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**From:** [REDACTED]  
**Sent:** Monday, 20 May 2019 2:04 PM  
**To:** Adjudication  
**Subject:** New Energy Tech Consumer Code

In line with the letter to me of the 13<sup>th</sup> May 2019 regarding the consumer code, I wish to make the following submission;

The CEC's code , the Accredited Solar Retailer code, has;

1. driven up the cost for companies, an expense that must be passed on to consumers,
2. decreased competition by excluding many companies from tendering and providing service to government sponsored subsidies,
3. disadvantaged particularly owner operators,
4. Still allows bad practice, as it has not and cannot be adequately policed and enforced,
5. resulted in no improvement to the actual physical outcomes of installations on peoples' homes, and therefore their actual protection.

It is my opinion that

1. Another similar code may possibly allow better representation of smaller organisations, but only if it is not run by or affiliated with the already monopolistic organisation, the CEC.
2. A focus on the actual quality of installation has the potential to drive out the people whose corrupt advertising and administration is only a symptom.
3. Every installation should be inspected by a government inspector from the relevant electrical safety office, paid for by a transparent fee imposed on the site owner. This would
  - a. Ensure safe and appropriate installations,
  - b. Drive out the people who flout safety and advertising rules, (it has had that effect in Tasmania where it is implemented)
  - c. Overcome the rorting of STCs through questionable practices

Sincerely,

Michael Berris  
[REDACTED]