therefore, the Proposed Conduct would result in an incremental increase in market share of approximately 0%.

| NON-TIME SENSITIVE PASSENGERS – INDIRECT (MEL-MAN) |       |  |       |       |     |        |         |     |  |
|--|-------|--|-------|-------|-----|--------|---------|-----|--|
|  |       | Passengers                             |       |       |     | Market | t share |     |  |
| Company  | S17   | S17 W17 S18 W18 S17 W17 S18            |       |       |     |        |         |     |  |
| BA   | 78    | 44                                     | 197   | 772   | 0%  | 0%     | 1%      | 5%  |  |
| QR   | 2,218 | 3,127                                  | 1,582 | 2,503 | 13% | 16%    | 9%      | 15% |  |
| Total BA + QR                                      | 2,296 | 2,296 3,171 1,779 3,275 13% 17% 10% 20 |       |       |     |        |         |     |  |
| Increment  | 78    | 44                                     | 197   | 772   | 0%  | 0%     | 1%      | 5%  |  |

Therefore, the Proposed Conduct would result in an incremental increase in market share of approximately 0% - 5%.

#### (c) All passengers

|               | ALL I | PASSENG | ERS – INC | DIRECT (M | EL-MAN) |       |         |     |
|---------------|-------|---------|-----------|-----------|---------|-------|---------|-----|
|               |       | Passe   | ngers     |           |         | Marke | t share |     |
| Company       | S17   | W17     | S18       | W18       | S17     | W17   | S18     | W18 |
| BA            | 87    | 47      | 203       | 779       | 0%      | 0%    | 1%      | 4%  |
| QR            | 2,563 | 3,441   | 1,843     | 2,785     | 12%     | 15%   | 9%      | 14% |
| Total BA + QR | 2,650 | 3,488   | 2,046     | 3,564     | 13%     | 16%   | 10%     | 18% |
| Increment     | 87    | 47      | 203       | 779       | 0%      | 0%    | 1%      | 4%  |

Therefore, the Proposed Conduct would result in an incremental increase in market share of approximately 0% - 4%.

#### 9 PER-MAN

#### 9.1 Direct

No airlines carried time sensitive passengers or non-time sensitive passengers direct on the PER-MAN route in S17, W17, S18 or W18.

#### 9.2 Indirect

#### (a) Time sensitive passengers

| TIM           | E SENSIT | IVE PASS                      | ENGERS | - INDIRE | CT (PER-N | IAN)  |         |     |  |  |  |
|---------------|----------|-------------------------------|--------|----------|-----------|-------|---------|-----|--|--|--|
|               |          | Passe                         | ngers  |          |           | Marke | t share |     |  |  |  |
| Company       | S17      | S17 W17 S18 W18 S17 W17 S18 W |        |          |           |       |         |     |  |  |  |
| BA            | 10       | 1                             | 2      | 3        | 0%        | 0%    | 0%      | 0%  |  |  |  |
| QR            | 511      | 451                           | 432    | 510      | 20%       | 17%   | 18%     | 22% |  |  |  |
| Total BA + QR | 521      | 452                           | 434    | 21%      | 17%       | 18%   | 22%     |     |  |  |  |
| Increment     | 10       | 1                             | 2      | 3        | 0%        | 0%    | 0%      | 0%  |  |  |  |

Therefore, the Proposed Conduct would result in an incremental increase in market share of approximately 0%.

| NON-          | TIME SEN | SITIVE PA | SSENGE | RS – INDIF | RECT (PE     | R-MAN) |     |     |  |  |
|---------------|----------|-----------|--------|------------|--------------|--------|-----|-----|--|--|
|               |          | Passe     | ngers  |            | Market share |        |     |     |  |  |
| Company       | S17      |           |        |            |              |        |     |     |  |  |
| BA            | 53       | 49        | 193    | 1,088      | 0%           | 0%     | 1%  | 6%  |  |  |
| QR            | 6,766    | 6,083     | 5,942  | 7,733      | 32%          | 26%    | 31% | 40% |  |  |
| Total BA + QR | 6,819    | 6,132     | 6,135  | 8,821      | 32%          | 26%    | 32% | 46% |  |  |
| Increment     | 53       | 49        | 193    | 1,088      | 0%           | 0%     | 1%  | 6%  |  |  |

Therefore, the Proposed Conduct would result in an incremental increase in market share of approximately 0% - 6%.

#### (c) All passengers

|               | ALL PA | ASSENGE                                | RS – INDI | RECT (PE | R-MAN) |       |         |     |  |  |  |
|---------------|--------|--|-----------|----------|--------|-------|---------|-----|--|--|--|
|               |        | Passe                                  | ngers     |          |        | Marke | t share |     |  |  |  |
| Company       | S17    |  |           |          |        |       |         |     |  |  |  |
| BA            | 63     | 50                                     | 195       | 1,091    | 0%     | 0%    | 1%      | 5%  |  |  |  |
| QR            | 7,277  | 6,534                                  | 6,374     | 8,243    | 31%    | 25%   | 29%     | 38% |  |  |  |
| Total BA + QR | 7,340  | 7,340 6,584 6,569 9,334 31% 25% 30% 43 |           |          |        |       |         |     |  |  |  |
| Increment     | 63     | 50                                     | 195       | 1,091    | 0%     | 0%    | 1%      | 5%  |  |  |  |

Therefore, the Proposed Conduct would result in an incremental increase in market share of approximately 0% - 5%.

# Schedule 6 Complete data set for all airlines on the routes referred to in Schedule 5

| ADL-LON   | ı                 |  |  | Ī   |  | <b>T</b> !   |   |  |   |  |  |
|---|-------------------|--|--|---|--|--|---|--|---|--|--|
|   |                   |  |  |   | Passe  |  | e sensitiv  | e passeng  |   | t share  |  |
|   |                   |  |  |   | rasse  | ligers   |   |  | Marke   | Silaie   |  |
| Route   | Routing           | Alliance   | Company  |   |  |  |   |  |   |  |  |
|   |                   |  | - Company  | S17   | W17  | S18  | W18   | S17  | W17   | S18  | W18  |
|   |                   |  |  |   |  |  |   |  |   |  |  |
|   |                   |  |  |   |  |  |   |  |   |  |  |
|   |                   |  | BA   |   |  |  |   |  |   |  |  |
|   |                   |  | IB<br>EI   |   |  |  |   |  |   |  |  |
|   |                   | TOT  | AL BA/IB/EI  | 0   | 0  | 0  | 0   | 0%   | 0%  | 0%   | 0%   |
|   |                   |  | OTAL QR  | 0   | 0  | 0  | 0   | 0%   | 0%  | 0%   | 0%   |
|   |                   |  | BA/IB/EI/QR  | 0   | 0  | 0  | 0   | 0%   | 0%  | 0%   | 0%   |
|   |                   |  |  |   |  |  |   |  |   |  |  |
|   |                   | oneworld   | Others   |   |  |  |   |  |   |  |  |
|   | Direct (non-stop) | ТОТ  | AL oneworld  | 0   | 0  | 0  | 0   | 0%   | 0%  | 0%   | 0%   |
|   |                   | SkyTeam  | Others   |   |  |  |   |  |   |  |  |
|   | 1                 | TOT  | AL SkyTeam   | 0   | 0  | 0  | 0   | 0%   | 0%  | 0%   | 0%   |
|   | 1                 | Star   | 044  |   |  |  |   |  |   |  |  |
|   |                   | Star   | Others<br>OTAL Star  | 0   | 0  | 0  | 0   | 0%   | 0%  | 0%   | 0%   |
|   |                   | Other  |  | Ů   |  | - U  | J   | 0 70   | 0 70  | 0 70   | 0 70   |
|   |                   | Other  | Others   |   |  |  |   |  |   |  |  |
|   |                   | TO   | OTAL Other   | 0   | 0  | 0  | 0   | 0%   | 0%  | 0%   | 0%   |
| ROUTE   |                   |  | BA<br>IB   | 161   | 71   | 104  | 41  | 3%   | 2%  | 2%   | 1%   |
| KOUIE   |                   |  | El   |   |  |  |   |  |   |  |  |
|   |                   |  | AL BA/IB/EI  | 161   | 71   | 104  | 41  | 3%   | 2%  | 2%   | 1%   |
|   |                   |  | OTAL QR  | 1,474   | 1,012  | 1,789  | 813   | 28%  | 27%   | 31%  | 27%  |
|   |                   |  | BA/IB/EI/QR  | 1,635   | 1,083  | 1,893  | 854   | 31%  | 29%   | 32%  | 28%  |
|   |                   | oneworld   | QR<br>QF   | 1,474<br>1,063  | 1,012<br>572   | 1,789<br>995   | 813<br>512  | 28%<br>20%   | 27%<br>15%  | 31%<br>17%   | 27%<br>17%   |
|   |                   | oneworld<br>oneworld   | CX   | 357   | 375  | 312  | 239   | 7%   | 10%   | 5%   | 8%   |
|   |                   |  |  |   |  |  |   |  |   |  |  |
|   |                   | oneworld   | MH   | 245   | 153  | 97   | 47  | 5%   | 4%  | 2%   | 2%   |
| I   | Indirect          | oneworld   | BA   | 245<br>161  | 153<br>71  | 97<br>104  | 47<br>41  | 3%   | 2%  | 2%<br>2%   | 1%   |
|   | Indirect          | oneworld<br>oneworld   | BA<br>Others   | 245<br>161<br>26  | 153<br>71<br>5   | 97<br>104<br>27  | 47<br>41<br>12  | 3%<br>0%   | 2%<br>0%  | 2%<br>2%<br>0%   | 1%<br>0%   |
|   | Indirect          | oneworld<br>oneworld<br>TOT                                    | BA   | 245<br>161<br>26<br>3,326   | 153<br>71  | 97<br>104<br>27<br>3,324   | 47<br>41<br>12<br>1,664   | 3%   | 2%  | 2%<br>2%   | 1%   |
|   | Indirect          | oneworld<br>oneworld<br>TOT<br>SkyTeam<br>TOT                  | BA Others AL oneworld Others AL SkyTeam                                  | 245<br>161<br>26<br>3,326<br>75<br>75   | 153<br>71<br>5<br>2,188<br>58<br>58  | 97<br>104<br>27<br>3,324<br>45<br>45   | 47<br>41<br>12<br>1,664<br>45<br>45   | 3%<br>0%<br>63%<br>1%  | 2%<br>0%<br>58%<br>2%<br>2%   | 2%<br>2%<br>0%<br>57%<br>1%  | 1%<br>0%<br>54%<br>1%  |
|   | Indirect          | oneworld<br>oneworld<br>TOT<br>SkyTeam<br>TOT<br>Star          | BA Others AL oneworld Others AL SkyTeam SQ                               | 245<br>161<br>26<br>3,326<br>75<br>75<br>451  | 153<br>71<br>5<br>2,188<br>58<br>58<br>243   | 97<br>104<br>27<br>3,324<br>45<br>45<br>536  | 47<br>41<br>12<br>1,664<br>45<br>45<br>196  | 3%<br>0%<br>63%<br>1%<br>1%<br>9%  | 2%<br>0%<br>58%<br>2%<br>2%<br>6%   | 2%<br>2%<br>0%<br>57%<br>1%<br>1%<br>9%  | 1%<br>0%<br>54%<br>1%<br>1%<br>6%  |
|   | Indirect          | oneworld oneworld TOT SkyTeam TOT Star Star                    | BA Others AL oneworld Others AL SkyTeam SQ Others                        | 245<br>161<br>26<br>3,326<br>75<br>75<br>451<br>34  | 153<br>71<br>5<br>2,188<br>58<br>58<br>243<br>21   | 97<br>104<br>27<br>3,324<br>45<br>45<br>536<br>34  | 47<br>41<br>12<br>1,664<br>45<br>45<br>196  | 3%<br>0%<br>63%<br>1%<br>9%<br>1%  | 2%<br>0%<br>58%<br>2%<br>2%<br>6%<br>1%   | 2%<br>2%<br>0%<br>57%<br>1%<br>1%<br>9%<br>1%  | 1%<br>0%<br>54%<br>1%<br>6%<br>0%  |
|   | Indirect          | oneworld oneworld TOT SkyTeam TOT Star Star Star Other         | BA Others AL oneworld Others AL SkyTeam SQ Others OTAL Star EK           | 245<br>161<br>26<br>3,326<br>75<br>75<br>451<br>34<br>485<br>1,270                                    | 153<br>71<br>5<br>2,188<br>58<br>58<br>243<br>21<br>264<br>1,205   | 97<br>104<br>27<br>3,324<br>45<br>45<br>536<br>34<br>570<br>1,755                                    | 47<br>41<br>12<br>1,664<br>45<br>45<br>196<br>15<br>211<br>1,094                                    | 3%<br>0%<br>63%<br>1%<br>1%<br>9%<br>1%<br>9%<br>24%                             | 2%<br>0%<br>58%<br>2%<br>2%<br>6%<br>1%<br>7%<br>32%  | 2%<br>2%<br>0%<br>57%<br>1%<br>9%<br>1%<br>10%<br>30%                                  | 1% 0% 54% 1% 1% 6% 0% 7% 36%   |
|   | Indirect          | oneworld oneworld TOT SkyTeam TOT Star Star T Other Other      | BA Others AL oneworld Others AL SkyTeam SQ Others OTAL Star EK EY        | 245<br>161<br>26<br>3,326<br>75<br>75<br>451<br>34<br>485<br>1,270<br>83                              | 153<br>71<br>5<br>2,188<br>58<br>58<br>243<br>21<br>264<br>1,205<br>52                                       | 97<br>104<br>27<br>3,324<br>45<br>45<br>536<br>34<br>570<br>1,755<br>97                              | 47<br>41<br>12<br>1,664<br>45<br>45<br>196<br>15<br>211<br>1,094<br>35                              | 3%<br>0%<br>63%<br>1%<br>1%<br>9%<br>1%<br>9%<br>24%<br>2%                       | 2%<br>0%<br>58%<br>2%<br>2%<br>6%<br>1%<br>7%<br>32%  | 2%<br>2%<br>0%<br>57%<br>1%<br>1%<br>9%<br>1%<br>10%<br>30%<br>2%                      | 1%<br>0%<br>54%<br>1%<br>6%<br>0%<br>7%<br>36%<br>1%   |
|   | Indirect          | oneworld oneworld TOT SkyTeam TOT Star Star Star T Other Other | BA Others AL oneworld Others AL SkyTeam SQ Others OTAL Star EK EY Others | 245<br>161<br>26<br>3,326<br>75<br>75<br>451<br>34<br>485<br>1,270<br>83<br>27                        | 153<br>71<br>5<br>2,188<br>58<br>58<br>243<br>21<br>264<br>1,205<br>52<br>17                                 | 97<br>104<br>27<br>3,324<br>45<br>45<br>536<br>34<br>570<br>1,755<br>97                              | 47<br>41<br>12<br>1,664<br>45<br>45<br>196<br>15<br>211<br>1,094<br>35                              | 3%<br>0%<br>63%<br>1%<br>1%<br>9%<br>1%<br>9%<br>24%<br>2%<br>1%                 | 2%<br>0%<br>58%<br>2%<br>2%<br>6%<br>1%<br>7%<br>32%<br>1%                                  | 2%<br>2%<br>0%<br>57%<br>1%<br>1%<br>9%<br>1%<br>10%<br>30%<br>2%<br>1%                | 1%<br>0%<br>54%<br>1%<br>6%<br>0%<br>7%<br>36%<br>1%<br>0%                                   |
| Total   | Indirect          | oneworld oneworld TOT SkyTeam TOT Star Star Star T Other Other | BA Others AL oneworld Others AL SkyTeam SQ Others OTAL Star EK EY        | 245<br>161<br>26<br>3,326<br>75<br>75<br>451<br>34<br>485<br>1,270<br>83<br>27                        | 153<br>71<br>5<br>2,188<br>58<br>243<br>21<br>264<br>1,205<br>52<br>17<br>1,274                              | 97<br>104<br>27<br>3,324<br>45<br>45<br>536<br>34<br>570<br>1,755<br>97<br>52<br>1,904               | 47<br>41<br>12<br>1,664<br>45<br>45<br>196<br>15<br>211<br>1,094<br>35<br>14<br>1,143               | 3%<br>0%<br>63%<br>1%<br>1%<br>9%<br>1%<br>924%<br>24%<br>2%<br>1%               | 2%<br>0%<br>58%<br>2%<br>6%<br>1%<br>7%<br>32%<br>1%<br>0%<br>34%                           | 2%<br>2%<br>0%<br>57%<br>1%<br>1%<br>9%<br>1%<br>10%<br>30%<br>2%<br>1%<br>33%         | 1% 0% 54% 1% 1% 6% 0% 7% 36% 1% 0% 37%   |
| direct  | Indirect          | oneworld oneworld TOT SkyTeam TOT Star Star Star T Other Other | BA Others AL oneworld Others AL SkyTeam SQ Others OTAL Star EK EY Others | 245<br>161<br>26<br>3,326<br>75<br>75<br>451<br>34<br>485<br>1,270<br>83<br>27                        | 153<br>71<br>5<br>2,188<br>58<br>58<br>243<br>21<br>264<br>1,205<br>52<br>17                                 | 97<br>104<br>27<br>3,324<br>45<br>45<br>536<br>34<br>570<br>1,755<br>97                              | 47<br>41<br>12<br>1,664<br>45<br>45<br>196<br>15<br>211<br>1,094<br>35                              | 3%<br>0%<br>63%<br>1%<br>1%<br>9%<br>1%<br>9%<br>24%<br>2%<br>1%                 | 2%<br>0%<br>58%<br>2%<br>2%<br>6%<br>1%<br>7%<br>32%<br>1%                                  | 2%<br>2%<br>0%<br>57%<br>1%<br>1%<br>9%<br>1%<br>10%<br>30%<br>2%<br>1%                | 1%<br>0%<br>54%<br>1%<br>6%<br>0%<br>7%<br>36%<br>1%<br>0%                                   |
| direct<br>Total   | Indirect          | oneworld oneworld TOT SkyTeam TOT Star Star Star T Other Other | BA Others AL oneworld Others AL SkyTeam SQ Others OTAL Star EK EY Others | 245<br>161<br>26<br>3,326<br>75<br>75<br>451<br>34<br>485<br>1,270<br>83<br>27                        | 153<br>71<br>5<br>2,188<br>58<br>243<br>21<br>264<br>1,205<br>52<br>17<br>1,274                              | 97<br>104<br>27<br>3,324<br>45<br>45<br>536<br>34<br>570<br>1,755<br>97<br>52<br>1,904               | 47<br>41<br>12<br>1,664<br>45<br>45<br>196<br>15<br>211<br>1,094<br>35<br>14<br>1,143               | 3%<br>0%<br>63%<br>1%<br>1%<br>9%<br>1%<br>924%<br>24%<br>2%<br>1%               | 2%<br>0%<br>58%<br>2%<br>6%<br>1%<br>7%<br>32%<br>1%<br>0%<br>34%                           | 2%<br>2%<br>0%<br>57%<br>1%<br>1%<br>9%<br>1%<br>10%<br>30%<br>2%<br>1%<br>33%         | 1% 0% 54% 1% 1% 6% 0% 7% 36% 1% 0% 37%   |
| direct  | Indirect          | oneworld oneworld TOT SkyTeam TOT Star Star Star T Other Other | BA Others AL oneworld Others AL SkyTeam SQ Others OTAL Star EK EY Others | 245<br>161<br>26<br>3,326<br>75<br>451<br>34<br>485<br>1,270<br>83<br>27<br>1,380                     | 153<br>71<br>5<br>2,188<br>58<br>58<br>243<br>21<br>264<br>1,205<br>52<br>17<br>1,274                        | 97<br>104<br>27<br>3,324<br>45<br>536<br>34<br>570<br>1,755<br>97<br>52<br>1,904                     | 47<br>41<br>12<br>1,664<br>45<br>196<br>15<br>211<br>1,094<br>35<br>14<br>1,143                     | 3%<br>0%<br>63%<br>1%<br>1%<br>9%<br>24%<br>24%<br>2%<br>1%<br>26%<br>0%         | 2%<br>0%<br>58%<br>2%<br>6%<br>1%<br>7%<br>32%<br>1%<br>0%<br>34%                           | 2%<br>2%<br>0%<br>57%<br>1%<br>9%<br>1%<br>10%<br>30%<br>2%<br>1%<br>33%               | 1% 0% 54% 1% 6% 0% 7% 36% 1% 0% 37% 0%   |
| direct<br>Total<br>indirect<br>Total<br>direct +  | Indirect          | oneworld oneworld TOT SkyTeam TOT Star Star Star T Other Other | BA Others AL oneworld Others AL SkyTeam SQ Others OTAL Star EK EY Others | 245<br>161<br>26<br>3,326<br>75<br>451<br>34<br>485<br>1,270<br>83<br>27<br>1,380                     | 153<br>71<br>5<br>2,188<br>58<br>58<br>243<br>21<br>264<br>1,205<br>52<br>17<br>1,274                        | 97<br>104<br>27<br>3,324<br>45<br>536<br>34<br>570<br>1,755<br>97<br>52<br>1,904                     | 47<br>41<br>12<br>1,664<br>45<br>196<br>15<br>211<br>1,094<br>35<br>14<br>1,143                     | 3%<br>0%<br>63%<br>1%<br>1%<br>9%<br>24%<br>2%<br>1%<br>26%<br>0%                | 2%<br>0%<br>58%<br>2%<br>6%<br>1%<br>7%<br>32%<br>1%<br>0%<br>34%                           | 2%<br>2%<br>0%<br>57%<br>1%<br>9%<br>1%<br>10%<br>30%<br>2%<br>1%<br>33%               | 1% 0% 54% 1% 6% 0% 7% 36% 1% 0% 37% 0%   |
| direct<br>Total<br>indirect<br>Total<br>direct +<br>indirect                                      | Indirect          | oneworld oneworld TOT SkyTeam TOT Star Star Star T Other Other | BA Others AL oneworld Others AL SkyTeam SQ Others OTAL Star EK EY Others | 245<br>161<br>26<br>3,326<br>75<br>75<br>451<br>34<br>485<br>1,270<br>83<br>27<br>1,380<br>0          | 153 71 5 2,188 58 58 243 21 264 1,205 52 17 1,274 0 3,784  | 97<br>104<br>27<br>3,324<br>45<br>536<br>34<br>570<br>1,755<br>97<br>52<br>1,904<br>0                | 47<br>41<br>12<br>1,664<br>45<br>45<br>196<br>15<br>211<br>1,094<br>35<br>14<br>1,143<br>0          | 3%<br>0%<br>63%<br>1%<br>1%<br>9%<br>1%<br>24%<br>2%<br>1%<br>26%<br>0%          | 2%<br>0%<br>58%<br>2%<br>2%<br>6%<br>1%<br>7%<br>32%<br>1%<br>0%<br>34%<br>0%               | 2%<br>2%<br>0%<br>57%<br>1%<br>1%<br>9%<br>10%<br>30%<br>2%<br>11%<br>33%<br>0%        | 1%<br>0%<br>54%<br>1%<br>1%<br>6%<br>0%<br>7%<br>36%<br>1%<br>0%<br>37%<br>0%                |
| direct Total indirect Total direct + indirect Total   | Indirect          | oneworld oneworld TOT SkyTeam TOT Star Star Star T Other Other | BA Others AL oneworld Others AL SkyTeam SQ Others OTAL Star EK EY Others | 245<br>161<br>26<br>3,326<br>75<br>75<br>451<br>34<br>485<br>1,270<br>83<br>27<br>1,380<br>0          | 153 71 5 2,188 58 58 243 21 264 1,205 52 17 1,274 0 3,784  | 97<br>104<br>27<br>3,324<br>45<br>536<br>34<br>570<br>1,755<br>97<br>52<br>1,904<br>0                | 47<br>41<br>12<br>1,664<br>45<br>45<br>196<br>15<br>211<br>1,094<br>35<br>14<br>1,143<br>0          | 3%<br>0%<br>63%<br>1%<br>1%<br>9%<br>1%<br>24%<br>2%<br>1%<br>26%<br>0%          | 2%<br>0%<br>58%<br>2%<br>2%<br>6%<br>1%<br>7%<br>32%<br>1%<br>0%<br>34%<br>0%               | 2%<br>2%<br>0%<br>57%<br>1%<br>1%<br>9%<br>10%<br>30%<br>2%<br>11%<br>33%<br>0%        | 1%<br>0%<br>54%<br>1%<br>1%<br>6%<br>0%<br>7%<br>36%<br>1%<br>0%<br>37%<br>0%                |
| direct<br>Total<br>indirect<br>Total<br>direct +<br>indirect                                      | Indirect          | oneworld oneworld TOT SkyTeam TOT Star Star Star T Other Other | BA Others AL oneworld Others AL SkyTeam SQ Others OTAL Star EK EY Others | 245<br>161<br>26<br>3,326<br>75<br>75<br>451<br>34<br>485<br>1,270<br>83<br>27<br>1,380<br>0          | 153 71 5 2,188 58 58 243 21 264 1,205 52 17 1,274 0 3,784  | 97<br>104<br>27<br>3,324<br>45<br>536<br>34<br>570<br>1,755<br>97<br>52<br>1,904<br>0                | 47<br>41<br>12<br>1,664<br>45<br>45<br>196<br>15<br>211<br>1,094<br>35<br>14<br>1,143<br>0          | 3%<br>0%<br>63%<br>1%<br>1%<br>9%<br>1%<br>24%<br>2%<br>1%<br>26%<br>0%          | 2%<br>0%<br>58%<br>2%<br>2%<br>6%<br>1%<br>7%<br>32%<br>1%<br>0%<br>34%<br>0%               | 2%<br>2%<br>0%<br>57%<br>1%<br>1%<br>9%<br>10%<br>30%<br>2%<br>11%<br>33%<br>0%        | 1%<br>0%<br>54%<br>1%<br>1%<br>6%<br>0%<br>7%<br>36%<br>1%<br>0%<br>37%<br>0%                |
| direct Total indirect Total direct + indirect Total BA/IB/ EI/QR direct+i                         | Indirect          | oneworld oneworld TOT SkyTeam TOT Star Star Star T Other Other | BA Others AL oneworld Others AL SkyTeam SQ Others OTAL Star EK EY Others | 245<br>161<br>26<br>3,326<br>75<br>75<br>451<br>34<br>485<br>1,270<br>83<br>27<br>1,380<br>0<br>5,266 | 153 71 5 2,188 58 58 243 21 264 1,205 52 17 1,274 0 3,784  | 97<br>104<br>27<br>3,324<br>45<br>45<br>536<br>34<br>570<br>1,755<br>97<br>52<br>1,904<br>0<br>5,843 | 47<br>41<br>12<br>1,664<br>45<br>45<br>196<br>15<br>211<br>1,094<br>35<br>14<br>1,143<br>0<br>3,063 | 3%<br>0%<br>63%<br>1%<br>1%<br>9%<br>1%<br>9%<br>24%<br>24%<br>26%<br>0%<br>100% | 2%<br>0%<br>58%<br>2%<br>2%<br>6%<br>1%<br>1%<br>1%<br>0%<br>32%<br>0%<br>34%<br>0%<br>100% | 2%<br>2%<br>0%<br>57%<br>1%<br>1%<br>9%<br>10%<br>30%<br>2%<br>11%<br>33%<br>0%        | 1%<br>0%<br>54%<br>1%<br>1%<br>6%<br>6%<br>7%<br>36%<br>0%<br>37%<br>0%<br>100%              |
| direct Total indirect Total direct + indirect Total BA/IB/ EI/QR direct+i ndirect                 | Indirect          | oneworld oneworld TOT SkyTeam TOT Star Star Star T Other Other | BA Others AL oneworld Others AL SkyTeam SQ Others OTAL Star EK EY Others | 245<br>161<br>26<br>3,326<br>75<br>75<br>451<br>34<br>485<br>1,270<br>83<br>27<br>1,380<br>0<br>5,266 | 153 71 5 2,188 58 58 243 21 264 1,205 52 17 1,274 0 3,784  | 97<br>104<br>27<br>3,324<br>45<br>45<br>536<br>34<br>570<br>1,755<br>97<br>52<br>1,904<br>0<br>5,843 | 47<br>41<br>12<br>1,664<br>45<br>45<br>196<br>15<br>211<br>1,094<br>35<br>14<br>1,143<br>0<br>3,063 | 3%<br>0%<br>63%<br>1%<br>1%<br>9%<br>1%<br>9%<br>24%<br>24%<br>26%<br>0%<br>100% | 2%<br>0%<br>58%<br>2%<br>2%<br>6%<br>1%<br>1%<br>1%<br>0%<br>32%<br>0%<br>34%<br>0%<br>100% | 2%<br>2%<br>0%<br>57%<br>1%<br>1%<br>9%<br>10%<br>30%<br>2%<br>11%<br>33%<br>0%        | 1%<br>0%<br>54%<br>1%<br>1%<br>6%<br>6%<br>7%<br>36%<br>0%<br>37%<br>0%<br>100%              |
| direct Total indirect Total direct + indirect Total BA/IB/ EI/QR direct+i                         |                   | oneworld oneworld TOT SkyTeam TOT Star Star Star T Other Other | BA Others AL oneworld Others AL SkyTeam SQ Others OTAL Star EK EY Others | 245<br>161<br>26<br>3,326<br>75<br>75<br>451<br>34<br>485<br>1,270<br>83<br>27<br>1,380<br>0<br>5,266 | 153 71 5 2,188 58 58 243 21 264 1,205 52 17 1,274 0 3,784  | 97<br>104<br>27<br>3,324<br>45<br>45<br>536<br>34<br>570<br>1,755<br>97<br>52<br>1,904<br>0<br>5,843 | 47<br>41<br>12<br>1,664<br>45<br>45<br>196<br>15<br>211<br>1,094<br>35<br>14<br>1,143<br>0<br>3,063 | 3%<br>0%<br>63%<br>1%<br>1%<br>9%<br>1%<br>9%<br>24%<br>24%<br>26%<br>0%<br>100% | 2%<br>0%<br>58%<br>2%<br>2%<br>6%<br>1%<br>1%<br>1%<br>0%<br>32%<br>0%<br>34%<br>0%<br>100% | 2%<br>2%<br>0%<br>57%<br>1%<br>1%<br>9%<br>10%<br>30%<br>2%<br>11%<br>33%<br>0%        | 1%<br>0%<br>54%<br>1%<br>1%<br>6%<br>6%<br>7%<br>36%<br>0%<br>37%<br>0%<br>100%              |
| direct Total indirect Total direct + indirect Total BA/IB/ EI/QR direct+i ndirect Total oneworl d |                   | oneworld oneworld TOT SkyTeam TOT Star Star Star T Other Other | BA Others AL oneworld Others AL SkyTeam SQ Others OTAL Star EK EY Others | 245<br>161<br>26<br>3,326<br>75<br>75<br>451<br>34<br>485<br>1,270<br>83<br>27<br>1,380<br>0<br>5,266 | 153 71 5 2,188 58 58 243 21 264 1,205 52 17 1,274 0 3,784  | 97<br>104<br>27<br>3,324<br>45<br>45<br>536<br>34<br>570<br>1,755<br>97<br>52<br>1,904<br>0<br>5,843 | 47<br>41<br>12<br>1,664<br>45<br>45<br>196<br>15<br>211<br>1,094<br>35<br>14<br>1,143<br>0<br>3,063 | 3%<br>0%<br>63%<br>1%<br>1%<br>9%<br>1%<br>9%<br>24%<br>24%<br>26%<br>0%<br>100% | 2%<br>0%<br>58%<br>2%<br>2%<br>6%<br>1%<br>1%<br>1%<br>0%<br>32%<br>0%<br>34%<br>0%<br>100% | 2%<br>2%<br>0%<br>57%<br>1%<br>1%<br>9%<br>10%<br>30%<br>2%<br>11%<br>33%<br>0%        | 1%<br>0%<br>54%<br>1%<br>1%<br>6%<br>6%<br>7%<br>36%<br>0%<br>37%<br>0%<br>100%              |
| direct Total indirect Total direct + indirect Total BA/IB/ EI/QR direct+i ndirect Total oneworl   |                   | oneworld oneworld TOT SkyTeam TOT Star Star Star T Other Other | BA Others AL oneworld Others AL SkyTeam SQ Others OTAL Star EK EY Others | 245<br>161<br>26<br>3,326<br>75<br>75<br>451<br>34<br>485<br>1,270<br>83<br>27<br>1,380<br>0<br>5,266 | 153<br>71<br>5<br>2,188<br>58<br>58<br>243<br>21<br>264<br>1,205<br>52<br>17<br>1,274<br>0<br>3,784<br>1,083 | 97<br>104<br>27<br>3,324<br>45<br>45<br>536<br>34<br>570<br>1,755<br>97<br>52<br>1,904<br>0<br>5,843 | 47<br>41<br>12<br>1,664<br>45<br>45<br>196<br>15<br>211<br>1,094<br>35<br>14<br>1,143<br>0<br>3,063 | 3%<br>0%<br>63%<br>1%<br>1%<br>9%<br>24%<br>22%<br>1%<br>26%<br>0%<br>100%       | 2%<br>0%<br>0%<br>58%<br>2%<br>2%<br>6%<br>1%<br>7%<br>32%<br>1%<br>0%<br>34%<br>0%<br>100% | 2%<br>2%<br>0%<br>57%<br>1%<br>196<br>9%<br>1%<br>10%<br>2%<br>1%<br>30%<br>2%<br>100% | 1%<br>0%<br>0%<br>54%<br>1%<br>1%<br>6%<br>0%<br>7%<br>36%<br>36%<br>0%<br>37%<br>0%<br>100% |

|       |                   |          |                     |       |       | Non-t  | ime sensit | ive passer | ngers |         |      |
|-------|-------------------|----------|---------------------|-------|-------|--------|------------|------------|-------|---------|------|
|       |                   |          |                     |       | Passe | ngers  |            |            | Marke | t share |      |
| Route | Routing           | Alliance | Company             | S17   | W17   | S18    | W18        | S17        | W17   | S18     | W18  |
|       |                   |          | BA                  |       |       |        |            |            |       |         |      |
|       |                   |          | IB                  |       |       |        |            |            |       |         |      |
|       |                   |          | EI                  |       |       |        |            |            |       |         |      |
|       |                   | TOT      | AL BA/IB/EI         | 0     | 0     | 0      | 0          | 0%         | 0%    | 0%      | 0%   |
|       |                   | Т        | OTAL QR             | 0     | 0     | 0      | 0          | 0%         | 0%    | 0%      | 0%   |
|       |                   | TOTAL    | BA/IB/EI/QR         | 0     | 0     | 0      | 0          | 0%         | 0%    | 0%      | 0%   |
|       |                   | oneworld |                     |       |       |        |            |            |       |         |      |
|       |                   | oneworld | Others              |       |       |        |            |            |       |         |      |
|       | Direct (non-stop) |          | AL oneworld         | 0     | 0     | 0      | 0          | 0%         | 0%    | 0%      | 0%   |
|       |                   | SkyTeam  |                     |       |       |        |            |            |       |         |      |
|       |                   | SkyTeam  | Others              |       |       |        |            |            |       |         |      |
|       |                   |          | AL SkyTeam          | 0     | 0     | 0      | 0          | 0%         | 0%    | 0%      | 0%   |
|       |                   | Star     | 011                 |       |       |        |            |            |       |         |      |
|       |                   | Star     | Others<br>OTAL Star | 0     | 0     | 0      | 0          | 00/        | 00/   | 00/     | 0%   |
|       |                   | Other    | OTAL Stat           | 0     | U     | U      | 0          | 0%         | 0%    | 0%      | 0%   |
|       |                   | Other    | Others              |       |       |        |            |            |       |         |      |
|       |                   |          | TAL Other           | 0     | 0     | 0      | 0          | 0%         | 0%    | 0%      | 0%   |
|       |                   |          | BA                  | 551   | 451   | 581    | 930        | 2%         | 2%    | 2%      | 6%   |
| ROUTE |                   |          | IB                  | 331   | 731   | 301    | 230        | 2 /0       | 2 /0  | 2 /0    | 0 70 |
| KOUIE |                   |          | El                  |       |       |        |            |            |       |         |      |
|       |                   | TOT      | AL BA/IB/EI         | 551   | 451   | 581    | 930        | 2%         | 2%    | 2%      | 6%   |
|       |                   | Т        | OTAL QR             | 8,412 | 7,186 | 9,723  | 4,937      | 30%        | 34%   | 33%     | 30%  |
|       |                   | TOTAL    | BA/IB/EI/QR         | 8,963 | 7,637 | 10,304 | 5,867      | 32%        | 36%   | 35%     | 35%  |
|       |                   | oneworld | QR                  | 8,412 | 7,186 | 9,723  | 4,937      | 30%        | 34%   | 33%     | 30%  |

|                   |          | oneworld | QF          | 2,412  | 1,745  | 2,610  | 1,541  | 9%   | 8%   | 9%   | 9%   |
|-------------------|----------|----------|-------------|--------|--------|--------|--------|------|------|------|------|
|                   |          | oneworld | CX          | 1,772  | 1,407  | 1,703  | 1,207  | 6%   | 7%   | 6%   | 7%   |
|                   |          | oneworld | MH          | 1,263  | 667    | 1,082  | 496    | 5%   | 3%   | 4%   | 3%   |
|                   | Indirect | oneworld | BA          | 551    | 451    | 581    | 930    | 2%   | 2%   | 2%   | 6%   |
|                   |          | oneworld | Others      | 49     | 19     | 17     | 3      | 0%   | 0%   | 0%   | 0%   |
|                   |          | TOT      | AL oneworld | 14,459 | 11,475 | 15,716 | 9,114  | 52%  | 55%  | 54%  | 55%  |
|                   |          | SkyTeam  | Others      | 577    | 218    | 247    | 282    | 2%   | 1%   | 1%   | 2%   |
|                   |          | TOT      | AL SkyTeam  | 577    | 218    | 247    | 282    | 2%   | 1%   | 1%   | 2%   |
|                   |          | Star     | SQ          | 3,292  | 2,251  | 3,833  | 1,807  | 12%  | 11%  | 13%  | 11%  |
|                   |          | Star     | Others      | 139    | 101    | 93     | 48     | 1%   | 0%   | 0%   | 0%   |
| 1                 |          | T        | OTAL Star   | 3,431  | 2,352  | 3,926  | 1,855  | 12%  | 11%  | 13%  | 11%  |
| 1                 |          | Other    | EK          | 7,949  | 6,116  | 7,989  | 4,765  | 28%  | 29%  | 27%  | 29%  |
|                   |          | Other    | EY          | 1,156  | 598    | 910    | 304    | 4%   | 3%   | 3%   | 2%   |
|                   |          | Other    | Others      | 387    | 171    | 507    | 207    | 1%   | 1%   | 2%   | 1%   |
|                   |          | TC       | TAL Other   | 9,492  | 6,885  | 9,406  | 5,276  | 34%  | 33%  | 32%  | 32%  |
| Total<br>direct   |          |          |             | 0      | 0      | 0      | 0      | 0%   | 0%   | 0%   | 0%   |
| Total             |          |          |             | 27,959 | 20,930 | 29,295 | 16,527 | 100% | 100% | 100% | 100% |
| indirect<br>Total |          |          |             |        |        |        |        |      |      |      |      |
| direct +          |          |          |             | 27.050 | 20.020 | 20 205 | 16 527 | 100% | 100% | 100% | 100% |
|                   |          |          |             | 27,959 | 20,930 | 29,295 | 16,527 | 100% | 100% | 100% | 100% |
| indirect<br>Total |          |          |             |        |        |        |        |      |      |      |      |
| BA/IB/            |          |          |             |        |        |        |        |      |      |      |      |
|                   |          |          |             | 8,963  | 7,637  | 10,304 | 5,867  | 32%  | 36%  | 35%  | 35%  |
| EI/QR<br>direct+i |          |          |             | 0,903  | 7,037  | 10,304 | 3,007  | 3270 | 30%  | 33%  | 3370 |
|                   |          |          |             |        |        |        |        |      |      |      |      |
| ndirect<br>Total  |          |          |             |        |        |        |        |      |      |      |      |
| oneworl           |          |          |             |        |        |        |        |      |      |      |      |
| d                 |          |          |             | 14,459 | 11 475 | 15 716 | 0.114  | 52%  | 55%  | 54%  | 55%  |
| _                 |          |          |             | 14,459 | 11,475 | 15,716 | 9,114  | 32%  | 33%  | 34%  | 33%  |
| direct+i          |          |          |             |        |        |        |        |      |      |      |      |
| ndirect           |          |          |             |        |        |        |        |      |      |      |      |

|                                     |                   |                      |                      |              |            |              | All pass   | ongore          |           |          |           |
|-------------------------------------|-------------------|----------------------|----------------------|--------------|------------|--------------|------------|-----------------|-----------|----------|-----------|
|                                     |                   |                      |                      |              | Passe      | ngers        | All pass   | eligers         | Marke     | t share  |           |
| Route                               | Routing           | Alliance             | Company              | S17          | W17        | S18          | W18        | S17             | W17       | S18      | W18       |
|                                     |                   |                      | BA                   |              |            |              |            |                 |           |          |           |
|                                     |                   |                      | IB                   |              |            |              |            |                 |           |          |           |
|                                     |                   | ТОТ                  | AL BA/IB/EI          | 0            | 0          | 0            | 0          | 0%              | 0%        | 0%       | 0%        |
|                                     |                   |                      | TOTAL OR             | 0            | 0          | 0            | 0          | 0%              | 0%        | 0%       | 0%        |
|                                     |                   |                      | BA/IB/EI/QR          | 0            | 0          | 0            | 0          | 0%              | 0%        | 0%       | 0%        |
|                                     |                   | oneworld             | DA/ID/LI/QK          | U            | - 0        | 0            | 0          | 0 70            | 0 70      | 0 70     | 0-70      |
|                                     |                   | oneworld             |                      |              |            |              |            |                 |           |          |           |
|                                     | Direct (non-stop) |                      | AL oneworld          | 0            | 0          | 0            | 0          | 0%              | 0%        | 0%       | 0%        |
|                                     |                   | SkyTeam<br>SkyTeam   | Others               |              |            |              |            |                 |           |          |           |
|                                     |                   |                      | AL SkyTeam           | 0            | 0          | 0            | 0          | 0%              | 0%        | 0%       | 0%        |
|                                     |                   | Star                 |                      |              |            |              |            |                 |           |          |           |
|                                     |                   | Star                 | Others               | 0            |            |              |            | 004             | 004       | 004      | 00/       |
|                                     |                   | Other                | OTAL Star            | 0            | 0          | 0            | 0          | 0%              | 0%        | 0%       | 0%        |
|                                     |                   | Other                | Others               |              |            |              |            |                 |           |          |           |
|                                     |                   | TC                   | OTAL Other           | 0            | 0          | 0            | 0          | 0%              | 0%        | 0%       | 0%        |
|                                     |                   |                      | BA                   | 712          | 522        | 685          | 971        | 2%              | 2%        | 2%       | 5%        |
| ROUTE                               |                   |                      | IB                   |              |            |              |            |                 |           |          |           |
|                                     |                   | TOT                  | AL BA/IB/EI          | 712          | 522        | 685          | 971        | 2%              | 2%        | 2%       | 5%        |
|                                     |                   |                      | TOTAL QR             | 9,886        | 8,198      | 11,512       | 5,750      | 30%             | 33%       | 33%      | 29%       |
|                                     |                   |                      | BA/IB/EI/QR          | 10,598       | 8,720      | 12,197       | 6,721      | 32%             | 35%       | 35%      | 34%       |
|                                     |                   | oneworld             | QR                   | 9,886        | 8,198      | 11,512       | 5,750      | 30%             | 33%       | 33%      | 29%       |
|                                     |                   | oneworld             | QF                   | 3,475        | 2,317      | 3,605        | 2,053      | 10%             | 9%        | 10%      | 10%       |
|                                     |                   | oneworld             | CX<br>MH             | 2,129        | 1,782      | 2,015        | 1,446      | <u>6%</u><br>5% | 7%<br>3%  | 6%       | 7%<br>3%  |
|                                     | Todinast          | oneworld<br>oneworld | BA                   | 1,508<br>712 | 820<br>522 | 1,179<br>685 | 543<br>971 | 2%              | 2%        | 3%<br>2% | 5%        |
|                                     | Indirect          | oneworld             |                      | 75           | 24         | 44           | 15         | 0%              | 0%        | 0%       | 0%        |
|                                     |                   |                      | AL oneworld          | 17,785       | 13,663     | 19,040       | 10,778     | 54%             | 55%       | 54%      | 55%       |
|                                     |                   | SkyTeam              | Others<br>AL SkyTeam | 652<br>652   | 276<br>276 | 292<br>292   | 327<br>327 | 2%<br>2%        | 1%<br>1%  | 1%<br>1% | 2%<br>2%  |
|                                     |                   | Star                 | SQ Skyrealli         | 3,743        | 2,494      | 4,369        | 2,003      | 11%             | 10%       | 12%      | 10%       |
|                                     |                   | Star                 | Others               | 173          | 122        | 127          | 63         | 1%              | 0%        | 0%       | 0%        |
|                                     |                   |                      | OTAL Star            | 3,916        | 2,616      | 4,496        | 2,066      | 12%             | 11%       | 13%      | 11%       |
|                                     |                   | Other                | EK EV                | 9,219        | 7,321      | 9,744        | 5,859      | 28%<br>4%       | 30%<br>3% | 28%      | 30%<br>2% |
|                                     |                   | Other<br>Other       | EY<br>Others         | 1,239<br>414 | 650<br>188 | 1,007<br>559 | 339<br>221 | 1%              | 1%        | 3%<br>2% | 1%        |
|                                     |                   |                      | OTAL Other           | 10,872       | 8,159      | 11,310       | 6,419      | 33%             | 33%       | 32%      | 33%       |
| Total<br>direct                     |                   |                      |                      | 0            | 0          | 0            | 0          | 0%              | 0%        | 0%       | 0%        |
| Total                               |                   |                      |                      | 33,225       | 24,714     | 35,138       | 19,590     | 100%            | 100%      | 100%     | 100%      |
| indirect<br>Total                   |                   |                      |                      |              |            |              |            |                 |           |          |           |
| direct +<br>indirect                |                   |                      |                      | 33,225       | 24,714     | 35,138       | 19,590     | 100%            | 100%      | 100%     | 100%      |
| Total BA/IB/ EI/QR direct+i ndirect |                   |                      |                      | 10,598       | 8,720      | 12,197       | 6,721      | 32%             | 35%       | 35%      | 34%       |
| Total oneworl d direct+i ndirect    |                   |                      |                      | 17,785       | 13,663     | 19,040       | 10,778     | 54%             | 55%       | 54%      | 55%       |

| MEL-LON                                      |                   |                      |                      |                       |                       |                       |                       |                 |                  |                 |                  |
|--|-------------------|----------------------|----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------|------------------|-----------------|------------------|
|  |                   |                      |                      |                       | Page                  |                       | e sensitiv            | passeng         |                  | t chare         |                  |
| Route  | Routing           | Alliance             | Company              | S17                   | W17                   | ngers<br>S18          | W18                   | S17             | W17              | share<br>S18    | W18              |
|  |                   |                      | BA                   |                       |                       |                       |                       |                 |                  |                 |                  |
|  |                   |                      | IB<br>EI             |                       |                       |                       |                       |                 |                  |                 |                  |
|  |                   | ТОТ                  | AL BA/IB/EI          | 0                     | 0                     | 0                     | 0                     | 0%              | 0%               | 0%              | 0%               |
|  |                   | ٦                    | OTAL QR              | 0                     | 0                     | 0                     | 0                     | 0%              | 0%               | 0%              | 0%               |
|  |                   |                      | BA/IB/EI/QR          | 0                     | 0                     | 0                     | 0                     | 0%              | 0%               | 0%              | 0%               |
|  |                   | oneworld<br>oneworld |                      |                       |                       |                       |                       |                 |                  |                 |                  |
|  | Direct (non-stop) | TOT                  | AL oneworld          | 0                     | 0                     | 0                     | 0                     | 0%              | 0%               | 0%              | 0%               |
|  |                   | SkyTeam<br>SkyTeam   | Others               |                       |                       |                       |                       |                 |                  |                 |                  |
|  |                   | TOT                  | AL SkyTeam           | 0                     | 0                     | 0                     | 0                     | 0%              | 0%               | 0%              | 0%               |
|  |                   | Star<br>Star         | Others               |                       |                       |                       |                       |                 |                  |                 |                  |
|  |                   | Т                    | OTAL Star            | 0                     | 0                     | 0                     | 0                     | 0%              | 0%               | 0%              | 0%               |
|  |                   | Other<br>Other       | Others               |                       |                       |                       |                       |                 |                  |                 |                  |
|  |                   |                      | TAL Other            | 0                     | 0                     | 0                     | 0                     | 0%              | 0%               | 0%              | 0%               |
|  |                   |                      | BA<br>IB             | 882                   | 494                   | 1,040                 | 691                   | 3%              | 2%               | 3%              | 4%               |
|  |                   |                      | El                   |                       |                       |                       |                       |                 |                  |                 |                  |
|  |                   |                      | AL BA/IB/EI          | 882                   | 494                   | 1,040                 | 691                   | 3%              | 2%               | 3%              | 4%               |
| ROUTE  |                   |                      | OTAL QR BA/IB/EI/QR  | 1,908<br><b>2,790</b> | 1,528<br><b>2,022</b> | 1,708<br><b>2,748</b> | 1,727<br><b>2,418</b> | 6%<br><b>9%</b> | 7%<br><b>10%</b> | 6%<br><b>9%</b> | 9%<br><b>12%</b> |
|  |                   | oneworld             | QF                   | 7,219                 | 5,556                 | 6,696                 | 4,199                 | 24%             | 26%              | 22%             | 22%              |
|  |                   | oneworld<br>oneworld | QR<br>CX             | 1,908<br>2,058        | 1,528<br>2,222        | 1,708<br>2,079        | 1,727<br>1,471        | 6%<br>7%        | 7%<br>11%        | 6%<br>7%        | 9%<br>8%         |
|  |                   | oneworld             | MH                   | 1,129                 | 520                   | 847                   | 569                   | 4%              | 2%               | 3%              | 3%               |
|  |                   | oneworld             | BA<br>AY             | 882                   | 494                   | 1,040                 | 691                   | 3%              | 2%               | 3%              | 4%               |
|  |                   | oneworld<br>oneworld | Others               | 272<br>73             | 147<br>84             | 322<br>294            | 110<br>81             | 1%<br>0%        | 1%<br>0%         | 1%<br>1%        | 1%<br>0%         |
|  | Indirect          |                      | AL oneworld          | 13,541                | 10,551                | 12,986                | 8,848                 | 45%             | 50%              | 42%             | 45%              |
|  |                   | SkyTeam<br>SkyTeam   | CZ<br>VN             | 757<br>408            | 761<br>103            | 638<br>286            | 379<br>51             | 3%<br>1%        | 4%<br>0%         | 2%<br>1%        | 2%<br>0%         |
|  |                   | SkyTeam              | GA                   | 41                    | 228                   | 248                   | 80                    | 0%              | 1%               | 1%              | 0%               |
|  |                   | SkyTeam<br>TOT       | Others<br>AL SkyTeam | 142<br>1,348          | 135<br>1,227          | 157<br>1,329          | 111<br>621            | 1%<br>5%        | 1%<br>6%         | 0%<br>4%        | 1%<br>3%         |
|  |                   | Star                 | SQ                   | 3,423                 | 2,349                 | 5,085                 | 2,742                 | 13%             | 11%              | 16%             | 14%              |
|  |                   | Star<br>Star         | TG<br>Others         | 1,359<br>926          | 706<br>177            | 1,291<br>354          | 329<br>219            | 5%<br>0%        | 3%<br>0%         | 4%<br>1%        | 2%<br>1%         |
|  |                   | Т                    | OTAL Star            | 5,708                 | 3,232                 | 6,730                 | 3,290                 | 19%             | 15%              | 22%             | 17%              |
|  |                   | Other<br>Other       | EY<br>EK             | 3,966<br>3,102        | 2,183<br>2,667        | 2,978<br>3,704        | 1,799<br>2,763        | 13%<br>10%      | 10%<br>13%       | 10%<br>12%      | 9%<br>14%        |
|  |                   | Other                | BI                   | 1,911                 | 915                   | 2,579                 | 1,495                 | 6%              | 4%               | 8%              | 8%               |
|  |                   | Other                | Others<br>OTAL Other | 278<br>9,257          | 276<br>6,041          | 739<br>10,000         | 647<br>6,704          | 1%<br>31%       | 2%<br>29%        | 2%<br>32%       | 3%<br>34%        |
| Total  |                   |                      | Const                | 0                     | 0,041                 | 0                     | 0,704                 | 0%              | 0%               | 0%              | 0%               |
| <u>direct</u><br>Total                       |                   |                      |                      |                       |                       |                       |                       |                 |                  |                 |                  |
| indirect<br>Total                            |                   |                      |                      | 29,854                | 21,051                | 31,045                | 19,463                | 100%            | 100%             | 100%            | 100%             |
| direct +                                     |                   |                      |                      | 29,854                | 21,051                | 31,045                | 19,463                | 100%            | 100%             | 100%            | 100%             |
| indirect Total BA/IB/ EI/QR direct+i ndirect |                   |                      |                      | 2,790                 | 2,022                 | 2,748                 | 2,418                 | 9%              | 10%              | 9%              | 12%              |
| Total<br>oneworl<br>d<br>direct+i<br>ndirect |                   |                      |                      | 13,541                | 10,551                | 12,986                | 8,848                 | 45%             | 50%              | 42%             | 45%              |

|       |                   |          |             |       |       | Non-t | ime sensit | ive passe  | ngers |         |     |
|-------|-------------------|----------|-------------|-------|-------|-------|------------|------------|-------|---------|-----|
|       |                   |          |             |       | Passe | ngers |            |            |       | t share |     |
| Route | Routing           | Alliance | Company     | S17   | W17   | S18   | W18        | <b>S17</b> | W17   | S18     | W18 |
|       |                   |          | BA          |       |       |       |            |            |       |         |     |
|       |                   |          | IB          |       |       |       |            |            |       |         |     |
|       |                   |          | EI          |       |       |       |            |            |       |         |     |
|       |                   | TOT      | AL BA/IB/EI | 0     | 0     | 0     | 0          | 0%         | 0%    | 0%      | 0%  |
|       |                   | Т        | OTAL QR     | 0     | 0     | 0     | 0          | 0%         | 0%    | 0%      | 0%  |
|       |                   | TOTAL    | BA/IB/EI/QR | 0     | 0     | 0     | 0          | 0%         | 0%    | 0%      | 0%  |
|       |                   | oneworld | QF          |       |       |       |            |            |       |         |     |
|       |                   | oneworld | Others      |       |       |       |            |            |       |         |     |
|       | Direct (non-stop) | TOT      | AL oneworld | 0     | 0     | 0     | 0          | 0%         | 0%    | 0%      | 0%  |
|       |                   | SkyTeam  |             |       |       |       |            |            |       |         |     |
|       |                   | SkyTeam  | Others      |       |       |       |            |            |       |         |     |
|       |                   |          | AL SkyTeam  | 0     | 0     | 0     | 0          | 0%         | 0%    | 0%      | 0%  |
|       |                   | Star     |             |       |       |       |            |            |       |         |     |
|       |                   | Star     | Others      |       |       |       |            |            |       |         |     |
|       |                   |          | OTAL Star   | 0     | 0     | 0     | 0          | 0%         | 0%    | 0%      | 0%  |
|       |                   | Other    |             |       |       |       |            |            |       |         |     |
|       |                   | Other    | Others      |       |       |       |            |            |       |         |     |
|       |                   | TC       | TAL Other   | 0     | 0     | 0     | 0          | 0%         | 0%    | 0%      | 0%  |
|       |                   |          | BA          | 2,081 | 1,669 | 2,728 | 3,685      | 1%         | 2%    | 2%      | 4%  |
|       |                   |          | IB          |       |       |       |            |            |       |         |     |

|                  |          |          | El          | Page    | 5      |         |        |      |      |      |      |
|------------------|----------|----------|-------------|---------|--------|---------|--------|------|------|------|------|
| ROUTE            |          | TOT      | AL BA/IB/EI | 2,081   | 1,669  | 2,728   | 3,685  | 1%   | 2%   | 2%   | 4%   |
|                  |          | Т        | OTAL QR     | 10,986  | 10,546 | 9,248   | 6,949  | 8%   | 11%  | 7%   | 8%   |
|                  |          | TOTAL    | BA/IB/EI/QR | 13,067  | 12,215 | 11,976  | 10,634 | 9%   | 12%  | 9%   | 12%  |
| 1                |          | oneworld | QF          | 22,632  | 17,460 | 17,318  | 9,108  | 16%  | 18%  | 12%  | 10%  |
| 1                |          | oneworld | QR          | 10,986  | 10,546 | 9,248   | 6,949  | 8%   | 11%  | 7%   | 8%   |
| 1                |          | oneworld | CX          | 9,258   | 6,136  | 11.076  | 6,927  | 7%   | 6%   | 8%   | 8%   |
| 1                |          | oneworld | MH          | 4,030   | 2,547  | 4,885   | 1,700  | 3%   | 3%   | 4%   | 2%   |
| 1                |          | oneworld | BA          | 2,081   | 1,669  | 2,728   | 3,685  | 1%   | 2%   | 2%   | 4%   |
| 1                |          | oneworld | Others      | 215     | 531    | 764     | 338    | 0%   | 1%   | 0%   | 1%   |
| 1                | Indirect | TOT      | AL oneworld | 49,202  | 38,889 | 46,019  | 28,707 | 35%  | 40%  | 33%  | 33%  |
| 1                | manece   | SkyTeam  | CZ          | 4,648   | 3,597  | 2,433   | 2,187  | 3%   | 4%   | 2%   | 2%   |
| 1                |          | SkyTeam  | Others      | 1,196   | 2,485  | 1,583   | 1,942  | 1%   | 2%   | 1%   | 3%   |
| 1                |          | TOT      | AL SkyTeam  | 5,844   | 6,082  | 4,016   | 4,129  | 4%   | 6%   | 3%   | 5%   |
| 1                |          | Star     | SQ          | 15,345  | 7,856  | 16,522  | 10,364 | 11%  | 8%   | 12%  | 12%  |
| 1                |          | Star     | TG          | 7,495   | 1,876  | 10,922  | 1,462  | 5%   | 2%   | 8%   | 2%   |
| 1                |          | Star     | Others      | 2,677   | 1,680  | 1,540   | 1,286  | 2%   | 2%   | 1%   | 2%   |
| 1                |          |          | OTAL Star   | 25,517  | 11,412 | 28,984  | 13,112 | 18%  | 12%  | 21%  | 15%  |
| 1                |          | Other    | BI          | 23,331  | 11,110 | 21,709  | 17,527 | 17%  | 11%  | 16%  | 20%  |
| 1                |          | Other    | EY          | 15,839  | 16,519 | 17,996  | 11,102 | 11%  | 17%  | 13%  | 13%  |
| 1                |          | Other    | EK          | 16,730  | 11,171 | 14,427  | 10,016 | 12%  | 11%  | 10%  | 11%  |
| 1                |          | Other    | VA          | 3,238   | 1,702  | 2,175   | 680    | 2%   | 2%   | 2%   | 1%   |
| 1                |          | Other    | Others      | 1,203   | 1,531  | 3,911   | 3,025  | 1%   | 2%   | 3%   | 3%   |
|                  |          | TC       | TAL Other   | 60,341  | 42,033 | 60,218  | 42,350 | 43%  | 43%  | 43%  | 48%  |
| Total            |          |          |             | 0       | 0      | 0       | 0      | 0%   | 0%   | 0%   | 0%   |
| direct<br>Total  |          |          |             |         |        |         |        |      |      |      |      |
| indirect         |          |          |             | 140,904 | 98,416 | 139,237 | 88,298 | 100% | 100% | 100% | 100% |
| Total            |          |          |             |         |        |         |        |      |      |      |      |
| direct +         |          |          |             | 140,904 | 98,416 | 139,237 | 88,298 | 100% | 100% | 100% | 100% |
| indirect         |          |          |             |         |        |         |        |      |      |      |      |
| Total            |          |          |             |         |        |         |        |      |      |      |      |
| BA/IB/           |          |          |             |         |        |         |        |      |      |      |      |
| EI/QR            |          |          |             | 13,067  | 12,215 | 11,976  | 10,634 | 9%   | 12%  | 9%   | 12%  |
| direct+i         |          |          |             |         |        |         |        |      |      |      |      |
| ndirect<br>Total |          |          |             |         |        |         |        |      |      |      |      |
| oneworl          |          |          |             |         |        |         |        |      |      |      |      |
| d                |          |          |             | 49,202  | 38,889 | 46,019  | 28,707 | 35%  | 40%  | 33%  | 33%  |
| direct+i         |          |          |             | 49,202  | 30,009 | 40,019  | 20,707 | 3370 | 4070 | 3370 | 3370 |
| ndirect          |          |          |             |         |        |         |        |      |      |      |      |
| munect           |          |          |             |         |        |         |        |      |      |      |      |

|                                     |                   |                      |                       | Page             | 6                |                  |                  |            |            |            |            |
|-------------------------------------|-------------------|----------------------|-----------------------|------------------|------------------|------------------|------------------|------------|------------|------------|------------|
|                                     |                   |                      |                       |                  |                  |                  | All pass         | engers     |            |            |            |
|                                     |                   |                      |                       |                  | Passe            | ngers            |                  |            | Marke      | t share    |            |
| Route                               | Routing           | Alliance             | Company               | S17              | W17              | S18              | W18              | S17        | W17        | S18        | W18        |
|                                     |                   |                      | BA                    |                  |                  |                  |                  |            |            |            |            |
|                                     |                   |                      | IB                    |                  |                  |                  |                  |            |            |            |            |
|                                     |                   | TOT                  | EI<br>AL BA/IB/EI     | 0                | 0                | 0                | 0                | 0%         | 0%         | 0%         | 0%         |
|                                     |                   |                      | OTAL QR               | 0                | 0                | 0                | 0                | 0%         | 0%         | 0%         | 0%         |
|                                     |                   |                      | BA/IB/EI/QR           | Ö                | Ö                | Ö                | Ö                | 0%         | 0%         | 0%         | 0%         |
|                                     |                   | oneworld             | QF                    |                  |                  |                  |                  |            |            |            |            |
|                                     | 5                 | oneworld             | Others<br>AL oneworld | 0                | 0                | 0                | 0                | 0%         | 0%         | 0%         | 0%         |
|                                     | Direct (non-stop) | SkyTeam              | AL Oneworld           | U                | 0                | U                | U                | <u> </u>   | 0.76       | 0.76       | 076        |
|                                     |                   | SkyTeam              | Others                |                  |                  |                  |                  |            |            |            |            |
|                                     |                   | TOT<br>Star          | AL SkyTeam            | 0                | 0                | 0                | 0                | 0%         | 0%         | 0%         | 0%         |
|                                     |                   | Star                 | Others                |                  |                  |                  |                  |            |            |            |            |
|                                     |                   | T                    | OTAL Star             | 0                | 0                | 0                | 0                | 0%         | 0%         | 0%         | 0%         |
|                                     |                   | Other<br>Other       | Others                |                  |                  |                  |                  |            |            |            |            |
|                                     |                   |                      | TAL Other             | 0                | 0                | 0                | 0                | 0%         | 0%         | 0%         | 0%         |
|                                     |                   |                      | BA                    | 2,963            | 2,163            | 3,768            | 4,376            | 2%         | 2%         | 2%         | 4%         |
|                                     |                   |                      | IB                    |                  |                  |                  |                  |            |            |            |            |
| ROUTE                               |                   | TOT                  | EI<br>AL BA/IB/EI     | 2,963            | 2,163            | 3,768            | 4,376            | 2%         | 2%         | 2%         | 4%         |
| ROUTE                               |                   |                      | OTAL QR               | 12,894           | 12,074           | 10,956           | 8,676            | 8%         | 10%        | 6%         | 8%         |
|                                     |                   |                      | BA/IB/EI/QR           | 15,857           | 14,237           | 14,724           | 13,052           | 9%         | 12%        | 9%         | 12%        |
|                                     |                   | oneworld             | QF                    | 29,851           | 23,016           | 24,014           | 13,307           | 17%        | 19%        | 14%        | 12%        |
|                                     |                   | oneworld             | QR<br>CX              | 12,894           | 12,074           | 10,956           | 8,676            | 8%         | 10%        | 6%         | 8%         |
|                                     |                   | oneworld<br>oneworld | MH                    | 11,316<br>5,159  | 8,358<br>3,067   | 13,155<br>5,732  | 8,398<br>2,269   | 7%<br>3%   | 7%<br>3%   | 8%<br>3%   | 8%<br>2%   |
|                                     |                   | oneworld             | BA                    | 2,963            | 2,163            | 3,768            | 4,376            | 2%         | 2%         | 2%         | 4%         |
|                                     |                   | oneworld             | Others<br>AL oneworld | 560<br>62,743    | 762<br>49,440    | 1,380<br>59,005  | 529<br>37,555    | 1%<br>37%  | 0%<br>41%  | 1%<br>35%  | 1%<br>35%  |
|                                     | Indirect          | SkyTeam              | CZ                    | 5,405            | 4,358            | 3,071            | 2,566            | 3%         | 41%        | 2%         | 2%         |
|                                     |                   | SkyTeam              | Others                | 1,787            | 2,951            | 2,274            | 2,184            | 1%         | 2%         | 1%         | 2%         |
|                                     |                   | Star                 | AL SkyTeam            | 7,192<br>19,233  | 7,309<br>10,205  | 5,345<br>21,607  | 4,750            | 4%<br>11%  | 6%<br>9%   | 3%<br>13%  | 4%<br>12%  |
|                                     |                   | Star                 | SQ<br>TG              | 8,975            | 2,582            | 12,213           | 13,106<br>1,791  | 5%         | 2%         | 7%         | 2%         |
|                                     |                   | Star                 | Others                | 3,017            | 1,857            | 1,894            | 1,505            | 1%         | 1%         | 1%         | 1%         |
|                                     |                   | Other                | OTAL Star<br>BI       | 31,225<br>25,242 | 14,644<br>12,025 | 35,714<br>24,288 | 16,402<br>19,022 | 18%<br>15% | 12%<br>10% | 21%<br>14% | 15%<br>18% |
|                                     |                   | Other                | EY                    | 20,696           | 13,354           | 17,405           | 11,815           | 12%        | 11%        | 10%        | 11%        |
|                                     |                   | Other                | EK                    | 18,941           | 19,186           | 21,700           | 13,865           | 11%        | 16%        | 13%        | 13%        |
|                                     |                   | Other<br>Other       | VA<br>Others          | 3,371            | 1,820            | 2,294            | 711              | 2%         | 2%         | 1%<br>2%   | 1%<br>3%   |
|                                     |                   |                      | TAL Other             | 1,348<br>69,598  | 1,689<br>48,074  | 4,531<br>70,218  | 3,641<br>49,054  | 1%<br>41%  | 1%<br>40%  | 41%        | 46%        |
| Total<br>direct                     |                   |                      |                       | 0                | 0                | 0                | 0                | 0%         | 0%         | 0%         | 0%         |
| Total                               |                   |                      |                       | 170,758          | 119,467          | 170,282          | 107,761          | 100%       | 100%       | 100%       | 100%       |
| indirect<br>Total                   |                   |                      |                       | 170,730          | 115,407          | 170,202          | 107,701          | 10070      | 10070      | 10070      | 10070      |
| direct +                            |                   |                      |                       | 170,758          | 119,467          | 170,282          | 107,761          | 100%       | 100%       | 100%       | 100%       |
| indirect                            |                   |                      |                       |                  |                  |                  |                  |            |            |            |            |
| Total BA/IB/ EI/QR direct+i ndirect |                   |                      |                       | 15,857           | 14,237           | 14,724           | 13,052           | 9%         | 12%        | 9%         | 12%        |
| Total oneworl d direct+i ndirect    |                   |                      |                       | 62,743           | 49,440           | 59,005           | 37,555           | 37%        | 41%        | 35%        | 35%        |

All carriers under 1% market share belonging to the same alliance can be grouped as "Others"

LON-PER PER-LON

| LON-PER                                      | PER-LUN           |                      |                      | Time sensitive passengers |                |                |              |            |            |            |            |  |
|--|-------------------|----------------------|----------------------|---------------------------|----------------|----------------|--------------|------------|------------|------------|------------|--|
|  |                   |                      |                      |                           | Dage           |                | e sensitiv   | e passeng  |            | h alaawa   |            |  |
|  |                   |                      |                      |                           | Passe          | ngers          |              |            | Marke      | t share    |            |  |
| Route  | Routing           | Alliance             | Company              | S17                       | W17            | S18            | W18          | S17        | W17        | S18        | W18        |  |
|  |                   |                      | BA                   |                           |                |                |              |            |            |            |            |  |
|  |                   |                      | IB                   |                           |                |                |              |            |            |            |            |  |
|  |                   |                      | EI                   |                           |                |                |              |            |            |            |            |  |
|  |                   | ТОТ                  | AL BA/IB/EI          | 0                         | 0              | 0              | 0            | 0%         | 0%         | 0%         | 0%         |  |
|  |                   |                      | OTAL QR              | 0                         | 0              | 0              | 0            | 0%         | 0%         | 0%         | 0%         |  |
|  |                   |                      | BA/IB/EI/QR          | 0                         | 0              | 0              | 0            | 0%         | 0%         | 0%         | 0%         |  |
|  |                   | oneworld             |                      | 1,427                     | 1,332          | 3,801          | 3,555        | 10%        | 12%        | 26%        | 31%        |  |
|  | Direct (non-stop) | SkyTeam              | AL oneworld          | 1,427                     | 1,332          | 3,801          | 3,555        | 10%        | 12%        | 26%        | 31%        |  |
|  | Siece (iii) Stop) | SkyTeam              | Others               |                           |                |                |              |            |            |            |            |  |
|  |                   |                      | AL SkyTeam           | 0                         | 0              | 0              | 0            | 0%         | 0%         | 0%         | 0%         |  |
|  |                   | Star                 |                      |                           |                |                |              |            |            |            |            |  |
|  |                   | Star                 | Others               |                           |                |                |              | 0.01       | 0.00       | 0.01       | 001        |  |
|  |                   | Other                | OTAL Star            | 0                         | 0              | 0              | 0            | 0%         | 0%         | 0%         | 0%         |  |
|  |                   | Other                | Others               |                           |                |                |              |            |            |            |            |  |
|  |                   |                      | TAL Other            | 0                         | 0              | 0              | 0            | 0%         | 0%         | 0%         | 0%         |  |
|  |                   |                      | BA                   | 246                       | 139            | 179            | 124          | 2%         | 1%         | 1%         | 1%         |  |
| DOUTE  |                   |                      | IB                   |                           |                |                |              |            |            |            |            |  |
| ROUTE  |                   |                      | El                   |                           |                |                |              |            |            |            |            |  |
|  |                   |                      | AL BA/IB/EI          | 246                       | 139            | 179            | 124          | 2%         | 1%         | 1%         | 1%         |  |
|  |                   |                      | OTAL QR              | 2,060                     | 1,384          | 1,816          | 1,710        | 15%        | 12%        | 12%        | 15%        |  |
|  |                   |                      | BA/IB/EI/QR<br>QR    | 2,306                     | 1,523          | 1,995          | 1,834        | 17%        | 14%<br>12% | 14%        | 16%        |  |
|  |                   | oneworld<br>oneworld | MH                   | 2,060<br>808              | 1,384<br>359   | 1,816<br>288   | 1,710<br>277 | 15%<br>6%  | 3%         | 12%<br>2%  | 15%<br>2%  |  |
|  | Indirect          | oneworld             | CX                   | 726                       | 846            | 482            | 635          | 5%         | 8%         | 3%         | 6%         |  |
|  |                   | oneworld             | BA                   | 246                       | 139            | 179            | 124          | 2%         | 1%         | 1%         | 1%         |  |
|  |                   | oneworld             |                      | 39                        | 12             | 40             | 27           | 0%         | 0%         | 0%         | 0%         |  |
|  |                   |                      | AL oneworld          | 3,879                     | 2,740          | 2,805          | 2,773        | 28%        | 25%<br>1%  | 19%        | 24%<br>1%  |  |
|  |                   | SkyTeam<br>TOT       | Others<br>AL SkyTeam | 137<br>137                | 85<br>85       | 45<br>45       | 114<br>114   | 1%<br>1%   | 1%         | 0%<br>0%   | 1%         |  |
|  |                   | Star                 | SQ                   | 2,569                     | 1,437          | 2,576          | 1,352        | 19%        | 13%        | 18%        | 12%        |  |
|  |                   | Star                 | TG                   | 572                       | 313            | 466            | 169          | 4%         | 3%         | 3%         | 1%         |  |
|  |                   | Star                 | Others               | 72                        | 14             | 49             | 50           | 1%         | 0%         | 0%         | 0%         |  |
|  |                   |                      | OTAL Star<br>EK      | 3,213                     | 1,764<br>4,094 | 3,091<br>3,669 | 1,571        | 24%<br>27% | 16%<br>37% | 21%<br>25% | 14%<br>29% |  |
|  |                   | Other<br>Other       | EK<br>EY             | 3,633<br>1,244            | 1,083          | 810            | 3,337<br>39  | 9%         | 10%        | 6%         | 0%         |  |
|  |                   | Other                | Others               | 120                       | 65             | 355            | 124          | 1%         | 1%         | 2%         | 0%         |  |
|  |                   | TC                   | TAL Other            | 4,997                     | 5,242          | 4,834          | 3,500        | 37%        | 47%        | 33%        | 30%        |  |
| Total  |                   |                      |                      | 1,427                     | 1,332          | 3,801          | 3,555        | 10%        | 12%        | 26%        | 31%        |  |
| <u>direct</u><br>Total                       |                   |                      |                      | ,                         |                | ,              | -,           |            |            |            |            |  |
| indirect                                     |                   |                      |                      | 12,226                    | 9,831          | 10,775         | 7,958        | 90%        | 88%        | 74%        | 69%        |  |
| Total  |                   |                      |                      |                           |                |                |              |            |            |            |            |  |
| direct +                                     |                   |                      |                      | 13,653                    | 11,163         | 14,576         | 11,513       | 100%       | 100%       | 100%       | 100%       |  |
| indirect                                     |                   |                      |                      |                           |                |                |              |            |            |            |            |  |
| Total BA/IB/ EI/QR direct+i ndirect          |                   |                      |                      | 2,306                     | 1,523          | 1,995          | 1,834        | 17%        | 14%        | 14%        | 16%        |  |
| Total<br>oneworl<br>d<br>direct+i<br>ndirect |                   |                      |                      | 5,306                     | 4,072          | 6,606          | 6,328        | 39%        | 36%        | 45%        | 55%        |  |

|       |                   |          |             |        |        | Non-t  | ime sensit   | ivo nassor | agore |         |     |
|-------|-------------------|----------|-------------|--------|--------|--------|--------------|------------|-------|---------|-----|
|       |                   |          |             |        | Dacco  | ngers  | ille selisit | ive passei |       | t share |     |
| Route | Routing           | Alliance | Company     | S17    | W17    | S18    | W18          | S17        | W17   | S18     | W18 |
|       |                   |          | BA          |        |        |        |              |            |       |         |     |
| l     | Direct (non-stop) |          | IB          |        |        |        |              |            |       |         |     |
| l     |                   |          | EI          |        |        |        |              |            |       |         |     |
|       |                   | TOT      | AL BA/IB/EI | 0      | 0      | 0      | 0            | 0%         | 0%    | 0%      | 0%  |
|       |                   | Т        | OTAL OR     | 0      | 0      | 0      | 0            | 0%         | 0%    | 0%      | 0%  |
|       |                   | TOTAL    | BA/IB/EI/QR | 0      | 0      | 0      | 0            | 0%         | 0%    | 0%      | 0%  |
|       |                   | oneworld | Others      | 3,416  | 4,277  | 18,684 | 15,439       | 5%         | 7%    | 25%     | 28% |
|       |                   |          | AL oneworld | 3,416  | 4,277  | 18,684 | 15,439       | 5%         | 7%    | 25%     | 28% |
| l     |                   | SkyTeam  |             |        |        |        |              |            |       |         |     |
| l     |                   | SkyTeam  | Others      |        |        |        |              |            |       |         |     |
|       |                   | TOT      | AL SkyTeam  | 0      | 0      | 0      | 0            | 0%         | 0%    | 0%      | 0%  |
| l     |                   | Star     |             |        |        |        |              |            |       |         |     |
|       |                   | Star     | Others      |        |        |        |              |            |       |         |     |
| l     |                   |          | OTAL Star   | 0      | 0      | 0      | 0            | 0%         | 0%    | 0%      | 0%  |
|       |                   | Other    |             |        |        |        |              |            |       |         |     |
|       |                   | Other    | Others      |        |        |        |              |            |       |         |     |
|       |                   | TC       | TAL Other   | 0      | 0      | 0      | 0            | 0%         | 0%    | 0%      | 0%  |
|       |                   |          | BA          | 1,433  | 1,020  | 784    | 1,923        | 2%         | 2%    | 1%      | 3%  |
| ROUTE |                   |          | IB          |        |        |        |              |            |       |         |     |
| ROUTE |                   |          | El          |        |        |        |              |            |       |         |     |
|       |                   |          | AL BA/IB/EI | 1,433  | 1,020  | 784    | 1,923        | 2%         | 2%    | 1%      | 3%  |
|       |                   | Т        | OTAL QR     | 14,693 | 10,655 | 13,159 | 10,232       | 20%        | 17%   | 18%     | 18% |
|       |                   | TOTAL    | BA/IB/EI/QR | 16,126 | 11,675 | 13,943 | 12,155       | 22%        | 19%   | 19%     | 22% |
|       |                   | oneworld | QR          | 14,693 | 10,655 | 13,159 | 10,232       | 20%        | 17%   | 18%     | 18% |
|       |                   | oneworld | CX          | 4,708  | 4,141  | 3,119  | 3,112        | 6%         | 7%    | 4%      | 6%  |
|       |                   | oneworld | MH          | 3,189  | 2,597  | 2,141  | 2,803        | 4%         | 4%    | 3%      | 5%  |
| l     |                   | oneworld | BA          | 1,433  | 1,020  | 784    | 1,923        | 2%         | 2%    | 1%      | 3%  |

|                   | Indirect | oneworld | Others      | 64      | 31     | 21      | 29      | 0%    | 0%    | 0%    | 0%    |
|-------------------|----------|----------|-------------|---------|--------|---------|---------|-------|-------|-------|-------|
|                   | 1        | TOT      | AL oneworld | 24,087  | 18,444 | 19,224  | 18,099  | 33%   | 30%   | 26%   | 33%   |
| I                 |          | SkyTeam  | Others      | 826     | 860    | 342     | 722     | 1%    | 1%    | 0%    | 1%    |
| 1                 |          | TOT      | AL SkyTeam  | 826     | 860    | 342     | 722     | 1%    | 1%    | 0%    | 1%    |
| 1                 |          | Star     | SQ          | 15,806  | 10,710 | 13,011  | 10,124  | 21%   | 17%   | 17%   | 18%   |
| 1                 |          | Star     | TG          | 4,294   | 2,176  | 3,455   | 1,846   | 6%    | 4%    | 5%    | 3%    |
| 1                 |          | Star     | Others      | 223     | 116    | 152     | 66      | 0%    | 0%    | 0%    | 0%    |
| l                 |          | Т        | OTAL Star   | 20,323  | 13,002 | 16,618  | 12,036  | 27%   | 21%   | 22%   | 22%   |
| l                 |          | Other    | EK          | 14,110  | 14,230 | 12,038  | 9,041   | 19%   | 23%   | 16%   | 16%   |
| l                 |          | Other    | EY          | 9,402   | 9,096  | 6,566   | 85      | 13%   | 15%   | 9%    | 0%    |
| 1                 |          | Other    | Others      | 2,054   | 1,512  | 1,218   | 287     | 2%    | 2%    | 2%    | 1%    |
|                   |          | TC       | TAL Other   | 25,566  | 24,838 | 19,822  | 9,413   | 34%   | 40%   | 27%   | 17%   |
| Total             |          |          |             | 3,416   | 4,277  | 18,684  | 15,439  | 5%    | 7%    | 25%   | 28%   |
| <u>direct</u>     |          |          |             | 3,710   | 1,277  | 10,001  | 13,133  | 370   | 7 70  | 2370  | 2070  |
| Total             |          |          |             | 70,802  | 57,144 | 56,006  | 40,270  | 95%   | 93%   | 75%   | 72%   |
| indirect<br>Total |          |          |             |         |        |         |         |       |       |       |       |
| direct +          |          |          |             | 74,218  | 61,421 | 74,690  | 55,709  | 100%  | 100%  | 100%  | 100%  |
| indirect          |          |          |             | , ,,210 | 01//21 | 1 .,050 | 55// 65 | 10070 | 10070 | 10070 | 20070 |
| Total             |          |          |             |         |        |         |         |       |       |       |       |
| BA/IB/            |          |          |             |         |        |         |         |       |       |       |       |
| EI/QR             |          |          |             | 16,126  | 11,675 | 13,943  | 12,155  | 22%   | 19%   | 19%   | 22%   |
| direct+i          |          |          |             | ŕ       |        | · ·     | , i     |       |       |       |       |
| ndirect           |          |          |             |         |        |         |         |       |       |       |       |
| Total             |          |          |             |         |        |         |         |       |       |       |       |
| oneworl           |          |          |             |         |        |         |         |       |       |       |       |
| d                 |          |          |             | 27,503  | 22,721 | 37,908  | 33,538  | 37%   | 37%   | 51%   | 60%   |
| direct+i          |          |          |             |         |        |         |         |       |       |       |       |
| ndirect           |          |          |             |         |        |         |         |       |       |       |       |

|                                     |                   |                |              | All passengers                                   |                  |                 |               |            |            |           |           |  |
|-------------------------------------|-------------------|----------------|--------------|--|------------------|-----------------|---------------|------------|------------|-----------|-----------|--|
|                                     |                   |                |              |  | Dacco            | ngers           | All pass      | engers     | Marke      | t share   |           |  |
|                                     |                   |                |              |  | rasse            | ligers          |               |            | l Hai Ke   | Silaie    |           |  |
| Route                               | Routing           | Alliance       | Company      | S17  | W17              | S18             | W18           | S17        | W17        | S18       | W18       |  |
|                                     |                   |                | BA           |  |                  |                 |               |            |            |           |           |  |
|                                     |                   |                | IB           |  |                  |                 |               |            |            |           |           |  |
|                                     |                   | TOT            | EI           | 0  | 0                |                 |               | 004        | 00/        | 00/       | 004       |  |
|                                     |                   |                | AL BA/IB/EI  | 0  | 0                | 0               | 0             | 0%         | 0%         | 0%        | 0%        |  |
|                                     |                   |                | OTAL QR      | 0  | 0                | 0               | 0             | 0%         | 0%         | 0%        | 0%        |  |
|                                     |                   |                | BA/IB/EI/QR  | 0  | 0                | 0               | 0             | 0%         | 0%         | 0%        | 0%        |  |
|                                     |                   | oneworld       | Others       | 4,843  | 5,609            | 22,485          | 18,994        | 6%         | 8%         | 25%       | 28%       |  |
|                                     | Direct (non-stop) | SkyTeam        | AL oneworld  | 4,843  | 5,609            | 22,485          | 18,994        | 6%         | 8%         | 25%       | 28%       |  |
|                                     |                   | SkyTeam        | Others       |  |                  |                 |               |            |            |           |           |  |
|                                     |                   | TOT            | AL SkyTeam   | 0  | 0                | 0               | 0             | 0%         | 0%         | 0%        | 0%        |  |
|                                     |                   | Star           | •            |  |                  |                 |               |            |            |           |           |  |
|                                     |                   | Star           | Others       |  |                  |                 |               |            |            |           |           |  |
|                                     |                   |                | OTAL Star    | 0  | 0                | 0               | 0             | 0%         | 0%         | 0%        | 0%        |  |
|                                     |                   | Other          | Others       | <del>                                     </del> | 1                |                 |               |            |            |           |           |  |
|                                     |                   | Other          | OTAL Other   | 0  | 0                | 0               | 0             | 0%         | 0%         | 0%        | 0%        |  |
| 1                                   |                   | 10             | BA           | 1.679  | 1.159            | 963             | 2,047         | 2%         | 2%         | 1%        | 3%        |  |
| 1                                   |                   |                | IB           | 1,079  | 1,139            | 903             | 2,047         | 270        | 270        | 170       | 370       |  |
| ROUTE                               |                   |                | El           |  |                  |                 |               |            |            |           |           |  |
|                                     |                   | TOT            | AL BA/IB/EI  | 1,679  | 1,159            | 963             | 2,047         | 2%         | 2%         | 1%        | 3%        |  |
| 1                                   |                   | Т              | OTAL QR      | 16,753   | 12,039           | 14,975          | 11,942        | 19%        | 17%        | 17%       | 18%       |  |
|                                     |                   | TOTAL          | BA/IB/EI/QR  | 18,432   | 13,198           | 15,938          | 13,989        | 21%        | 18%        | 18%       | 21%       |  |
| 1                                   |                   | oneworld       | QR           | 16,753   | 12,039           | 14,975          | 11,942        | 19%        | 17%        | 17%       | 18%       |  |
|                                     | Indirect          | oneworld       | CX           | 5,434  | 4,987            | 3,601           | 3,747         | 6%         | 7%         | 4%        | 6%        |  |
|                                     |                   | oneworld       | MH           | 3,997  | 2,956            | 2,429           | 3,080         | 5%         | 4%         | 3%        | 5%        |  |
|                                     |                   | oneworld       | BA<br>Others | 1,679  | 1,159            | 963             | 2,047         | 2%<br>0%   | 2%<br>0%   | 1%<br>0%  | 3%<br>0%  |  |
| 1                                   |                   | oneworld       | AL oneworld  | 103<br>27,966                                    | 43<br>21,184     | 61<br>22,029    | 56<br>20,872  | 32%        | 29%        | 25%       | 31%       |  |
|                                     |                   | SkyTeam        | Others       | 963  | 945              | 387             | 836           | 1%         | 1%         | 0%        | 1%        |  |
|                                     |                   |                | AL SkyTeam   | 963  | 945              | 387             | 836           | 1%         | 1%         | 0%        | 1%        |  |
|                                     |                   | Star           | SQ           | 18,375   | 12,147           | 15,587          | 11,476        | 21%        | 17%        | 17%       | 17%       |  |
|                                     |                   | Star           | TG           | 4,866  | 2,489            | 3,921           | 2,015         | 6%         | 3%         | 4%        | 3%        |  |
|                                     |                   | Star           | Others       | 295  | 130              | 201             | 116           | 0%         | 0%         | 0%        | 0%        |  |
|                                     |                   |                | OTAL Star    | 23,536   | 14,766           | 19,709          | 13,607        | 27%        | 20%<br>25% | 22%       | 20%       |  |
|                                     |                   | Other<br>Other | EK<br>EY     | 17,743<br>10,646                                 | 18,324<br>10,179 | 15,707<br>7,376 | 12,378<br>124 | 20%<br>12% | 14%        | 18%<br>8% | 18%<br>0% |  |
|                                     |                   | Other          | Others       | 2,174  | 1,577            | 1,573           | 411           | 3%         | 2%         | 2%        | 0%        |  |
|                                     |                   |                | TAL Other    | 30,563   | 30,080           | 24,656          | 12,913        | 35%        | 41%        | 28%       | 19%       |  |
| Total<br>direct                     |                   |                |              | 4,843  | 5,609            | 22,485          | 18,994        | 6%         | 8%         | 25%       | 28%       |  |
| Total<br><u>indirect</u>            |                   |                |              | 83,028   | 66,975           | 66,781          | 48,228        | 94%        | 92%        | 75%       | 72%       |  |
| Total<br>direct +<br>indirect       |                   |                |              | 87,871   | 72,584           | 89,266          | 67,222        | 100%       | 100%       | 100%      | 100%      |  |
| Total BA/IB/ EI/QR direct+i ndirect |                   |                |              | 18,432   | 13,198           | 15,938          | 13,989        | 21%        | 18%        | 18%       | 21%       |  |
| Total oneworl d direct+i ndirect    |                   |                |              | 32,809   | 26,793           | 44,514          | 39,866        | 37%        | 37%        | 50%       | 59%       |  |

| CBR-LON           |                   |                      |                    |             |            |               |             |            |            |           |            |
|-------------------|-------------------|----------------------|--------------------|-------------|------------|---------------|-------------|------------|------------|-----------|------------|
|                   |                   |                      |                    |             | Page       |               | e sensitiv  | e passeng  |            | t share   |            |
| Route             | Routing           | Alliance             | Company            | S17         | W17        | sngers<br>S18 | W18         | S17        | W17        | S18       | W18        |
|                   |                   |                      |                    |             |            |               |             |            |            |           |            |
|                   |                   |                      | BA                 |             |            |               |             |            |            |           |            |
|                   |                   |                      | IB                 |             |            |               |             |            |            |           |            |
|                   |                   | TOT                  | AL BA/IB/EI        | 0           | 0          | 0             | 0           | 0%         | 0%         | 0%        | 0%         |
|                   |                   |                      | TOTAL OR           | 0           | 0          | 0             | 0           | 0%         | 0%         | 0%        | 0%         |
|                   |                   |                      | BA/IB/EI/QR        | 0           | 0          | 0             | 0           | 0%         | 0%         | 0%        | 0%         |
|                   |                   | oneworld             |                    |             |            |               |             | 0 70       | 0 70       | 0 70      | 0 70       |
|                   |                   | oneworld             |                    |             |            |               |             |            |            |           |            |
|                   | Direct (non-stop) |                      | AL oneworld        | 0           | 0          | 0             | 0           | 0%         | 0%         | 0%        | 0%         |
|                   |                   | SkyTeam<br>SkyTeam   | Others             |             |            |               |             |            |            |           |            |
|                   |                   | TOT                  | AL SkyTeam         | 0           | 0          | 0             | 0           | 0%         | 0%         | 0%        | 0%         |
|                   |                   | Star                 |                    |             |            |               |             |            |            |           |            |
|                   |                   | Star                 | Others             |             |            |               |             |            |            |           |            |
|                   |                   | Other                | OTAL Star          | 0           | 0          | 0             | 0           | 0%         | 0%         | 0%        | 0%         |
|                   |                   | Other                | Others             |             |            |               |             |            |            |           |            |
|                   |                   |                      | OTAL Other         | 0           | 0          | 0             | 0           | 0%         | 0%         | 0%        | 0%         |
|                   |                   |                      | BA                 | 392         | 134        | 289           | 100         | 16%        | 12%        | 10%       | 7%         |
|                   |                   |                      | IB                 |             |            |               |             |            |            |           |            |
| ROUTE             |                   | TOT                  | EI<br>AL BA/IB/EI  | 392         | 134        | 289           | 100         | 16%        | 12%        | 10%       | 7%         |
|                   |                   |                      | OTAL QR            | 70          | 131        | 544           | 265         | 3%         | 12%        | 18%       | 19%        |
|                   |                   |                      | BA/IB/EI/QR        | 462         | 265        | 833           | 365         | 19%        | 24%        | 28%       | 26%        |
|                   |                   | oneworld             | QF                 | 662         | 359        | 735           | 328         | 28%        | 32%        | 25%       | 24%        |
|                   | Indirect          | oneworld             | BA                 | 392         | 134        | 289           | 100         | 16%        | 12%        | 10%       | 7%         |
|                   |                   | oneworld             | QR                 | 70          | 131        | 544           | 265         | 3%         | 12%        | 18%       | 19%        |
|                   |                   | oneworld<br>oneworld | AY<br>JL           | 55<br>43    | 21<br>4    | 38<br>21      | 14<br>5     | 2%<br>2%   | 2%<br>0%   | 1%<br>1%  | 1%<br>0%   |
|                   |                   | oneworld             | CX                 | 36          | 7          | 21            | 8           | 2%         | 1%         | 1%        | 1%         |
|                   | 1110111000        | oneworld             | MH                 | 24          | 12         | 34            | 1           | 0%         | 1%         | 1%        | 0%         |
|                   |                   | oneworld             | Others AL oneworld | 0           | 0          | 0             | 0           | 0%         | 0%         | 0%        | 0%         |
|                   |                   | SkyTeam              |                    | 1,282<br>12 | 668<br>4   | 1,682<br>8    | 721<br>6    | 53%<br>0%  | 60%<br>0%  | 57%<br>0% | 52%<br>0%  |
|                   |                   | TOT                  | AL SkyTeam         | 12          | 4          | 8             | 6           | 0%         | 0%         | 0%        | 0%         |
|                   |                   | Star                 | SQ                 | 642         | 256        | 842           | 422         | 26%        | 23%        | 29%       | 30%        |
|                   |                   | Star                 | Others             | 26          | 6          | 16            | 4           | 2%         | 1%         | 0%        | 1%         |
|                   |                   | Other                | OTAL Star<br>EY    | 668<br>297  | 262<br>113 | 858<br>225    | 426<br>178  | 28%<br>12% | 24%<br>10% | 29%<br>8% | 31%<br>13% |
|                   |                   | Other                | EK                 | 134         | 57         | 158           | 58          | 6%         | 5%         | 5%        | 4%         |
|                   |                   | Other                | Others             | 14          | 7          | 15            | 5           | 0%         | 1%         | 1%        | 0%         |
| Total             |                   | TC                   | OTAL Other         | 445         | 177        | 398           | 241         | 18%        | 16%        | 14%       | 17%        |
| Total<br>direct   |                   |                      |                    | 0           | 0          | 0             | 0           | 0%         | 0%         | 0%        | 0%         |
| Total             |                   |                      |                    | 2,407       | 1,111      | 2,946         | 1,394       | 100%       | 100%       | 100%      | 100%       |
| indirect<br>Total |                   |                      |                    |             |            |               |             |            |            |           |            |
| direct +          |                   |                      |                    | 2,407       | 1,111      | 2,946         | 1,394       | 100%       | 100%       | 100%      | 100%       |
| indirect<br>Total |                   |                      |                    |             |            |               |             |            |            |           |            |
| BA/IB/            |                   |                      |                    |             |            |               |             |            |            |           |            |
| EI/QR             |                   |                      |                    | 462         | 265        | 833           | 365         | 19%        | 24%        | 28%       | 26%        |
| direct+i          |                   |                      |                    |             |            |               |             |            |            |           |            |
| ndirect<br>Total  |                   |                      |                    |             |            |               |             |            |            |           |            |
| oneworl           |                   |                      |                    |             |            |               |             |            |            |           |            |
| d                 |                   |                      |                    | 1,282       | 668        | 1,682         | <i>7</i> 21 | 53%        | 60%        | 57%       | 52%        |
| direct+i          |                   |                      |                    |             |            |               |             |            |            |           |            |
| ndirect           |                   |                      |                    |             |            |               |             |            |            |           |            |

|       |                   |                   |                     |     |       | Non-t  | ime sensit | ive passer | ngers |         |      |
|-------|-------------------|-------------------|---------------------|-----|-------|--------|------------|------------|-------|---------|------|
|       |                   |                   |                     |     | Passe | engers |            |            | Marke | t share |      |
| Route | Routing           | Alliance          | Company             | S17 | W17   | S18    | W18        | S17        | W17   | S18     | W18  |
|       |                   |                   | BA                  |     |       |        |            |            |       |         |      |
| İ     |                   |                   | IB                  |     |       |        |            |            |       |         |      |
|       |                   |                   | EI                  |     |       |        |            |            |       |         |      |
|       | Direct (non-stop) | TOT               | AL BA/IB/EI         | 0   | 0     | 0      | 0          | 0%         | 0%    | 0%      | 0%   |
|       |                   | Т                 | OTAL QR             | 0   | 0     | 0      | 0          | 0%         | 0%    | 0%      | 0%   |
|       |                   | TOTAL             | BA/IB/EI/QR         | 0   | 0     | 0      | 0          | 0%         | 0%    | 0%      | 0%   |
|       |                   | oneworld          |                     |     |       |        |            |            |       |         |      |
|       |                   | oneworld          | Others              |     |       |        |            |            |       |         |      |
|       |                   |                   | AL oneworld         | 0   | 0     | 0      | 0          | 0%         | 0%    | 0%      | 0%   |
|       |                   | SkyTeam           |                     |     |       |        |            |            |       |         |      |
|       |                   | SkyTeam           |                     |     |       |        |            |            |       |         |      |
|       |                   |                   | AL SkyTeam          | 0   | 0     | 0      | 0          | 0%         | 0%    | 0%      | 0%   |
|       |                   | Star              | 011                 |     |       |        |            |            |       |         |      |
|       |                   | Star              | Others<br>OTAL Star | 0   | 0     | 0      | 0          | 0%         | 00/   | 00/     | 00/  |
|       |                   | Other             | JIAL Star           | 0   | U     | 0      | 0          | 0%         | 0%    | 0%      | 0%   |
|       |                   | Other             | Others              |     |       |        |            |            |       |         |      |
|       |                   |                   | TAL Other           | 0   | 0     | 0      | 0          | 0%         | 0%    | 0%      | 0%   |
|       |                   |                   | BA                  | 714 | 278   | 460    | 205        | 11%        | 8%    | 6%      | 6%   |
|       |                   |                   | IB                  | /17 | 2,0   | 700    | 203        | 11/0       | 0 /0  | 0 /0    | 0 /0 |
| ROUTE |                   |                   | El                  |     |       |        |            |            |       |         |      |
|       |                   | TOT               | AL BA/IB/EI         | 714 | 278   | 460    | 205        | 11%        | 8%    | 6%      | 6%   |
|       |                   | Т                 | OTAL QR             | 215 | 478   | 1,962  | 813        | 3%         | 14%   | 25%     | 24%  |
|       |                   | TOTAL BA/IB/EI/QR |                     | 929 | 756   | 2,422  | 1,018      | 14%        | 22%   | 31%     | 30%  |

|                   |          | oneworld | QF          | 1,385 | 950   | 1,268 | 699   | 21%   | 27%  | 16%  | 21%  |
|-------------------|----------|----------|-------------|-------|-------|-------|-------|-------|------|------|------|
| 1                 |          | oneworld | BA          | 714   | 278   | 460   | 205   | 11%   | 8%   | 6%   | 6%   |
|                   |          | oneworld | QR          | 215   | 478   | 1,962 | 813   | 3%    | 14%  | 25%  | 24%  |
|                   |          | oneworld | MH          | 34    | 7     | 59    | 21    | 1%    | 0%   | 1%   | 1%   |
| 1                 |          | oneworld | CX          | 30    | 29    | 88    | 85    | 0%    | 1%   | 1%   | 3%   |
|                   | Indirect | oneworld | Others      | 29    | 12    | 17    | 6     | 0%    | 1%   | 0%   | 0%   |
|                   |          | TOT      | AL oneworld | 2,407 | 1,754 | 3,854 | 1,829 | 36%   | 51%  | 50%  | 54%  |
|                   |          | SkyTeam  | Others      | 4     | 4     | 4     | 5     | 0%    | 0%   | 0%   | 0%   |
|                   |          | TOT      | AL SkyTeam  | 4     | 4     | 4     | 5     | 0%    | 0%   | 0%   | 0%   |
|                   |          | Star     | SQ          | 2,925 | 1,037 | 2,630 | 1,102 | 44%   | 30%  | 34%  | 33%  |
|                   |          | Star     | Others      | 50    | 21    | 16    | 10    | 1%    | 1%   | 0%   | 0%   |
|                   |          | T        | OTAL Star   | 2,975 | 1,058 | 2,646 | 1,112 | 45%   | 31%  | 34%  | 33%  |
|                   |          | Other    | EY          | 590   | 279   | 591   | 189   | 9%    | 8%   | 8%   | 6%   |
|                   |          | Other    | EK          | 409   | 213   | 377   | 167   | 6%    | 6%   | 5%   | 5%   |
|                   |          | Other    | VA          | 182   | 136   | 208   | 43    | 3%    | 4%   | 3%   | 1%   |
|                   |          | Other    | Others      | 49    | 16    | 38    | 38    | 1%    | 1%   | 1%   | 1%   |
|                   |          | TC       | TAL Other   | 1,230 | 644   | 1,214 | 437   | 19%   | 19%  | 16%  | 13%  |
| Total<br>direct   |          |          |             | 0     | 0     | 0     | 0     | 0%    | 0%   | 0%   | 0%   |
| Total             |          |          |             | 6,616 | 3,460 | 7,718 | 3,383 | 100%  | 100% | 100% | 100% |
| <u>indirect</u>   |          |          |             | -,    | -,    | , -   | -,    |       |      |      |      |
| Total             |          |          |             |       |       |       |       |       |      |      |      |
| direct +          |          |          |             | 6,616 | 3,460 | 7,718 | 3,383 | 100%  | 100% | 100% | 100% |
| indirect<br>Total |          |          |             |       |       |       |       |       |      |      |      |
|                   |          |          |             |       |       |       |       |       |      |      |      |
| BA/IB/            |          |          |             | 020   | 756   | 2 422 | 1 010 | 1.40/ | 220/ | 240/ | 2007 |
| EI/QR             |          |          |             | 929   | 756   | 2,422 | 1,018 | 14%   | 22%  | 31%  | 30%  |
| direct+i          |          |          |             |       |       |       |       |       |      |      |      |
| ndirect<br>Total  |          |          |             |       |       |       |       |       |      |      |      |
|                   |          |          |             |       |       |       |       |       |      |      |      |
| oneworl<br>d      |          |          |             | 2 407 | 1 754 | 2.054 | 1 020 | 200/  | E10/ | F00/ | E40/ |
|                   |          |          |             | 2,407 | 1,754 | 3,854 | 1,829 | 36%   | 51%  | 50%  | 54%  |
| direct+i          |          |          |             |       |       |       |       |       |      |      |      |
| ndirect           |          |          |             |       |       |       |       |       |      |      |      |

|                   |                   |                      |                       |                    |                |                    | All pass              | engere     |                   |                   |                   |
|-------------------|-------------------|----------------------|-----------------------|--------------------|----------------|--------------------|-----------------------|------------|-------------------|-------------------|-------------------|
|                   |                   |                      |                       |                    | Passe          | ngers              | All pass              | l          | Marke             | t share           |                   |
| Route             | Routing           | Alliance             | Company               | S17                | W17            | S18                | W18                   | S17        | W17               | S18               | W18               |
|                   |                   |                      | BA                    |                    |                |                    |                       |            |                   |                   |                   |
|                   |                   |                      | IB<br>EI              |                    |                |                    |                       |            |                   |                   |                   |
|                   |                   | TOT                  | AL BA/IB/EI           | 0                  | 0              | 0                  | 0                     | 0%         | 0%                | 0%                | 0%                |
|                   |                   |                      | OTAL QR               | 0                  | 0              | 0                  | 0                     | 0%         | 0%                | 0%                | 0%                |
|                   |                   |                      | BA/IB/EI/QR           | 0                  | 0              | 0                  | 0                     | 0%         | 0%                | 0%                | 0%                |
|                   |                   | oneworld             | 211                   |                    |                |                    |                       |            |                   |                   |                   |
|                   | Direct (non sten) | oneworld             | Others<br>AL oneworld | 0                  | 0              | 0                  | 0                     | 0%         | 0%                | 0%                | 0%                |
|                   | Direct (non-stop) | SkyTeam              |                       |                    |                |                    |                       | 0 70       | 0 70              | 0 70              | 0 70              |
|                   |                   | SkyTeam              | Others                | 0                  | 0              | 0                  | 0                     | 00/        | 00/               | 00/               | 00/               |
|                   |                   | Star                 | AL SkyTeam            | U                  | 0              | 0                  | 0                     | 0%         | 0%                | 0%                | 0%                |
|                   |                   | Star                 | Others                |                    |                |                    |                       |            |                   |                   |                   |
|                   |                   | Other                | OTAL Star             | 0                  | 0              | 0                  | 0                     | 0%         | 0%                | 0%                | 0%                |
|                   |                   | Other                | Others                |                    |                |                    |                       |            |                   |                   |                   |
|                   |                   | TC                   | TAL Other             | 0                  | 0              | 0                  | 0                     | 0%         | 0%                | 0%                | 0%                |
|                   |                   |                      | BA<br>IB              | 1,106              | 412            | 749                | 305                   | 12%        | 9%                | 7%                | 6%                |
| ROUTE             |                   |                      | El                    |                    |                |                    |                       |            |                   |                   |                   |
|                   |                   |                      | AL BA/IB/EI           | 1,106              | 412            | 749                | 305                   | 12%        | 9%                | 7%                | 6%                |
|                   |                   |                      | OTAL QR               | 285                | 609            | 2,506              | 1,078                 | 3%         | 13%               | 23%               | 23%               |
|                   |                   | oneworld             | BA/IB/EI/QR<br>QF     | <b>1,391</b> 2,047 | 1,021<br>1,309 | <b>3,255</b> 2,003 | <b>1,383</b><br>1,027 | 15%<br>23% | <b>22%</b><br>29% | <b>31%</b><br>19% | <b>29%</b><br>21% |
|                   |                   | oneworld             | BA                    | 1,106              | 412            | 749                | 305                   | 12%        | 9%                | 7%                | 6%                |
|                   |                   | oneworld<br>oneworld | QR<br>AY              | 285<br>74          | 609<br>26      | 2,506<br>50        | 1,078<br>16           | 3%<br>1%   | 13%<br>1%         | 23%<br>0%         | 23%<br>0%         |
|                   |                   | oneworld             | CX                    | 66                 | 36             | 109                | 93                    | 1%         | 1%                | 1%                | 2%                |
|                   | Indirect          | oneworld             | MH                    | 58                 | 19             | 93                 | 22                    | 1%         | 0%                | 1%                | 0%                |
|                   |                   | oneworld             | Others<br>AL oneworld | 53<br>3,689        | 11<br>2,422    | 26<br>5,536        | 9<br>2,550            | 1%<br>41%  | 0%<br>53%         | 0%<br>52%         | 0%<br>53%         |
|                   |                   | SkyTeam              | Others                | 16                 | 8              | 12                 | 11                    | 0%         | 0%                | 0%                | 0%                |
|                   |                   | Star                 | AL SkyTeam<br>SQ      | 16<br>3,567        | 8<br>1,293     | 12<br>3,472        | 11<br>1,524           | 0%<br>40%  | 0%<br>28%         | 0%<br>33%         | 0%<br>32%         |
|                   |                   | Star                 | Others                | 76                 | 27             | 3,472              | 1,324                 | 0%         | 1%                | 0%                | 0%                |
|                   |                   |                      | OTAL Star             | 3,643              | 1,320          | 3,504              | 1,538                 | 40%        | 29%               | 33%               | 32%               |
|                   |                   | Other<br>Other       | EY<br>EK              | 887<br>543         | 392<br>270     | 816<br>535         | 367<br>225            | 10%<br>6%  | 9%<br>6%          | 8%<br>5%          | 8%<br>5%          |
|                   |                   | Other                | VA                    | 191                | 141            | 216                | 43                    | 2%         | 3%                | 2%                | 1%                |
|                   |                   | Other                | Others<br>OTAL Other  | 54<br>1,675        | 18<br>821      | 45<br>1,612        | 43<br>678             | 1%<br>19%  | 0%<br>18%         | 0%<br>15%         | 1%<br>14%         |
| Total             |                   | 10                   | THE OTHER             | 0                  | 0              | 0                  | 0                     | 0%         | 0%                | 0%                | 0%                |
| direct            |                   |                      |                       | U                  | U              | U                  | U                     | 0%         | 0%                | 0%                | 0%                |
| Total<br>indirect |                   |                      |                       | 9,023              | 4,571          | 10,664             | 4,777                 | 100%       | 100%              | 100%              | 100%              |
| Total             |                   |                      |                       |                    |                |                    |                       |            |                   |                   |                   |
| direct +          |                   |                      |                       | 9,023              | 4,571          | 10,664             | 4,777                 | 100%       | 100%              | 100%              | 100%              |
| indirect<br>Total |                   |                      |                       |                    |                |                    |                       |            |                   |                   |                   |
| BA/IB/            |                   |                      |                       | 1 201              | 1.004          | 2.255              | 1 202                 | 1501       | 2204              | 2404              | 2004              |
| EI/QR<br>direct+i |                   |                      |                       | 1,391              | 1,021          | 3,255              | 1,383                 | 15%        | 22%               | 31%               | 29%               |
| ndirect           |                   |                      |                       |                    |                |                    |                       |            |                   |                   |                   |
| Total             |                   |                      |                       |                    |                |                    |                       |            |                   |                   |                   |
| oneworl<br>d      |                   |                      |                       | 3,689              | 2,422          | 5,536              | 2,550                 | 41%        | 53%               | 52%               | 53%               |
| direct+i          |                   |                      |                       | 5,555              | 2,.22          | 5,550              | 2,555                 | 12 70      | 00 /0             | 52.70             | 5570              |
| ndirect           |                   |                      |                       |                    |                |                    |                       |            |                   |                   |                   |

# ADL-MAN

|  |                   |                |                                |                   |                   | Tim               | e sensitiv        | e passeng         | ers               |                   |                   |
|--|-------------------|----------------|--------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|
|  |                   |                |                                |                   | Passe             |                   |                   | , passeng         |                   | t share           |                   |
| Route  | Routing           | Alliance       | Company                        | S17               | W17               | S18               | W18               | S17               | W17               | S18               | W18               |
|  |                   |                | BA                             |                   |                   |                   |                   |                   |                   |                   |                   |
|  |                   |                | IB                             |                   |                   |                   |                   |                   |                   |                   |                   |
|  |                   | ТОТ            | EI<br>AL BA/IB/EI              | 0                 | 0                 | 0                 | 0                 | 00/               | 00/               | 00/               | 00/               |
|  |                   |                | TOTAL QR                       | 0                 | 0                 | 0                 | 0                 | 0%<br>0%          | 0%<br>0%          | 0%<br>0%          | 0%                |
|  |                   |                | BA/IB/EI/QR                    | 0                 | 0                 | 0                 | 0                 | 0%                | 0%                | 0%                | 0%                |
|  |                   | oneworld       | DA/15/21/QR                    | -                 |                   |                   | -                 | 0 70              | 0 70              | 0 70              | 0 /0              |
|  |                   | oneworld       | Others                         |                   |                   |                   |                   |                   |                   |                   |                   |
|  | Direct (non-stop) | SkyTeam        | AL oneworld                    | 0                 | 0                 | 0                 | 0                 | 0%                | 0%                | 0%                | 0%                |
|  |                   | SkyTeam        | Others                         |                   |                   |                   |                   |                   |                   |                   |                   |
|  |                   | TOT            | AL SkyTeam                     | 0                 | 0                 | 0                 | 0                 | 0%                | 0%                | 0%                | 0%                |
|  |                   | Star           | Otherna                        |                   |                   |                   |                   |                   |                   |                   |                   |
|  |                   | Star           | Others<br>OTAL Star            | 0                 | 0                 | 0                 | 0                 | 0%                | 0%                | 0%                | 0%                |
|  |                   | Other          |                                |                   |                   |                   |                   | 0.70              | 0 70              | 0 70              | 0 70              |
|  |                   | Other          | Others                         |                   |                   |                   |                   |                   |                   |                   |                   |
|  |                   | 10             | OTAL Other<br>BA               | <u>0</u>          | 7                 | 0                 | 5                 | 0%<br>1%          | 0%<br>1%          | 0%<br>0%          | 0%<br>1%          |
| ROUTE  |                   |                | IB                             | 4                 | /                 | - 0               | 3                 | 1%                | 1%                | 0%                | 1%                |
|  |                   |                | El                             |                   |                   |                   |                   |                   |                   |                   |                   |
|  |                   |                | AL BA/IB/EI                    | 4                 | 7                 | 0                 | 5                 | 1%                | 1%                | 0%                | 1%                |
|  |                   |                | OTAL QR BA/IB/EI/QR            | 238               | 224               | 310               | 193               | 33%               | 28%               | 34%               | 27%               |
|  |                   | oneworld       | QR                             | <b>242</b><br>238 | <b>231</b><br>224 | <b>310</b><br>310 | <b>198</b><br>193 | <b>34%</b><br>33% | <b>29%</b><br>28% | <b>34%</b><br>34% | <b>28%</b><br>27% |
|  |                   | oneworld       | QR<br>QF                       | 94                | 92                | 138               | 77                | 13%               | 11%               | 15%               | 11%               |
|  |                   | oneworld       | CX                             | 13                | 27                | 20                | 39                | 2%                | 3%                | 2%                | 6%                |
|  | To dive at        | oneworld       | BA                             | 4                 | 7                 | 0                 | 5                 | 1%                | 1%                | 0%                | 1%                |
|  | Indirect          | oneworld       | Others                         | 6                 | 7                 | 5                 | 3                 | 1%                | 1%                | 0%                | 1%                |
|  |                   |                | AL oneworld                    | 355               | 357               | 473               | 317               | 50%               | 44%               | 51%               | 45%               |
|  |                   | SkyTeam<br>TOT | Others<br>AL SkyTeam           | 1<br>1            | 4                 | 2                 | 0                 | 0%<br>0%          | 0%<br>0%          | 0%<br>0%          | 0%<br>0%          |
|  |                   | Star           | SQ                             | 27                | 29                | 60                | 18                | 4%                | 4%                | 7%                | 3%                |
|  |                   | Star           | Others                         | 5                 | 5                 | 4                 | 4                 | 0%                | 0%                | 0%                | 0%                |
|  |                   | Other          | <mark>OTAL Star</mark><br>  EK | 32<br>295         | 34<br>391         | 64<br>361         | 22<br>353         | 4%<br>41%         | 4%<br>49%         | 7%<br>39%         | 3%<br>50%         |
|  |                   | Other          | EY                             | 23                | 17                | 11                | 11                | 3%                | 2%                | 1%                | 2%                |
|  |                   | Other          | Others                         | 6                 | 2                 | 9                 | 3                 | 2%                | 0%                | 1%                | 0%                |
| Total  |                   | IC             | OTAL Other                     | 324               | 410               | 381               | 367               | 46%               | 51%               | 41%               | 52%               |
| direct                                       |                   |                |                                | 0                 | 0                 | 0                 | 0                 | 0%                | 0%                | 0%                | 0%                |
| Total  |                   |                |                                | 712               | 805               | 920               | 706               | 100%              | 100%              | 100%              | 100%              |
| indirect<br>Total                            |                   |                |                                |                   |                   |                   |                   |                   |                   |                   |                   |
| direct +                                     |                   |                |                                | 712               | 805               | 920               | 706               | 100%              | 100%              | 100%              | 100%              |
| indirect<br>Total                            |                   |                |                                |                   |                   |                   |                   |                   |                   |                   |                   |
| BA/IB/<br>EI/QR<br>direct+i<br>ndirect       |                   |                |                                | 242               | 231               | 310               | 198               | 34%               | 29%               | 34%               | 28%               |
| Total<br>oneworl<br>d<br>direct+i<br>ndirect |                   |                |                                | 355               | 357               | 473               | 317               | 50%               | 44%               | 51%               | 45%               |

|       |                   |          |             |     |       | Non-t | ime sensit | ive nasser | ngers |         |     |
|-------|-------------------|----------|-------------|-----|-------|-------|------------|------------|-------|---------|-----|
|       |                   |          |             |     | Passe | ngers |            | l          |       | t share |     |
| Route | Routing           | Alliance | Company     | S17 | W17   | S18   | W18        | S17        | W17   | S18     | W18 |
|       |                   |          | BA          |     |       |       |            |            |       |         |     |
| ł     |                   |          | IB          |     |       |       |            |            |       |         |     |
| ł     |                   |          | EI          |     |       |       |            |            |       |         |     |
|       |                   | ТОТ      | AL BA/IB/EI | 0   | 0     | 0     | 0          | 0%         | 0%    | 0%      | 0%  |
|       | -                 | Т        | OTAL QR     | 0   | 0     | 0     | 0          | 0%         | 0%    | 0%      | 0%  |
|       |                   | TOTAL    | BA/IB/EI/QR | 0   | 0     | 0     | 0          | 0%         | 0%    | 0%      | 0%  |
|       |                   | oneworld |             |     |       |       |            |            |       |         |     |
|       |                   | oneworld |             |     |       |       |            |            |       |         |     |
|       |                   |          | AL oneworld | 0   | 0     | 0     | 0          | 0%         | 0%    | 0%      | 0%  |
|       |                   | SkyTeam  |             |     |       |       |            | ļ          |       |         |     |
|       | Direct (non-stop) | SkyTeam  | Others      |     |       |       |            |            |       |         |     |
|       | Direct (non-stop) | тот      | AL SkyTeam  | 0   | 0     | 0     | 0          | 0%         | 0%    | 0%      | 0%  |
|       |                   | Star     |             |     |       |       |            |            |       |         |     |
|       |                   | Star     | Others      |     |       |       |            |            |       |         |     |
|       |                   |          | OTAL Star   | 0   | 0     | 0     | 0          | 0%         | 0%    | 0%      | 0%  |
|       |                   | Other    |             |     |       | ļ     |            | ļ          |       |         |     |
| ROUTE |                   | Other    | Others      |     |       |       |            |            |       |         |     |
| KOUIE |                   | TC       | OTAL Other  | 0   | 0     | 0     | 0          | 0%         | 0%    | 0%      | 0%  |
| 1     |                   |          | BA          | 15  | 16    | 62    | 339        | 0%         | 0%    | 1%      | 7%  |
| i     | l                 |          | IB          |     |       |       |            | l          |       |         |     |

|                 |          |          | El          |       |       |       |       |      |      |      |      |
|-----------------|----------|----------|-------------|-------|-------|-------|-------|------|------|------|------|
| 1               |          | TOT      | AL BA/IB/EI | 15    | 16    | 62    | 339   | 0%   | 0%   | 1%   | 7%   |
| 1               |          | 7        | TOTAL QR    | 2,162 | 2,201 | 2,180 | 1,788 | 38%  | 38%  | 38%  | 36%  |
|                 |          | TOTAL    | BA/IB/EI/QR | 2,177 | 2,217 | 2,242 | 2,127 | 38%  | 39%  | 39%  | 43%  |
| 1               |          | oneworld | QR          | 2,162 | 2,201 | 2,180 | 1,788 | 38%  | 38%  | 38%  | 36%  |
| 1               |          | oneworld | QF          | 583   | 735   | 570   | 430   | 10%  | 13%  | 10%  | 9%   |
| 1               |          | oneworld | CX          | 114   | 118   | 112   | 192   | 2%   | 2%   | 2%   | 4%   |
| 1               |          | oneworld | BA          | 15    | 16    | 62    | 339   | 0%   | 0%   | 1%   | 7%   |
|                 | Indirect | oneworld | Others      | 19    | 12    | 16    | 8     | 0%   | 0%   | 1%   | 0%   |
|                 |          | TOT      | AL oneworld | 2,893 | 3,082 | 2,940 | 2,757 | 51%  | 54%  | 51%  | 56%  |
|                 |          | SkyTeam  | Others      | 17    | 8     | 4     | 7     | 0%   | 0%   | 0%   | 0%   |
| 1               |          | TOT      | AL SkyTeam  | 17    | 8     | 4     | 7     | 0%   | 0%   | 0%   | 0%   |
|                 |          | Star     | SQ          | 308   | 207   | 288   | 227   | 5%   | 4%   | 5%   | 5%   |
|                 |          | Star     | Others      | 37    | 18    | 28    | 11    | 1%   | 0%   | 0%   | 0%   |
|                 |          |          | OTAL Star   | 345   | 225   | 316   | 238   | 6%   | 4%   | 5%   | 5%   |
|                 |          | Other    | EK          | 2,125 | 2,220 | 2,095 | 1,738 | 38%  | 39%  | 36%  | 35%  |
|                 |          | Other    | EY          | 226   | 158   | 369   | 161   | 4%   | 3%   | 6%   | 3%   |
|                 |          | Other    | VA          | 50    | 21    | 65    | 28    | 1%   | 0%   | 1%   | 1%   |
|                 |          | Other    | Others      | 5     | 4     | 23    | 6     | 1%   | 0%   | 0%   | 0%   |
|                 |          | TO       | OTAL Other  | 2,406 | 2,403 | 2,552 | 1,933 | 43%  | 42%  | 44%  | 39%  |
| Total<br>direct |          |          |             | 0     | 0     | 0     | 0     | 0%   | 0%   | 0%   | 0%   |
| Total           |          |          |             |       |       |       |       |      |      |      |      |
| indirect        |          |          |             | 5,661 | 5,718 | 5,812 | 4,935 | 100% | 100% | 100% | 100% |
| Total           |          |          |             |       |       |       |       |      |      |      |      |
| direct +        |          |          |             | 5,661 | 5,718 | 5,812 | 4,935 | 100% | 100% | 100% | 100% |
| indirect        |          |          |             |       |       |       |       |      |      |      |      |
| Total           |          |          |             |       |       |       |       |      |      |      |      |
| BA/IB/          |          |          |             |       |       |       |       |      |      |      |      |
| EI/QR           |          |          |             | 2,177 | 2,217 | 2,242 | 2,127 | 38%  | 39%  | 39%  | 43%  |
| direct+i        |          |          |             |       |       |       |       |      |      |      |      |
| ndirect         |          |          |             |       |       |       |       |      |      |      |      |
| Total           |          |          |             |       |       |       |       |      |      |      |      |
| oneworl         |          |          |             |       |       |       |       |      |      |      |      |
| d               |          |          |             | 2,893 | 3,082 | 2,940 | 2,757 | 51%  | 54%  | 51%  | 56%  |
| direct+i        |          |          |             |       |       |       |       |      |      |      |      |
| ndirect         |          |          |             |       |       |       |       |      |      |      |      |

|   | I                 |                         |                               |   |  |   | All mass   |  |  |  |  |
|---|-------------------|-------------------------|-------------------------------|---|--|---|--|--|--|--|--|
|   |                   |                         |                               |   | Passe  | ngere   | All pass   | engers<br>I  | Marke  | t share  |  |
|   |                   |                         |                               |   | rasse  | ligers  |  |  | Maike  | Silaie   |  |
| Route   | Routing           | Alliance                | Company                       | S17   | W17  | S18   | W18  | S17  | W17  | S18  | W18  |
|   |                   |                         |                               |   |  |   |  |  |  |  |  |
|   |                   |                         | BA                            |   |  |   |  |  |  |  |  |
|   |                   |                         | IB<br>EI                      |   |  |   |  |  |  |  |  |
|   |                   | TOT                     | AL BA/IB/EI                   | 0   | 0  | 0   | 0  | 0%   | 0%   | 0%   | 0%   |
|   |                   |                         | OTAL QR                       | 0   | 0  | 0   | 0  | 0%   | 0%   | 0%   | 0%   |
|   |                   |                         | BA/IB/EI/QR                   | 0   | 0  | 0   | 0  | 0%   | 0%   | 0%   | 0%   |
|   |                   | oneworld                |                               | -   | -  |   | -  | 0 70   | 0 70   | 0 70   | 0 70   |
|   |                   | oneworld                | Others                        |   |  |   |  |  |  |  |  |
|   | Direct (non-stop) |                         | AL oneworld                   | 0   | 0  | 0   | 0  | 0%   | 0%   | 0%   | 0%   |
|   |                   | SkyTeam                 | 2.1                           |   |  |   |  |  |  |  |  |
|   |                   | SkyTeam                 | Others<br>AL SkyTeam          | 0   | 0  | 0   | 0  | 0%   | 0%   | 0%   | 0%   |
|   |                   | Star                    | AL SKY I Calli                | U   | U  | U   | U  | U%0  | 0%   | U%0  | U%0  |
|   |                   | Star                    | Others                        |   |  |   |  |  |  |  |  |
|   |                   | T                       | OTAL Star                     | 0   | 0  | 0   | 0  | 0%   | 0%   | 0%   | 0%   |
|   |                   | Other                   |                               |   |  |   |  |  |  |  |  |
|   |                   | Other                   | Others                        |   |  |   |  | 00/  | 00/  | 00/  | 00/  |
|   |                   | I C                     | TAL Other                     | 0<br>19   | 0  | 0   | 0  | 0%   | 0%   | 0%   | 0%   |
| ROUTE   |                   |                         | BA<br>IB                      | 19  | 23   | 62  | 344  | 0%   | 0%   | 1%   | 6%   |
| ROUTE   |                   |                         | El                            |   |  |   |  |  |  |  |  |
|   |                   | TOT                     | AL BA/IB/EI                   | 19  | 23   | 62  | 344  | 0%   | 0%   | 1%   | 6%   |
|   |                   | Т                       | OTAL QR                       | 2,400   | 2,425  | 2,490   | 1,981  | 38%  | 37%  | 37%  | 35%  |
|   |                   |                         | BA/IB/EI/QR                   | 2,419   | 2,448  | 2,552   | 2,325  | 38%  | 38%  | 38%  | 41%  |
|   |                   | oneworld                | QR<br>QF                      | 2,400   | 2,425  | 2,490   | 1,981  | 38%  | 37%  | 37%  | 35%  |
|   |                   | oneworld<br>oneworld    | CX                            | 677<br>127  | 827<br>145   | 708<br>132  | 507<br>231   | 11%<br>2%  | 13%<br>2%                                      | 11%<br>2%  | 9%<br>4%   |
|   |                   | oneworld                | BA                            | 19  | 23   | 62  | 344  | 0%   | 0%   | 1%   | 6%   |
|   | Indirect          | oneworld                | Others                        | 25  | 19   | 21  | 11   | 0%   | 1%   | 1%   | 0%   |
|   | 1110111000        |                         | AL oneworld                   | 3,248   | 3,439  | 3,413   | 3,074  | 51%  | 53%  | 51%  | 54%  |
|   |                   | SkyTeam                 | Others                        | 18  | 12   | 6   | 7  | 0%   | 0%   | 0%   | 0%   |
|   |                   | Star                    | AL SkyTeam<br>SO              | 18<br>335   | 12<br>236  | 6<br>348  | 7<br>245   | 0%<br>6%   | 0%<br>4%                                       | 0%<br>5%   | 0%<br>4%   |
|   |                   | Star                    |                               |   |  | J40   |  |  |  |  | T 70   |
|   | I                 |                         | Others                        | 42  | 2.3  | 32  |  |  |  |  | 1%   |
| ı   |                   |                         | Others<br>OTAL Star           | 42<br>377   | 23<br>259  | 32<br>380   | 15<br>260  | 0%<br>6%   | 0%<br>4%                                       | 1%<br>6%   | 1%<br>5%   |
| l l   |                   | Other                   | OTAL Star<br>EK               | 377<br>2,420  | 259<br>2,611   | 380<br>2,456  | 15<br>260<br>2,091   | 0%<br>6%<br>38%  | 0%<br>4%<br>40%                                | 1%<br>6%<br>36%  | 5%<br>37%  |
|   |                   | Other<br>Other          | OTAL Star<br>EK<br>EY         | 377<br>2,420<br>249                                   | 259<br>2,611<br>175  | 380<br>2,456<br>380   | 15<br>260<br>2,091<br>172  | 0%<br>6%<br>38%<br>4%  | 0%<br>4%<br>40%<br>3%                          | 1%<br>6%<br>36%<br>6%                                  | 5%<br>37%<br>3%                                  |
|   |                   | Other<br>Other<br>Other | OTAL Star<br>EK<br>EY<br>VA   | 377<br>2,420<br>249<br>56                             | 259<br>2,611<br>175<br>23                                      | 380<br>2,456<br>380<br>68                                       | 15<br>260<br>2,091<br>172<br>29                                      | 0%<br>6%<br>38%<br>4%<br>1%                                    | 0%<br>4%<br>40%<br>3%<br>0%                    | 1%<br>6%<br>36%<br>6%<br>1%                            | 5%<br>37%<br>3%<br>1%                            |
|   |                   | Other Other Other Other | OTAL Star<br>EK<br>EY         | 377<br>2,420<br>249                                   | 259<br>2,611<br>175  | 380<br>2,456<br>380   | 15<br>260<br>2,091<br>172  | 0%<br>6%<br>38%<br>4%<br>1%<br>0%                              | 0%<br>4%<br>40%<br>3%                          | 1%<br>6%<br>36%<br>6%                                  | 5%<br>37%<br>3%                                  |
| Total   |                   | Other Other Other Other | OTAL Star  EK  EY  VA  Others | 377<br>2,420<br>249<br>56<br>5<br>2,730               | 259<br>2,611<br>175<br>23<br>4<br>2,813                        | 380<br>2,456<br>380<br>68<br>29<br>2,933                        | 15<br>260<br>2,091<br>172<br>29<br>8<br>2,300                        | 0%<br>6%<br>38%<br>4%<br>1%<br>0%<br>43%                       | 0%<br>4%<br>40%<br>3%<br>0%<br>0%<br>43%       | 1%<br>6%<br>36%<br>6%<br>1%<br>0%<br>44%               | 5%<br>37%<br>3%<br>1%<br>0%<br>41%               |
| direct  |                   | Other Other Other Other | OTAL Star  EK  EY  VA  Others | 377<br>2,420<br>249<br>56<br>5<br>2,730               | 259<br>2,611<br>175<br>23<br>4<br>2,813                        | 380<br>2,456<br>380<br>68<br>29                                 | 15<br>260<br>2,091<br>172<br>29<br>8                                 | 0%<br>6%<br>38%<br>4%<br>1%<br>0%<br>43%                       | 0%<br>4%<br>40%<br>3%<br>0%<br>0%<br>43%       | 1%<br>6%<br>36%<br>6%<br>1%<br>0%                      | 5%<br>37%<br>3%<br>1%<br>0%                      |
| direct<br>Total   |                   | Other Other Other Other | OTAL Star  EK  EY  VA  Others | 377<br>2,420<br>249<br>56<br>5<br>2,730               | 259<br>2,611<br>175<br>23<br>4<br>2,813                        | 380<br>2,456<br>380<br>68<br>29<br>2,933                        | 15<br>260<br>2,091<br>172<br>29<br>8<br>2,300                        | 0%<br>6%<br>38%<br>4%<br>1%<br>0%<br>43%                       | 0%<br>4%<br>40%<br>3%<br>0%<br>0%<br>43%       | 1%<br>6%<br>36%<br>6%<br>1%<br>0%<br>44%               | 5%<br>37%<br>3%<br>1%<br>0%<br>41%               |
| direct  |                   | Other Other Other Other | OTAL Star  EK  EY  VA  Others | 377<br>2,420<br>249<br>56<br>5<br>2,730               | 259<br>2,611<br>175<br>23<br>4<br>2,813                        | 380<br>2,456<br>380<br>68<br>29<br>2,933<br>0                   | 15<br>260<br>2,091<br>172<br>29<br>8<br>2,300<br>0                   | 0%<br>6%<br>38%<br>4%<br>1%<br>0%<br>43%                       | 0%<br>4%<br>40%<br>3%<br>0%<br>0%<br>43%       | 1% 6% 36% 6% 1% 0% 44%                                 | 5%<br>37%<br>3%<br>1%<br>0%<br>41%               |
| direct<br>Total<br>indirect<br>Total<br>direct +  |                   | Other Other Other Other | OTAL Star  EK  EY  VA  Others | 377<br>2,420<br>249<br>56<br>5<br>2,730               | 259<br>2,611<br>175<br>23<br>4<br>2,813                        | 380<br>2,456<br>380<br>68<br>29<br>2,933<br>0                   | 15<br>260<br>2,091<br>172<br>29<br>8<br>2,300<br>0                   | 0%<br>6%<br>38%<br>4%<br>1%<br>0%<br>43%                       | 0%<br>4%<br>40%<br>3%<br>0%<br>0%<br>43%       | 1% 6% 36% 6% 1% 0% 44%                                 | 5%<br>37%<br>3%<br>1%<br>0%<br>41%               |
| direct<br>Total<br>indirect<br>Total<br>direct +<br>indirect                                    |                   | Other Other Other Other | OTAL Star  EK  EY  VA  Others | 377<br>2,420<br>249<br>56<br>5<br>2,730<br>0<br>6,373 | 259<br>2,611<br>175<br>23<br>4<br>2,813<br>0<br>6,523          | 380<br>2,456<br>380<br>68<br>29<br>2,933<br>0<br>6,732          | 15<br>260<br>2,091<br>172<br>29<br>8<br>2,300<br>0<br>5,641          | 0%<br>6%<br>38%<br>4%<br>1%<br>0%<br>43%<br>0%                 | 0%<br>4%<br>40%<br>3%<br>0%<br>0%<br>43%<br>0% | 1%<br>6%<br>36%<br>6%<br>1%<br>0%<br>44%<br>0%         | 5%<br>37%<br>3%<br>1%<br>0%<br>41%<br>0%         |
| direct Total indirect Total direct + indirect Total   |                   | Other Other Other Other | OTAL Star  EK  EY  VA  Others | 377<br>2,420<br>249<br>56<br>5<br>2,730<br>0<br>6,373 | 259<br>2,611<br>175<br>23<br>4<br>2,813<br>0<br>6,523          | 380<br>2,456<br>380<br>68<br>29<br>2,933<br>0<br>6,732          | 15<br>260<br>2,091<br>172<br>29<br>8<br>2,300<br>0<br>5,641          | 0%<br>6%<br>38%<br>4%<br>1%<br>0%<br>43%<br>0%                 | 0%<br>4%<br>40%<br>3%<br>0%<br>0%<br>43%<br>0% | 1%<br>6%<br>36%<br>6%<br>1%<br>0%<br>44%<br>0%         | 5%<br>37%<br>3%<br>1%<br>0%<br>41%<br>0%         |
| direct Total indirect Total direct + indirect Total BA/IB/                                      |                   | Other Other Other Other | OTAL Star  EK  EY  VA  Others | 377<br>2,420<br>249<br>56<br>5<br>2,730<br>0<br>6,373 | 259<br>2,611<br>175<br>23<br>4<br>2,813<br>0<br>6,523          | 380<br>2,456<br>380<br>68<br>29<br>2,933<br>0<br>6,732          | 15<br>260<br>2,091<br>172<br>29<br>8<br>2,300<br>0<br>5,641          | 0%<br>6%<br>38%<br>4%<br>1%<br>0%<br>43%<br>0%                 | 0%<br>4%<br>40%<br>3%<br>0%<br>0%<br>43%<br>0% | 1%<br>6%<br>36%<br>6%<br>1%<br>0%<br>44%<br>0%         | 5%<br>37%<br>3%<br>1%<br>0%<br>41%<br>0%         |
| direct Total indirect Total direct + indirect Total   |                   | Other Other Other Other | OTAL Star  EK  EY  VA  Others | 377<br>2,420<br>249<br>56<br>5<br>2,730<br>0<br>6,373 | 259<br>2,611<br>175<br>23<br>4<br>2,813<br>0<br>6,523          | 380<br>2,456<br>380<br>68<br>29<br>2,933<br>0<br>6,732          | 15<br>260<br>2,091<br>172<br>29<br>8<br>2,300<br>0<br>5,641          | 0%<br>6%<br>38%<br>4%<br>1%<br>0%<br>43%<br>0%<br>100%         | 0% 4% 40% 3% 0% 0% 43% 0% 100%                 | 1%<br>6%<br>36%<br>6%<br>1%<br>0%<br>44%<br>0%<br>100% | 5%<br>37%<br>3%<br>1%<br>0%<br>41%<br>0%<br>100% |
| direct Total indirect Total direct + indirect Total BA/IB/ EI/QR direct+i ndirect               |                   | Other Other Other Other | OTAL Star  EK  EY  VA  Others | 377<br>2,420<br>249<br>56<br>5<br>2,730<br>0<br>6,373 | 259<br>2,611<br>175<br>23<br>4<br>2,813<br>0<br>6,523          | 380<br>2,456<br>380<br>68<br>29<br>2,933<br>0<br>6,732          | 15<br>260<br>2,091<br>172<br>29<br>8<br>2,300<br>0<br>5,641          | 0%<br>6%<br>38%<br>4%<br>1%<br>0%<br>43%<br>0%<br>100%         | 0% 4% 40% 3% 0% 0% 43% 0% 100%                 | 1%<br>6%<br>36%<br>6%<br>1%<br>0%<br>44%<br>0%<br>100% | 5%<br>37%<br>3%<br>1%<br>0%<br>41%<br>0%<br>100% |
| direct Total indirect Total direct + indirect Total BA/IB/ EI/QR direct+i ndirect Total         |                   | Other Other Other Other | OTAL Star  EK  EY  VA  Others | 377<br>2,420<br>249<br>56<br>5<br>2,730<br>0<br>6,373 | 259<br>2,611<br>175<br>23<br>4<br>2,813<br>0<br>6,523          | 380<br>2,456<br>380<br>68<br>29<br>2,933<br>0<br>6,732          | 15<br>260<br>2,091<br>172<br>29<br>8<br>2,300<br>0<br>5,641          | 0%<br>6%<br>38%<br>4%<br>1%<br>0%<br>43%<br>0%<br>100%         | 0% 4% 40% 3% 0% 0% 43% 0% 100%                 | 1%<br>6%<br>36%<br>6%<br>1%<br>0%<br>44%<br>0%<br>100% | 5%<br>37%<br>3%<br>1%<br>0%<br>41%<br>0%<br>100% |
| direct Total indirect Total direct + indirect Total BA/IB/ EI/QR direct+i ndirect Total oneworl |                   | Other Other Other Other | OTAL Star  EK  EY  VA  Others | 377 2,420 249 56 5 2,730 0 6,373 6,373                | 259<br>2,611<br>175<br>23<br>4<br>2,813<br>0<br>6,523<br>6,523 | 380<br>2,456<br>380<br>68<br>29<br>2,933<br>0<br>6,732<br>6,732 | 15<br>260<br>2,091<br>172<br>29<br>8<br>2,300<br>0<br>5,641<br>5,641 | 0%<br>6%<br>38%<br>4%<br>1%<br>0%<br>43%<br>0%<br>100%<br>100% | 0% 4% 40% 3% 0% 0% 0% 100% 100%                | 1%<br>6%<br>36%<br>6%<br>1%<br>0%<br>44%<br>0%<br>100% | 5%<br>37%<br>3%<br>1%<br>0%<br>41%<br>0%<br>100% |
| direct Total indirect Total direct + indirect Total BA/IB/ EI/QR direct+i ndirect Total         |                   | Other Other Other Other | OTAL Star  EK  EY  VA  Others | 377<br>2,420<br>249<br>56<br>5<br>2,730<br>0<br>6,373 | 259<br>2,611<br>175<br>23<br>4<br>2,813<br>0<br>6,523          | 380<br>2,456<br>380<br>68<br>29<br>2,933<br>0<br>6,732          | 15<br>260<br>2,091<br>172<br>29<br>8<br>2,300<br>0<br>5,641          | 0%<br>6%<br>38%<br>4%<br>1%<br>0%<br>43%<br>0%<br>100%         | 0% 4% 40% 3% 0% 0% 43% 0% 100%                 | 1%<br>6%<br>36%<br>6%<br>1%<br>0%<br>44%<br>0%<br>100% | 5%<br>37%<br>3%<br>1%<br>0%<br>41%<br>0%<br>100% |

| Total indirect Total direct +  | MEL-EDI  |                   |          |             |          |       |       |             |           |       |         |       |
|--|----------|-------------------|----------|-------------|----------|-------|-------|-------------|-----------|-------|---------|-------|
| Route   Routing   Alliance   Company   S17   W17   S18   W18   S17   W17   S18   W18   W   |          |                   |          |             |          |       |       | ne sensitiv | e passeng |       |         |       |
| BA   BA   BB   BB   BB   BB   BB   BB  |          |                   |          |             |          | Passe | ngers |             |           | Marke | t share |       |
| BA   BA   BB   BB   BB   BB   BB   BB  |          |                   |          |             |          |       |       |             |           |       |         |       |
| BA   Fig.   Fi   | Route    | Routing           | Alliance | Company     |          |       |       |             |           |       |         |       |
| TOTAL BA/IB/EI   0   |          |                   |          |             | S17      | W17   | S18   | W18         | S17       | W17   | S18     | W18   |
| TOTAL BA/IB/EI   0   |          |                   |          |             |          |       |       |             |           |       |         |       |
| TOTAL BA/IB/EI   0   |          |                   |          | D.A.        |          |       |       |             |           |       |         |       |
| Control   Cont   |          |                   |          |             |          |       |       |             |           | 1     |         |       |
| Direct (non-stop)  |          |                   |          |             |          |       |       |             |           |       |         |       |
| Direct (non-stop)   Dire   |          |                   | ТОТ      | AL BA/IB/EI | 0        | 0     | 0     | 0           | 0%        | 0%    | 0%      | 0%    |
| Direct (non-stop)   Dire   |          |                   |          |             |          |       |       |             |           |       |         |       |
| Direct (non-stop)  |          |                   |          | BA/IB/EI/QR | 0        | 0     | 0     | 0           | 0%        | 0%    | 0%      | 0%    |
| Direct (non-stop)  |          |                   |          |             |          |       |       |             |           |       |         |       |
| Direct (non-stop)  |          |                   |          |             |          |       |       |             |           |       |         |       |
| Self-aminor      |          | <u> </u>          |          |             |          |       |       |             |           |       |         |       |
| SkyTeam  |          | Direct (non-stop) | oneworld |             |          |       |       |             |           |       |         |       |
| SkyTeam  |          |                   |          | AL oneworld | 0        | 0     | 0     | 0           | 0%        | 0%    | 0%      | 0%    |
| TOTAL SkyTeam   0   0   0   0   0   0   0   0   0  | 1        |                   |          | Others      | <b>†</b> |       |       | +           |           |       |         |       |
| ROUTE    Star  |          |                   | TOT      |             | 0        | 0     | 0     | 0           | 0%        | 0%    | 0%      | 0%    |
| ROUTE    TOTAL Star   O  |          |                   |          | 011         |          |       |       |             |           |       |         |       |
| ROUTE   Cher   Others  | 1        |                   |          |             | 0        | 0     | 0     | 0           | 00%       | 00%   | 00%     | 0%    |
| ROUTE    Company   |          |                   |          | OTAL Star   | U        | - 0   | - 0   | - 0         | 0.70      | 0 70  | 0.70    | 0 70  |
| ROUTE    BA   31   8   39   7   3%   1%   3%   1%  |          |                   | Other    |             |          |       |       |             |           |       |         |       |
| TOTAL BA/IB/EI   31   8   39   7   3%   1%   3%   1%   1%   1%   1%   1%   |          |                   | TC       |             |          |       |       |             |           |       |         |       |
| Fig.      |          |                   |          |             | 31       | 8     | 39    | 7           | 3%        | 1%    | 3%      | 1%    |
| TOTAL BA/IB/EI   31  | ROUTE    |                   |          |             |          |       |       |             |           |       |         |       |
| TOTAL BA/IB/EI/QR  |          |                   | ТОТ      |             | 31       | 8     | 39    | 7           | 3%        | 1%    | 3%      | 1%    |
| Part   |          |                   | Т        | OTAL QR     | 390      | 317   | 401   | 355         | 33%       | 43%   | 35%     | 48%   |
| Indirect   |          |                   | TOTAL    |             | 421      | 325   | 440   | 362         | 36%       | 44%   | 39%     |       |
| Indirect   Section   Sec   |          |                   |          |             |          |       |       |             |           |       |         |       |
| Indirect   |          |                   |          |             |          |       |       |             |           |       |         |       |
| Indirect    Indirect   |          |                   |          |             |          | 0     |       |             |           |       |         |       |
| Indirect   ToTAL oneworld   Syde   395   606   466   45%   54%   54%   64%   54%   54%   64%   54%   54%   64%   54%   64%   66%     |          |                   | oneworld |             |          |       |       |             |           |       |         |       |
| SkyTeam CZ 25 8 20 6 2% 19% 29% 19% 3% SkyTeam KL 23 6 8 22 2% 19% 19% 19% 3% SkyTeam Others 12 4 6 5 19% 19% 19% 19% 19% 19% 19% 19% 19% 19%  |          |                   |          |             |          |       |       |             |           |       |         |       |
| SkyTeam   KL   23   6   8   22   2%   1%   1%   3%   3%   5kyTeam   Others   12   4   6   5   1%   1%   1%   1%   1%   1%   1%   |          | Indirect          |          |             |          |       |       |             |           |       |         |       |
| TOTAL SkyTeam   60   18   34   33   5%   2%   3%   5%     Star   SQ   22   9   24   5   2%   1%   2%   1%     Star   TG   13   0   7   1%   0%   1%   0%     Star   LH   15   0   23   10   1%   0%   2%   1%     Star   Others   12   1   10   2   1%   0%   1%   0%     TOTAL Star   62   10   64   17   5%   1%   6%   2%     Other   EY   478   297   366   25   41%   41%   32%   3%     Other   Other   Star   30   4   22   2   3%   1%   2%   0%     TOTAL Other   517   308   427   216   44%   42%   38%   30%     Total direct   1,165   731   1,131   732   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   1   |          |                   |          |             |          |       |       |             |           |       |         |       |
| Star   SQ   22   9   24   5   2%   1%   2%   1%     Star   TG   13   0   7   1%   0%   1%   0%     Star   LH   15   0   23   10   1%   0%   2%   1%     Star   Others   12   1   10   2   1%   0%   1%   0%     TOTAL Star   62   10   64   17   5%   1%   6%   2%     Other   EY   478   297   366   25   41%   41%   32%   3%     Other   EK   9   7   39   189   1%   1%   33%   26%     Other   Others   30   4   22   2   3%   1%   2%   0%     TOTAL Other   517   308   427   216   44%   42%   38%   30%     Total direct   1,165   731   1,131   732   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   10   |          |                   |          |             |          |       |       |             |           |       |         |       |
| Star   TG   13   0   7   1%   0%   1%   0%     Star   LH   15   0   23   10   1%   0%   2%   1%     Star   Others   12   1   10   2   1%   0%   0%   2%   1%     TOTAL Star   62   10   64   17   5%   1%   6%   2%     Other   EY   478   297   366   25   41%   41%   32%   3%     Other   Other   Others   30   4   22   2   3%   1%   2%   0%     TOTAL Other   517   308   427   216   44%   42%   38%   30%     TOTAL Other   517   308   427   216   44%   42%   38%   30%     Total direct   1,165   731   1,131   732   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%   100%   100%   100%   100%     Total direct + indirect   1,165   731   1,131   732   100%    |          |                   |          |             |          |       |       |             |           |       |         |       |
| Star   |          |                   |          |             |          |       |       | 3           |           |       |         |       |
| TOTAL Star   62   10   64   17   5%   1%   6%   2%   |          |                   | Star     | LH          | 15       | 0     | 23    |             | 1%        | 0%    | 2%      | 1%    |
| Other Other         EY         478         297         366         25         41%         41%         32%         3%           Other Others         BK         9         7         39         189         1%         1%         3%         26%           Other Others         30         4         22         2         3%         1%         2%         0%           TOTAL Other         517         308         427         216         44%         42%         38%         30%           Total direct         0         0         0         0         0%         0%         0%         0%         0%           Total indirect         1,165         731         1,131         732         100%   | 1        |                   |          |             |          |       |       |             |           |       |         |       |
| Other Other         EK         9         7         39         189         1%         1%         3%         26% Other Others           Other Others         30         4         22         2         3%         1%         2%         0%           Total direct         0         0         0         0         0         0%         0%         0%           Total indirect         1,165         731         1,131         732         100%         100%         100%         100%           Total direct + indirect         1,165         731         1,131         732         100%         100%         100%         100%           BA/IB/EI/QR direct+indirect         421         325         440         362         36%         44%         39%         49%           Total oneworl direct+indirect         526         395         606         466         45%         54%         54%         64%  |          |                   |          |             |          |       |       |             |           |       |         |       |
| Other         Others         30         4         22         2         3%         1%         2%         0%           Total direct         0         0         0         0         0         0%         100%         100%         100%         100%         100%         100%         100%         100%         100%         100%         100%         44%         39%         49%  |          |                   |          |             |          |       |       |             |           |       |         |       |
| Total direct Total direct Total indirect Total direct Total direct Total direct Total direct Total direct Total direct Total dorect Total direct Total direct Total direct Total direct Total direct Total direct Total oneworl d direct+i   |          |                   | Other    | Others      |          |       | 22    | 2           | 3%        | 1%    | 2%      | 0%    |
| direct         0         0         0         0         0%         100%         100  | Total    |                   | TC       | OTAL Other  |          |       |       |             |           |       |         |       |
| Total indirect Total direct +  | direct   |                   |          |             | 0        | 0     | 0     | 0           | 0%        | 0%    | 0%      | 0%    |
| Indirect   Total   | Total    |                   |          |             | 1.165    | 731   | 1.131 | 732         | 100%      | 100%  | 100%    | 100%  |
| direct + indirect     1,165     731     1,131     732     100%     100%     100%     100%       Total BA/IB/EI/QR direct+indirect     421     325     440     362     36%     44%     39%     49%       direct+indirect     70tal oneworl direct+in  | indirect |                   |          |             | 1,103    | ,31   | 1,131 | 7.52        | 10070     | 10070 | 10070   | 10070 |
| indirect Total BA/IB/ EI/QR direct+i ndirect Total oneworl d direct+i l definition of the content of the conten |          |                   |          |             | 1.165    | 731   | 1.131 | 732         | 100%      | 100%  | 100%    | 100%  |
| Total BA/IB/EI/QR 421 325 440 362 36% 44% 39% 49% direct+i ndirect Total oneworl d direct+i  | indirect |                   |          |             | 1,103    | , 31  | 1,131 | . 52        |           | 10070 | 20070   | 10070 |
| EI/QR direct+i   | Total    |                   |          |             |          |       |       |             |           |       |         |       |
| direct+i   |          |                   |          |             | 121      | 325   | 110   | 362         | 360/      | 110/  | 300/    | 100%  |
| Ndirect  |          |                   |          |             | 421      | 325   | 440   | 302         | 30%       | 44%   | 39%     | 49%   |
| Total oneworl d 526 395 606 466 45% 54% 54% 64% direct+i   | ndirect  |                   |          |             |          |       |       |             |           |       |         |       |
| d   526   395   606   466   45%   54%   64%   direct+i   | Total    |                   |          |             |          |       |       |             |           |       |         |       |
| direct+i   |          |                   |          |             | F26      | 205   | 606   | 166         | 4E0/-     | E40/- | E 40/-  | 6.40% |
|  |          |                   |          |             | 526      | 395   | 606   | 400         | 45%       | 54%   | 54%     | 04%   |
|  | ndirect  |                   |          |             |          |       |       |             |           |       |         |       |

|       |                   |          |                      |     |       | Non-t | ime sensit | ive passe | ngers |         |     |
|-------|-------------------|----------|----------------------|-----|-------|-------|------------|-----------|-------|---------|-----|
|       |                   |          |                      |     | Passe | ngers |            |           | Marke | t share |     |
| Route | Routing           | Alliance | Company              | S17 | W17   | S18   | W18        | S17       | W17   | S18     | W18 |
|       |                   |          | BA                   |     |       |       |            |           |       |         |     |
|       |                   |          | IB                   |     |       |       |            |           |       |         |     |
|       |                   |          | EI                   |     |       |       |            |           |       |         |     |
|       |                   | TOT      | AL BA/IB/EI          | 0   | 0     | 0     | 0          | 0%        | 0%    | 0%      | 0%  |
|       |                   | Т        | OTAL QR              | 0   | 0     | 0     | 0          | 0%        | 0%    | 0%      | 0%  |
|       |                   | TOTAL    | BA/IB/EI/QR          | 0   | 0     | 0     | 0          | 0%        | 0%    | 0%      | 0%  |
|       |                   | oneworld |                      |     |       |       |            |           |       |         |     |
|       |                   | oneworld | Others               |     |       |       |            |           |       |         |     |
|       | Direct (non-stop) | TOT      | AL oneworld          | 0   | 0     | 0     | 0          | 0%        | 0%    | 0%      | 0%  |
|       | ',                | SkyTeam  |                      |     |       |       |            |           |       |         |     |
|       |                   | SkyTeam  | Others               |     |       |       |            |           |       |         |     |
|       |                   |          | AL SkyTeam           | 0   | 0     | 0     | 0          | 0%        | 0%    | 0%      | 0%  |
|       |                   | Star     |                      |     |       |       |            |           |       |         |     |
|       |                   | Star     | Others               | _   |       | _     |            |           |       |         |     |
|       |                   |          | OTAL Star            | 0   | 0     | 0     | 0          | 0%        | 0%    | 0%      | 0%  |
|       |                   | Other    | Ottle - · · ·        |     |       |       |            | <b>-</b>  |       |         |     |
|       |                   | Other    | Others<br>OTAL Other | 0   |       | 0     | 0          | 00/       | 00/   | 00/     | 00/ |
|       |                   | 10       |                      | 0   | 0     | 0     | 0          | 0%        | 0%    | 0%      | 0%  |
|       | 1                 |          | BA                   | 62  | 45    | 145   | 293        | 1%        | 1%    | 2%      | 8%  |

|                          |          |          | IB          |       |       |       |       |      |      |      |      |
|--------------------------|----------|----------|-------------|-------|-------|-------|-------|------|------|------|------|
| I                        |          |          | El          |       |       |       |       |      |      |      |      |
| ROUTE                    |          | TOT      | AL BA/IB/EI | 62    | 45    | 145   | 293   | 1%   | 1%   | 2%   | 8%   |
| 1                        |          | 7        | TOTAL QR    | 2,138 | 1,711 | 1,700 | 1,529 | 34%  | 41%  | 29%  | 39%  |
|                          |          | TOTAL    | BA/IB/EI/QR | 2,200 | 1,756 | 1,845 | 1,822 | 35%  | 42%  | 31%  | 47%  |
| 1                        |          | oneworld | QR          | 2,138 | 1,711 | 1,700 | 1,529 | 34%  | 41%  | 29%  | 39%  |
| 1                        |          | oneworld | BA          | 62    | 45    | 145   | 293   | 1%   | 1%   | 2%   | 8%   |
| 1                        |          | oneworld | QF          | 230   | 163   | 191   | 238   | 4%   | 4%   | 3%   | 6%   |
| 1                        |          | oneworld | Others      | 114   | 41    | 137   | 56    | 2%   | 1%   | 2%   | 1%   |
| 1                        |          | TOT      | AL oneworld | 2,544 | 1,960 | 2,173 | 2,116 | 41%  | 47%  | 37%  | 54%  |
| 1                        |          | SkyTeam  | CZ          | 89    | 91    | 92    | 119   | 1%   | 2%   | 2%   | 3%   |
| 1                        | Indirect | SkyTeam  | AF          | 15    | 57    | 14    | 47    | 0%   | 1%   | 0%   | 1%   |
| 1                        |          | SkyTeam  | KL          | 48    | 94    | 19    | 32    | 1%   | 2%   | 0%   | 1%   |
| 1                        |          | SkyTeam  | Others      | 18    | 0     | 1     | 0     | 0%   | 0%   | 0%   | 0%   |
| 1                        |          | TOT      | AL SkyTeam  | 170   | 242   | 126   | 198   | 3%   | 6%   | 2%   | 5%   |
| 1                        |          | Star     | SQ          | 94    | 48    | 120   | 217   | 1%   | 1%   | 2%   | 6%   |
| 1                        |          | Star     | LH          | 84    | 13    | 82    | 27    | 1%   | 0%   | 1%   | 1%   |
| 1                        |          | Star     | Others      | 18    | 7     | 14    | 9     | 0%   | 0%   | 0%   | 0%   |
| 1                        |          | Т        | OTAL Star   | 196   | 68    | 216   | 253   | 3%   | 2%   | 4%   | 6%   |
| 1                        |          | Other    | EY          | 3,015 | 1,673 | 2,797 | 224   | 48%  | 40%  | 47%  | 6%   |
| 1                        |          | Other    | EK          | 46    | 42    | 243   | 1,026 | 1%   | 1%   | 4%   | 26%  |
| 1                        |          | Other    | VA          | 294   | 118   | 289   |       | 5%   | 3%   | 5%   | 0%   |
| 1                        |          | Other    | Others      | 11    | 69    | 67    | 81    | 0%   | 2%   | 1%   | 2%   |
|                          |          | TO       | TAL Other   | 3,366 | 1,902 | 3,396 | 1,331 | 54%  | 46%  | 57%  | 34%  |
| Total                    |          |          |             | 0     | 0     | 0     | 0     | 0%   | 0%   | 0%   | 0%   |
| direct<br>Total          |          | +        |             |       |       |       |       |      |      |      |      |
| indirect                 |          |          |             | 6,276 | 4,172 | 5,911 | 3,898 | 100% | 100% | 100% | 100% |
| Total                    |          |          |             |       |       |       |       |      |      |      |      |
| direct +                 |          |          |             | 6,276 | 4,172 | 5,911 | 3,898 | 100% | 100% | 100% | 100% |
| indirect                 |          |          |             |       |       |       |       |      |      |      |      |
| Total                    |          |          |             |       |       |       |       |      |      |      |      |
| BA/IB/                   |          |          |             |       |       |       |       |      |      |      |      |
| EI/QR                    |          |          |             | 2,200 | 1,756 | 1,845 | 1,822 | 35%  | 42%  | 31%  | 47%  |
| direct+i                 |          |          |             |       |       |       |       |      |      |      |      |
| ndirect<br>Total         |          |          |             |       |       |       |       |      |      |      |      |
|                          |          |          |             |       |       |       |       |      |      |      |      |
| oneworl<br>d<br>direct+i |          |          |             | 2,544 | 1,960 | 2,173 | 2,116 | 41%  | 47%  | 37%  | 54%  |
| ndirect                  |          |          |             |       |       |       |       |      |      |      |      |

|                     |                   |                      |                     | 1         |           |           | A 11      |          |          |          |          |
|---------------------|-------------------|----------------------|---------------------|-----------|-----------|-----------|-----------|----------|----------|----------|----------|
|                     |                   |                      |                     |           | Dacco     | naoro     | All pass  | engers   | Marko    | t share  |          |
|                     |                   |                      |                     |           | Passe     | ngers     |           |          | Магке    | snare    |          |
| Route               | Routing           | Alliance             | Company             | S17       | W17       | S18       | W18       | S17      | W17      | S18      | W18      |
|                     |                   |                      | BA                  |           |           |           |           |          |          |          |          |
|                     |                   |                      | IB                  |           |           |           |           |          |          |          |          |
|                     |                   | TOT                  | EI<br>AL BA/IB/EI   | 0         | 0         | 0         | 0         | 00/      | 0%       | 0%       | 0%       |
|                     |                   |                      | OTAL QR             | 0         | 0         | 0         | 0         | 0%<br>0% | 0%       | 0%       | 0%       |
|                     |                   |                      | BA/IB/EI/QR         | 0         | 0         | 0         | 0         | 0%       | 0%       | 0%       | 0%       |
|                     |                   | oneworld             | DA/ID/LI/QK         | U         | U         | U         | U         | 0 70     | 0 70     | 0 70     | 0 70     |
|                     |                   | oneworld             | Others              |           |           |           |           |          |          |          |          |
|                     | Direct (non-stop) |                      | AL oneworld         | 0         | 0         | 0         | 0         | 0%       | 0%       | 0%       | 0%       |
|                     |                   | SkyTeam              | Others              |           |           |           |           |          |          |          |          |
|                     |                   | SkyTeam<br>TOT       | AL SkyTeam          | 0         | 0         | 0         | 0         | 0%       | 0%       | 0%       | 0%       |
|                     |                   | Star                 |                     | Ü         |           | - U       | Ü         | 0 70     | 0 70     | 0.70     | 0 70     |
|                     |                   | Star                 | Others              |           |           |           |           |          |          |          |          |
|                     |                   | Other                | OTAL Star           | 0         | 0         | 0         | 0         | 0%       | 0%       | 0%       | 0%       |
|                     |                   | Other                | Others              |           |           |           |           |          |          |          |          |
|                     |                   |                      | TAL Other           | 0         | 0         | 0         | 0         | 0%       | 0%       | 0%       | 0%       |
|                     |                   |                      | BA                  | 93        | 53        | 184       | 300       | 1%       | 1%       | 3%       | 6%       |
|                     |                   |                      | IB                  |           |           |           |           |          |          |          |          |
| ROUTE               |                   | TOT                  | EI<br>AL BA/IB/EI   | 93        | 53        | 184       | 300       | 1%       | 1%       | 3%       | 6%       |
|                     |                   |                      | OTAL QR             | 2,528     | 2,028     | 2,101     | 1,884     | 34%      | 41%      | 30%      | 41%      |
|                     |                   |                      | BA/IB/EI/QR         | 2,621     | 2,081     | 2,285     | 2,184     | 35%      | 42%      | 32%      | 47%      |
|                     |                   | oneworld             | QR                  | 2,528     | 2,028     | 2,101     | 1,884     | 34%      | 41%      | 30%      | 41%      |
|                     |                   | oneworld             | QF                  | 315       | 204       | 286       | 304       | 4%       | 4%       | 4%       | 7%       |
|                     |                   | oneworld<br>oneworld | BA<br>CX            | 93<br>64  | 53<br>49  | 184<br>79 | 300<br>58 | 1%<br>1% | 1%<br>1% | 3%<br>1% | 6%<br>1% |
|                     |                   | oneworld             | Others              | 70        | 21        | 129       | 36        | 1%       | 0%       | 2%       | 1%       |
|                     |                   | TOT                  | AL oneworld         | 3,070     | 2,355     | 2,779     | 2,582     | 41%      | 48%      | 39%      | 56%      |
|                     | Indirect          | SkyTeam              | CZ                  | 114       | 99        | 112       | 125       | 1%       | 2%       | 2%       | 3%       |
|                     |                   | SkyTeam<br>SkyTeam   | KL<br>Others        | 71<br>45  | 100<br>61 | 27<br>21  | 54<br>52  | 1%<br>1% | 2%<br>1% | 0%<br>0% | 1%<br>1% |
|                     |                   |                      | AL SkyTeam          | 230       | 260       | 160       | 231       | 3%       | 5%       | 2%       | 5%       |
|                     |                   | Star                 | SQ                  | 116       | 57        | 144       | 222       | 2%       | 1%       | 2%       | 5%       |
|                     |                   | Star                 | LH                  | 99        | 13        | 105       | 37        | 1%       | 0%       | 1%       | 1%       |
|                     |                   | Star                 | Others<br>OTAL Star | 43<br>258 | 8<br>78   | 31<br>280 | 11<br>270 | 1%<br>3% | 0%<br>2% | 0%<br>4% | 0%<br>6% |
|                     |                   | Other                | EY                  | 3,493     | 1,970     | 3,163     | 249       | 47%      | 40%      | 45%      | 5%       |
|                     |                   | Other                | EK                  | 55        | 49        | 282       | 1,215     | 1%       | 1%       | 4%       | 26%      |
|                     |                   | Other<br>Other       | VA<br>Others        | 314<br>21 | 122<br>69 | 294<br>84 | 83        | 4%<br>0% | 2%<br>1% | 4%<br>1% | 0%<br>2% |
|                     |                   |                      | OTAL Other          | 3,883     | 2,210     | 3,823     | 1,547     | 52%      | 45%      | 54%      | 33%      |
| Total               |                   |                      |                     | 0         | 0         | 0         | 0         | 0%       | 0%       | 0%       | 0%       |
| direct<br>Total     |                   |                      |                     |           |           |           |           |          |          |          |          |
| indirect            |                   |                      |                     | 7,441     | 4,903     | 7,042     | 4,630     | 100%     | 100%     | 100%     | 100%     |
| Total               |                   |                      |                     |           |           |           |           |          |          |          |          |
| direct +            |                   |                      |                     | 7,441     | 4,903     | 7,042     | 4,630     | 100%     | 100%     | 100%     | 100%     |
| indirect<br>Total   |                   |                      |                     |           |           |           |           |          |          |          |          |
| BA/IB/              |                   |                      |                     |           |           |           |           |          |          |          |          |
| EI/QR               |                   |                      |                     | 2,621     | 2,081     | 2,285     | 2,184     | 35%      | 42%      | 32%      | 47%      |
| direct+i            |                   |                      |                     |           |           |           |           |          |          |          |          |
| ndirect<br>Total    |                   |                      |                     |           |           |           |           |          |          |          |          |
| oneworl             |                   |                      |                     | 3,070     | 2,355     | 2,779     | 2,582     | 41%      | 48%      | 39%      | 56%      |
| direct+i<br>ndirect |                   |                      |                     |           |           |           |           |          |          |          |          |

| PER-EDI          |                   |                |                      |          |        |         |            |           |  |         |          |
|------------------|-------------------|----------------|----------------------|----------|--------|---------|------------|-----------|--|---------|----------|
|                  |                   |                |                      |          |        |         | e sensitiv | e passeng |  |         |          |
|                  |                   |                |                      |          | Passe  | ngers   |            |           | Marke                                    | t share |          |
|                  |                   |                |                      |          |        |         |            |           |  |         |          |
| Route            | Routing           | Alliance       | Company              |          |        |         |            |           |  |         |          |
|                  |                   | 7              |                      | S17      | W17    | S18     | W18        | S17       | W17                                      | S18     | W18      |
|                  |                   |                |                      | 517      |        | 510     |            | 017       | ***                                      | 310     |          |
|                  |                   |                |                      |          |        |         |            |           |  |         |          |
|                  |                   |                |                      |          |        |         |            |           |  |         |          |
|                  |                   |                | BA                   |          |        |         |            |           | 1  |         |          |
|                  |                   |                | IB<br>EI             |          |        |         |            |           |  |         |          |
|                  |                   | TOT            | AL BA/IB/EI          | 0        | 0      | 0       | 0          | 0%        | 0%                                       | 0%      | 0%       |
|                  |                   |                | OTAL OR              | 0        | 0      | 0       | 0          | 0%        | 0%                                       | 0%      | 0%       |
|                  |                   |                |                      |          | _      |         | _          |           |  |         |          |
|                  |                   |                | BA/IB/EI/QR          | 0        | 0      | 0       | 0          | 0%        | 0%                                       | 0%      | 0%       |
|                  |                   | oneworld       | Others               |          |        |         |            |           |  |         |          |
| l .              | Di                | oneworld       | AL oneworld          | 0        | 0      | 0       | 0          | 0%        | 0%                                       | 00%     | 0%       |
|                  | Direct (non-stop) | SkyTeam        | , L OHOTTOHU         | ,        |        |         |            | 0 70      | 0.70                                     | 0.70    | 0 70     |
|                  |                   | SkyTeam        | Others               |          |        |         |            |           |  |         |          |
|                  |                   | TOT            | AL SkyTeam           | 0        | 0      | 0       | 0          | 0%        | 0%                                       | 0%      | 0%       |
|                  |                   | Star           |                      |          |        |         |            |           |  |         |          |
|                  |                   | Star           | Others               |          |        |         |            |           |  |         | 261      |
|                  |                   |                | OTAL Star            | 0        | 0      | 0       | 0          | 0%        | 0%                                       | 0%      | 0%       |
|                  |                   | Other<br>Other | Others               |          |        |         |            |           |  |         |          |
|                  |                   |                | OTAL Other           | 0        | 0      | 0       | 0          | 00%       | 00%                                      | 0.0%    | 0%       |
| ROUTE            |                   |                | BA                   | 3        | 2      | 7       | 1          |           |  |         | 0%       |
|                  |                   |                | IB                   | ,        |        |         | 1          | 0 70      | 0.70                                     | 170     | 0.70     |
|                  |                   |                | El                   |          |        |         |            |           |  |         |          |
|                  |                   | TOT            | AL BA/IB/EI          | 3        | 2      | 7       | 1          | 0%        | 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0 | 0%      |          |
|                  |                   | Т              | OTAL QR              | 380      | 389    | 408     | 327        | 51%       | 62%                                      | 57%     | 62%      |
|                  |                   | TOTAL          | BA/IB/EI/QR          | 383      | 391    | 415     | 328        | 52%       | 63%                                      | 58%     | 62%      |
|                  |                   | oneworld       | QR                   | 380      | 389    | 408     | 327        | 51%       | 62%                                      | 57%     | 62%      |
|                  |                   | oneworld       | QF                   | 13       | 3      | 35      | 48         | 2%        | 0%                                       | 5%      | 9%       |
|                  | Indirect          | oneworld       | Others               | 21       | 19     | 13      | 10         |           |  |         | 2%       |
|                  | Indirect          |                | AL oneworld          | 414      | 411    | 456     | 385        |           |  |         | 73%      |
|                  |                   | SkyTeam        | Others<br>AL SkyTeam | 10       | 9      | 8       | 2          |           |  |         | 0%       |
|                  |                   | Star           | SO Sky realii        | 10<br>15 | 9<br>8 | 8<br>17 | 3          |           |  |         | 0%<br>1% |
|                  |                   | Star           | Others               | 14       | 1      | 13      | 3          |           |  |         | 1%       |
|                  |                   |                | OTAL Star            | 29       | 9      | 30      | 6          |           |  |         | 1%       |
|                  |                   | Other          | EY                   | 273      | 185    | 204     | 0          | 37%       | 30%                                      | 28%     | 0%       |
|                  |                   | Other          | EK                   | 2        | 1      | 19      | 133        |           |  |         | 25%      |
|                  |                   | Other          | Others               | 11       | 8      | 3       | 0          |           |  |         | 0%       |
| T-4-1            |                   | TC             | TAL Other            | 286      | 194    | 226     | 133        | 39%       | 31%                                      | 31%     | 25%      |
| Total            |                   |                |                      | 0        | 0      | 0       | 0          | 0%        | 0%                                       | 0%      | 0%       |
| direct<br>Total  |                   |                |                      |          |        |         |            |           |  |         |          |
| indirect         |                   |                |                      | 739      | 623    | 720     | 526        | 100%      | 100%                                     | 100%    | 100%     |
| Total            |                   |                |                      |          |        |         |            |           |  |         |          |
| direct +         |                   |                |                      | 739      | 623    | 720     | 526        | 100%      | 100%                                     | 100%    | 100%     |
| indirect         |                   |                |                      |          |        |         |            |           |  |         |          |
| Total            |                   |                |                      |          |        |         |            |           |  |         |          |
| BA/IB/           |                   |                |                      | 202      | 204    | 44.5    | 220        | 5204      | 6204                                     | 500/    | 5201     |
| EI/QR            |                   |                |                      | 383      | 391    | 415     | 328        | 52%       | 63%                                      | 58%     | 62%      |
| direct+i         |                   |                |                      |          |        |         |            |           |  |         |          |
| ndirect<br>Total |                   |                |                      |          |        |         |            |           |  |         |          |
| oneworl          |                   |                |                      |          |        |         |            |           |  |         |          |
| d                |                   |                |                      | 414      | 411    | 456     | 385        | 56%       | 66%                                      | 63%     | 73%      |
| direct+i         |                   |                |                      |          |        |         |            |           |  |         |          |
| ndirect          |                   |                |                      |          |        |         |            |           |  |         |          |

|       |                   |          |                     |       |       | Non-t | ime sensit | ive nassei | ngers |         |     |
|-------|-------------------|----------|---------------------|-------|-------|-------|------------|------------|-------|---------|-----|
|       |                   |          |                     |       | Passe | ngers |            | l pubbe.   |       | t share |     |
| Route | Routing           | Alliance | Company             | S17   | W17   | S18   | W18        | S17        | W17   | S18     | W18 |
|       |                   |          | BA                  |       |       |       |            |            |       |         |     |
|       |                   |          | IB                  |       |       |       |            |            |       |         |     |
|       | Direct (non-stop) |          | EI                  |       |       |       |            |            |       |         |     |
|       |                   | TOT      | AL BA/IB/EI         | 0     | 0     | 0     | 0          | 0%         | 0%    | 0%      | 0%  |
|       |                   | Т        | OTAL QR             | 0     | 0     | 0     | 0          | 0%         | 0%    | 0%      | 0%  |
|       | Direct (non-stop) | TOTAL    | BA/IB/EI/QR         | 0     | 0     | 0     | 0          | 0%         | 0%    | 0%      | 0%  |
|       |                   | oneworld |                     |       |       |       |            |            |       |         |     |
|       |                   | oneworld | Others              |       |       |       |            |            |       |         |     |
|       | ` ' '             |          | AL oneworld         | 0     | 0     | 0     | 0          | 0%         | 0%    | 0%      | 0%  |
|       |                   | SkyTeam  |                     |       |       |       |            |            |       |         |     |
|       |                   | SkyTeam  | Others              | _     |       |       |            |            |       |         |     |
|       |                   |          | AL SkyTeam          | 0     | 0     | 0     | 0          | 0%         | 0%    | 0%      | 0%  |
|       |                   | Star     | 011                 |       |       |       |            |            |       |         |     |
|       |                   | Star     | Others<br>OTAL Star | 0     | 0     | 0     | 0          | 0%         | 0%    | 0%      | 0%  |
|       |                   | Other    | OTAL Stat           | U     | U     | U     | U          | 0 70       | 0.76  | 0.76    | 070 |
|       |                   | Other    | Others              |       |       |       |            |            |       |         |     |
|       |                   |          | TAL Other           | 0     | 0     | 0     | 0          | 0%         | 0%    | 0%      | 0%  |
| ROUTE |                   |          | BA                  | 30    | 15    | 61    | 166        | 1%         | 0%    | 1%      | 4%  |
| KOUIE |                   |          | IB                  | 30    | 13    | 01    | 100        | 1 70       | 0 70  | 170     | 770 |
|       |                   |          | EI                  |       |       |       |            |            |       |         |     |
|       |                   | TOT      | AL BA/IB/EI         | 30    | 15    | 61    | 166        | 1%         | 0%    | 1%      | 4%  |
|       |                   | Т        | OTAL QR             | 2,861 | 2,266 | 2,791 | 2,467      | 52%        | 47%   | 49%     | 61% |
|       |                   | TOTAL    | BA/IB/EI/QR         | 2,891 | 2,281 | 2,852 | 2,633      | 52%        | 47%   | 50%     | 66% |
|       |                   | oneworld | QR                  | 2,861 | 2,266 | 2,791 | 2,467      | 52%        | 47%   | 49%     | 61% |
|       |                   | oneworld | QF                  | 16    | 18    | 181   | 266        | 0%         | 0%    | 3%      | 7%  |
|       |                   | oneworld | BA                  | 30    | 15    | 61    | 166        | 1%         | 0%    | 1%      | 4%  |
|       | Indirect          | oneworld | Others              | 32    | 70    | 29    | 28         | 1%         | 1%    | 1%      | 1%  |
|       |                   | TOT      | AL oneworld         | 2,939 | 2,369 | 3,062 | 2,927      | 53%        | 49%   | 54%     | 73% |

|                   | SkyTeam | Others     | 52      | 46    | 15    | 27    | 1%    | 1%    | 0%     | 1%     |
|-------------------|---------|------------|---------|-------|-------|-------|-------|-------|--------|--------|
|                   | TOT     | AL SkyTeam | 52      | 46    | 15    | 27    | 1%    | 1%    | 0%     | 1%     |
|                   | Star    | SQ         | 66      | 68    | 132   | 206   | 1%    | 1%    | 2%     | 5%     |
|                   | Star    | Others     | 33      | 12    | 27    | 7     | 1%    | 0%    | 0%     | 0%     |
|                   | Т       | OTAL Star  | 99      | 80    | 159   | 213   | 2%    | 2%    | 3%     | 5%     |
| 1                 | Other   | EY         | 2,192   | 2,207 | 2,095 | 8     | 40%   | 45%   | 37%    | 0%     |
|                   | Other   | EK         | 32      | 20    | 173   | 839   | 1%    | 0%    | 3%     | 21%    |
| 1                 | Other   | Others     | 232     | 148   | 168   | 2     | 4%    | 3%    | 3%     | 0%     |
|                   | TO      | OTAL Other | 2,456   | 2,375 | 2,436 | 849   | 44%   | 49%   | 43%    | 21%    |
| Total<br>direct   |         |            | 0       | 0     | 0     | 0     | 0%    | 0%    | 0%     | 0%     |
| Total             |         |            | 5,546   | 4,870 | 5,672 | 4,016 | 100%  | 100%  | 100%   | 100%   |
| indirect          |         |            | 3,3.0   | 1,070 | 3,072 | 1,010 | 10070 | 10070 | 10070  | 10070  |
| Total             |         |            |         |       |       |       |       |       |        |        |
| direct +          |         |            | 5,546   | 4,870 | 5,672 | 4,016 | 100%  | 100%  | 100%   | 100%   |
| indirect<br>Total |         |            |         |       |       |       |       |       |        |        |
| BA/IB/            |         |            |         |       |       |       |       |       |        |        |
| EI/QR             |         |            | 2,891   | 2,281 | 2,852 | 2,633 | 52%   | 47%   | 50%    | 66%    |
| direct+i          |         |            | 2,091   | 2,201 | 2,032 | 2,033 | 3270  | 4/70  | 30%    | 00%    |
| ndirect           |         |            |         |       |       |       |       |       |        |        |
| Total             |         |            |         |       |       |       |       |       |        |        |
| oneworl           |         |            |         |       |       |       |       |       |        |        |
| d                 |         |            | 2,939   | 2,369 | 3,062 | 2,927 | 53%   | 49%   | 54%    | 73%    |
| direct+i          |         |            | _,,,,,, | _,505 | 2,202 | =/==/ | 22 /0 | 12 70 | 2 . 70 | . 2 70 |
| ndirect           |         |            |         |       |       |       |       |       |        |        |

|                                     |                   |                      |                      | All passengers |            |               |               |                 |                 |                 |                 |
|-------------------------------------|-------------------|----------------------|----------------------|----------------|------------|---------------|---------------|-----------------|-----------------|-----------------|-----------------|
|                                     |                   |                      |                      |                | Passe      | ngers         | All pubb      | l               | Marke           | t share         |                 |
| Route                               | Routing           | Alliance             | Company              | S17            | W17        | S18           | W18           | S17             | W17             | S18             | W18             |
|                                     |                   |                      | BA                   |                |            |               |               |                 |                 |                 |                 |
|                                     |                   |                      | IB                   |                |            |               |               |                 |                 |                 |                 |
|                                     |                   | TOT                  | EI EI                | 0              | 0          | 0             | 0             | 00/             | 00/             | 00/             | 00/             |
|                                     |                   |                      | AL BA/IB/EI          | 0              | 0          | 0             | 0             | 0%              | 0%              | 0%              | 0%              |
|                                     |                   |                      | OTAL QR BA/IB/EI/QR  | 0              | 0          | 0<br><b>0</b> | 0<br><b>0</b> | 0%<br><b>0%</b> | 0%<br><b>0%</b> | 0%<br><b>0%</b> | 0%<br><b>0%</b> |
|                                     |                   | oneworld             | DA/ID/EI/QK          | U              | U          | U             | U             | 0%              | 0%              | 0%              | 0%              |
|                                     |                   | oneworld             | Others               |                |            |               |               |                 |                 |                 |                 |
|                                     | Direct (non-stop) |                      | AL oneworld          | 0              | 0          | 0             | 0             | 0%              | 0%              | 0%              | 0%              |
|                                     |                   | SkyTeam              |                      |                |            |               |               |                 |                 |                 |                 |
|                                     |                   | SkyTeam              | Others               | 0              | 0          | 0             | 0             | 00/             | 00/             | 004             | 00/             |
|                                     |                   | Star                 | AL SkyTeam           | 0              | 0          | 0             | 0             | 0%              | 0%              | 0%              | 0%              |
|                                     |                   | Star                 | Others               |                |            |               |               |                 |                 |                 |                 |
|                                     |                   | T                    | OTAL Star            | 0              | 0          | 0             | 0             | 0%              | 0%              | 0%              | 0%              |
|                                     |                   | Other                |                      |                |            |               |               |                 |                 |                 |                 |
|                                     |                   | Other                | Others               |                |            |               |               |                 |                 |                 | 201             |
|                                     |                   | 10                   | TAL Other            | 0              | 0          | 0             | 0             | 0%              | 0%              | 0%              | 0%              |
| ROUTE                               |                   |                      | BA<br>IB             | 33             | 17         | 68            | 167           | 1%              | 0%              | 1%              | 4%              |
|                                     |                   |                      | El                   |                |            |               |               | <b>—</b>        |                 |                 |                 |
|                                     |                   | TOT                  | AL BA/IB/EI          | 33             | 17         | 68            | 167           | 1%              | 0%              | 1%              | 4%              |
|                                     |                   | Т                    | OTAL QR              | 3,241          | 2,655      | 3,199         | 2,794         | 52%             | 48%             | 50%             | 62%             |
|                                     |                   | TOTAL                | BA/IB/EI/QR          | 3,274          | 2,672      | 3,267         | 2,961         | 52%             | 49%             | 51%             | 65%             |
|                                     |                   | oneworld             | QR                   | 3,241          | 2,655      | 3,199         | 2,794         | 52%             | 48%             | 50%             | 62%             |
|                                     |                   | oneworld             | QF<br>BA             | 29             | 21         | 216           | 314           | 0%              | 0%              | 3%              | 7%              |
|                                     |                   | oneworld<br>oneworld | Others               | 33<br>50       | 17<br>87   | 68<br>35      | 167<br>37     | 1%<br>0%        | 0%<br>2%        | 1%<br>1%        | 4%<br>1%        |
|                                     | Indirect          |                      | AL oneworld          | 3,353          | 2,780      | 3,518         | 3,312         | 53%             | 51%             | 55%             | 73%             |
|                                     |                   | SkyTeam              | Others               | 62             | 55         | 23            | 29            | 1%              | 1%              | 0%              | 1%              |
|                                     |                   |                      | AL SkyTeam           | 62             | 55         | 23            | 29            | 1%              | 1%              | 0%              | 1%              |
|                                     |                   | Star                 | SQ<br>Others         | 81<br>47       | 76<br>13   | 149<br>40     | 209<br>10     | 1%<br>1%        | 1%<br>0%        | 2%<br>1%        | 5%<br>0%        |
|                                     |                   | Star                 | OTAL Star            | 128            | 89         | 189           | 219           | 2%              | 2%              | 3%              | 5%              |
|                                     |                   | Other                | EY                   | 2,465          | 2,392      | 2,299         | 8             | 39%             | 44%             | 36%             | 0%              |
|                                     |                   | Other                | EK                   | 34             | 21         | 192           | 972           | 1%              | 0%              | 3%              | 21%             |
|                                     |                   | Other                | VA                   | 240            | 147        | 162           |               | 4%              | 3%              | 3%              | 0%              |
|                                     |                   | Other                | Others<br>OTAL Other | 2,742          | 9<br>2,569 | 9<br>2,662    | 982           | 0%<br>44%       | 0%<br>47%       | 0%<br>42%       | 0%<br>22%       |
| Total                               |                   |                      | L Other              |                |            |               |               |                 |                 |                 |                 |
| direct                              |                   |                      |                      | 0              | 0          | 0             | 0             | 0%              | 0%              | 0%              | 0%              |
| Total<br>indirect                   |                   |                      |                      | 6,285          | 5,493      | 6,392         | 4,542         | 100%            | 100%            | 100%            | 100%            |
| Total<br>direct +<br>indirect       |                   |                      |                      | 6,285          | 5,493      | 6,392         | 4,542         | 100%            | 100%            | 100%            | 100%            |
| Total BA/IB/ EI/QR direct+i ndirect |                   |                      |                      | 3,274          | 2,672      | 3,267         | 2,961         | 52%             | 49%             | 51%             | 65%             |
| Total oneworl d direct+i ndirect    |                   |                      |                      | 3,353          | 2,780      | 3,518         | 3,312         | 53%             | 51%             | 55%             | 73%             |

# MEL-MAN

|   |                   |                      |                      | Time sensitive passengers |            |            |            |            |                 |            |            |
|---|-------------------|----------------------|----------------------|---------------------------|------------|------------|------------|------------|-----------------|------------|------------|
|   |                   |                      |                      |                           | Passe      |            |            |            |                 | t share    |            |
| Route   | Routing           | Alliance             | Company              | S17                       | W17        | S18        | W18        | S17        | W17             | S18        | W18        |
|   |                   |                      | BA                   |                           |            |            |            |            |                 |            |            |
|   |                   |                      | IB                   |                           |            |            |            |            |                 |            |            |
|   |                   | TOT                  | EI<br>AL BA/IB/EI    | 0                         | 0          | 0          | 0          | 00/        | 00/             | 00/        | 00/        |
|   |                   |                      | OTAL QR              | 0                         | 0          | 0          | 0          | 0%<br>0%   | 0%              | 0%<br>0%   | 0%<br>0%   |
|   |                   |                      | BA/IB/EI/QR          | 0                         | 0          | 0          | 0          | 0%         | 0%<br><b>0%</b> | 0%         | 0%         |
|   |                   | oneworld             | DA/ID/LI/QK          | U                         | 0          | U          | U          | 0 70       | 0 70            | 0 70       | U-70       |
|   |                   | oneworld             | Others               |                           |            |            |            |            |                 |            |            |
|   | Direct (non-stop) |                      | AL oneworld          | 0                         | 0          | 0          | 0          | 0%         | 0%              | 0%         | 0%         |
|   |                   | SkyTeam<br>SkyTeam   | Others               |                           |            |            |            |            |                 |            |            |
|   |                   |                      | AL SkyTeam           | 0                         | 0          | 0          | 0          | 0%         | 0%              | 0%         | 0%         |
|   |                   | Star                 |                      |                           |            |            |            |            |                 |            |            |
|   |                   | Star                 | Others<br>OTAL Star  | 0                         | 0          | 0          | 0          | 0%         | 0%              | 0%         | 0%         |
|   |                   | Other                | JIAL Stat            | U                         | U          | U          | U          | 0%         | 0%              | 0%         | U%         |
|   |                   | Other                | Others               |                           |            |            |            |            |                 |            |            |
|   |                   | TC                   | TAL Other            | 0                         | 0          | 0          | 0          | 0%         | 0%              | 0%         | 0%         |
| ROUTE   |                   |                      | BA                   | 9                         | 3          | 6          | 7          | 0%         | 0%              | 0%         | 0%         |
|   |                   |                      | IB<br>El             |                           |            |            |            |            |                 |            |            |
|   |                   | TOT                  | AL BA/IB/EI          | 9                         | 3          | 6          | 7          | 0%         | 0%              | 0%         | 0%         |
|   |                   | Т                    | OTAL QR              | 345                       | 314        | 261        | 282        | 11%        | 10%             | 8%         | 11%        |
|   |                   |                      | BA/IB/EI/QR          | 354                       | 317        | 267        | 289        | 12%        | 10%             | 8%         | 11%        |
|   |                   | oneworld             | CX                   | 210                       | 532        | 354        | 378        | 7%         | 17%             | 11%        | 14%        |
|   |                   | oneworld<br>oneworld | QR<br>QF             | 345<br>200                | 314<br>249 | 261<br>318 | 282<br>199 | 11%<br>7%  | 10%<br>8%       | 8%<br>10%  | 11%<br>8%  |
|   |                   | oneworld             | Others               | 64                        | 62         | 191        | 51         | 2%         | 2%              | 6%         | 2%         |
|   | Indirect          | TOT                  | AL oneworld          | 819                       | 1,157      | 1,124      | 910        | 27%        | 37%             | 34%        | 35%        |
|   |                   | SkyTeam              | KL                   | 44<br>28                  | 11<br>37   | 7          | 35         | 1%<br>1%   | 0%<br>1%        | 0%<br>0%   | 1%<br>1%   |
|   |                   | SkyTeam<br>TOT       | Others<br>AL SkyTeam | 72                        | 48         | 14<br>21   | 24<br>59   | 2%         | 2%              | 1%         | 2%         |
|   |                   | Star                 | SQ                   | 415                       | 240        | 423        | 242        | 14%        | 8%              | 13%        | 9%         |
|   |                   | Star                 | Others               | 55                        | 59         | 58         | 42         | 3%         | 2%              | 2%         | 1%         |
|   |                   | Other                | OTAL Star<br>EK      | 470<br>726                | 299<br>871 | 481<br>750 | 284<br>800 | 16%<br>24% | 10%<br>28%      | 15%<br>23% | 11%<br>31% |
|   |                   | Other                | EY                   | 871                       | 675        | 775        | 528        | 29%        | 22%             | 24%        | 20%        |
|   |                   | Other                | Others               | 51                        | 56         | 146        | 40         | 2%         | 2%              | 4%         | 1%         |
| Total   |                   | 10                   | TAL Other            | 1,648                     | 1,602      | 1,671      | 1,368      | 55%        | 52%             | 51%        | 52%        |
| direct  |                   |                      |                      | 0                         | 0          | 0          | 0          | 0%         | 0%              | 0%         | 0%         |
| Total   |                   |                      |                      | 3,009                     | 3,106      | 3,297      | 2,621      | 100%       | 100%            | 100%       | 100%       |
| indirect<br>Total                               |                   |                      |                      | 5,303                     | 5/200      | 5,25,      | 2,321      | 20070      | 20070           | 10070      | 10070      |
| direct +<br>indirect                            |                   |                      |                      | 3,009                     | 3,106      | 3,297      | 2,621      | 100%       | 100%            | 100%       | 100%       |
| Total<br>BA/IB/<br>EI/QR<br>direct+i<br>ndirect |                   |                      |                      | 354                       | 317        | 267        | 289        | 12%        | 10%             | 8%         | 11%        |
| Total<br>oneworl<br>d<br>direct+i<br>ndirect    |                   |                      |                      | 819                       | 1,157      | 1,124      | 910        | 27%        | 37%             | 34%        | 35%        |

|       |                   |          |             |       |       | Non-t | ime sensit | ive passe | ngers |         |     |
|-------|-------------------|----------|-------------|-------|-------|-------|------------|-----------|-------|---------|-----|
|       |                   |          |             |       | Passe | ngers |            |           | Marke | t share |     |
| Route | Routing           | Alliance | Company     | S17   | W17   | S18   | W18        | S17       | W17   | S18     | W18 |
|       |                   |          | BA          |       |       |       |            |           |       |         |     |
|       |                   |          | IB          |       |       |       |            |           |       |         |     |
|       |                   |          | EI          |       |       |       |            |           |       |         |     |
|       |                   | TOT      | AL BA/IB/EI | 0     | 0     | 0     | 0          | 0%        | 0%    | 0%      | 0%  |
|       |                   | Т        | TOTAL QR    |       |       |       |            |           |       |         |     |
|       |                   | TOTAL    | BA/IB/EI/QR | 0     | 0     | 0     | 0          | 0%        | 0%    | 0%      | 0%  |
|       |                   | oneworld |             |       |       |       |            |           |       |         |     |
|       |                   | oneworld | Others      |       |       |       |            |           |       |         |     |
|       | Direct (non-stop) | TOT      | AL oneworld | 0     | 0     | 0     | 0          | 0%        | 0%    | 0%      | 0%  |
|       |                   | SkyTeam  |             |       |       |       |            |           |       |         |     |
|       |                   | SkyTeam  | Others      |       |       |       |            |           |       |         |     |
|       |                   | TOT      | AL SkyTeam  | 0     | 0     | 0     | 0          | 0%        | 0%    | 0%      | 0%  |
|       |                   | Star     |             |       |       |       |            |           |       |         |     |
|       |                   | Star     | Others      |       |       |       |            |           |       |         |     |
|       |                   |          | OTAL Star   | 0     | 0     | 0     | 0          | 0%        | 0%    | 0%      | 0%  |
| l     |                   | Other    |             |       |       |       |            |           |       |         |     |
| l     |                   | Other    | Others      |       |       |       |            |           |       |         |     |
| l     |                   | TC       | OTAL Other  | 0     | 0     | 0     | 0          | 0%        | 0%    | 0%      | 0%  |
| l     |                   |          | BA          | 78    | 44    | 197   | 772        | 0%        | 0%    | 1%      | 5%  |
| ROUTE |                   |          | IB          |       |       |       |            |           |       |         |     |
| l     |                   |          | EI          |       |       |       |            |           |       |         |     |
| l     |                   | TOT      | AL BA/IB/EI | 78    | 44    | 197   | 772        | 0%        | 0%    | 1%      | 5%  |
| 1     |                   | T        | TOTAL QR    | 2,218 | 3,127 | 1,582 | 2,503      | 13%       | 16%   | 9%      | 15% |
|       |                   | TOTAL    | BA/IB/EI/QR | 2,296 | 3,171 | 1,779 | 3,275      | 13%       | 17%   | 10%     | 20% |
| l     |                   | oneworld |             | 2,218 | 3,127 | 1,582 | 2,503      | 13%       | 16%   | 9%      | 15% |
|       |                   | oneworld | CX          | 1,419 | 1,614 | 1,835 | 1,229      | 8%        | 8%    | 11%     | 7%  |

|                   |          | oneworld | QF          | 1,475  | 1,503  | 1,260  | 946    | 8%    | 8%    | 7%    | 6%    |
|-------------------|----------|----------|-------------|--------|--------|--------|--------|-------|-------|-------|-------|
| 1                 |          | oneworld | Others      | 197    | 120    | 304    | 843    | 1%    | 1%    | 2%    | 5%    |
| 1                 | Indirect |          | AL oneworld | 5,309  | 6,364  | 4,981  | 5,521  | 30%   | 33%   | 29%   | 33%   |
| 1                 |          | SkyTeam  | CZ          | 184    | 236    | 151    | 197    | 1%    | 1%    | 1%    | 1%    |
| 1                 |          | SkyTeam  | Others      | 114    | 439    | 46     | 126    | 1%    | 2%    | 0%    | 1%    |
| 1                 |          | TOT      | AL SkyTeam  | 298    | 675    | 197    | 323    | 2%    | 4%    | 1%    | 2%    |
| 1                 |          | Star     | SQ          | 2,065  | 1,197  | 1,708  | 1,699  | 12%   | 6%    | 10%   | 10%   |
| l                 |          | Star     | Others      | 150    | 118    | 99     | 63     | 1%    | 0%    | 0%    | 1%    |
| l                 |          |          | OTAL Star   | 2,215  | 1,315  | 1,807  | 1,762  | 13%   | 7%    | 10%   | 11%   |
| l                 |          | Other    | EY          | 5,387  | 5,562  | 5,728  | 5,261  | 31%   | 29%   | 33%   | 31%   |
| 1                 |          | Other    | EK          | 3,475  | 4,535  | 3,649  | 3,646  | 21%   | 24%   | 21%   | 22%   |
| l                 |          | Other    | Others      | 817    | 678    | 1,031  | 267    | 3%    | 3%    | 6%    | 1%    |
|                   |          | TC       | TAL Other   | 9,679  | 10,775 | 10,408 | 9,174  | 55%   | 56%   | 60%   | 55%   |
| Total             |          |          |             | 0      | 0      | О      | 0      | 0%    | 0%    | 0%    | 0%    |
| direct            |          |          |             | ŭ      |        |        |        | 0 70  | 0,0   | 0 70  | 0 70  |
| Total             |          |          |             | 17,501 | 19,129 | 17,393 | 16,780 | 100%  | 100%  | 100%  | 100%  |
| indirect          |          |          |             | ,      | -, -   | ,      | -,     |       |       |       |       |
| Total             |          |          |             | 17.501 | 10 120 | 17 202 | 16 700 | 1000/ | 1000/ | 1000/ | 1000/ |
| direct +          |          |          |             | 17,501 | 19,129 | 17,393 | 16,780 | 100%  | 100%  | 100%  | 100%  |
| indirect<br>Total |          |          |             |        |        |        |        |       |       |       |       |
| BA/IB/            |          |          |             |        |        |        |        |       |       |       |       |
|                   |          |          |             | 2,296  | 3,171  | 1,779  | 3,275  | 13%   | 17%   | 10%   | 20%   |
| EI/QR<br>direct+i |          |          |             | 2,290  | 3,171  | 1,779  | 3,273  | 1370  | 1770  | 10 %  | 2070  |
|                   |          |          |             |        |        |        |        |       |       |       |       |
| ndirect<br>Total  |          |          |             |        |        |        |        |       |       |       |       |
| oneworl           |          |          |             |        |        |        |        |       |       |       |       |
| d                 |          |          |             | 5,309  | 6,364  | 4,981  | 5,521  | 30%   | 33%   | 29%   | 33%   |
| direct+i          |          |          |             | 3,309  | 0,304  | 4,561  | 3,321  | 30 70 | 3370  | 2570  | 3370  |
|                   |          |          |             |        |        |        |        |       |       |       |       |
| ndirect           |          |          |             |        |        |        |        |       |       |       |       |

|                                     |                     |                      |                      | All passengers |                |                |                |            |            |            |            |
|-------------------------------------|---------------------|----------------------|----------------------|----------------|----------------|----------------|----------------|------------|------------|------------|------------|
|                                     |                     |                      |                      |                | Passe          | ngers          | All pass       | engers     | Marke      | t share    |            |
|                                     |                     |                      |                      |                | l rasse        | ligers         |                |            | Harke      | Jilaie     |            |
| Route                               | Routing             | Alliance             | Company              | S17            | W17            | S18            | W18            | S17        | W17        | S18        | W18        |
|                                     |                     |                      | BA                   |                |                |                |                |            |            |            |            |
|                                     |                     |                      | IB                   |                |                |                |                |            |            |            |            |
|                                     |                     |                      | EI                   |                |                |                | _              |            |            |            | 201        |
|                                     |                     |                      | AL BA/IB/EI          | 0              | 0              | 0              | 0              | 0%         | 0%         | 0%         | 0%         |
|                                     |                     |                      | OTAL QR              | 0              | 0              | 0              | 0              | 0%         | 0%         | 0%         | 0%         |
|                                     |                     |                      | BA/IB/EI/QR          | 0              | 0              | 0              | 0              | 0%         | 0%         | 0%         | 0%         |
|                                     |                     | oneworld<br>oneworld | Others               |                |                |                |                |            |            |            |            |
|                                     | Direct (non-stop)   |                      | AL oneworld          | 0              | 0              | 0              | 0              | 0%         | 0%         | 0%         | 0%         |
|                                     | Direct (11011 500p) | SkyTeam              |                      |                |                |                |                |            |            |            |            |
|                                     |                     | SkyTeam              | Others               | 0              | 0              | 0              |                | 004        | 00/        | 00/        | 00/        |
|                                     |                     | Star                 | AL SkyTeam           | 0              | 0              | 0              | 0              | 0%         | 0%         | 0%         | 0%         |
|                                     |                     | Star                 | Others               |                |                |                |                |            |            |            |            |
|                                     |                     | T                    | OTAL Star            | 0              | 0              | 0              | 0              | 0%         | 0%         | 0%         | 0%         |
|                                     |                     | Other                | 2                    |                |                |                |                |            |            |            |            |
|                                     |                     | Other                | Others<br>OTAL Other | 0              | 0              | 0              | 0              | 00/        | 00/        | 0%         | 0%         |
|                                     |                     | 10                   | BA                   | 87             | 47             | 203            | 779            | 0%<br>0%   | 0%<br>0%   | 1%         | 4%         |
| ROUTE                               |                     |                      | IB                   | 07             | 47             | 203            | 779            | 0.70       | 0.70       | 1 70       | 470        |
|                                     |                     |                      | El                   |                |                |                |                |            |            |            |            |
|                                     |                     |                      | AL BA/IB/EI          | 87             | 47             | 203            | 779            | 0%         | 0%         | 1%         | 4%         |
|                                     |                     |                      | OTAL QR              | 2,563          | 3,441          | 1,843          | 2,785          | 12%        | 15%        | 9%         | 14%        |
|                                     |                     |                      | BA/IB/EI/QR          | 2,650          | 3,488          | 2,046          | 3,564          | 13%        | 16%        | 10%        | 18%        |
|                                     |                     | oneworld             | QR<br>CX             | 2,563          | 3,441          | 1,843          | 2,785          | 12%<br>8%  | 15%        | 9%<br>11%  | 14%        |
|                                     |                     | oneworld<br>oneworld | QF                   | 1,629<br>1,675 | 2,146<br>1,752 | 2,189<br>1,578 | 1,607<br>1,145 | 8%         | 10%<br>8%  | 8%         | 8%<br>6%   |
|                                     |                     | oneworld             | Others               | 261            | 182            | 495            | 894            | 1%         | 1%         | 3%         | 4%         |
|                                     | Indirect            |                      | AL oneworld          | 6,128          | 7,521          | 6,105          | 6,431          | 30%        | 34%        | 30%        | 33%        |
|                                     |                     | SkyTeam              | CZ                   | 206            | 263            | 165            | 212            | 1%         | 1%<br>2%   | 1%<br>0%   | 1%         |
|                                     |                     | SkyTeam<br>TOT       | Others<br>AL SkyTeam | 164<br>370     | 460<br>723     | 53<br>218      | 170<br>382     | 1%<br>2%   | 3%         | 1%         | 1%<br>2%   |
|                                     |                     | Star                 | SQ                   | 2,480          | 1,437          | 2,131          | 1,941          | 12%        | 6%         | 10%        | 10%        |
|                                     |                     | Star                 | Others               | 205            | 177            | 157            | 105            | 1%         | 0%         | 1%         | 1%         |
|                                     |                     |                      | OTAL Star            | 2,685          | 1,614          | 2,288          | 2,046          | 13%        | 7%         | 11%        | 11%        |
|                                     |                     | Other<br>Other       | EY<br>EK             | 6,258<br>4,201 | 6,237<br>5,406 | 6,503<br>4,399 | 5,789<br>4,446 | 31%<br>20% | 28%<br>24% | 31%<br>21% | 30%<br>23% |
|                                     |                     | Other                | Others               | 868            | 734            | 1,177          | 307            | 4%         | 4%         | 5%         | 1%         |
|                                     |                     |                      | TAL Other            | 11,327         | 12,377         | 12,079         | 10,542         | 55%        | 56%        | 58%        | 54%        |
| Total<br><u>direct</u>              |                     |                      |                      | 0              | 0              | 0              | 0              | 0%         | 0%         | 0%         | 0%         |
| Total<br>indirect                   |                     |                      |                      | 20,510         | 22,235         | 20,690         | 19,401         | 100%       | 100%       | 100%       | 100%       |
| Total<br>direct +<br>indirect       |                     |                      |                      | 20,510         | 22,235         | 20,690         | 19,401         | 100%       | 100%       | 100%       | 100%       |
| Total BA/IB/ EI/QR direct+i ndirect |                     |                      |                      | 2,650          | 3,488          | 2,046          | 3,564          | 13%        | 16%        | 10%        | 18%        |
| Total oneworl d direct+i ndirect    |                     |                      |                      | 6,128          | 7,521          | 6,105          | 6,431          | 30%        | 34%        | 30%        | 33%        |

# PER-MAN

|  |                    |                      | Time sensitive passengers    |            |              |            |              |            |           |            |           |
|--|--------------------|----------------------|------------------------------|------------|--------------|------------|--------------|------------|-----------|------------|-----------|
|  |                    |                      |                              |            | Passe        |            |              |            |           | t share    |           |
| Route                                  | Routing            | Alliance             | Company                      | <b>S17</b> | W17          | S18        | W18          | S17        | W17       | S18        | W18       |
|  |                    |                      | BA                           |            |              |            |              |            |           |            |           |
|  |                    |                      | IB                           |            |              |            |              |            |           |            |           |
|  |                    |                      | EI                           | _          | _            | _          | _            |            |           |            |           |
|  |                    |                      | AL BA/IB/EI                  | 0          | 0            | 0          | 0            | 0%         | 0%        | 0%         | 0%        |
|  |                    |                      | OTAL QR                      | 0          | 0            | 0          | 0            | 0%         | 0%        | 0%         | 0%        |
|  |                    |                      | BA/IB/EI/QR                  | 0          | 0            | 0          | 0            | 0%         | 0%        | 0%         | 0%        |
|  |                    | oneworld<br>oneworld | Others                       |            |              |            |              |            |           |            |           |
|  | Direct (non-stop)  |                      | AL oneworld                  | 0          | 0            | 0          | 0            | 0%         | 0%        | 0%         | 0%        |
|  | Direct (Horr-stop) | SkyTeam              |                              |            |              |            | Ŭ            | 0 70       | 0 70      | 0 70       | 0 70      |
|  |                    | SkyTeam              | Others                       |            |              |            |              |            |           |            |           |
|  |                    |                      | AL SkyTeam                   | 0          | 0            | 0          | 0            | 0%         | 0%        | 0%         | 0%        |
|  |                    | Star<br>Star         | Others                       |            |              |            |              |            |           |            |           |
|  |                    |                      | OTAL Star                    | 0          | 0            | 0          | 0            | 0%         | 0%        | 0%         | 0%        |
|  |                    | Other                |                              |            |              |            |              |            |           |            |           |
|  |                    | Other                | Others                       | _          | _            | _          |              |            |           |            |           |
| ROUTE                                  |                    | 10                   | TAL Other                    | 0          | 0            | 0          | 0            | 0%         | 0%        | 0%         | 0%        |
|  |                    |                      | BA<br>IB                     | 10         | 1            | 2          | 3            | 0%         | 0%        | 0%         | 0%        |
|  |                    |                      | El                           |            |              |            |              |            |           |            |           |
|  |                    | TOT                  | AL BA/IB/EI                  | 10         | 1            | 2          | 3            | 0%         | 0%        | 0%         | 0%        |
|  |                    | Т                    | OTAL QR                      | 511        | 451          | 432        | 510          | 20%        | 17%       | 18%        | 22%       |
|  |                    | TOTAL                | BA/IB/EI/QR                  | 521        | 452          | 434        | 513          | 21%        | 17%       | 18%        | 22%       |
|  |                    | oneworld             | QR                           | 511        | 451          | 432        | 510          | 20%        | 17%       | 18%        | 22%       |
|  |                    | oneworld             | QF                           | 18         | 217          | 227        | 236          | 7%         | 8%        | 10%        | 10%       |
|  | Indirect           | oneworld             | Others<br>AL oneworld        | 230<br>759 | 100<br>768   | 38<br>697  | 74<br>820    | 2%<br>30%  | 4%<br>29% | 1%<br>29%  | 3%<br>35% |
|  |                    | SkyTeam              | Others                       | 739        | 3            | 097        | 2            | 0%         | 0%        | 0%         | 0%        |
|  |                    |                      | AL SkyTeam                   | 7          | 3            | 0          | 2            | 0%         | 0%        | 0%         | 0%        |
|  |                    | Star                 | SQ                           | 288        | 174          | 279        | 169          | 12%        | 6%        | 12%        | 7%        |
|  |                    | Star                 | Others                       | 23         | 3            | 15         | 15           | 0%         | 0%        | 0%         | 1%        |
|  |                    | Other                | <mark>OTAL Star</mark><br>EK | 311<br>934 | 177<br>1,237 | 294<br>929 | 184<br>1,267 | 12%<br>37% | 7%<br>46% | 12%<br>39% | 8%<br>55% |
|  |                    | Other                | EY                           | 441        | 470          | 334        | 19           | 18%        | 17%       | 14%        | 1%        |
|  |                    | Other                | Others                       | 50         | 38           | 130        | 32           | 2%         | 2%        | 5%         | 1%        |
|  |                    | TC                   | TAL Other                    | 1,425      | 1,745        | 1,393      | 1,318        | 57%        | 65%       | 58%        | 57%       |
| Total<br>direct                        |                    |                      |                              | 0          | 0            | 0          | 0            | 0%         | 0%        | 0%         | 0%        |
| Total                                  |                    |                      |                              | 2.502      | 2.602        | 2 20 4     | 2 22 4       | 1000/      | 1000/     | 1000/      | 4000/     |
| indirect                               |                    |                      |                              | 2,502      | 2,693        | 2,384      | 2,324        | 100%       | 100%      | 100%       | 100%      |
| Total                                  |                    |                      |                              |            |              |            |              |            |           |            |           |
| direct +                               |                    |                      |                              | 2,502      | 2,693        | 2,384      | 2,324        | 100%       | 100%      | 100%       | 100%      |
| indirect<br>Total                      |                    |                      |                              |            |              |            |              |            |           |            |           |
| BA/IB/<br>EI/QR<br>direct+i<br>ndirect |                    |                      |                              | 521        | 452          | 434        | 513          | 21%        | 17%       | 18%        | 22%       |
| Total oneworl d direct+i ndirect       |                    |                      |                              | 759        | 768          | 697        | 820          | 30%        | 29%       | 29%        | 35%       |

|       |                   |          |             |       |       | Non-t | ime sensit | ive passer | ngers |         |     |
|-------|-------------------|----------|-------------|-------|-------|-------|------------|------------|-------|---------|-----|
|       |                   |          |             |       | Passe | ngers |            |            | Marke | t share |     |
| Route | Routing           | Alliance | Company     | S17   | W17   | S18   | W18        | S17        | W17   | S18     | W18 |
|       |                   |          | BA          |       |       |       |            |            |       |         |     |
|       |                   |          | IB          |       |       |       |            |            |       |         |     |
|       |                   |          | EI          |       |       |       |            |            |       |         |     |
|       |                   | ТОТ      | AL BA/IB/EI | 0     | 0     | 0     | 0          | 0%         | 0%    | 0%      | 0%  |
|       |                   | Т        | TOTAL QR    | 0     | 0     | 0     | 0          | 0%         | 0%    | 0%      | 0%  |
|       |                   | TOTAL    | BA/IB/EI/QR | 0     | 0     | 0     | 0          | 0%         | 0%    | 0%      | 0%  |
|       |                   | oneworld |             |       |       |       |            |            |       |         |     |
|       |                   | oneworld |             |       |       |       |            |            |       |         |     |
|       | Direct (non-stop) | TOT      | AL oneworld | 0     | 0     | 0     | 0          | 0%         | 0%    | 0%      | 0%  |
|       | Direct ( stop)    | SkyTeam  |             |       |       |       |            |            |       |         |     |
|       |                   | SkyTeam  |             |       |       |       |            |            |       |         |     |
|       |                   | TOT      | AL SkyTeam  | 0     | 0     | 0     | 0          | 0%         | 0%    | 0%      | 0%  |
|       |                   | Star     |             |       |       |       |            |            |       |         |     |
|       |                   | Star     | Others      |       |       |       |            |            |       |         |     |
|       |                   |          | OTAL Star   | 0     | 0     | 0     | 0          | 0%         | 0%    | 0%      | 0%  |
|       |                   | Other    |             |       |       |       |            |            |       |         |     |
|       |                   | Other    | Others      |       |       |       |            |            |       |         |     |
|       |                   | TC       | OTAL Other  | 0     | 0     | 0     | 0          | 0%         | 0%    | 0%      | 0%  |
| ROUTE |                   |          | BA          | 53    | 49    | 193   | 1,088      | 0%         | 0%    | 1%      | 6%  |
|       |                   |          | IB          |       |       |       |            |            |       |         |     |
|       |                   |          | EI          |       |       |       |            |            |       |         |     |
|       |                   |          | AL BA/IB/EI | 53    | 49    | 193   | 1,088      | 0%         | 0%    | 1%      | 6%  |
|       |                   |          | TOTAL QR    | 6,766 | 6,083 | 5,942 | 7,733      | 32%        | 26%   | 31%     | 40% |
|       |                   |          | BA/IB/EI/QR | 6,819 | 6,132 | 6,135 | 8,821      | 32%        | 26%   | 32%     | 46% |
|       |                   | oneworld |             | 6,766 | 6,083 | 5,942 | 7,733      | 32%        | 26%   | 31%     | 40% |
|       |                   | oneworld | QF          | 1,198 | 1,489 | 1,462 | 1,402      | 6%         | 6%    | 8%      | 7%  |
|       |                   | oneworld |             | 53    | 49    | 193   | 1,088      | 0%         | 0%    | 1%      | 6%  |
| İ     | Indirect          | oneworld | Others      | 432   | 483   | 250   | 279        | 2%         | 2%    | 1%      | 1%  |

|                 | <br>TOT | AL oneworld | 8,449  | 8,104  | 7,847  | 10,502 | 40%  | 34%  | 40%  | 54%  |
|-----------------|---------|-------------|--------|--------|--------|--------|------|------|------|------|
|                 | SkyTeam | Others      | 73     | 224    | 56     | 70     | 0%   | 1%   | 0%   | 0%   |
|                 | TOT     | AL SkyTeam  | 73     | 224    | 56     | 70     | 0%   | 1%   | 0%   | 0%   |
|                 | Star    | SQ          | 2,226  | 2,426  | 2,065  | 2,679  | 11%  | 10%  | 11%  | 14%  |
|                 | Star    | Others      | 102    | 82     | 39     | 51     | 0%   | 1%   | 0%   | 0%   |
|                 | T       | OTAL Star   | 2,328  | 2,508  | 2,104  | 2,730  | 11%  | 11%  | 11%  | 14%  |
|                 | Other   | EK          | 4,281  | 5,624  | 4,534  | 5,649  | 20%  | 24%  | 23%  | 29%  |
|                 | Other   | EY          | 5,014  | 6,581  | 4,297  | 132    | 24%  | 28%  | 22%  | 1%   |
|                 | Other   | Others      | 916    | 769    | 585    | 207    | 4%   | 3%   | 3%   | 1%   |
|                 | TC      | TAL Other   | 10,211 | 12,974 | 9,416  | 5,988  | 48%  | 54%  | 48%  | 31%  |
| Total<br>direct |         |             | 0      | 0      | 0      | 0      | 0%   | 0%   | 0%   | 0%   |
| Total           |         |             | 21,061 | 22.010 | 10 422 | 10 200 | 100% | 100% | 100% | 100% |
| indirect        |         |             | 21,061 | 23,810 | 19,423 | 19,290 | 100% | 100% | 100% | 100% |
| Total           |         |             |        |        |        |        |      |      |      |      |
| direct +        |         |             | 21,061 | 23,810 | 19,423 | 19,290 | 100% | 100% | 100% | 100% |
| indirect        |         |             |        |        |        |        |      |      |      |      |
| Total           |         |             |        |        |        |        |      |      |      |      |
| BA/IB/          |         |             |        |        |        |        |      |      |      |      |
| EI/QR           |         |             | 6,819  | 6,132  | 6,135  | 8,821  | 32%  | 26%  | 32%  | 46%  |
| direct+i        |         |             |        |        |        |        |      |      |      |      |
| ndirect         |         |             |        |        |        |        |      |      |      |      |
| Total           |         |             |        |        |        |        |      |      |      |      |
| oneworl         |         |             |        |        |        |        |      |      |      |      |
| d               |         |             | 8,449  | 8,104  | 7,847  | 10,502 | 40%  | 34%  | 40%  | 54%  |
| direct+i        |         |             |        |        |        |        |      |      |      |      |
| ndirect         |         |             |        |        |        |        |      |      |      |      |

|                                     |                   |                      |                      |                | Dance          |                | All pass       | engers          | Maulea          | h alaasa        |                 |
|-------------------------------------|-------------------|----------------------|----------------------|----------------|----------------|----------------|----------------|-----------------|-----------------|-----------------|-----------------|
| Route                               | Routing           | Alliance             | Company              | S17            | W17            | s18            | W18            | S17             | W17             | S18             | W18             |
|                                     |                   |                      | BA                   |                |                |                |                |                 |                 |                 |                 |
|                                     |                   |                      | IB                   |                |                |                |                |                 |                 |                 |                 |
|                                     |                   | тот                  | EI EI                | 0              | 0              | 0              | 0              | 00/             | 00/             | 00/             | 00/             |
|                                     |                   |                      | AL BA/IB/EI          | 0              | 0              | 0              | 0              | 0%              | 0%              | 0%              | 0%              |
|                                     |                   |                      | OTAL QR BA/IB/EI/QR  | 0              | 0              | 0              | 0              | 0%<br><b>0%</b> | 0%<br><b>0%</b> | 0%<br><b>0%</b> | 0%<br><b>0%</b> |
|                                     |                   | oneworld             | BA/IB/EI/QK          | U              | U              | U              | U              | 0%              | 0%              | 0%              | 0%              |
|                                     |                   | oneworld             | Others               |                |                |                |                |                 |                 |                 |                 |
|                                     | Direct (non-stop) |                      | AL oneworld          | 0              | 0              | 0              | 0              | 0%              | 0%              | 0%              | 0%              |
|                                     |                   | SkyTeam              |                      |                |                |                |                |                 |                 |                 |                 |
|                                     |                   | SkyTeam              | Others<br>AL SkyTeam | 0              | 0              | 0              | 0              | 00/             | 0%              | 0%              | 0%              |
|                                     |                   | Star                 | AL SKYTEAITI         | U              | U              | U              | U              | 0%              | 0%              | 0%              | 0%              |
|                                     |                   | Star                 | Others               |                |                |                |                |                 |                 |                 |                 |
|                                     |                   |                      | OTAL Star            | 0              | 0              | 0              | 0              | 0%              | 0%              | 0%              | 0%              |
|                                     |                   | Other                | 011                  |                |                |                |                |                 |                 |                 |                 |
|                                     |                   | Other                | Others<br>OTAL Other | 0              | 0              | 0              | 0              | 0%              | 0%              | 0%              | 0%              |
| ROUTE                               |                   | 10                   | BA                   | 63             | 50             | 195            | 1,091          | 0%              | 0%              | 1%              | 5%              |
| KOUIE                               |                   |                      | IB                   | - 03           | 30             | 133            | 1,031          | 0 70            | 0 70            | 170             | 370             |
|                                     |                   |                      | El                   |                |                |                |                |                 |                 |                 |                 |
|                                     |                   |                      | AL BA/IB/EI          | 63             | 50             | 195            | 1,091          | 0%              | 0%              | 1%              | 5%              |
|                                     |                   |                      | OTAL QR              | 7,277          | 6,534          | 6,374          | 8,243          | 31%             | 25%             | 29%             | 38%             |
|                                     |                   |                      | BA/IB/EI/QR          | 7,340          | 6,584          | 6,569          | 9,334          | 31%             | 25%             | 30%             | 43%             |
|                                     |                   | oneworld<br>oneworld | QR<br>QF             | 7,277<br>1,381 | 6,534<br>1,706 | 6,374<br>1,689 | 8,243<br>1,638 | 31%<br>6%       | 25%<br>6%       | 29%<br>8%       | 38%<br>8%       |
|                                     |                   | oneworld             | BA                   | 63             | 50             | 195            | 1,038          | 0%              | 0%              | 1%              | 5%              |
|                                     | Indirect          | oneworld             | Others               | 487            | 582            | 286            | 350            | 2%              | 2%              | 1%              | 1%              |
|                                     |                   |                      | AL oneworld          | 9,208          | 8,872          | 8,544          | 11,322         | 39%             | 33%             | 39%             | 52%             |
|                                     |                   | SkyTeam              | Others<br>AL SkyTeam | 80<br>80       | 227<br>227     | 56<br>56       | 72<br>72       | 0%<br>0%        | 1%              | 0%              | 0%              |
|                                     |                   | Star                 | SQ Sky realii        | 2,514          | 2,600          | 2,344          | 2,848          | 11%             | 10%             | 11%             | 13%             |
|                                     |                   | Star                 | Others               | 125            | 85             | 54             | 66             | 0%              | 0%              | 0%              | 0%              |
|                                     |                   |                      | OTAL Star            | 2,639          | 2,685          | 2,398          | 2,914          | 11%             | 10%             | 11%             | 13%             |
|                                     |                   | Other<br>Other       | EK<br>EY             | 5,215<br>5,455 | 6,861<br>7,051 | 5,463<br>4,631 | 6,916<br>151   | 22%<br>23%      | 26%<br>27%      | 25%<br>21%      | 32%<br>1%       |
|                                     |                   | Other                | Others               | 966            | 807            | 715            | 239            | 4%              | 4%              | 4%              | 1%              |
|                                     |                   |                      | TAL Other            | 11,636         | 14,719         | 10,809         | 7,306          | 49%             | 56%             | 50%             | 34%             |
| Total                               |                   |                      |                      | 0              | 0              | 0              | 0              | 0%              | 0%              | 0%              | 0%              |
| direct<br>Total                     |                   |                      |                      |                |                | -              |                |                 |                 |                 |                 |
| indirect                            |                   |                      |                      | 23,563         | 26,503         | 21,807         | 21,614         | 100%            | 100%            | 100%            | 100%            |
| Total<br>direct +                   |                   |                      |                      | 23,563         | 26,503         | 21,807         | 21,614         | 100%            | 100%            | 100%            | 100%            |
| indirect                            |                   |                      |                      |                |                |                |                |                 |                 |                 |                 |
| Total BA/IB/ EI/QR direct+i ndirect |                   |                      |                      | 7,340          | 6,584          | 6,569          | 9,334          | 31%             | 25%             | 30%             | 43%             |
| Total oneworl d direct+i ndirect    |                   |                      |                      | 9,208          | 8,872          | 8,544          | 11,322         | 39%             | 33%             | 39%             | 52%             |

# Schedule 7 Persons who may be impacted by the Proposed Conduct

| Person potentially affected     | Phone number | Email address (where a<br>Party can provide an<br>address for a specific and<br>relevant contact) |
|---------------------------------|--------------|---|
| Actual or potential competitors |              |   |
| Qantas                          |              |   |
| Virgin Australia                |              |   |
| Singapore Airlines              |              |   |
| Emirates                        |              |   |
| Etihad Airways                  |              |   |
|                                 |              |   |
| Malaysia Airlines               |              |   |
| Cathay Pacific                  |              |   |
| Deutsche Lufthansa              |              |   |
| China Southern Airlines         |              |   |
| Iberia Airlines                 |              |   |
| Aer Lingus Cargo                |              |   |
| Finnair                         |              |   |
| KLM                             |              |   |
| Thai Airways                    |              |   |
| Air France                      |              |   |
| Vietnam Airlines                |              |   |
| Garuda Indonesia                |              |   |
| Royal Brunei Airlines           |              |   |
| Philippine Airlines             |              |   |
| Virgin Atlantic Airways         |              |   |

| Person potentially affected                | Phone number | Email address (where a<br>Party can provide an<br>address for a specific and<br>relevant contact) |
|--|--------------|---|
| reison potentially affected                | Phone number | relevant contact)   |
| Japan Airlines                             |              |   |
| Key customers (and contact pers            | on)          |   |
| [CONFIDENTIAL TO QR]                       |              |   |
| Key suppliers (and contact perso           | n)           |   |
| [CONFIDENTIAL TO QR]                       |              |   |
| Trade / industry associations              |              |   |
| International Air Transport<br>Association |              |   |
| Regulators                                 |              |   |
| Civil Aviation Safety Authority            |              |   |

Schedule 8 Robert J Calzaretta, Jr., Yair Eilat, and Mark A Israel, Competitive Effects of International Airline Cooperation, Journal of Competition Law & Economics, Volume 13, Issue 3, September 2017

# COMPETITIVE EFFECTS OF INTERNATIONAL AIRLINE COOPERATION

Robert J. Calzaretta, Jr.\*, Yair Eilat & Mark A. Israel

#### ABSTRACT

This article analyzes the impact of varying degrees of airline cooperation on nonstop and connecting international traffic using detailed datasets of travel between the United States and other countries from 1998 to 2015. For connecting passengers, we find that antitrust immune alliances (ATIs) generate fare reductions (relative to interline or simple codeshare itineraries), although these reductions are not significantly larger than those generated by alliances without antitrust immunity. In contrast, "metal neutral" joint ventures (JVs) lead to substantially larger fare reductions, similar to those associated with online service in which a single carrier serves the entire connecting itinerary. For nonstop passengers we find that the formation of an ATI or IV between two or more airlines serving a route does not generate higher fares. Finally, we find that ATIs and JVs are associated with increased segment traffic and net entry on routes. Our results collectively demonstrate that, on the whole, ATI grants—particularly when coupled with the formation of IVs—have been strongly procompetitive, generating lower fares on connecting routes and increased traffic on segments served by multiple alliance partners, with no associated increase in nonstop fares where partner airlines overlap operations.

7EL: L4; L42; L93

#### I. INTRODUCTION

### A. History of Airline Cooperation

In contrast to United States domestic airline travel, international travel often involves flights on different carriers—typically a U.S. and a foreign carrier.

- \* Economist, Compass Lexecon. Email: bcalzaretta@compasslexecon.com.
- <sup>†</sup> Chief Economist, Israeli Antitrust Authority. Email: eilatyair@gmail.com.
- \* Senior Managing Director, Compass Lexecon. Email: misrael@compasslexecon.com. The authors would like to acknowledge Chip Bamberger for excellent advice and comments throughout, Bich Ly for invaluable assistance in developing and validating the data construction and parts of the analyses, and Maya Meidan and Ben Wagner for their input on regression analyses. Additionally, this work has benefited from conversations with staff at the U.S. Department of Transportation (DOT) and other regulatory agencies around the world. This study has been partially funded by American Airlines, Inc. The opinions expressed in this article are those of the authors and do not necessarily represent the views of American Airlines, Compass Lexecon or the Israeli Antitrust Authority.

© The Author 2017. Published by Oxford University Press. All rights reserved. For permissions, please e-mail: journals.permissions@oup.com.

For example, from 1998 to 2015, about a third of all international connecting travel between the United States and transoceanic destinations (that is, not including Canada and Mexico) involved a domestic and a foreign carrier cooperating to various degrees to serve the itinerary.<sup>1</sup>

For air travel between relatively smaller (non-hub) cities, no one carrier can offer a trip between the United States and a foreign destination because the trip requires both a domestic "leg" and a foreign "leg." For example, consider a flight from Huntsville, Alabama to Marseille, France. A traveler can fly from Huntsville to Atlanta, Atlanta to Paris, and Paris to Marseille. A European carrier cannot offer service within the United States, and a U.S. carrier cannot offer service within Europe, so that a trip from Huntsville to Marseille necessarily requires travel on at least one domestic and one foreign carrier. In other cases, a single carrier could offer an entire trip (for example, a domestic carrier could offer a two-leg trip such as Chicago to Los Angeles and Los Angeles to Auckland, New Zealand), but may not find it profitable to offer the international flight. In such cases, a traveler would again need to fly on different carriers. More generally, passengers can expand substantially their international travel options by considering itineraries that combine travel on domestic and foreign carriers.

To facilitate international trips that involve domestic and foreign airlines, carriers can engage in various degrees of cooperation. Although passengers have the option to purchase separate tickets on multiple airlines for different segments of their trip (referred to as a "simple interline" trip), purchasing such tickets is made more convenient by sales of a single ticket by a single carrier. Historically, such sales have been made by airlines that implement "codeshare" arrangements in which one carrier sells tickets and publishes its airline code on flights operated by another airline. Often, these arrangements are reciprocal, so that each carrier can sell tickets on the other carrier's flights. Notably, however, although codesharing simplifies the purchase of interline itineraries, it involves little or no cooperation beyond this.

Our analysis evaluates the effect of greater degrees of cooperation relative to simple interline or codeshare arrangements. In particular, beginning in 1989, airlines started deepening their cooperation beyond simple codesharing into broader "alliance" relationships.<sup>3</sup> As "open skies" agreements liberalized air travel for foreign carriers flying to and from the United States

Due to data limitations explained below, international connecting traffic to or from the United States involving only foreign carriers (for example, consisting of a segment in Europe connecting to a flight from Europe to the United States on a foreign carrier) is not included in this analysis.

<sup>&</sup>lt;sup>2</sup> Although most countries prohibit foreign airlines from operating domestic routes or routes between a domestic market and a third foreign market, there are a few exceptions referred to as fifth, sixth, and seventh degree "freedom charters." See U.S. DEP'T OF TRANSP., FOREIGN AIR CARRIER ECONOMIC LICENSING, https://cms.dot.gov/policy/aviation-policy/licensing/foreign-carriers. For example, Air New Zealand operates between Los Angeles International Airport (LAX) and London Heathrow Airport (LHR).

<sup>&</sup>lt;sup>3</sup> Any arrangement in which an operating airline allows other carriers to market tickets and publish their designated airline code on flights can be referred to as a codeshare. We use the term

(and vice versa),<sup>4</sup> airlines started consolidating various operations, ranging from sales and marketing to aircraft maintenance, under alliance agreements. Some alliances then petitioned airline regulatory bodies for approval to be permitted to communicate and coordinate on pricing, capacity, and flight frequency through antitrust immunity (ATI) grants.<sup>5</sup> In some cases, alliance partners with ATI have sought to implement revenue or profit sharing joint ventures (JVs),<sup>6</sup> sharing the revenue, and, in some cases, the costs (and, thus, profits) of operating on international routes.<sup>7</sup> Figure 1 summarizes these different cooperative arrangements.

Since 1998, the share of international connecting traffic on "online" (that is, connecting travel on a single carrier) or simple interline/codeshare itineraries has declined as more passengers travel on airlines with deeper cooperative arrangements such as alliances, alliance agreements with ATI, or JV agreements. Indeed, as Figure 2 demonstrates, since 2013, JV partners carried more traffic between the United States and abroad than all other multicarrier arrangements combined.<sup>8</sup>

# **B.** Effects of Airline Cooperation on Consumers

In principle, airline cooperation, particularly when involving ATI, could be associated with either passenger benefits or harm, meaning that the net effect

<sup>&</sup>quot;simple codeshare" to describe codeshare arrangements between two or more airlines with no other formal cooperative agreements.

Open skies agreements override various government-imposed restrictions on airlines flying to or from countries of which they are not considered "flag" or "domiciled" carriers. The regulatory bodies of open skies partner countries agree to allow foreign carriers unrestricted access to domestic ports and eliminate any constraints on pricing, capacity, and frequency on all routes. Open skies agreements also facilitate new marketing and codesharing opportunities between domestic and foreign airlines. See U.S. Dep't of State, Open Skies Partnerships: Expanding the Benefits of Freer Commercial Aviation (Jan. 21, 2017), https://www.state.gov/e/eb/rls/fs/2017/267131.htm; Eur. Comm'n & U.S. Dep't of Transp., Transatlantic Airline Alliances: Competitive Issues and Regulatory Approaches 10–13 (Nov. 16, 2010).

A grant of antitrust immunity (ATI) is an authorization from regulators that allows "airlines to coordinate their fares, services and capacity as if they were a single carrier in these markets, subject to certain conditions." U.S. DEP'T OF TRANSP., ALLIANCES AND CODESHARES, https://www.transportation.gov/policy/aviation-policy/competition-data-analysis/alliance-codeshares.

<sup>&</sup>lt;sup>6</sup> In this article, we refer to a joint venture (JV) as an agreement among immunized carriers (that is, those with an ATI grant) to share revenue or profits on certain routes.

Although ATI grants allow airlines to coordinate fares, capacity, and frequency on routes, ATI partners do not always take advantage of these grants absent a JV agreement. For instance, industry sources have documented a lack of coordination between Korean Air and Delta Air Lines, with the latter at times limiting codeshare opportunities and frequent flyer benefit transfers despite the two being ATI partners since 2002. See CAPA CENTRE FOR AVIATION, KOREAN AIR PART 2: DELTA AIR LINES DIFFICULT BUT POTENTIAL JV PARTNER. PAUSE ON US-LATAM GROWTH (May 18, 2015), https://centreforaviation.com/insights/analysis/korean-air-pt-2-delta-air-lines-difficult-but-potential-jv-partner-pause-on-us-latam-growth-224067.

Figure 2 excludes itineraries that involve only non-U.S. carriers as these are not recorded in the International O&D data. We describe the data in more detail in the next Part and Appendix E.

# 4 Journal of Competition Law & Economics

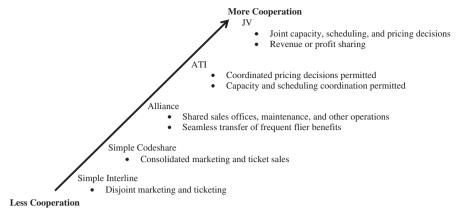
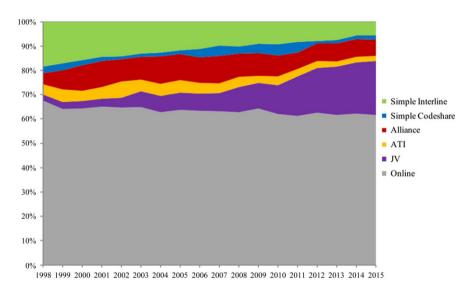


Figure 1. Degrees of airline cooperation

Sources: U.S. DEP'T OF TRANSP., PRESS RELEASES, https://www.transportation.gov/press-releases;

EUR. COMM'N & U.S. DEP'T OF TRANSP., TRANSATLANTIC AIRLINE ALLIANCES: COMPETITIVE ISSUES

AND REGULATORY APPROACHES 5 and fig. 1 (Nov. 16, 2010).



**Figure 2.** Fraction of connecting transoceanic passengers by year and type *Notes*: Traffic carried exclusively on non-U.S. carriers is not recorded in these data and, thus, is excluded from the figure. Excludes one-way itineraries.

is ultimately an empirical question. Benefits can potentially result for connecting passengers from the removal of "double-marginalization" on interline travel (or, more generally, better alignment of incentives across cooperating carriers). Specifically, on an interline flight, each carrier will choose a price

<sup>&</sup>lt;sup>9</sup> Benefits for connecting passengers associated with closer cooperation could also create benefits for nonstop passengers. All else equal, reductions in connecting fares and/or

(and, thus, profit margin) without regard to the negative externality that a higher price will have on the other carrier as a result of the reduced overall demand for the joint product. As a matter of economic theory, this will result in a price that is above the joint optimization price, hence "double marginalization." By increasing cooperation, alliances can help to overcome this problem, and, with a JV, perhaps eliminate it, as the carriers seek to maximize combined profits, thereby internalizing the effects of their pricing decisions on one another. The expected result would be a direct benefit to passengers in the form of lower prices on connecting fares. Similar incentives exist with regard to capacity additions, schedule alignment, and so on—in a JV, each carrier internalizes the effect of its decisions on its partner(s), leading to decisions that maximize the value that the full alliance can create. The associated capacity expansions, improved network planning, seamless ticketing, and integrated frequent flier and corporate programs provide direct benefit to nonstop as well as connecting passengers. In addition, these types of benefits would be expected to increase demand for the cooperating carriers' services, and as traffic increases, airlines' costs may be lower due to economies of density. These reduced costs would be expected to be passed on to passengers, at least in part, in the form of lower fares. 10

On the other hand, airline cooperation could potentially soften airline competition on routes on which alliance partners compete, particularly on nonstop routes. Such anticompetitive effects could take the form of capacity reductions (perhaps even full exit) or increased fares.

Although airlines that codeshare or participate in an alliance are typically better coordinated than carriers that simply interline, each airline continues to price its legs independently, to maximize its own profit. Therefore, each carrier does not fully internalize the effect of its pricing on the demand for its partner's services. Thus, participating in a codesharing or alliance arrangement, by itself, is unlikely to fully address the double-marginalization issue. A grant of ATI allows two carriers to jointly set the price of a ticket, which, as a matter of economics, should mitigate the remaining double-marginalization problem. However, absent the sharing of revenues or profits associated with a JV, each carrier continues to maximize its own profit, meaning that it will not set prices optimally and will retain the economic incentive to place passengers on its own "metal." This can, among other

improvements in the partners' joint network will lead to increases in total traffic over that network, including on the "gateway-to-gateway" routes over which much of the connecting traffic flows. As a result, the partners may have an incentive to increase capacity and/or frequency on those routes, which can benefit nonstop travelers.

Regulatory bodies in the United States and Europe have acknowledged such demand and supply side benefits as crucial features of increased airline cooperation. See Eur. Comm'n & U.S. DEP'T OF TRANSP., supra note 4.

<sup>11</sup> The incentive derives from the fact that revenue allocation in codesharing agreements favors the carrier operating the service flown by the passenger over the carrier marketing the service.

things, reduce the incentive of each carrier to offer codeshares on connecting routes and potentially result in the two carriers not fully exploiting the benefits of combining their networks. Similarly, each carrier makes capacity decisions to maximize its own profits, not combined profits.

Conversely, when JV partners operate international flights as a joint business they attempt to maximize joint profits by internalizing the effect of their actions on their partners' operations. They do not markup fares on a segment or on the sale of a ticket on a partner-operated flight beyond the joint optimal markup. And they make scheduling, capacity, and other network-management decisions taking into account effects on combined profits. Therefore, a JV can be expected to more closely align the incentives of two carriers than other forms of cooperative arrangements, likely leading to greater consumer benefits.

Despite these potential benefits, the coordination afforded by closer forms of cooperation—specifically ATIs and JVs—permits capacity and price decisions that could theoretically diminish competition, particularly on nonstop routes. Diminished competition between the ATI or JV partners that overlap on international nonstop "gateway" routes may spur a reduction in the number of seats and/or lead to increased fares. Closer forms of cooperation could also, in theory, lead to an airline's exit from certain routes that are served by its partner, or lead an airline not to enter a route served by its partner that it would otherwise have entered.

In this article, we evaluate both the connecting and nonstop effects of increased degrees of cooperation in order to determine the net effect of increases in cooperation between international carriers.

# C. Existing Literature and Contribution

Earlier studies of connecting traffic found that cooperation reduced fares significantly below the level of interline fares. <sup>14</sup> Subsequent studies found that

- The theoretical framework by which cooperating airlines internalize the externalities present in uncoordinated interline fare-setting decisions is laid out in Jan K. Brueckner & W. Tom Whalen, *The Price Effects of International Airline Alliances*, 43 J.L. & ECON. 503 (2000).
- As we discuss later in this article, the U.S. DOT has required in the past that carriers in an alliance "carve out" certain nonstop routes because of such concerns. However, more recently, the U.S. DOT has abandoned carve-out requirements for ATI approvals in favor of making a JV agreement among core members a precondition of ATI grants. See, e.g., Final Order, Docket OST-2008-0234, at 5, 20 (Dep't of Transp. July 10, 2009) ("where an integrated 'metal-neutral' joint venture is present, carve outs inhibit the realization of efficiencies and thereby consumer benefits resulting from those efficiencies."); Jan K. Brueckner & Stef Proost, Carve-Outs Under Airline Antitrust Immunity, 28 INT'L J. INDUS. ORG. 657 (2009) (discussing the theory behind carve outs and how carve outs theoretically restrict the consumer welfare benefits generated by JVs).
- <sup>14</sup> See Jan K. Brueckner, Darin N. Lee & Ethan S. Singer, Alliances, Codesharing, Antitrust Immunity, and International Airfares: Do Previous Patterns Persist?, 7 J. COMPETITION L. & ECON. 573 (2011) (providing a summary of prior studies). Exceptions to the finding that increased cooperation results in lower connecting fares are two studies by the U.S.

implementing an alliance reduced connecting fares below the codesharing level, and a grant of ATI further reduced fares beyond alliance without ATI. However, the prior literature did not distinguish between alliances with ATI that operate as JVs and alliances with ATI that do not have such "metal neutrality." Thus, the "ATI effect" estimated in prior studies reflects the average effect of JVs and non-JVs. A possible explanation for differences in results across studies is that ATIs with or without associated JVs can receive different weights, depending on, for example, the time period and geographic areas studied.

A key contribution of this article is that we expand upon the existing literature by analyzing the effect of JV cooperation separately from ATI arrangements that do not involve JVs. We are able to do so because we have constructed, from a variety of sources, a comprehensive list of ATIs and JVs in the worldwide airline industry. <sup>16</sup>

Our study makes several additional contributions to the literature. First, we analyze traffic on segments served by members of an ATI or JV.<sup>17</sup> An analysis of traffic allows us to capture the effect of quality changes (whether positive or negative) that are not reflected in fares. For example, if improved connections are the result of more closely integrating two carriers' networks, traffic would be expected to increase even if fares remain unchanged.<sup>18</sup> More generally, since demand ultimately depends on quality-adjusted fares, traffic

Department of Justice (DOJ) that do not find such an effect. See Comments of the Department of Justice on the Show Cause Order (Public Version), Regarding Joint Application of Air Canada, The Austrian Group, British Midland Airways Ltd, Continental Airlines, Inc., Deutsche Lufthansa Ag, Polskie Linie Lotniecze Lot S.A., Scandinavian Airlines System, Swiss International Air Lines Ltd., Tap Air Portugal, United Air Lines, Inc. to Amend Order 2007-2-16 under 49 U.S.C. §§ 41308 and 41309 so as to Approve and Confer Antitrust Immunity, Docket OST-2008-0234, at app. B (Dep't of Justice June 26, 2009); Comments of the Department of Justice (Public Version), Regarding Joint Application of American Airlines, British Airways, Iberia Líneas Aéreas de España S.A., Finnair, Royal Jordanian Airlines under 49 U.S.C. \( \) 41308 and 41309 for approval of and antitrust immunity for alliance agreements, Docket OST-2008-0252, at app. A & B. (Dep't of Justice Dec. 21, 2009). Jan Brueckner, Darin Lee, and Ethan Singer, however, reject those findings, concluding that "the results show that incremental increases in cooperation, where codesharing or antitrust immunity is added to basic alliance service, yield incremental reductions in the fare, overturning the counterintuitive, contrary conclusions presented in the DOJ studies." Brueckner, Lee & Singer, supra note 14, at 594.

<sup>&</sup>lt;sup>15</sup> See Brueckner, Lee & Singer, supra note 14. This study analyzed panel data from 1998 to 2009 involving flights between the United States and international markets excluding those in Canada, Mexico, or the Caribbean.

<sup>&</sup>lt;sup>16</sup> See the Appendices for a description of the database we have compiled.

<sup>17</sup> The traffic on these segments includes both connecting ("flow") traffic and nonstop traffic on the specific nonstop route corresponding to the segment. Most of the prior literature on international airline travel focuses on fares rather than traffic. But see W. Tom Whalen, A Panel Data Analysis of Code-Sharing, Antitrust Immunity, and Open Skies Treaties in International Aviation Markets, 30 Rev. Indus. Org. 39 (2007), (analyzing both fares and traffic on connecting travel).

<sup>&</sup>lt;sup>18</sup> Analyses of traffic also reflect the effect of non-fare charges (for example, baggage and change fees).

levels—which, as a matter of economics, are determined in equilibrium by quality-adjusted fares—provide a way to assess all-in effects of cooperation.

Additionally, we analyze both nonstop and connecting international fares using consistent datasets and assumptions. As described above, because the net effect of airline cooperation on international fares and traffic is theoretically ambiguous, evaluating that effect requires an empirical examination of both nonstop and connecting fares and traffic. Analyzing both nonstop and connecting fares and traffic using a consistent approach improves our ability to make such an evaluation.<sup>19</sup>

Lastly, we have compiled a worldwide panel dataset that involves a longer time period than earlier studies, employing quarterly fare and traffic data from 1998 to 2015. We also account for a large number of mergers, acquisitions, and startups that (to the best of our knowledge) were not completely accounted for by previous studies.

# D. Summary of Results

Our results show that greater cooperation among international airlines generally benefits passengers. In particular, we find there is a large and statistically significant reduction in fares paid by passengers on connecting itineraries involving multiple members of the same alliance, ATI or JV, relative to simple interline or simple codeshare. Fare benefits are greater as the degree of cooperation between airlines operating between end points increases. Specifically, ATIs lead to fare reductions of about 5.6 percent, a slightly greater reduction than alliances without ATI. JVs lead to substantially larger fare reductions of about eight percent, comparable to online travel. Moreover, our results show that ATIs and JVs lead to increased traffic (nonstop and connecting) on segments on which members of the same alliance operate. Comparing the volume of traffic two years around ATI and JV formations, we find that traffic on ATI/JV member carriers increased by 8.9 to 11.6 percent. These changes are substantially larger than traffic changes of non-ATI and non-JV members on the same routes over the same time periods.

With respect to nonstop travel, our study finds that there is no evidence of average fare increases on nonstop routes when members of the same ATI or JV provide overlapping service relative to routes with the same number of carriers but without any ATI/JV relationship among carriers serving the route. Furthermore, our results indicate that there are substantially more entries than exits on routes between countries of ATI and JV partners. For both ATI and JV formation events, the ratio of entries to exits is similar to or

Most of the prior literature on international airline travel focuses on either connecting or non-stop travel. But see William Gillespie and Oliver M. Richard, Antitrust Immunity Grants to Joint Venture Agreements: Evidence from International Airline Alliances, 78 ANTITRUST L.J. 443 (2012) (analyzing both types of traffic). The dataset used in their study is limited to U.S.-to-Europe international travel between 2005 and 2011.

higher than for the long-term average ratio of entries to exits on nonstop international routes between the United States and transoceanic destinations.

#### II. DATA SOURCES AND PREPARATION

We construct panel datasets in which each observation is an aggregate itinerary (for our connecting analysis, as described below), <sup>20</sup> or non-directional route (for our nonstop analysis, as described below) between 1998 and 2015. Our empirical models focus on fare, traffic and departure data between the United States and the rest of the world (excluding other North American countries) collected by the U.S. DOT.<sup>21</sup> These data are supplemented with information from various sources, including data used to classify the level of cooperation between carriers serving an itinerary or route as well as data used to control for various factors that could impact international passenger travel. Specific data sources and processing methods are described below and in Appendix E.

# A. City Markets

Airports are aggregated into city markets using the U.S. DOT's Master Coordinate table.<sup>22</sup> This resource provides historical information on domestic and foreign airports including a U.S. DOT identifier for the city market of each airport. Focusing on city-pairs rather than airport-pairs is largely consistent with the existing literature referenced above.<sup>23</sup>

- An aggregate itinerary is defined as a combination of city markets travelled in sequence (that is, in the order traveled), leg type (that is, base or return), the sequence of operating carriers, the sequence of marketing carriers, fare class, and the alliance, ATI, or JV affiliation of the carriers during a given year and quarter.
- We do not analyze nonstop fares or connecting fares where the U.S.-international segment is between the United States and Canada or Mexico. The market for passenger travel between the United States and Canada or Mexico is structurally different than other international travel. Within North America, there are more transportation options such as motor vehicle, passenger train, or boat. Furthermore, there are a plethora of U.S. and non-U.S. regional carriers operating between these markets. The viability of alternative modes of transport and the presence of lower-cost, lower-capacity regional airlines with operations between smaller international markets render transborder travel distinct from longer-haul international travel and much closer in structure to domestic travel.
- <sup>22</sup> See U.S. Dep't of Transp., Aviation Support Tables: Master Coordinate, http://www.transtats.bts.gov/Fields.asp?Table\_ID=288.
- <sup>23</sup> In analyzing U.S. domestic markets, Brueckner, Lee, and Singer found evidence "that citypairs, rather than airport-pairs, are the appropriate market definition for analyses of passenger air transportation involving... metropolitan areas." See Jan K. Brueckner, Darin Lee & Ethan Singer, City-Pairs Versus Airport-Pairs: A Market-Definition Methodology for the Airline Industry, 44 Rev. of Indus. Org. 1 (2014). The authors argue that many, but not all, airports in a metropolitan area should be grouped. While the authors put forth a methodology to group airports into city markets, their work is limited to domestic travel. Without conducting a comparable study on international markets, we defer to the U.S. DOT's groupings of airports into cities for our analyses. Given the distances and fares involved, it seems reasonable that many international passengers would consider all airports in a given city when selecting an itinerary.

# **B.** Airline Cooperation Information and Timelines

Airline alliance memberships are determined by an airline's affiliation with one of the major current or defunct alliance groups: Atlantic Excellence, oneworld, Skyteam, Star, or Wings. We rely on various sources to determine an airline's association with an alliance at a given point in time, including OAG, the website of the respective alliance, as well as historical news sources and press releases. Alliance arrangements include full members and member affiliates.<sup>24</sup>

ATI arrangements are determined using the U.S. DOT's "Airline Alliances Operating with Antitrust Immunity" report, updated on May 17, 2016, including the materials submitted to the listed DOT-OST dockets. Additional research was conducted to determine the actual implementation of ATI cooperation. Table 1 displays the airlines in each ATI partnership providing overlapping service in our data. In the analysis, an ATI "event" (change in ATI status) can occur on a route or itinerary if: (1) an ATI is granted by the U.S. DOT; (2) a carve-out restriction is removed; (3) an ATI carrier enters or exits a route; (4) an Open Skies agreement is signed between countries with an approved ATI; or (5) a merger or divestiture between a non-ATI carrier and an ATI carrier occurs.

JV arrangements are based on U.S. DOT or other regulatory body filings, airline press releases, and financial reports. Carriers are considered in a JV if their joint business arrangement is approved by the relevant regulatory bodies and the companies share revenue or profits on some international routes. We only consider JVs involving at least one U.S. airline, and require that an ATI is in place between the JV members.<sup>29</sup> Specific JVs, presented in Table 2, are

<sup>&</sup>lt;sup>24</sup> See Appendix A for a list of alliance arrangements considered in our analyses.

<sup>&</sup>lt;sup>25</sup> See U.S. Dep't of Transp., Airline Alliances Operating with Antitrust Immunity (May 17, 2016), https://www.transportation.gov/sites/dot.gov/files/docs/160517%20-%20All% 20Immunized%20Alliances%20updated.pdf. The referenced dockets are available at Regulations.Gov, Home Page, http://www.regulations.gov/.

<sup>&</sup>lt;sup>26</sup> See Appendix B for a list of ATI arrangements considered in our analyses.

A bilateral ATI exists between SAS and Icelandair; however, these carriers do not have overlapping nonstop service to the United States. The same is true for the former ATI between America West and Royal Jordanian.

A carve out is a route or set of routes that the U.S. DOT designates as excluded from an ATI grant and that typically have overlapping nonstop service among members of the same ATI. Members of an ATI cannot coordinate pricing, capacity, and so on, for nonstop operations on routes carved out of an ATI. Typically, carve outs do not apply to connecting operations; however, the language of the U.S. DOT's ATI grant extending the Star Alliance ATI to Continental suggests that both connecting and nonstop transpacific U.S. to Beijing routes would be carved out of the ATI. See Order 2009-7-10, Docket OST-2008-0234, at 21, Appendix A (Dep't of Transp. July 10, 2009). More recently, the U.S. DOT has removed carve-out conditions in the event of a JV agreement among overlapping ATI members.

<sup>&</sup>lt;sup>29</sup> It was impractical to collect data on the relationship status between every pair of non-U.S. airlines. Moreover, as the connecting fare data lack information on itineraries involving only foreign carriers, the presence of JVs without U.S. airlines is likely to be limited to connections beyond the types of connecting trips on which we focus. See Appendix C for a list of JV arrangements considered in our analyses.

Table 1. ATI arrangements considered in fare and output analyses

| oneworld   | Star  | Skyteam   | Northwest-KLM | Atlantic<br>Excellence             | Other ATIs   |
|--|---|---|---------------|------------------------------------|--|
| American-British Airways-<br>Iberia-Finnair-Royal<br>Jordanian | United-Air Canada-Brussels-<br>Lufthansa-Swiss-Austrian-<br>SAS-LOT-TAP | Delta/Northwest-Air<br>France/KLM-Alitalia-<br>Czech Airlines-Korean<br>Air Lines | Northwest-KLM | Delta-Austrian-<br>Sabena-Swissair | American-SN Brussels   |
| American-JAL   | United-ANA  |   |               |                                    | American-Swiss<br>International  |
| American-LAN-LAN Peru  | United-Asiana<br>United/Continental-Copa                                |   |               |                                    | American-Swissair-Sabena<br>America West-Royal<br>Jordanian                |
|  | United-New Zealand  |   |               |                                    | Delta-Virgin Atlantic-Air<br>France/KLM-Alitalia<br>Delta-Virgin Australia |

Notes: Figure does not show active ATI arrangement between SAS and Icelandair. As this arrangement involves foreign carriers only, itineraries with only these carriers would not appear in the fare data and the carriers do not overlap on any nonstop segments. US Airways officially joined oneworld in March/April of 2014, but it is treated as part of American Airlines and its respective oneworld partnerships starting in 2013Q4 when US Airways merged with American Airlines and was granted regulatory approval to join the oneworld partnerships. United includes Continental in some periods prior to merger.

| oneworld                                       | Star  | Skyteam                                    | Northwest-<br>KLM | Other JVs                 |
|--|---|--|-------------------|---------------------------|
| American-British<br>Airways-Iberia-<br>Finnair | United-Air Canada-<br>Brussels-Lufthansa-<br>Swiss-Austrian | Delta/Northwest-Air<br>France/KLM-Alitalia | Northwest-<br>KLM | Delta-Virgin<br>Atlantic  |
| American-JAL                                   | United-ANA  |  |                   | Delta-Virgin<br>Australia |

Table 2. JV arrangements considered in fare and output analyses

Notes: US Airways officially joined oneworld in in March/April of 2014, but it is treated as part of American Airlines and its respective oneworld partnerships starting in 2013Q4 when US Airways merged with American Airlines and was granted regulatory approval to join the oneworld partnerships. United includes Continental in some periods prior to merger.

organized similarly to specific ATIs, although the groups are composed of different partnerships.

We treat regional affiliates as having their mainline carrier's cooperative arrangements. We exclude subsidiaries or startups from parent-company cooperative arrangements where the cooperation does not extend to the affiliate.<sup>30</sup>

# C. Open Skies Agreements

Information on the timing and parties of Open Skies agreements with the United States is based on the U.S. Department of State's Open Skies Partners list as of April 2017. <sup>31</sup> All active agreements are included regardless of application classification. <sup>32</sup> Each partner country name is matched to a world area code ("WAC") using the U.S. DOT's World Area Codes aviation support table. <sup>33</sup>

For example, IAG, the parent company of British Airways and Iberia Airlines, acquired Irish carrier Aer Lingus in the second half of 2015. This acquisition did not bring Aer Lingus under the oneworldoneworld alliance, nor did it make the carrier part of British Airways' ATI or JV arrangements. Therefore, although we treat Aer Lingus and British Airways as a single competitor after the merger, we do not treat routes or itineraries operated by Aer Lingus post-merger as part of any alliance, ATI, or JV unless those arrangements exist based on the presence of other carriers.

<sup>&</sup>lt;sup>31</sup> See U.S. DEP'T OF STATE, OPEN SKIES PARTNERS (Apr. 7, 2017), https://www.state.gov/e/eb/rls/othr/ata/267129.htm.

Specifically, we treat "Provisional" and "C&R" (or comity and reciprocity) applications as "In Force" applications. This treatment appears appropriate as countries with "Provisional" and "C&R" applications are included in the U.S. DOT's list of current Open Skies partners. See, e.g., U.S. DEP'T OF TRANSP., OPEN SKIES AGREEMENTS CURRENTLY BEING APPLIED (recognizing Nigeria and Indonesia), https://www.transportation.gov/policy/aviation-policy/open-skies-agreements-being-applied.

<sup>33</sup> See U.S. DEP'T OF TRANSP., AVIATION SUPPORT TABLES: WORLD AREA CODES, http://www.transtats.bts.gov/Fields.asp?Table\_ID=315.

# D. Carrier Adjustments

Regional carriers are assigned to the regional carrier's mainline affiliate. This is done using two distinct methodologies for domestic carriers and international carriers and supplemented with manual adjustments to exclude well-known mainline carriers and ensure that well-known regional affiliates or subsidiaries are assigned to their respective mainline carriers.<sup>34</sup>

We have also adjusted our dataset to account for industry consolidation and various subsidiary startups during the data period. We account for 151 mergers, acquisitions, and subsidiary startups across the globe. These adjustments reflect the approximate quarters an airline existed as a joint entity or subsidiary of another airline.<sup>35</sup> The timeline of consolidation and startups used for these adjustments can be found in Appendix D.<sup>36</sup>

These adjustments for consolidation and startups have two primary effects. First, itineraries involving an airline and its subsidiary or merger partner are considered online itineraries. Second, when accounting for a carrier's presence or the total number of competitors on a route, all members of the same parent company are treated as a single competitor.

#### E. Fare Data

Connecting and nonstop fares are calculated using Data Base Products, Inc.'s "GatewaySup" O&D Survey dataset from 1998 to 2015.<sup>37</sup> These data

- Domestic regional carriers are recoded to their mainline affiliates primarily using revenue shares according to *domestic* Origin and Destination Survey ("DB1B") data. Carriers with a ratio of marketing to operating revenues less than 0.95 in a given year and quarter are treated as regional airlines and recoded to the indicated marketing carrier in the domestic DB1B data. Non-U.S. regional carriers are recoded to their mainline affiliates primarily using the ratio of published to operated scheduled departures according to the *Schedules Analyser* database from OAG. Specifically, if a non-U.S. carrier's ratio of marketing to operating flights is less than or equal to the 25th percentile by carrier and year-quarter, it is considered a regional carrier. We also treat carriers with marketing to operating flight ratios greater than the 25th percentile as regional airlines if this ratio was below 0.98 and the carrier operated fewer than 90 total seats in the given quarter. The resulting list of domestic and foreign regional carriers is further supplemented by industry and company-specific research. Well-known mainline carriers are excluded and well-known regional affiliates or subsidiaries are assigned to their respective mainline carriers regardless of revenue shares, ratio of marketing to operating flights, or indicated marketing carrier.
- <sup>35</sup> For example, British Midland International (alternatively known as BMI) is treated as independent before 2009Q3, as part of Lufthansa from 2009Q3 to 2012Q1, and as part of British Airways/IAG from 2012Q2 to 2012Q4, after which the company ceased to exist as a business entity.
- This timeline is based on research from a variety of sources, including: company websites and financial reports; U.S. AIRLINES MERGERS AND ACQUISITIONS, AIRLINES FOR AMERICA, <a href="http://airlines.org/data/u-s-airline-mergers-and-acquisitions">http://airlines.org/data/u-s-airline-mergers-and-acquisitions</a>; CAPA—THE CENTRE FOR AVIATION, HOME PAGE, <a href="https://centreforaviation.com">https://centreforaviation.com</a>; FLIGHT GLOBAL, HOME PAGE, <a href="https://www.flightglobal.com">https://www.flightglobal.com</a>.
- <sup>37</sup> See AIRLINE DATA FOR THE WELL INFORMED, O&D SURVEY, http://www.airlinedata.com/products/#od\_survey. Public access to these data is restricted. Researchers must obtain

originate from the U.S. DOT Bureau of Transportation Statistics' international Origin and Destination Survey database that contains a ten percent sample of airline tickets involving a U.S. airport which are summarized to the level of itinerary (that is, combinations of fare class, trip leg, city markets, and operating and marketing carriers), fare class, and average fare paid by quarter. The data are initially processed by Data Base Products, Inc. These data exclude itineraries operated and marketed exclusively by non-U.S. carriers. Additional data processing that we have applied, including preparation methods specific to either the connecting or nonstop analyses are discussed further in Appendix E.

#### F. Low-Cost Carriers

We create an indicator variable for the presence of low-cost carriers ("LCCs") on nonstop routes. We identify whether a LCC operates on a route by matching T-100 international segment-level data to a list of carriers considered to be LCCs by OAG. Between January 1996 and December 2015, OAG identifies 199 operating or defunct LCCs. The data are by IATA code, airline name, and effective date range. We convert these data to the carrier-year-quarter level.

#### III. ANALYSIS OF CONNECTING FARES

As explained above, economic theory indicates that fares for connecting passengers will decline as cooperation increases. These benefits arise due to the internalization of what would otherwise be externalities—for example the ability of a lower price charged by one carrier to attract passengers for partner carriers offering other legs of a connecting itinerary, or the effect of schedule or capacity choices by one carrier to increase demand for a partner carrier's flights.

Most of the existing research and regulatory discussion around airline cooperation in connecting markets focus on reduced fares due to the elimination of double marginalization and on economies of density through network expansion. Another topic of interest involves benefits from coordinated scheduling. For instance, increased cooperation among airline partners may allow for more efficient distribution of departures to account for partner connections, and increases in codesharing. In addition, as more

authorization from the U.S. DOT to use these data. Instructions for accessing these data can be found at Bureau of Transportation Statistics, Sources of Aviation Data, http://www.rita.dot.gov/bts/sites/rita.dot.gov.bts/files/subject\_areas/airline\_information/sources/index.html#RESTRICT.

<sup>&</sup>lt;sup>38</sup> Therefore, these data are not useful for analyses of total traffic on a route that can be served exclusively by non-U.S. carriers (for example, nonstop international routes).

passengers connect through hubs, international gateway traffic increases as well. This improved demand reduces per-passenger costs on the overall network which in turn can be transferred to consumers in the form of lower fares.

Our work affirms the theory of pro-consumer fare effects in the case of international connecting travel, finding that passengers purchasing travel involving multiple cooperating airlines tend to pay lower fares than those passengers purchasing tickets involving simple codeshare or simple interline arrangements. We also find that the benefits increase as the level of cooperation increases.

# A. Connecting Fare Model

We examine the impact on fares of various degrees of cooperation among carriers serving a given connecting aggregate itinerary by specifying a regression model that compares connecting fares involving multiple alliance, ATI, or JV partners with fares on itineraries between the same city pairs that are simple interline or simple codeshare.<sup>39</sup> We regress the log of passenger-weighted fares on four indicators for the degree of cooperation: online, JV, ATI or alliance.<sup>40</sup> These indicators are mutually exclusive classifications with priority given to the higher degree of cooperation—so, for example, a JV itinerary must not be entirely online (that is, it must involve at least two different carriers serving the itinerary) and must have all marketing or operating carriers be part of a single JV; an ATI alliance must not be entirely online or have all carriers in a single JV, but must have all carriers in a single ATI

<sup>&</sup>lt;sup>39</sup> We exclude from this analysis city pairs with material nonstop service. We combine simple interline and simple codeshare into a single category because too few passengers fly on simple codeshare flights to provide a meaningful benchmark group. See Figure 2.

 $<sup>^{</sup>m 40}$  The indicators are based on the combination of marketing and operating carriers for a given itinerary after making adjustments for regional and affiliate carriers. Thus, an aggregate itinerary is considered an online itinerary if all segments are operated and marketed by a single carrier; it is considered a JV itinerary if two carriers of the same JV each operates or markets at least one segment; it is considered an ATI itinerary if two carriers of the same ATI each operates or markets at least one segment and do not have a JV arrangement; and, it is considered an alliance itinerary if two carriers of the same alliance each operates or markets at least one segment and have neither an ATI, nor a JV arrangement. The remainder of itineraries are considered interline or codeshare itineraries and serve as our control group. The alliance, ATI and JV indicators are turned on for an itinerary even if the partners do not codeshare on the itinerary. This approach allows us to measure the full effect of different levels of cooperation (for example, if implementing a JV increases the extent of codesharing, our approach will capture that effect in the estimated JV coefficient) and is consistent with the treatment of the same issue in Brueckner, Lee & Singer, supra note 14 (although the researchers in that study measure the effect of codeshares separately, rather than include codeshare itineraries in their reference group).

alliance; and an alliance itinerary must not be entirely online and must involve carriers not in the same IV or ATI, but all in the same alliance.<sup>41</sup>

We do not include indicators for simple interline and codeshare itineraries, making these itineraries the reference group. That is, the coefficient for any indicator can be interpreted as the difference in fares between the itinerary of the indicated arrangement and similarly situated itineraries involving simple interline or codeshare arrangements.

We include fixed effects for fare class; controls for the top operating carriers (that is, variables for each major airline's share of the itinerary distance, as described in Appendix E); fixed effects for non-directional O&D cities interacted with quarter (as controls for the average fare on the citypair, allowing for seasons to affect different routes in distinct ways); and interacted year, quarter and region (that is, transoceanic segment) fixed effects (to control for time-varying trends of each region). Our controls also include the number of coupons (that is, segments) on an itinerary and the total distance traveled (both measures of travel inconvenience), an indicator for whether or not the round trip originated in the United States, <sup>42</sup> and an indicator for whether or not the trip involved a connection between non-U.S. airports. Our baseline regressions are weighted by number of passengers at the level of the aggregate itinerary because of the large variance in the number of passengers between O&Ds, airline combinations, and fare classes. <sup>43</sup>

# **B.** Descriptive Statistics

The worldwide sample contains over 12.3 million observations and over 95.5 thousand non-directional origin and destination city-pairs. Table 3 displays

- 41 As described in Appendix E, for tractability we only include in the analysis itineraries with up to two different operating or marketing carriers (after adjusting for regional affiliates, subsidiaries, startups, and mergers).
- <sup>42</sup> Some research has indicated that tickets originating in the United States or those purchased with a U.S. point of sale tend to be more expensive than tickets purchased from other localities. See, e.g., Scott McCartney, Airline Fare Riddle: One Route, Two Prices, WALL St. J., Jan. 7, 2015.
- 43 Models estimated by OLS embed an assumption of homoscedasticity, or the constant variance of the error term. Applying weights, in this case, reduces the impact of noise (variance) that may be introduced by fares on smaller routes or less popular trips, thereby reducing heteroscedasticity and increasing the reliability of our estimates. See JEFFERY M. WOOLDRIDGE, INTRODUCTORY ECONOMETRICS: A MODERN APPROACH 52–56, 276–82 (Cengage 4th ed. 2009). Weighting is especially important when using the itinerary-level connecting fare data that includes a "long tail" of rare itineraries. Ideally, we would calculate robust standard errors clustered at the market level. However, the large sample size creates computing limitations that do not allow calculating robust standard errors. Given the large sample size and the highly significant coefficients on the variables of interest, this simplification is unlikely to make a material difference to the significance level.

| Variables               | Mean<br>(Weighted) | Median   | Std. Dev.<br>(Weighted) | Min     | Max         |  |
|-------------------------|--------------------|----------|-------------------------|---------|-------------|--|
| Fare                    | \$634.98           | \$594.19 | \$553.78                | \$50.50 | \$13,376.18 |  |
| Online Indicator        | 0.63               | 0.00     | 0.48                    | 0.00    | 1.00        |  |
| Alliance Indicator      | 0.09               | 0.00     | 0.28                    | 0.00    | 1.00        |  |
| ATI Indicator           | 0.04               | 0.00     | 0.19                    | 0.00    | 1.00        |  |
| JV Indicator            | 0.11               | 0.00     | 0.31                    | 0.00    | 1.00        |  |
| Coupons                 | 2.18               | 2.00     | 0.39                    | 2.00    | 3.00        |  |
| Fare Class              | 3.00               | 3.00     | 0.39                    | 1.00    | 4.00        |  |
| Distance                | 5,241              | 5,614    | 2,336                   | 174     | 18,582      |  |
| U.S. Origin             | 0.62               | 1.00     | 0.49                    | 0.00    | 1.00        |  |
| Foreign Connection      | 0.30               | 1.00     | 0.46                    | 0.00    | 1.00        |  |
| Quarterly GatewaySup    | 30                 | 10       | 76                      | 10      | 12,930      |  |
| Passengers (Unweighted) |                    |          |                         |         |             |  |

Table 3. Summary statistics for connecting fare sample

Notes: Summary statistics are limited to baseline regression sample. There are 12,308,118 observations in our baseline regression accounting for 95,628 city-pairs. Fare class values can be interpreted in the following manner: 1 is Unrestricted Business Class, 2 is Restricted Business Class, 3 is Restricted Economy Class, and 4 is Unrestricted Economy Class. GatewaySup Passengers are passenger counts reported in the GatewaySup O&D database and the same variable used to weight the baseline regressions.

summary statistics for key metrics in the worldwide baseline connecting fare regression data.

# C. Connecting Fare Results

The results of our baseline regression are presented in Table 4. The results show that as the degree of airline cooperation intensifies, fares incrementally decrease.<sup>44</sup> In particular, alliances reduce fares by about 4.5 percent, with ATIs reducing fares by an additional one percent on top of alliances without ATIs (that is, a total effect of about 5.6 percent).

JVs have a stronger impact on fares, reducing fares by about eight percent relative to simple interline/codeshare, which is nearly as much as the reduction associated with online itineraries. Hence, it appears that, while ATIs, absent a JV, do not allow realization of the full benefits of airline cooperation, JVs allow carriers to internalize the externalities that each carrier's decisions have on its partner, such that they approximately replicate the fare benefits of online service.

We also run several modified specifications to test the robustness of our model, as shown in Table 5. First, in Column 1, we investigate the result of giving each observation equal weight (that is, removing the passenger weights). Second, in Column 2, we run the regression for economy fares only (including both restricted and unrestricted economy), to test whether

<sup>44</sup> The underlying coefficients are converted into a percentage impact on fares by taking the exponential function of each coefficient and subtracting 1.

Table 4. Effects of airline cooperation on connecting fares

| Variables          | Baseline   |
|--------------------|------------|
| Online             | -8.17%***  |
| Alliance           | -4.51%***  |
| ATI                | -5.62%***  |
| JV                 | -7.98%***  |
| Coupons            | -7.05%***  |
| US POS             | 1.19%***   |
| Foreign Connection | 2.99%***   |
| Distance           | 0.00%***   |
| Log(Distance)      | -6.81%***  |
| Observations       | 12,308,118 |
| R-squared          | 0.736      |
| Adj. R-squared     | 0.730      |
| F-statistic        | 7,665      |
| Prob > F           | 0.000      |

*Notes*: Statistical significance of underlying coefficients: \*\*\* p < 0.001, \*\* p < 0.01, \* p < 0.05. The reported F-statistic and associated p-value are calculated for the joint significance of the parameters indicated in the regression table and exclude the fixed effects applied to the regression.

the inclusion of multiple fare classes in the regression is driving the results. Third, in Column 3, we limit the sample to years after 2001 to account for the possibility that the industry was altered by the September 11, 2001 terrorist attacks. Fourth, in Column 4, we include one-way itineraries and introduce an indicator for such trips to test whether restricting the data to roundtrip itineraries affects our results. Fifth, in Column 5, we exclude trips with origins and destinations that serve as international gateways, where foreign carriers operate more than 60 aggregate nonstop departures in a given quarter. In this way, we test whether our findings hold in markets with less foreign carrier service, and, thus, markets that are less likely to be affected by the lack of fare data for flights operated exclusively by foreign carriers. Lastly, in Columns 6 and 7, we include a control for the extent of competition for a given origin/destination pair in a given quarter. We define this control in two alternative ways: in one, we count unique combinations of operating airlines carrying at least three percent of total passengers, and in another we count unique combinations of operating airlines carrying at least ten percent of total passengers. These controls test the extent to which competition between end points on a trip impact our results.<sup>45</sup>

<sup>&</sup>lt;sup>45</sup> Note that due to the limitations of the O&D data described above, these counts omit itineraries consisting only of non-U.S. carriers. The number of competitors has a statistically significant effect on connecting fares, but that effect is small in magnitude (about 0.5 percent per carrier combination). As we discuss below, this effect is far smaller than the effect of removing a second or third carrier from a nonstop route.

Table 5. Connecting fare effects robustness checks

| Variables                          | (1)<br>Unweighted | (2)<br>Economy<br>Fares | (3)<br>Start 2002 | (4)<br>Incl. One-way<br>Itineraries | (5)<br>Excl. International<br>Gateways | (6)<br>Incl. Unique Operating<br>Carrier Combination<br>Counts (3% Passenger<br>Threshold) | (7) Incl. Unique Operating Carrier Combination Counts (10% Passenger Threshold) |
|------------------------------------|-------------------|-------------------------|-------------------|-------------------------------------|--|--|---|
| Online                             | -7.80%***         | -7.59%***               | -5.85%***         | -8.35%***                           | -8.19%***                              | -8.39%***  | -8.24%***   |
| Alliance                           | -4.16%***         | -4.41%***               | -2.54%***         | -4.73%***                           | -3.76%***                              | -4.64%***  | -4.56%***   |
| ATI                                | -7.13%***         | -5.52%***               | -3.47%***         | -5.85%***                           | -4.30%***                              | -5.76%***  | -5.66%***   |
| JV                                 | -6.33%***         | -8.32%***               | -6.09%***         | -8.38%***                           | -8.84%***                              | -8.18%***  | -8.05%***   |
| Coupons                            | -8.58%***         | -6.07%***               | -7.49%***         | -7.01%***                           | -5.37%***                              | -6.89%***  | -6.98%***   |
| US POS                             | 2.64%***          | 0.58%***                | 0.35%***          | 0.23%***                            | -2.53%***                              | 1.19%***   | 1.19%***  |
| Foreign Connection                 | 4.52%***          | 2.03%***                | 2.90%***          | 2.92%***                            | 1.02%***                               | 2.92%***   | 2.97%***  |
| Distance                           | 0.00%***          | 0.00%***                | 0.00%***          | 0.00%***                            | 0.00%***                               | 0.00%***   | 0.00%***  |
| Log(Distance)<br>One-way Itinerary | -3.33%***         | -6.78%***               | -6.60%***         | -7.14%***<br>23.65%***              | -0.93%**                               | -6.67%***  | -6.66%***   |
| Number of Competitors              |                   |                         |                   |                                     |  | -0.58%***  | -0.41%***   |
| Observations                       | 12,308,118        | 11,118,888              | 10,290,316        | 14,674,185                          | 8,489,229                              | 12,308,118   | 12,308,118  |
| R-squared                          | 0.630             | 0.677                   | 0.735             | 0.719                               | 0.748                                  | 0.736  | 0.736   |
| Adj. R-squared                     | 0.622             | 0.670                   | 0.728             | 0.714                               | 0.741                                  | 0.730  | 0.730   |
| F-statistic                        | 8,367             | 6,852                   | 4,679             | 57,492                              | 5,350                                  | 7,457  | 7,026   |
| Prob > F                           | 0.000             | 0.000                   | 0.000             | 0.000                               | 0.000                                  | 0.000  | 0.000   |

Notes: Statistical significance of underlying coefficients: \*\*\* p < 0.001, \*\* p < 0.01, \* p < 0.05. The reported F-statistics and associated p-values are calculated for the joint significance of the parameters indicated in the regression table and exclude the fixed effects applied to each regression.

20

As indicated by the results below, all our substantive conclusions are robust to these various model specifications. Hence, our findings do not depend on specific details of our model specification.

#### IV. ANALYSIS OF SEGMENT TRAFFIC

In the previous Part, we found that increasing degrees of cooperation among airlines involved in international travel reduced fares for passengers on trips involving a connection. In this Part, we investigate the output effects of these partnerships, focusing on the overall impact that ATI or JV formations have on "segment" traffic (that is, including both nonstop and connecting traffic on the same flight). If increased cooperation, and in particular JV participation, properly aligns incentives among partners in a way that makes the partners' joint network more attractive to consumers, one would expect increases in output on segments involving one or more partner airline. And, indeed, we find that traffic increases on ATI and JV partner airlines as well as overall on routes impacted by the formation of these partnerships.

## A. Segment Traffic

To the extent that closer cooperation results in more connecting traffic, we expect that total "flow" traffic over international nonstop segments would increase. For example, if better pricing and/or connections between country A and country B increase connecting traffic carried behind or beyond A and B by the partner airlines, that traffic will include a nonstop segment between the two countries. Similarly, as we have discussed, increased density on nonstop segments could result in lower costs and fares for nonstop passengers, which also could stimulate additional nonstop traffic on those segments. For this reason, we study the effects of ATI or JV formation on segment-level traffic, including both connecting and nonstop traffic, to capture the full set of benefits from such alliances.

We evaluate output effects using the nonstop segment data derived from the U.S. DOT's Form 41 T-100 database described in Appendix E. We select the relevant routes for this analysis using several conditions. First, we identify events in which a carrier domiciled in a foreign country entered into an ATI or JV partnership with a U.S. airline operating between the United States and that country. We exclude ATI and JV events in which the U.S. and the foreign carrier (or its parent company) do not overlap on any route at any time in our dataset. 46 Second, we identify all the routes between the United States and the

<sup>&</sup>lt;sup>46</sup> The domicile and overlap conditions are intended to exclude cases in which the ATI or JV are expected to have a minor impact on travel between the United States and the foreign country. For example, the United Airlines ATI with Air New Zealand does not trigger the inclusion of all flights between the United States and the United Kingdom in our analysis despite Air New Zealand's operation of daily flights between LAX and LHR. This is because Air

foreign country in which at least one member of the partnership operated on the route within a one-year or a two-year time window around the ATI or JV event. We define a one-year time window as the fourth quarter before the event compared to the fourth quarter after the event. Similarly, we define a two-year time window as the eighth quarter before the event compared to the eighth quarter after the event. For example, when we analyze the effect of the ATI between American Airlines and British Airways initiated in 2010Q3 within a two-year time window, we include in the analysis all routes between the United States and the United Kingdom on which at least one of these two airlines operated *during* 2008Q3 or *during* 2012Q3. 48

The time of the event is considered to be the first quarter where at least two members of the same ATI or JV overlap operations on at least one route between the United States and the foreign country after the ATI or JV was approved. 49 We analyze segments between the countries where at least one of the ATI or JV members operated during a one-year or a two-year time-window around each formation event. 50 We then measure how traffic carried by ATI or JV members and other airlines changed on the segments in question during these time windows.

# **B. Segment Traffic Results**

We find that segment traffic of ATI and JV members increases substantially following partnership events, as shown in Table 6. This increase in traffic is larger in the two-year window than the one-year window, suggesting that the full benefits of cooperation take time to materialize.

To control for changes unrelated to the formation of an ATI or JV, we compare traffic changes on the partner carriers to traffic changes on non-partner airlines on routes affected by partnership formations (that is, we use as a benchmark non-member traffic changes on routes that experience an

New Zealand is not based in the United Kingdom. Additionally, the United Airlines ATI with BMI Airways does not trigger the inclusion of all flights between the United States and the United Kingdom in our analysis despite BMI being based in the United Kingdom because the two airlines do not overlap (with a significant departure frequency) on any route between the United States and the United Kingdom.

 $<sup>^{47}</sup>$  We exclude routes in which a carve out ended within the indicated time windows.

<sup>&</sup>lt;sup>48</sup> If an ATI becomes a JV within one or two years, traffic in the post-periods for the ATI event will reflect any effect of the JV. For example, if an ATI event occurs in 2010Q3, and that ATI becomes a JV in 2012Q1, the post-period for the two-year window comparison (that is, 2008Q3 vs. 2012Q3) will reflect any change in traffic caused by the implementation of the JV.

<sup>&</sup>lt;sup>49</sup> We consider a member of the ATI or JV as present on a nonstop route in a given quarter if it meets or exceeds the 25th percentile of departures performed for a given region.

These time windows were chosen to balance two effects. On the one hand, a window that is too short will not give the ATI and JV enough time to have an impact, as airline integration could take some time to materialize. On the other hand, a window that is too long will make it more likely that market changes unrelated to the ATI or JV formation will confound the effect of the ATI or JV.

Change in ATI Change in non-ATI Change in IV Change in non-IV Window **Member Traffic** Member Traffic **Member Traffic** Length **Member Traffic** 1 Year 3.8% 2.0% 2.3% 2.6% 8.9% 2.8% 2 Year 7.6% 11.6%

Table 6. The effect of ATI and JV formation on segment traffic

Notes: ATI events include ATI formations among carriers that may also be JV partners. Nonmember traffic changes are measured on routes which experience an ATI or JV event.

ATI or IV event). The results show that non-ATI and non-IV members also experience increases in traffic, but with the exception of the one-year results for JVs, at lower levels. The two-year results indicate that JVs have a substantially larger effect than ATIs on member traffic. We conclude that ATIs and IVs increase total traffic and are therefore beneficial to international passengers, as demonstrated by an increase in demand for and thus output of international travel.

#### V. ANALYSIS OF NONSTOP FARES

In this Part, we analyze the effect of cooperative arrangements on nonstop fares. 51 On these routes, economic theory indicates that the cooperative agreements could reduce competition and thereby increase average fares. Indeed, this logic has motivated past decisions by the U.S. DOT to carve out routes (that is, exclude routes) from ATI grants where overlapping partner airlines have a large presence.

However, this theoretical possibility of higher fares following grants of ATI or formation of JVs is countered by the importance of the affected segments for overall networks and the associated incentives for post-cooperation capacity expansion, which could put downward pressure on fares. In addition, increased traffic from feeder routes may attract more competitors and a greater number of departure frequencies which could lead to fare reductions. Moreover, cooperation among partner airlines could reduce operational redundancies and improve the distribution of flights (within a given day or across days), making it more profitable for partnered carriers to continue overlapping service and making it possible to pass cost savings to consumers through lower fares.

Hence, the ultimate effect on fares of increased cooperation among the carriers serving a given nonstop route is an empirical question, which we address in this Part. As detailed below, we find no evidence of fare increases when carriers on a nonstop route enter into an ATI or JV, relative to the same route before ATI or JV formation.

<sup>&</sup>lt;sup>51</sup> A few previous studies analyzed the effects of airline cooperation on nonstop fares, generally focusing on hub-to-hub markets with overlapping operations by partner airlines. See, e.g., Brueckner & Whalen, supra note 12.

# A. Nonstop Fare Model

We analyze whether the formation of an ATI or JV on a route affects fares on the route, holding constant the number of competitors. We specify regression models that explain changes in nonstop fares after a route switches from a situation in which all of the carriers are independent to a situation in which two or more of the carriers are in an ATI or JV together, or *vice versa*, controlling for the number of carriers serving the route and other route characteristics, described below. To focus on routes where competitive effects from cooperation are most plausible, we limit the analysis to routes with no more than four competitors in a given quarter.

The dependent variable in our analysis is the natural log of passenger-weighted fares. The main explanatory variables of interest are an indicator for the presence of two or more members of the same ATI on the route and an indicator for the presence of two or more members of the same JV on the route. The coefficients on these indicators represent the change in fares on a route after two airlines on the route become (or cease to be) ATI or JV members—either through the formation (or cancellation) of an ATI or JV between carriers that operate on the route, the termination of a carve out, or through entry (or exit) of a partner airline on a route in which another ATI or JV partner operates.

We control for the number of competitors on a route with indicators for two or more competitors, three or more competitors, and four competitors.<sup>52</sup> These indicators show how the addition (or subtraction) of carriers from a route affects fares. We count each ATI or JV member as a separate competitor so that the ATI or JV indicator measures the competitive effect of cooperation, holding the total number of competitors fixed. We include an indicator to control for whether one or more LCCs are present on a route. We also include as controls fixed effects for each combination of nondirectional O&D cities and quarter (to control for the average difference in fares between routes, while allowing the fare on each route to vary based on the route-specific seasonality). In addition, we include a fixed effect for each of the four fare classes (to control for fare differences between classes); a fixed effect for each of the largest operating carriers (to control for fare differences due to quality of carriers); and fixed effects for the interactions of year, quarter and transoceanic segment (to control for trends that similarly impact all routes in a region). Our regressions are passenger weighted.<sup>53</sup>

<sup>&</sup>lt;sup>52</sup> In our baseline regression, we consider a carrier as present on a nonstop route in a given quarter if it meets or exceeds the 25th percentile of departures performed for a given region. Including controls for the number of carriers on a route rather than other measures of market concentration such as the Herfindahl-Hirschman Index is consistent with recent literature. See, e.g., Jan K. Brueckner, Darin Lee & Ethan S. Singer, Airline Competition and Domestic US Airfares: A Comprehensive Reappraisal, 2 Econ. Transp. 1 (2013).

<sup>53</sup> We weight our baseline nonstop fare regressions by total passengers associated with each observation (that is, the combination of city markets travelled, operating carrier, and fare class

| Variables               | Mean<br>(Weighted) | Median   | Std. Dev.<br>(Weighted) | Min     | Max         |
|-------------------------|--------------------|----------|-------------------------|---------|-------------|
| Fare                    | \$475.60           | \$607.00 | \$474.89                | \$52.50 | \$10,291.38 |
| ATI Indicator           | 0.01               | 0.00     | 0.12                    | 0.00    | 1.00        |
| JV Indicator            | 0.04               | 0.00     | 0.20                    | 0.00    | 1.00        |
| LCC Indicator           | 0.21               | 0.00     | 0.40                    | 0.00    | 1.00        |
| Total Competitors       | 2.29               | 2.00     | 1.04                    | 1.00    | 4.00        |
| Fare Class              | 3.06               | 3.00     | 0.48                    | 1.00    | 4.00        |
| Quarterly GatewaySup    | 1,923              | 170      | 5,124                   | 10      | 135,040     |
| Passengers (Unweighted) |                    |          |                         |         |             |

Table 7. Summary statistics for nonstop fare sample

Notes: Summary statistics are limited to baseline regression sample. There are 126,170 observations in our baseline regression accounting for 923 city-pairs. Fare class values can be interpreted in the following manner: 1 is Unrestricted Business Class, 2 is Restricted Business Class, 3 is Restricted Economy Class, and 4 is Unrestricted Economy Class. GatewaySup Passengers are passenger counts reported in the GatewaySup O&D database and the same variable used to weight the baseline regressions.

## **B.** Descriptive Statistics

Table 7 displays summary statistics for key metrics in the worldwide baseline nonstop fare regression sample.

The number of overlap markets (that is, routes) and passengers by cooperative arrangement are shown in Table 8.

## C. Nonstop Fare Results

The results of our baseline model are presented in Table 9. Our main result is straightforward: Neither the presence of overlapping ATI, nor overlapping JV partners on a nonstop route has an effect on fares that is significantly distinguishable from zero. In contrast, we *do* find that the fares on nonstop routes are affected by the number of competitors and the presence of LCCs on the route. Specifically, an increase in the number of competitors on a route from one to two reduces fares by about four and a half percent, and an increase in the number of competitors on a route from two to three reduces fares by an additional about four percent. Adding a fourth competitor does not have a significant impact on fares. The presence of one or more LCCs on nonstop international travel reduces fares by about 10 percent.

In sum, our results are consistent with previous findings in the literature that, on average, additional carriers—particularly LCCs<sup>54</sup>—are associated

during a given year-quarter). We use robust standard errors clustered at the non-directional O&D level.

<sup>&</sup>lt;sup>54</sup> See Markus Franke, Competition Between Network Carriers and Low-Cost Carriers—Retreat, Battle, or Breakthrough to a New Level of Efficiency?, 10 J. AIR TRANSP. MGMT. 15 (2004); Austan Goolsbee & Chad Syverson, How Do Incumbents Respond to the Threat of Entry? Evidence from the Major Airlines, 123 Q.J. Econ. 1611 (2008); Grant Martin, International Low-Cost Airlines Drive Transatlantic Fares into the Ground, FORBES, Oct. 30, 2014, http://

| Year      |         | ATI  |         | JV   |
|-----------|---------|--|---------|--|
|           | Markets | GatewaySup<br>Passengers<br>(in thousands) | Markets | GatewaySup<br>Passengers<br>(in thousands) |
| 1998      | 0       | 0.0  | 2       | 19.0                                       |
| 1999      | 0       | 0.0  | 2       | 30.2                                       |
| 2000      | 1       | 24.5                                       | 2       | 33.8                                       |
| 2001      | 3       | 58.1                                       | 1       | 6.2  |
| 2002      | 5       | 468.0                                      | 1       | 13.6                                       |
| 2003      | 4       | 113.1                                      | 4       | 49.0                                       |
| 2004      | 5       | 196.9                                      | 2       | 44.1                                       |
| 2005      | 5       | 315.0                                      | 3       | 69.2                                       |
| 2006      | 4       | 152.3                                      | 4       | 153.6                                      |
| 2007      | 5       | 172.7                                      | 5       | 131.0                                      |
| 2008      | 6       | 234.0                                      | 7       | 366.9                                      |
| 2009      | 10      | 301.6                                      | 7       | 217.2                                      |
| 2010      | 12      | 383.2                                      | 16      | 725.8                                      |
| 2011      | 9       | 210.4                                      | 25      | 1,760.0                                    |
| 2012      | 6       | 206.7                                      | 28      | 1,737.3                                    |
| 2013      | 5       | 175.2                                      | 33      | 1,785.6                                    |
| 2014      | 5       | 126.7                                      | 33      | 1,767.9                                    |
| 2015      | 5       | 128.1                                      | 35      | 1,737.2                                    |
| 1998-2015 | 26      | 3,266.5                                    | 42      | 10,647.5                                   |

Table 8. Nonstop overlap metrics by alliance and arrangement

*Notes*: Figures are limited to baseline regression sample. Passenger figures are totals for all carriers on routes in which the indicated partnership have overlapping members in a given time period. Routes and passengers with both an overlapping ATI and an overlapping JV are only counted in the JV columns.

with lower fares. However, our results show that these competitive effects do not extend to ATI or JV relationships between carriers, which are not associated with statistically detectable fare increases.

We test the robustness of our model by running several modifications, as shown in Table 10. First, in Column 1, we run an unweighted version of the regression. Second, in Columns 2 and 3, we use alternative thresholds for defining carrier presence on a route. Third, in Column 4, we analyze the impact of including routes with more than four competitors in a given quarter. Fourth, in Column 5, we limit the sample to economy fares. Fifth, in Column 6, we limit the sample to years after 2001 to account for the possibility that the industry was altered by the September 11, 2001 terrorist attacks. Sixth, in Column 7, we replace the operating-carrier fixed effects with marketing-carrier fixed effects. Finally, in Column 8, we expand our sample

www.forbes.com/sites/grantmartin/2014/10/30/international-low-cost-airline-drive-transatlantic-fares-into-the-ground/#36d9026e7703.

As we have discussed, our baseline regression counts a carrier as a competitor in a given quarter if it meets the 25th percentile of departures performed for a given region. We test our results against thresholds of 20 and 60 total departures per quarter.

Table 9. Effect of overlapping ATI and JV partners on nonstop fares

Variables

| Variables          | Baseline  |
|--------------------|-----------|
| ATI on Route       | 2.17%     |
| JV on Route        | -1.13%    |
| LCC on route       | -9.61%*** |
| Adding 2nd Carrier | -4.63%*** |
| Adding 3rd Carrier | -4.21%**  |
| Adding 4th Carrier | -0.86%    |
| Observations       | 126,170   |
| R-squared          | 0.924     |
| Adj. R-squared     | 0.922     |
| F-statistic        | 12.42     |
| Prob > F           | 0.000     |

*Notes*: Statistical significance of underlying coefficients: \*\*\* p < 0.001, \*\* p < 0.01, \* p < 0.05. The reported F-statistic and associated p-value are calculated for the joint significance of the parameters indicated in the regression table and exclude the fixed effects applied to the regression.

to include one-way trips and include an indicator variable to control for the effect that purchasing only one direction of a trip might have on fares.<sup>56</sup>

All of our substantive conclusions hold up across these various alternative specifications, demonstrating that our findings are robust to these modifications and not driven by specific details of the model specification.

### VI. ANALYSIS OF SEGMENT-LEVEL ENTRY AND EXIT

The results above find no support for higher fares when two or more of the carriers on a route enter an ATI or JV relationship, *conditional on the number of competitors on a route*. However, this finding does not preclude the possibility that the coordination permitted by ATI and JV arrangements motivates

<sup>&</sup>lt;sup>56</sup> Separately, to further validate our findings, we also run the regression treating multiple ATI and JV members as a single competitor on a given route. To be more precise, recall that, in our baseline regression, ATI and JV members are counted separately, so the ATI and JV dummy variables in the baseline regression in essence asks: for a given number of operating airlines on a route, what is the fare effect of having two or more of these airlines being in an ATI or a JV? The alternative specification treats ATI and JV members as one competitor, and thus the dummy for ATI or JV allows us to answer a related but slightly different question: does the regression reject treating ATI and JV members as single competitors? If the coefficient on ATI or JV is negative and significant, the assumption is rejected; that is, there is evidence that the formation of ATI or JV is not equivalent to a loss of a competitor. Our results for this alternative specification find a negative and statistically significant coefficient at a 10percent significance level on the JV dummy of a magnitude that nearly offsets the supposed loss of competitor from the assumption. Thus, our results demonstrate that JVs do not have the same fare-increasing effects as actual reductions in the number of carriers serving a route. In contrast, the ATI coefficient in this alternative specification is not significant. Hence, the ATI results are more ambiguous. While there is no significant evidence for a fare increase above the potential effect from reducing the number of carriers serving a route, there is also no significant evidence to reject treating ATI partners as one competitor.

**Table 10.** Nonstop fare effects robustness checks

| Variables                        | (1)<br>Unweighted | (2)<br>20 Dept.<br>Threshold | (3)<br>60 Dept.<br>Threshold | (4)<br>No Carrier<br>Count<br>Restrictions | (5)<br>Economy<br>Fares | (6)<br>Start: 2002 | (7)<br>Marketing<br>Carrier Fixed<br>Effects | (8)<br>Incl. One-way<br>Itineraries |
|----------------------------------|-------------------|------------------------------|------------------------------|--|-------------------------|--------------------|--|-------------------------------------|
| ATI on Route                     | 0.90%             | 2.58%                        | 2.11%                        | 2.06%                                      | 2.00%                   | 3.54%              | 2.14%  | 2.27%                               |
| JV on Route<br>One-way Itinerary | -1.57%            | -0.92%                       | -1.22%                       | 1.42%                                      | -1.39%                  | -0.48%             | 0.35%  | -1.39%<br>24.86%***                 |
| LCC on route                     | -3.36%*           | -9.50%***                    | -8.42%***                    | -9.43%***                                  | -10.08%***              | -9.37%***          | -9.43%***                                    | -9.99%***                           |
| Adding 2nd Carrier               | -3.51%***         | -4.21%***                    | -4.18%***                    | -5.22%***                                  | -4.74%***               | -5.15%***          | -4.68%***                                    | -4.36%***                           |
| Adding 3rd Carrier               | -1.99%*           | -4.30%**                     | -5.06%***                    | -3.28%*                                    | -4.30%**                | -5.28%***          | -4.30%**                                     | -4.02%**                            |
| Adding 4th Carrier               | 0.46%             | -0.92%                       | -1.52%                       | -2.84%                                     | -0.81%                  | -1.13%             | -0.93%                                       | -0.71%                              |
| Observations                     | 126,170           | 127,148                      | 120,392                      | 137,067                                    | 79,770                  | 100,123            | 145,721                                      | 219,741                             |
| R-squared                        | 0.796             | 0.925                        | 0.925                        | 0.917                                      | 0.918                   | 0.929              | 0.922  | 0.915                               |
| Adj. R-squared                   | 0.789             | 0.922                        | 0.923                        | 0.914                                      | 0.914                   | 0.926              | 0.919  | 0.913                               |
| F-statistic                      | 4.86              | 11.60                        | 9.88                         | 11.88                                      | 12.64                   | 20.33              | 12.18  | 34.31                               |
| Prob > F                         | 0.000             | 0.000                        | 0.000                        | 0.000                                      | 0.000                   | 0.000              | 0.000  | 0.000                               |

*Notes*: Statistical significance of underlying coefficients: \*\*\* p < 0.001, \*\* p < 0.01, \* p < 0.05. The reported F-statistics and associated p-values are calculated for the joint significance of the parameters indicated in the regression table and exclude the fixed effects applied to each regression.

member airlines to cease serving certain markets on which their partner carriers operate. In this Part we consider—and rule out—the possibility that ATI and JV arrangements systematically reduce the number of carriers serving a route, and therefore confirm the lack of competitive harm from these arrangements.

Events and routes are identified in the same way as in the traffic analysis we presented earlier. We look at the occurrence of airline entry and exit in one-year and two-year time windows before and after an ATI or JV event on non-stop routes. The focus of our analysis is the number of route-event combinations that experience entry and exit of one or more carriers during each window (excluding cases where carve outs terminate within these windows).<sup>57</sup>

We evaluate the number of routes on which the total number of carriers increase, stay the same, or decrease. We also measure ATI and JV partner decisions regarding entry and exit on routes. We find that the number of routes that experience an increase in the total number of carriers substantially exceeds the number of routes that experience a decrease in the number of carriers. Specifically, of the 164 route-ATI event combinations, 33 experience an increase in the number of carriers a year after the grant of ATI. In contrast, only 14 experience a decrease in the number of carriers a year after the grant of ATI (and 117 routes see no change in the number of carriers present between the year before the grant of ATI and the year after). A similar pattern holds for a two-year window (46 increases compared to 25 reductions). We also find that ATI members enter more routes than they exit, as shown in Table 11.

Our findings for JV formations are similar. Of the 142 route-JV event combinations, 29 experience an increase in the number of carriers a year after the grant of JV. Only 15 experience a decrease in the number of carriers a year after the grant of JV (and 98 routes see no change in the number of carriers present between the year before the grant of JV and the year after). Again, a similar pattern holds for a two-year window (32 increases compared to 15 reductions). We also find that JV members enter more routes than they exit, as shown in Table 12.

The ratio between the exits and entries on routes with ATI or JV events is similar to or exceeds the "normal" long-term ratio between entries and exits across all routes. Specifically, the long-term ratio of routes experiencing entries to routes experiencing exits measured across all nonstop routes in our analysis (that is, from 1998 to 2015) is 1.5 applying a one-year window and 1.6 applying a two-year window. We conclude that ATI grants or the

As in our analysis of segment traffic, if an ATI becomes a JV within one or two years, post-periods for the ATI event will reflect any effect of the JV. For example, if an ATI event occurs in 2010Q3, and that ATI becomes a JV in 2012Q1, the post-period for the two-year window comparison (that is, 2008Q3 vs. 2012Q3) will reflect any entries or exits caused by the implementation of the JV. ATI or JV events formed outside the 1998 to 2015 data period, such as the formation of the Northwest-KLM ATI partnership, are excluded from the analysis.

| Window Length:     | One Year |             | Length: One Y |             | T | wo Years |
|--------------------|----------|-------------|---------------|-------------|---|----------|
| Change in Carriers | # (      | of Routes   | # of Routes   |             |   |          |
|                    | Overall  | ATI Members | Overall       | ATI Members |   |          |
| Increase           | 33       | 18          | 46            | 31          |   |          |
| No Change          | 117      | 138         | 91            | 115         |   |          |
| Decrease           | 14       | 8           | 25            | 16          |   |          |
| Total              | 164      | 164         | 162           | 162         |   |          |
| Entry/Exit Ratio   | 2.4:1    | 2.3:1       | 1.8:1         | 1.9:1       |   |          |

Table 11. The effect of ATI formation on the number of ATI members

*Notes*: The table classifies specific route-ATI events. If a route experiences multiple different ATI events it will be counted more than once, even if the events occur in the same quarter.

Table 12. The effect of JV formation on the number of JV members

| Window Length:      | ow Length: One Year |            | Two Years   |            |  |
|---------------------|---------------------|------------|-------------|------------|--|
| Change in Carriers: | # o                 | f Routes   | # of Routes |            |  |
|                     | Overall             | JV Members | Overall     | JV Members |  |
| Increase            | 29                  | 18         | 32          | 24         |  |
| No Change           | 98                  | 112        | 83          | 97         |  |
| Decrease            | 15                  | 12         | 15          | 9          |  |
| Total:              | 142                 | 142        | 130         | 130        |  |
| Entry/Exit Ratio:   | 1.9:1               | 1.5:1      | 2.1:1       | 2.7:1      |  |

*Notes*: The table classifies specific route-JV events. If a route experiences multiple different JV events it will be counted more than once, even if the events occur in the same quarter.

creation of JVs did not lead, on average, to a substantial reduction in the number of carriers serving those routes. Instead, we find that ATI and JV events are associated with a ratio of entries to exits that is similar to, or greater than, the ratio of entries to exits across all routes.

In sum, the results presented in this Part showing that ATI and JV events tend to increase the number of competitors on a route (by about the same or more than the average route)—together with the nonstop fare results presented in Part V, showing no significant fare increases associated with the ATI or JV partnerships and significant fare reductions associated with growth in the number of carriers serving a route—demonstrate that ATI and JV partnerships are more likely to benefit than to harm nonstop passengers.

## VII. CONCLUSION

In this article we have analyzed the impact of varying degrees of airline cooperation on nonstop and connecting international traffic using a detailed dataset of international travel between the United States and other countries for the years 1998 to 2015. We have made two critical advances on the existing literature. First, by compiling a detailed, worldwide dataset covering nearly 20 years and carefully defining relevant alliance relationships worldwide, we have developed an overall, bottom-line answer to the competitive effect of various forms of alliances, incorporating effects on both nonstop "overlap" routes and connecting "cooperation" routes. Second, by breaking out three forms of alliances—JVs, alliances that are not JVs but *do* have ATI, and simple alliances that are neither JVs nor antitrust immune—we have isolated the effect of each successive level of increased cooperation.

Our results demonstrate that, on the whole, ATI grants—particularly when coupled with the formation of JVs—have been strongly procompetitive, generating lower fares on connecting routes and increased traffic on segments served by multiple alliance partners, with no associated increase in nonstop fares where partner airlines have overlapping operations.

# APPENDIX A: MAJOR AIRLINE ALLIANCE AFFILIATIONS

Table 13. Major airline alliance affiliations

| Carrier Name<br>(IATA Code)    | Alliance            | Status           | From       | То         |
|--------------------------------|---------------------|------------------|------------|------------|
| ,                              |                     |                  |            |            |
| Adria Airways (JP)             | Star                | Member           | Nov. 2004  | Present    |
| Aegean (A3)                    | Star                | Member           | June 2010  | Present    |
| Aer Lingus (EI)                | oneworld            | Former Member    | June 2000  | Mar. 2007  |
| Aeroflot Russian Airlines (SU) | Skyteam             | Member           | Apr. 2006  | Present    |
| Aerolineas Argentinas (AR)     | Skyteam             | Member           | Aug. 2012  | Present    |
| Aeromexico (AM)                | Skyteam             | Member           | June 2000  | Present    |
| Air Berlin (AB)                | oneworld            | Member           | Mar. 2012  | Present    |
| Air Canada (AC)                | Star                | Member           | May 1997   | Present    |
| Air Europa (UX)                | Skyteam             | Member           | Sept. 2007 | Present    |
| Air Europe (AE)                | Qualiflyer          | Former Member    | May 1999   | Feb. 2002  |
| Air France (AF)                | Skyteam             | Member           | June 2000  | Present    |
| Air India (AI)                 | Star                | Member           | July 2014  | Present    |
| Air Liberte AOM (IJ)           | Qualiflyer          | Former Member    | Apr. 1998  | Feb. 2002  |
| Air Littoral (FU)              | Qualiflyer          | Former Member    | Sept. 1998 | Dec. 2001  |
| Air New Zealand (NZ)           | Star                | Member           | Mar. 1999  | Present    |
| Air Nostrum (YW)               | oneworld            | Affiliate        | Sept. 1999 | Present    |
| AirChina (CA)                  | Star                | Member           | Dec. 2007  | Present    |
| Alitalia (AZ)                  | Wings               | Former Member    | Nov. 1999  | Aug. 2000  |
| Alitalia (AZ)                  | Skyteam             | Member           | July 2001  | Present    |
| American (AA)                  | oneworld            | Member           | Feb. 1999  | Present    |
| American Connection (A440)     | oneworld            | Affiliate        | Dec. 2001  | Present    |
| American Eagle (MQ)            | oneworld            | Affiliate        | Feb. 1999  | Present    |
| ANA (NH)                       | Star                | Member           | Oct. 1999  | Present    |
| Ansett Australia (AN)          | Star                | Former Member    | Mar. 1999  | Sept. 2001 |
| Asiana Airlines Inc. (OZ)      | Star                | Member           | Mar. 2003  | Present    |
| Austrian Airlines (OS)         | Qualiflyer          | Former Member    | Apr. 1998  | Dec. 1999  |
| Austrian Airlines (OS)         | Atlantic Excellence | Former Member    | June 1996  | Aug. 2000  |
| Austrian Airlines (OS)         | Star                | Member           | Mar. 2000  | Present    |
| Avianca (AV)                   | Star                | Member           | June 2012  | Present    |
| Avianca Brasil (O6)            | Star                | Member           | July 2015  | Present    |
| BA Cityflyer (CJ)              | oneworld            | Affiliate        | Feb. 1999  | Present    |
| Blue1 (KF)                     | Star                | Affiliate        | Nov. 2004  | Present    |
| BMI British Midland (BD)       | Star                | Former Member    | July 2000  | Apr. 2012  |
| British Airways (BA)           | oneworld            | Member           | Feb. 1999  | Present    |
| Brussels (SN)                  | Star                | Member           | Dec. 2009  | Present    |
| Canadian Airlines (CP)         | oneworld            | Former Member    | Feb. 1999  | June 2000  |
| Cathay Pacific (CX)            | oneworld            | Member           | Feb. 1999  | Present    |
| China Airlines (CI)            | Skyteam             | Member           | Sept. 2011 | Present    |
| China Eastern (MU)             | Skyteam             | Member           | June 2011  | Present    |
| China Southern (CZ)            | Skyteam             | Member           | Nov. 2007  | Present    |
| Comair-BA (MN)                 | oneworld            | Affiliate        | Feb. 1999  | Present    |
| Continental (CO)               | Wings               | Former Member    | Nov. 1998  | Aug. 2004  |
| Continental (CO)               | Skyteam             | Former Member    | Sept. 2004 | Oct. 2009  |
| Continental (CO)               | Star                | Member           | Nov. 2009  | Present    |
| Copa Airlines (CM)             | Skyteam             | Associate Member | Sept. 2007 | Oct. 2009  |
| Copa Airlines (CM)             | Star                | Member           | June 2012  | Present    |
| Copa Allilles (CIVI)           | Stal                | 1710111001       | June 2012  | riesciii   |

Table 13. Continued

| Carrier Name<br>(IATA Code)   | Alliance            | Status          | From       | То         |
|-------------------------------|---------------------|-----------------|------------|------------|
| Croatia Airlines (OU)         | Star                | Member          | Nov. 2004  | Present    |
| Crossair (LX)                 | Qualiflyer          | Former Member   | Apr. 1998  | Feb. 2002  |
| Czech Airlines (OK)           | Skyteam             | Member          | Mar. 2001  | Present    |
| Delta (DL)                    | Global Excellence   | Former Member   | Jan. 1989  | Sept. 1999 |
| Delta (DL)                    | Atlantic Excellence | Former Member   | June 1996  | Aug. 2000  |
| Delta (DL)                    | Skyteam             | Member          | June 2000  | Present    |
| Egyptair (MS)                 | Star                | Member          | July 2008  | Present    |
| Ethiopian Airlines (ET)       | Star                | Member          | Dec. 2011  | Present    |
| EVA Air (BR)                  | Star                | Member          | June 2013  | Present    |
| Finnair (AY)                  | oneworld            | Member          | Sept. 1999 | Present    |
| Garuda Indonesia (GA)         | Skyteam             | Member          | Mar. 2014  | Present    |
| Globus (GH)                   | oneworld            | Affiliate       | Nov. 2010  | Present    |
| Hong Kong Dragonair (KA)      | oneworld            | Affiliate       | Nov. 2007  | Present    |
| Iberia (IB)                   | oneworld            | Member          | Sept. 1999 | Present    |
| Iberia Express (I2)           | oneworld            | Affiliate       | Mar. 2012  | Present    |
| J-Air (XM)                    | oneworld            | Affiliate       | Apr. 2007  | Present    |
| JAL Express (JC)              | oneworld            | Affiliate       | Apr. 2007  | Sept. 2014 |
| Jalways (JO)                  | oneworld            | Affiliate       | Apr. 2007  | Dec. 2010  |
| Japan Air Lines (JL)          | oneworld            | Member          | Apr. 2007  | Present    |
| Japan Transocean Air (NU)     | oneworld            | Affiliate       | Apr. 2007  | Present    |
| Jet Connect (A507)            | oneworld            | Affiliate       | June 2001  | Present    |
| Kenya Airways (KQ)            | Skyteam             | Member          | Sept. 2007 | Present    |
| KLM (KL)                      | Wings               | Former Member   | Jan. 1989  | Aug. 2004  |
| KLM (KL)                      | Skyteam             | Member          | Sept. 2004 | Present    |
| Korean Air Lines (KE)         | Skyteam             | Member          | June 2000  | Present    |
| LAN Argentina (4M)            | oneworld            | Affiliate       | Apr. 2007  | Present    |
| LAN Colombia (L7)             | oneworld            | Affiliate       | Oct. 2013  | Present    |
| LAN Ecuador (XL)              | oneworld            | Affiliate       | Apr. 2007  | Present    |
| LAN Express (LU)              | oneworld            | Affiliate       | June 2000  | Present    |
| LAN Peru Airlines (LP)        | oneworld            | Affiliate       | June 2000  | Present    |
| LAN Chile Airlines (LA)       | oneworld            | Member          | June 2000  | Present    |
| Lauda Air (NG)                | Qualiflyer          | Former Member   | Apr. 1998  | Feb. 2002  |
| Lauda Air (NG)                | Star                | Affiliate       | Mar. 2000  | Present    |
| LOT (LO)                      | Qualiflyer          | Former Member   | Jan. 2000  | Feb. 2002  |
| LOT (LO)                      | Star                | Member          | Oct. 2003  | Present    |
| Lufthansa (LH)                | Star                | Member          | May 1997   | Present    |
| Malaysia Airlines (MH)        | oneworld            | Member          | Feb. 2013  | Present    |
| Malev Hungarian Airlines (MA) | oneworld            | Former Member   | Apr. 2007  | Feb. 2012  |
| MEA (ME)                      | Skyteam             | Member          | June 2012  | Present    |
| Mexicana de Aviacion (MX)     | Star                | Former Member   | July 2000  | Mar. 2004  |
| Mexicana de Aviacion (MX)     | oneworld            | Inactive Member | Nov. 2009  | Present    |
| MexicanaClick (QA)            | oneworld            | Affiliate       | Nov. 2009  | Present    |
| MexicanaLink (I6)             | oneworld            | Affiliate       | Nov. 2009  | Present    |
| NIKI (HG)                     | oneworld            | Affiliate       | Mar. 2012  | Present    |
| Northwest (NW)                | Wings               | Former Member   | Jan. 1989  | Aug. 2004  |
| Northwest (NW)                | Skyteam             | Member          | Sept. 2004 | Present    |
| OpenSkies (EC)                | oneworld            | Affiliate       | Dec. 2012  | Present    |
| Portugalia (NI)               | Qualiflyer          | Former Member   | Jan. 2000  | Feb. 2002  |
|                               |                     |                 |            |            |

Table 13. Continued

| Carrier Name<br>(IATA Code)   | Alliance            | Status        | From      | То         |
|-------------------------------|---------------------|---------------|-----------|------------|
| Qatar Airways (QR)            | oneworld            | Member        | Oct. 2013 | Present    |
| Royal Jordanian (RJ)          | oneworld            | Member        | Apr. 2007 | Present    |
| S7 Airlines (S7)              | oneworld            | Member        | Nov. 2010 | Present    |
| Sabena (SN)                   | Atlantic Excellence | Former Member | June 1996 | Aug. 2000  |
| Sabena (SN)                   | Qualiflyer          | Former Member | Apr. 1998 | Dec. 2001  |
| SAS (SK)                      | Star                | Member        | May 1997  | Present    |
| Saudia (SV)                   | Skyteam             | Member        | May 2012  | Present    |
| Shanghai Airlines (FM)        | Star                | Former Member | Dec. 2007 | Oct. 2010  |
| Shanghai Airlines (FM)        | Skyteam             | Affiliate     | June 2011 | Present    |
| Shenzhen Airlines (ZH)        | Star                | Member        | Dec. 2012 | Present    |
| Singapore Airlines (SQ)       | Global Excellence   | Former Member | Jan. 1989 | Sept. 1999 |
| Singapore Airlines (SQ)       | Star                | Member        | Apr. 2000 | Present    |
| South African Airways (SA)    | Star                | Member        | Apr. 2006 | Present    |
| Spanair S.A. (JK)             | Star                | Former Member | Apr. 2003 | Jan. 2012  |
| SriLankan Airlines (UL)       | oneworld            | Member        | May 2014  | Present    |
| Sun-Air Skandanavia- BA (EZ)  | oneworld            | Affiliate     | Feb. 1999 | Present    |
| SWISS (LX)                    | Star                | Member        | Apr. 2006 | Present    |
| Swissair (SR)                 | Global Excellence   | Former Member | Jan. 1989 | Sept. 1999 |
| Swissair (SR)                 | Atlantic Excellence | Former Member | June 1996 | Aug. 2000  |
| Swissair (SR)                 | Qualiflyer          | Former Member | Apr. 1998 | Feb. 2002  |
| Taca (TA)                     | Star                | Affiliate     | June 2012 | Present    |
| TAM (JJ)                      | Star                | Former Member | May 2010  | Mar. 2014  |
| TAM (JJ)                      | oneworld            | Member        | Apr. 2014 | Present    |
| Tap-Portuguese Airlines (TP)  | Qualiflyer          | Former Member | Apr. 1998 | Feb. 2002  |
| Tap-Portuguese Airlines (TP)  | Star                | Member        | Mar. 2005 | Present    |
| Tarom (RO)                    | Skyteam             | Member        | June 2010 | Present    |
| Thai Airways (TG)             | Star                | Member        | May 1997  | Present    |
| Turkish Airlines (TK)         | Qualiflyer          | Former Member | Apr. 1998 | Oct. 2000  |
| Turkish Airlines (TK)         | Star                | Member        | Apr. 2008 | Present    |
| Tyrolean Airways (VO)         | Qualiflyer          | Former Member | Apr. 1998 | Feb. 2002  |
| Tyrolean Airways (VO)         | Star                | Affiliate     | Mar. 2000 | Mar. 2015  |
| United (UA)                   | Star                | Member        | May 1997  | Present    |
| US Airways (US)               | Star                | Member        | May 2004  | Mar. 2014  |
| US Airways (US)               | oneworld            | Member        | Apr. 2014 | Present    |
| VARIG Brazilian Airlines (RG) | Star                | Former Member | Oct. 1997 | Feb. 2007  |
| Vietnam Airlines (VN)         | Skyteam             | Member        | June 2010 | Present    |
| Volare (VE)                   | Qualiflyer          | Former Member | Jan. 2000 | Feb. 2002  |
| Xiamen Air (MF)               | Skyteam             | Member        | Nov. 2012 | Present    |

Sources: Oneworld, Home Page, http://www.oneworld.com; SkyTeam, Home Page, http://www.skyteam.com; Star Alliance, Home Page, http://www.staralliance.com; Air France-KLM, Annual Reports, 2006-2015; American Airlines, Forms 10-K, FY1998-2015; Delta Air Lines, Forms 10-K, FY1998-2015; Lufthansa Group, Annual Reports 1998-2015; United Airlines, Forms 10-K, FY1998-2015; KLM Royal Dutch Airlines, History, https://www.klm.com/corporate/en/about-klm/history/index.html; OAG, Home Page, https://www.oag.com/; Charles Goldsmith, Swissair Widens Europe Alliance, Unveils New "Qualiflyer Group," Wall St. J., Mar. 31, 1998.

Notes: US Airways officially joined oneworld in in March/April of 2014, but it is treated as part of American Airlines and its respective oneworld partnerships starting in 2013Q4 when US Airways merged with American Airlines and was granted regulatory approval to join the oneworld partnerships.

# APPENDIX B: MAJOR AIRLINE ATI GRANTS AND PARTNERS

Table 14. Major airline ATI grants and partners

| Partnership                         | ATI Partners   | From       | To        | Carve Outs  |
|-------------------------------------|--|------------|-----------|---|
| American-<br>Swiss-Brussels         | American (AA)<br>SWISS (LX)  | Nov. 2002  | Aug. 2005 |   |
|                                     | American (AA)<br>Brussels (SN)   | Apr. 2004  | Oct. 2009 |   |
|                                     | American (AA)<br>Brussels (SN)<br>Swissair (SR)                        | Aug. 2000  | Nov. 2001 | Chicago-Zurich<br>Chicago-Brussels  |
|                                     | American (AA)<br>Brussels (SN)   | Aug. 2000  | Mar. 2002 | Chicago-Zurich<br>Chicago-Brussels  |
| Atlantic<br>Excellence              | Delta (DL) Austrian Airlines (OS) Brussels (SN) Swissair (SR)          | June 1996  | Aug. 2000 | Atlanta-Brussels Atlanta-Zurich Cincinnati-Zurich New York-Brussels New York-Zurich New York-Geneva New York-Vienna |
| Delta-Virgin                        | Delta (DL) Virgin Atlantic (VS) KLM (KL) Air France (AF) Alitalia (AZ) | Sept. 2013 | Present   |   |
|                                     | Delta (DL)<br>Virgin Australia (VA)                                    | June 2011  | Present   |   |
| America West-<br>Royal<br>Jordanian | America West (HP)<br>Royal Jordanian (RJ)                              | Jan. 2005  | May 2007  |   |
| Nordic                              | Icelandair (FI)<br>SAS (SK)  | Oct. 2000  | Present   |   |
| Northwest-<br>KLM                   | Northwest (NW)<br>KLM (KL)   | Jan. 1993  | May 2008  |   |
|                                     | Northwest (NW)<br>KLM (KL)<br>Alitalia (AZ)                            | Dec. 1999  | Oct. 2001 |   |
| American-JAL                        | American (AA)<br>Japan Air Lines (JL)                                  | Nov. 2010  | Present   |   |
|                                     | American (AA) Japan Air Lines (JL) US Airways (US)                     | Nov. 2013  | Present   |   |
| American-<br>LAN-LAN                | American (AA)<br>LAN Chile Airlines (LA)                               | May 2001   | Present   | Miami-Santiago  |
| Peru                                | American (AA) LAN Chile Airlines (LA) US Airways (US)                  | Nov. 2013  | Present   | Miami-Santiago  |
|                                     | American (AA) LAN Chile Airlines (LA) LAN Peru Airlines (LP)           | Oct. 2005  | Present   | Miami-Santiago<br>Miami-Lima  |
|                                     | American (AA)<br>LAN Chile Airlines (LA)                               | Nov. 2013  | Present   | Miami-Santiago<br>Miami-Lima  |

Table 14. Continued

| Partnership | ATI Partners                       | From       | To         | Carve Outs                             |
|-------------|------------------------------------|------------|------------|--|
| •           | LAN Peru Airlines (LP)             |            |            |  |
|             | US Airways (US)                    |            |            |  |
| oneworld    | American (AA)                      | July 2002  | Present    |  |
|             | Finnair (AY)                       |            |            |  |
|             | American (AA)                      | July 2010  | Present    |  |
|             | British Airways (BA)               |            |            |  |
|             | Finnair (AY)                       |            |            |  |
|             | Iberia (IB)                        |            |            |  |
|             | Royal Jordanian (RJ)               |            |            |  |
|             | American (AA)                      | Nov. 2013  | Present    |  |
|             | British Airways (BA)               |            |            |  |
|             | Finnair (AY)                       |            |            |  |
|             | Iberia (IB)                        |            |            |  |
|             | Royal Jordanian (RJ)               |            |            |  |
| 01 .        | US Airways (US)                    | T 2002     |            | A.I D                                  |
| Skyteam     | Delta (DL)                         | Jan. 2002  | June 2009  | Atlanta-Paris                          |
|             | Air France (AF)                    |            |            | Cincinnati-Paris                       |
|             | Alitalia (AZ)                      |            |            |  |
|             | Czech Airlines (OK)                | Juna 2002  | June 2009  | Atlanta-Paris                          |
|             | Delta (DL)<br>Air France (AF)      | June 2002  | Julie 2009 | Cincinnati-Paris                       |
|             | Alitalia (AZ)                      |            |            | Cilicilliati-1 alis                    |
|             | Czech Airlines (OK)                |            |            |  |
|             | Korean Air Lines (KE)              |            |            |  |
|             | Delta (DL)                         | May 2008   | June 2009  | Atlanta-Paris                          |
|             | Air France (AF)                    | 1.14, 2000 | june 2003  | Cincinnati-Paris                       |
|             | Alitalia (AZ)                      |            |            |  |
|             | Czech Airlines (OK)                |            |            |  |
|             | Korean Air Lines (KE)              |            |            |  |
|             | KLM (KL)                           |            |            |  |
|             | Northwest (NW)                     |            |            |  |
|             | Delta (DL)                         | June 2009  | Present    |  |
|             | Air France (AF)                    |            |            |  |
|             | Alitalia (AZ)                      |            |            |  |
|             | Czech Airlines (OK)                |            |            |  |
|             | Korean Air Lines (KE)              |            |            |  |
|             | KLM (KL)                           |            |            |  |
|             | Northwest (NW)                     |            |            |  |
| United-ANA  | United (UA)                        | Nov. 2010  | Present    |  |
|             | Continental (CO)                   |            |            |  |
|             | ANA (NH)                           |            |            |  |
| 0           | Air Japan Co. (NQ)                 | 15 1006    | D 2010     | O1. E 10                               |
| Star        | United (UA)                        | May 1996   | Dec. 2010  | U                                      |
|             | Lufthansa (LH)                     | Nov- 1006  | Dag 2010   | Washington-Frankfurt                   |
|             | United (UA)                        | 100v. 1996 | Dec. 2010  | Chicago-Frankfurt                      |
|             | Lufthansa (LH)                     |            |            | Washington-Frankfurt                   |
|             | SAS (SK)                           | Jan. 2001  | Dec. 2010  | Chicago-Frankfurt                      |
|             | United (UA) Austrian Airlines (OS) | Jan. 2001  | DCC. 2010  | Chicago-Frankfurt Washington-Frankfurt |
|             | Lufthansa (LH)                     |            |            | w asimigion-i rankiuit                 |
|             | Lumiansa (LII)                     |            |            |  |

Table 14. Continued

| Partnership | ATI Partners  | From      | То        | Carve Outs  |
|-------------|---|-----------|-----------|---|
|             | SAS (SK) Lauda Air (NG) United (UA) Lufthansa (LH) SAS (SK) Austrian Airlines (OS) Air Canada (AC)  | Feb. 2007 | Dec. 2010 | Chicago-Frankfurt<br>Washington-Frankfurt<br>Chicago-Toronto<br>San Francisco-Toronto   |
|             | LOT (LO) SWISS (LX) Tap-Portuguese Airlines (TP) United (UA) Lufthansa (LH) SAS (SK) Austrian Airlines (OS) Air Canada (AC) LOT (LO)  | Mar. 2008 | Dec. 2010 | Chicago-Frankfurt<br>Washington-Frankfurt<br>Chicago-Toronto<br>San Francisco-Toronto   |
|             | SWISS (LX) Tap-Portuguese Airlines (TP) BMI British Midland (BD) United (UA) Lufthansa (LH) SAS (SK) Austrian Airlines (OS) Air Canada (AC) LOT (LO) SWISS (LX)                 | July 2009 | Dec. 2010 | Chicago-Frankfurt<br>Washington-Frankfurt<br>Chicago-Toronto<br>San Francisco-Toronto<br>New York-Copenhagen<br>New York-Geneva<br>New York-Lisbon  |
| Star        | Tap-Portuguese Airlines (TP) BMI British Midland (BD) Continental (CO)  United (UA) Lufthansa (LH) SAS (SK) Austrian Airlines (OS) Air Canada (AC)                              | Dec. 2010 | Apr. 2011 | New York-Stockholm<br>All U.SBeijing<br>New York-Ottawa<br>Houston-Calgary<br>Houston-Toronto<br>Cleveland-Toronto<br>Chicago-Toronto<br>San Francisco-Toronto<br>New York-Copenhagen<br>New York-Geneva<br>New York-Lisbon               |
|             | LOT (LO) SWISS (LX) Tap-Portuguese Airlines (TP) BMI British Midland (BD) Continental (CO)  United (UA) Lufthansa (LH) SAS (SK) Austrian Airlines (OS) Air Canada (AC) LOT (LO) | Apr. 2011 | May 2011  | New York-Stockholm<br>All U.SBeijing<br>New York-Ottawa<br>Houston-Calgary<br>Houston-Toronto<br>Cleveland-Toronto<br>Chicago-Toronto<br>San Francisco-Toronto<br>New York-Geneva<br>New York-Lisbon<br>All U.SBeijing<br>New York-Ottawa |

Table 14. Continued

| Partnership             | ATI Partners  | From      | To        | Carve Outs  |
|-------------------------|---|-----------|-----------|---|
|                         | SWISS (LX) Tap-Portuguese Airlines (TP) BMI British Midland (BD) Continental (CO)   |           |           | Houston-Calgary<br>Houston-Toronto<br>Cleveland-Toronto   |
|                         | United (UA) Lufthansa (LH) SAS (SK) Austrian Airlines (OS) Air Canada (AC) LOT (LO) SWISS (LX) Tap-Portuguese Airlines (TP) BMI British Midland (BD) Continental (CO)               | May 2011  | June 2011 | Chicago-Toronto San Francisco-Toronto New York-Geneva New York-Lisbon New York-Ottawa Houston-Calgary Houston-Toronto Cleveland-Toronto |
|                         | United (UA) Lufthansa (LH) SAS (SK) Austrian Airlines (OS) Air Canada (AC) LOT (LO) SWISS (LX) Tap-Portuguese Airlines (TP) BMI British Midland (BD) Continental (CO)               | June 2011 | Apr. 2012 | Chicago-Toronto San Francisco-Toronto New York-Lisbon New York-Ottawa Houston-Calgary Houston-Toronto Cleveland-Toronto                 |
| Star                    | United (UA) Lufthansa (LH) SAS (SK) Austrian Airlines (OS) Air Canada (AC) LOT (LO) SWISS (LX) Tap-Portuguese Airlines (TP) BMI British Midland (BD) Continental (CO) Brussels (SN) | Nov. 2011 | Apr. 2012 | Chicago-Toronto San Francisco-Toronto New York-Lisbon New York-Ottawa Houston-Calgary Houston-Toronto Cleveland-Toronto                 |
|                         | United (UA) Lufthansa (LH) SAS (SK) Austrian Airlines (OS) Air Canada (AC) LOT (LO) SWISS (LX) Tap-Portuguese Airlines (TP) Continental (CO) Brussels (SN)                          | Apr. 2012 | Present   | Chicago-Toronto San Francisco-Toronto New York-Lisbon New York-Ottawa Houston-Calgary Houston-Toronto Cleveland-Toronto                 |
| United/<br>Continental- | Continental (CO)<br>Copa Airlines (CM)  | May 2001  | Present   |   |
| Copa                    | United (UA) Continental (CO) Copa Airlines (CM)   | Mar. 2011 | Present   |   |

Table 14. Continued

| Partnership               | ATI Partners   | From      | То      | Carve Outs                                 |
|---------------------------|--|-----------|---------|--|
| United-Air<br>New Zealand | United (UA)<br>Air New Zealand (NZ)                        | Apr. 2001 | Present | Los Angeles-Sydney<br>Los Angeles-Auckland |
|                           | United (UA)<br>Continental (CO)                            | Mar. 2011 | Present | Los Angeles-Sydney Los Angeles-Auckland    |
| United-Asiana             | Air New Zealand (NZ) United (UA) Asiana Airlines Inc. (OZ) | May 2003  | Present |  |
|                           | United (UA) Continental (CO) Asiana Airlines Inc. (OZ)     | Mar. 2011 | Present |  |

Sources: U.S. Dep't of Transp., Airline Alliances Operating with Antitrust Immunity (May 17, 2016), https://www.transportation.gov/sites/dot.gov/files/docs/160517%20-%20All%20Immunized% 20Alliances%20updated.pdf; Regulations.Gov, Home Page, http://www.regulations.gov.

Notes: US Airways officially joined oneworld in in March/April of 2014, but it is treated as part of American Airlines and its respective oneworld partnerships starting in 2013Q4 when US Airways merged with American Airlines and was granted regulatory approval to join the oneworld partnerships.

# APPENDIX C: MAJOR AIRLINE JOINT VENTURE PARTNERS

Table 15. Major airline joint venture partners

| Partnership   | JV Partners              | From       | To        |
|---------------|--------------------------|------------|-----------|
| Northwest-KLM | Northwest (NW)           | Sept. 1997 | June 2009 |
|               | KLM (KL)                 |            |           |
| Star          | United (UA)              | Jan. 2003  | Dec. 2009 |
|               | Lufthansa (LH)           |            |           |
|               | United (UA)              | Jan. 2010  | Present   |
|               | Lufthansa (LH)           |            |           |
|               | Continental (CO)         |            |           |
|               | Air Canada (AC)          |            |           |
|               | United (UA)              | Apr. 2011  | Apr. 2012 |
|               | Lufthansa (LH)           |            |           |
|               | Continental (CO)         |            |           |
|               | Air Canada (AC)          |            |           |
|               | BMI British Midland (BD) |            |           |
|               | United (UA)              | July 2011  | Apr. 2012 |
|               | Lufthansa (LH)           |            |           |
|               | Continental (CO)         |            |           |
|               | Air Canada (AC)          |            |           |
|               | BMI British Midland (BD) |            |           |
|               | SWISS (LX)               |            |           |
|               | Austrian Airlines (OS)   |            |           |
|               | United (UA)              | Mar. 2012  | Apr. 2012 |
|               | Lufthansa (LH)           |            |           |
|               | Continental (CO)         |            |           |
|               | Air Canada (AC)          |            |           |
|               | BMI British Midland (BD) |            |           |
|               | SWISS (LX)               |            |           |
|               | Austrian Airlines (OS)   |            |           |
|               | Brussels (SN)            |            |           |
|               | United (UA)              | Apr. 2012  | Present   |
|               | Lufthansa (LH)           |            |           |
|               | Continental (CO)         |            |           |
|               | Air Canada (AC)          |            |           |
|               | SWISS (LX)               |            |           |
|               | Austrian Airlines (OS)   |            |           |
|               | Brussels (SN)            |            | _         |
| Skyteam       | Delta (DL)               | Apr. 2008  | Present   |
|               | Air France (AF)          |            |           |
|               | Northwest (NW)           | June 2009  | Present   |
|               | Delta (DL)               |            |           |
|               | KLM (KL)                 |            |           |
|               | Air France (AF)          |            | _         |
|               | Northwest (NW)           | July 2010  | Present   |
|               | Delta (DL)               |            |           |
|               | KLM (KL)                 |            |           |
|               | Air France (AF)          |            |           |
|               | Alitalia (AZ)            |            |           |

Table 15. Continued

| Partnership            | JV Partners                           | From      | To      |
|------------------------|---------------------------------------|-----------|---------|
| oneworld               | American (AA)<br>British Airways (BA) | Oct. 2010 | Present |
|                        | Iberia (IB)                           |           | _       |
|                        | American (AA)                         | July 2013 | Present |
|                        | British Airways (BA)<br>Iberia (IB)   |           |         |
|                        | Finnair (AY)                          |           |         |
|                        | American (AA)                         | Mar. 2014 | Present |
|                        | British Airways (BA)                  |           |         |
|                        | Iberia (IB)                           |           |         |
|                        | Finnair (AY)                          |           |         |
|                        | US Airways (US)                       |           |         |
| American-JAL           | American (AA)<br>Japan Air Lines (JL) | Apr. 2011 | Present |
| United-ANA             | United (UA)                           | Apr. 2011 | Present |
|                        | Continental (CO)                      |           |         |
|                        | ANA (NH)                              |           |         |
| Delta-Virgin Australia | Delta (DL)                            | Nov. 2012 | Present |
|                        | Virgin Australia (VA)                 |           | _       |
| Delta-Virgin Atlantic  | Delta (DL)<br>Virgin Atlantic (VS)    | Jan. 2014 | Present |

Sources: U.S. Dep't of Transp., Airline Alliances Operating with Antitrust Immunity (May 17, 2016), https://www.transportation.gov/sites/dot.gov/files/docs/160517%20-%20All%20Immunized%20Alliances%20updated.pdf; Regulations.Gov, Home Page, http://www.regulations.gov; Air France-KLM, Annual Reports, 2006-2015; American Airlines, Forms 10-K, FY1998-2015; Delta Air Lines, Forms 10-K, FY1998-2015; Lufthansa Group, Annual Reports 1998-2015; United Airlines, Forms 10-K, FY1998-2015; KLM Royal Dutch Airlines, History, https://www.klm.com/corporate/en/about-klm/history/index.html

*Notes*: American Airlines and Qantas have an approved JV absent ATI approval, but the arrangement is not metal neutral, and, therefore, it is not counted as a JV in our analysis. US Airways officially joined oneworld in in March/April of 2014, but it is treated as part of American Airlines and its respective oneworld partnerships starting in 2013Q4 when US Airways merged with American Airlines and was granted regulatory approval to join the oneworld partnerships.

# APPENDIX D: TIMELINE OF MERGERS, ACQUISITIONS, AND SUBSIDIARY STARTUPS

Table 16. Timeline of mergers, acquisitions, and subsidiary startups

| Carrier Name (IATA Code)      | Acquiring/Parent Carrier<br>Name (IATA Code) | From       | То         |
|-------------------------------|--|------------|------------|
| Air Nippon Co. (EL)           | ANA (NH)                                     | Jan. 1974  | Apr. 2012  |
| Japan Air Commuter (3X)       | Japan Airlines (JL)                          | Dec. 1983  | Present    |
| VOTEC (KK)                    | TAM (JJ)                                     | June 1986  | Jan. 2001  |
| Executive Airlines (OW)       | American Airlines (AA)                       | Sept. 1986 | Dec. 2003  |
| Horizon Air (QX)              | Alaska Air (AS)                              | Dec. 1986  | Present    |
| PSA Airlines (16)             | US Airways (US)                              | May 1987   | July 2015  |
| Envoy Air/American Eagle (MQ) | American Airlines (AA)                       | June 1988  | Present    |
| Aeroliteral (5D)              | Aeromexico (AM)                              | Jan. 1989  | Present    |
| LACSA (LR)                    | TACA (TA)                                    | Jan. 1989  | Present    |
| SANSA (RZ)                    | TACA (TA)                                    | Jan. 1989  | Present    |
| Aviateca (GU)                 | TACA (TA)                                    | Jan. 1989  | Present    |
| Piedmont Airlines (17)        | US Airways (US)                              | Aug. 1989  | Mar. 2015  |
| KLM City Hoppper (WA)         | KLM (KL)                                     | Jan. 1991  | Present    |
| Mount Cook (NM)               | Air New Zealand (NZ)                         | Apr. 1991  | Sept. 2004 |
| JALways (JO)                  | Japan Airlines (JL)                          | July 1991  | Dec. 2010  |
| NICA (6Y)                     | TACA (TA)                                    | Jan. 1992  | Mar. 2001  |
| SilkAir (MI)                  | Singapore Air (SQ)                           | Apr. 1992  | Present    |
| dba (DI)                      | British Airways (BA)                         | June 1992  | Aug. 2006  |
| Lufthansa CityLine (CL)       | Lufthansa (LH)                               | Jan. 1993  | Present    |
| Continental Micronesia (CS)   | Continental (CO)                             | Apr. 1993  | Dec. 2010  |
| SAM Colombia (MM)             | Avianca (AV)                                 | Jan. 1994  | Dec. 2010  |
| Ladeco (UC)                   | LAN (LA)                                     | Aug. 1995  | Present    |
| Lapsa/Mercosur (PZ)           | TAM (JJ)                                     | Sept. 1996 | Present    |
| Air Nostrum (YW)              | Iberia (IB)                                  | May 1997   | Present    |
| ValuJet (J7)                  | AirTran (FL)                                 | Nov. 1997  | Apr. 2000  |
| Trump Shuttle (TB)            | US Airways (US)                              | Jan. 1998  | Dec. 2000  |
| KLM uk/Buzz (UK)              | KLM (KL)                                     | Jan. 1998  | Apr. 2003  |
| Blue1 (KF)                    | SAS (SK)                                     | Jan. 1998  | Sept. 2015 |
| Tyrolean (VO)                 | Austrian (OS)                                | Mar. 1998  | Present    |
| Aviaco (AO)                   | Iberia (IB)                                  | Mar. 1998  | Dec. 1999  |
| Go Fly (GO)                   | British Airways (BA)                         | May 1998   | June 2001  |
| JAL Express (JC)              | Japan Airlines (JL)                          | July 1998  | Present    |
| Denim Air (3D)                | Iberia (IB)                                  | Jan. 1999  | Oct. 2002  |
| Reno Air (QQ)                 | American Airlines (AA)                       | Feb. 1999  | Dec. 2001  |
| ASA (ExpressJet) (EV)         | Delta (DL)                                   | Mar. 1999  | Sept. 2005 |
| TACA Peru (T0)                | TACA (TA)                                    | July 1999  | Present    |
| LAN Peru (LP)                 | LAN (LA)                                     | July 1999  | Present    |
| Flandre (IX)                  | Proteus (YS)                                 | Oct. 1999  | Apr. 2001  |
| Comair (OH)                   | Delta (DL)                                   | Oct. 1999  | Dec. 2012  |
| Canadian Airlines (CP)        | Air Canada (AC)                              | Dec. 1999  | Dec. 2002  |
| Regional (VM)                 | Air France (AF)                              | Jan. 2000  | Apr. 2001  |
| CityJet (WX)                  | Air France (AF)                              | Feb. 2000  | Present    |
| Proteus (YS)                  | Air France (AF)                              | Mar. 2000  | Present    |
| Donavia (D9)                  | Aeroflot (SU)                                | Apr. 2000  | Present    |

Table 16. Continued

| Carrier Name (IATA Code)                   | Acquiring/Parent Carrier<br>Name (IATA Code) | From       | То         |
|--|--|------------|------------|
| Ansett Australia (AN)                      | Air New Zealand (NZ)                         | June 2000  | Mar. 2002  |
| Chang An Airlines (2Z)                     | Hainan Airlines (HU)                         | Aug. 2000  | Dec. 2002  |
| Brit Air (DB)                              | Air France (AF)                              | Oct. 2000  | Mar. 2013  |
| Lauda (NG)                                 | Austrian (OS)                                | Dec. 2000  | Aug. 2013  |
| Jazz Aviation (QK)                         | Air Canada (AC)                              | Jan. 2001  | Present    |
| Air Japan Co (NQ)                          | ANA (NH)                                     | Jan. 2001  | Present    |
| China Xinhua Airlines (XW)                 | Hainan Airlines (HU)                         | Feb. 2001  | Dec. 2002  |
| ANA Wings/Air Nippon                       | ANA (NH)                                     | Apr. 2001  | Present    |
| Network (EH)                               |  |            |            |
| TWA (TW)                                   | American Airlines (AA)                       | Apr. 2001  | Dec. 2001  |
| Shanxi Airlines (8C)                       | Hainan Airlines (HU)                         | July 2001  | Dec. 2002  |
| LAN Express (LU)                           | LAN (LA)                                     | Oct. 2001  | Present    |
| Impulse Airlines (VQ)                      | Quantas (QF)                                 | Nov. 2001  | May 2004   |
| ACES Columbia (VX)                         | Avianca (AV)                                 | Mar. 2002  | Dec. 2003  |
| Go Fly (GO)                                | EasyJet (U2)                                 | Aug. 2002  | Mar. 2003  |
| Japan Air System (JD)                      | JAL (JL)                                     | Aug. 2002  | June 2004  |
| Australian Airlines (AO)                   | Quantas (QF)                                 | Oct. 2002  | July 2006  |
| Buzz (UK)                                  | Ryanair (FR)                                 | Apr. 2003  | Oct. 2004  |
| LAN Ecuador (XL)                           | LAN (LA)                                     | Apr. 2003  | Present    |
| LAN Dominicana (4M)                        | LAN (LA)                                     | June 2003  | May 2004   |
| Transavia (HV)                             | KLM (KL)                                     | June 2003  | Present    |
| Air Dolomiti (EN)                          | Lufthansa (LH)                               | July 2003  | Present    |
| Vigina Australia (New Zealand) (DJ)        | Virgin Blue (VA)                             | Jan. 2004  | Dec. 2013  |
| Thai AirAsia (FD)                          | AirAsia (AK)                                 | Feb. 2004  | Present    |
| Japan Asia Airways (EG)                    | JAL (JL)                                     | Apr. 2004  | Dec. 2008  |
| KLM (KL)                                   | Air France (AF)                              | May 2004   | Present    |
| JetStar (JQ)                               | Quantas (QF)                                 | May 2004   | Present    |
| Air Next (7A)                              | ANA (NH)                                     | Aug. 2004  | Oct. 2010  |
| Tigerair (TR)                              | Singapore Airlines (SQ)                      | Sept. 2004 | Present    |
| Atlas Blue (8A)                            | Royal Air Maroc (AT)                         | Oct. 2004  | Feb. 2011  |
| Nakanihon Airlines Co./Air<br>Central (NV) | ANA (NH)                                     | Nov. 2004  | Oct. 2010  |
| Indonesia AirAsia (QZ)                     | AirAsia (AK)                                 | Dec. 2004  | Present    |
| Virgin Express (TV)                        | Brussels Airlines (SN)                       | Apr. 2005  | Mar. 2007  |
| Air India Express (IX)                     | Air India (AI)                               | Apr. 2005  | Present    |
| LAN Argentina (4M)                         | LAN (LA)                                     | June 2005  | Present    |
| Valuair (VF)                               | Jetstar Asia (3K)                            | July 2005  | Present    |
| America West (HP)                          | US Airways (US)                              | Sept. 2005 | Dec. 2007  |
| EuroWings (EW)                             | Lufthansa (LH)                               | Dec. 2005  | Present    |
| Alitalia CityLiner (CT)                    | Air One (AP)                                 | June 2006  | Present    |
| dba (DI)                                   | AirBerlin (AB)                               | Aug. 2006  | Nov. 2008  |
| Dragonair (KA)                             | Cathay Pacific (CX)                          | Sept. 2006 | Present    |
| Mango Airlines (JE)                        | South African Airlines (SA)                  | Nov. 2006  | Present    |
| Colgan Air (9L)                            | Pinnacle/Express/Endeavor (9E)               | Jan. 2007  | Sept. 2012 |
| BA CityFlyer (CJ)                          | British Airways (BA)                         | Mar. 2007  | Present    |
| LTU (LT)                                   | AirBerlin (AB)                               | Mar. 2007  | June 2009  |
| VARIG (RG)                                 | GOL (G3)                                     | Apr. 2007  | June 2009  |
| Firefly (FY)                               | Malaysia Airlines (MH)                       | Apr. 2007  | Present    |

Table 16. Continued

| Carrier Name (IATA Code)       | Acquiring/Parent Carrier<br>Name (IATA Code) | From       | То        |
|--------------------------------|--|------------|-----------|
| Tianjin (GS)                   | Hainan Airlines (HU)                         | May 2007   | Present   |
| Transavia France (TO)          | Air France (AF)                              | May 2007   | Present   |
| Swiss International (LX)       | Lufthansa (LH)                               | July 2007  | Present   |
| India Air (IC)                 | Air India (AI)                               | Aug. 2007  | Present   |
| AirAsia X (D7)                 | AirAsia (AK)                                 | Nov. 2007  | Present   |
| Grand China Air (CN)           | Hainan Airlines (HU)                         | Nov. 2007  | Present   |
| FlyYeti (0Y)                   | Air Arabia (G9)                              | Jan. 2008  | July 2008 |
| OpenSkies (EC)                 | British Airways (BA)                         | June 2008  | Present   |
| Jin Air (LJ)                   | Korean Air (KE)                              | July 2008  | Aug. 2013 |
| Air Busan (BX)                 | Asiana (OZ)                                  | Oct. 2008  | Present   |
| Northwest (NW)                 | Delta (DL)                                   | Oct. 2008  | Present   |
| Edelweiss Air (WK)             | Lufthansa (LH)                               | Nov. 2008  | Present   |
| ATA Airlines (TZ)              | Southwest Airlines (WN)                      | Nov. 2008  | Dec. 2008 |
| Austral (AU)                   | Aerolineas Argentinas (AR)                   | Dec. 2008  | Present   |
| SBA (S3)                       | Aserca (R7)                                  | Dec. 2008  | Present   |
| Martinair (MP)                 | Air France (AF)                              | Dec. 2008  | Present   |
| Germanwings (4U)               | Lufthansa (LH)                               | Jan. 2009  | Present   |
| Air One (AP)                   | Alitalia (AZ)                                | Jan. 2009  | Dec. 2014 |
| Air Arabia Maroc (3O)          | Air Arabia (G9)                              | May 2009   | Present   |
| BMI (BD)                       | Lufthansa (LH)                               | July 2009  | Apr. 2012 |
| clickair (XG)                  | Vueling (VY)                                 | July 2009  | Dec. 2009 |
| Austrian Airlines (OS)         | Lufthansa (LH)                               | Sept. 2009 | Present   |
| TUIfly City Carrier (X3)       | AirBerlin (AB)                               | Sept. 2009 | Present   |
| TACA (TA)                      | Avianca (AV)                                 | Feb. 2010  | Present   |
| Shanghai Airlines (FM)         | China Eastern (MU)                           | Feb. 2010  | Present   |
| Shenzhen Airlines (ZH)         | Air China (CA)                               | Mar. 2010  | Present   |
| Air Arabia Egypt (E5)          | Air Arabia (G9)                              | June 2010  | Present   |
| Mesaba Air (XJ)                | Pinnacle/Express/Endeavor (9E)               | July 2010  | Dec. 2011 |
| Continental (CO)               |  | Oct. 2010  | Present   |
| Aeres/LAN Colombia (4C)        | United (UA)<br>LAN (LA)                      | Nov. 2010  | Present   |
|                                |  |            |           |
| AeroGal (2K)                   | TACA (TA)                                    | Nov. 2010  | Present   |
| Iberia (IB)                    | British Airways (BA)                         | Jan. 2011  | Present   |
| AirTrain Airways (FL)          | Southwest Airlines (WN)                      | May 2011   | Dec. 2014 |
| Air Jamaica (JM)               | Caribbean Airlines (BW)                      | May 2011   | Present   |
| Orenburg/Oren (R2)             | Aeroflot (SU)                                | Nov. 2011  | Present   |
| Niki (HG)                      | AirBerlin (AB)                               | Nov. 2011  | Present   |
| AirAsia Philippines (PQ)       | AirAsia (AK)                                 | Mar. 2012  | Present   |
| Iberia Express (I2)            | British Airways (BA)                         | Mar. 2012  | Present   |
| BMI (BD)                       | British Airways (BA)                         | Apr. 2012  | Dec. 2012 |
| Scoot (TZ)                     | Singapore Air (SQ)                           | June 2012  | Present   |
| TAM (JJ)                       | LAN (LA)                                     | June 2012  | Present   |
| WebJet (WH)                    | VARIG (G3)                                   | Aug. 2012  | Nov. 2012 |
| ANA Wings/Air Next (EH)        | ANA (NH)                                     | Oct. 2012  | Present   |
| Iceland Express (5W1)          | WOW air (WW)                                 | Oct. 2012  | Present   |
| AirAsia Zest (Z2)              | AirAsia (AK)                                 | Mar. 2013  | Present   |
| HOP! (A5)                      | Air France (AF)                              | Mar. 2013  | Present   |
| Vueling (VY)                   | British Airways (BA)                         | Apr. 2013  | Present   |
| Pinnacle/Express/Endeavor (9E) | Delta (DL)                                   | May 2013   | Present   |

Table 16. Continued

| Carrier Name (IATA Code) | Acquiring/Parent Carrier<br>Name (IATA Code) | From       | То        |
|--------------------------|--|------------|-----------|
| Air Canada Rouge (RV)    | Air Canada (AC)                              | July 2013  | Present   |
| US Airways (US)          | American Airlines (AA)                       | Dec. 2013  | Present   |
| Vanilla Air (JW)         | ANA (NH)                                     | Dec. 2013  | Present   |
| Rossiya (FV)             | Aeroflot (SU)                                | Mar. 2014  | Present   |
| TRIP (T4)                | Azul Brasileiras (AD)                        | May 2014   | Dec. 2014 |
| AirAsia India (I5)       | AirAsia (AK)                                 | June 2014  | Present   |
| Thai AirAsia X (XJ)      | AirAsia (AK)                                 | June 2014  | Present   |
| Indonesia AirAsia X (XT) | AirAsia (AK)                                 | Jan. 2015  | Present   |
| Tigerair Australia (TT)  | Virgin Blue (VA)                             | Feb. 2015  | Present   |
| Piedmont Airlines (PT)   | American Airlines (AA)                       | Apr. 2015  | Present   |
| PSA Airlines (OH)        | American Airlines (AA)                       | July 2015  | Present   |
| Aer Lingus (EI)          | British Airways (BA)                         | Sept. 2015 | Present   |
| Blue1 (KF)               | CityJet (WX)                                 | Oct. 2015  | Present   |
|                          |  |            |           |

Sources: Air France-KLM, Annual Reports, 2006-2015; American Airlines, Forms 10-K, FY1998-2015; Delta Air Lines, Forms 10-K, FY1998-2015; Lufthansa Group, Annual REPORTS 1998-2015; UNITED AIRLINES, FORMS 10-K, FY1998-2015; KLM ROYAL DUTCH AIRLINES, HISTORY, https://www.klm.com/corporate/en/about-klm/history/index.html; U.S. AIRLINES MERGERS AND ACQUISITIONS, AIRLINES FOR AMERICA, http://airlines.org/data/u-s-airline-mergers-andacquisitions/; FLIGHTGLOBAL, HOME PAGE, https://www.flightglobal.com/.

#### APPENDIX E: DATA PROCESSING METHODS

## A. Processing Fare Data

Our processing of the fare data is generally consistent with the existing literature.<sup>58</sup> Specifically, the universe of itineraries is limited to those international trips with three or fewer one-directional segments, 59 trips with both a base and a return ticket (for example, roundtrip passengers), 60 and trips with fares greater than zero. We also exclude itineraries with a groundtransport segment, 61 highly circuitous routing, 62 zero passengers, and/or an unknown fare class coupon for the transoceanic segment. Additionally, to allow tractable classification of international itineraries, we exclude trips with more than one segment behind or beyond the U.S.-foreign segment.<sup>63</sup> After these restrictions are applied, the data are further processed to exclude itineraries with outlier fares defined as itineraries with passenger-weighted fares below the first or above the 99th percentiles of fares by transoceanic region, transoceanic fare class, year-quarter, and nonstop/connecting (binary) classification.<sup>64</sup> We drop itineraries involving first-class fares on the transoceanic segment. 65 As described above, we do not analyze nonstop or connecting fares where the U.S.-international segment is between the United States and Canada or Mexico.

<sup>58</sup> See, e.g., Brueckner, Lee & Singer, supra note 14.

- <sup>60</sup> The data indicate that one-way trips are far less common than roundtrips and one-way tickets are often priced substantially higher than base or return legs of roundtrip tickets; nevertheless, we include one-way itineraries in robustness tests.
- 61 Itineraries with at least one segment missing the two-character airline code are classified as those with ground transport segment.
- 62 Highly circuitous itineraries are defined as those itineraries with a total distance travelled that is more than three times the nonstop distance between an itinerary's origin and destination.
- <sup>63</sup> For example, an itinerary involving two connections within the U.S. before the international segment would not be included in our sample.
- Transoceanic regions are determined by the U.S. DOT-designated WAC of the foreign airport on the U.S.-international segment. Transoceanic regions are classified by the following WAC ranges: 1) Central America: 101 to 199, excluding 148 (Mexico); 2) Caribbean: 200 to 299; 3) South America: 300 to 399; 4) Europe: 400 to 499, including 611 (Cyprus), 679 (Turkey), 770 (eastern Russia); 5) Africa: 500 to 599; 6) Middle East: 600 to 699, excluding 611 and 679; 7) Asia: 700 to 799, excluding 770; 8) Oceania: 800 to 899; 9) North America: 900 to 999, including 148.
- Remaining fare classes include restricted economy, unrestricted economy, restricted business, and unrestricted business. The transoceanic segment is identified as the segment between a U.S. airport (including U.S. territories) and a foreign airport. An analysis of the distribution of fares for itineraries with a first-class segment reveal substantial variation in pricing and many outlier fares, likely attributable to special pricing/benefits offered to first class travelers, but not characteristic of the fares paid by typical airline passengers.

<sup>&</sup>lt;sup>59</sup> In 2015, for example, less than two percent of passengers purchased itineraries involving more than three segments in a single leg of their trip. In that year, the passenger-weighted mean number of segments on a single leg of a trip was 1.8 and the median number was two.

## **B.** Processing Nonstop Data

Data on nonstop routes, competition, and cooperation are derived from the U.S. DOT's Form 41 T-100 International Segment database for all carriers. These data contain nonstop segment data such as departures scheduled, departures performed, passengers transported, and available seats by operating carrier for both U.S. and foreign airlines. The data are released at the monthly level and aggregated to the quarterly level. We analyze records classified as scheduled passenger operations and exclude any remaining records with zero passengers. 67

After adjusting for mergers, we calculate the total passengers traveled and departures performed by operating carrier, year-quarter, and city-pair. <sup>68</sup> This aggregation is non-directional; that is, a flight to Paris from Chicago is treated the same as a flight to Chicago from Paris. We identify the city-pair market of a given airport-pair using the U.S. DOT's Master Coordinate aviation support table. This source, compiled by the U.S. DOT, assigns city market identifiers to each unique airport. We then calculate the 25th percentile of departures performed by transoceanic region and use these results as thresholds for defining competitive presence. That is, we count as operating on a given city-pair in a year-quarter only carriers with departures exceeding the 25th percentile of departures for the region. Likewise, the presence of an ATI or JV on a route also requires member carriers to exceed the 25th percentile of departures for the region. <sup>69</sup>

Data for nonstop fares are calculated from the GatewaySup database. Average fares for nonstop city-pairs are calculated using passenger counts from GatewaySup as weights. We restrict the nonstop segment data to city-pairs and year-quarters with single coupon itineraries according to the GatewaySup database. An observation in our nonstop fare analysis is a unique combination of year, quarter, non-directional city-pair, operating carrier, and fare class. We also rely on the GatewaySup data to create operating-carrier fixed effects in each of our nonstop fare regressions.<sup>70</sup>

These data are freely available to the public. See U.S. DEP'T OF TRANSP., AIR CARRIER STATISTICS (FORM 41) T-100 INTERNATIONAL SEGMENT (ALL CARRIERS), http://www.transtats.bts.gov/Tables.asp?DB ID=111.

<sup>&</sup>lt;sup>67</sup> Schedule passenger operations are identified using the service class field, where service class is either "Scheduled First Class Passenger/Cargo Service," "Scheduled Passenger/Cargo Service," "Scheduled Mixed First Class and Coach, Passenger/Cargo Service," or "Scheduled Passenger/Cargo Service." We exclude any record associated with non-scheduled service or cargo-only service.

<sup>&</sup>lt;sup>68</sup> Unless otherwise indicated, references to "routes" in the context of our analyses concern citypairs.

<sup>&</sup>lt;sup>69</sup> We test the robustness of our results to these thresholds by alternatively using fixed thresholds of twenty and sixty departures.

<sup>&</sup>lt;sup>70</sup> We also employ marketing-carrier fixed effects in a separate specification as a robustness check.

## C. Processing Connecting Data

Data on connecting routes, fares, and cooperation are primarily derived from the processed GatewaySup database. Since these data are used for analyses that focus on connecting markets, we exclude itineraries with origin and destination ("O&D") cities that have substantial nonstop markets, defined as city-pairs with more than 60 nonstop departures for that quarter according to T-100. Itineraries with a U.S.-foreign segment involving Canada or Mexico are also excluded.

An observation in our connecting fare analysis is a combination of year, quarter, city-level route, leg type, marketing carriers, operating carriers, fare class, and alliance, ATI or JV affiliation. Data are directional—for example, an economy flight from New York City to London to Madrid is treated as distinct from an economy flight from Madrid to London to New York City. The fare class for an observation is the fare class of the transoceanic, (that is, U.S.-foreign country) segment.

In order to be able to define the cooperative arrangements on itineraries cleanly, we implement several additional restrictions to the data: (1) we only analyze itineraries with up to three coupons (that is, trips with no more than three segments on one travel leg, and no more than six segments round trip); (2) we exclude itineraries involving more than two carriers operating and/or marketing on the flights (after adjusting for mergers, acquisitions, subsidiaries, and regional affiliates); and (3) we exclude itineraries with more than one U.S. carrier after making the carrier adjustments listed above.

We create indicator variables for each cooperative arrangement: online, alliance, ATI, and JV, based on the combination of marketing and operating carrier after making the carrier adjustments listed above. These indicators are mutually exclusive with priority given to the higher level of cooperation. Thus, an aggregate itinerary is considered an online itinerary if all segments are operated and marketed by a single carrier; it is considered a JV itinerary if two carriers of the same JV each operates or markets at least one segment; it is considered an ATI itinerary if two carriers of the same ATI each operates or markets at least one segment and do not have a JV arrangement; and, it is considered an alliance itinerary if two carriers of the same alliance each operates or markets at least one segment and have neither an ATI, nor a JV arrangement.<sup>71</sup> The remainder of itineraries are considered interline or codeshare itineraries and serve as our control group.

We turn off the ATI and JV indicators if any segment on an itinerary involves a country that does not have an active Open Skies agreement with the U.S. at the time of the trip. U.S. DOT ATI grants are contingent on the signing of Open Skies agreements between the U.S. and the country in which a foreign partner is domiciled. For example, in the ATI grant to All Nippon Airways, Continental Airlines and United Air Lines as well as to Japan Airlines and American Airlines, the U.S. DOT stated the grant was "conditioned upon the U.S.-Japan Open Skies aviation agreement being applied." See Final Order, Docket OST-2010-0059, at 1 (Dep't of Transp. Nov. 10, 2010).

# 48 Journal of Competition Law & Economics

We also create "weighted" fixed effects, accounting for the operating carrier(s) on the itinerary. Given the large number of carriers in the dataset, we only account for the top 20 operating carriers by share of total passengers in each region.<sup>72</sup> These indicators are weighted by the fraction of distance flown by the airline for a given itinerary.<sup>73</sup>

<sup>72</sup> These passenger shares are calculated across the entire data period.

For example, in 2015 Delta Air Lines marketed tickets originating in Lexington, Kentucky and terminating in Zagreb, Croatia with connections in Atlanta and Paris. Delta Air Lines operated the first two legs of the trip accounting for 4,709 miles flown whereas Air France operated the last leg accounting for 672 miles flown. As Delta Air Lines and Air France make up two of the top 20 operating carriers between the U.S. and Europe, the Delta-specific carrier effect included in our regression for this aggregate itinerary is 0.875 (4,709 miles divided by the total distance flown of 5,381 miles), whereas the Air France-specific carrier effect included in our regression for this aggregate itinerary is 0.125.