

Tillig, Louise

From: Aldrich, Julie
Sent: Tuesday, 2 June 2015 5:27 PM
To: 'nmartindale@bunnings.com.au'
Cc: Minuta, Tony
Subject: FW: Jumbuck BBQ - MR10844 - CHR15/1429 - Additional Information Requested [SEC=UNCLASSIFIED]
Attachments: Clearinghouse Record for Jumbuck 4 Burner BBQ.docx

Dear Mr Martindale,

Thank you for submitting Mandatory Report: MR10844, Jumbuck BBQ, where you reported that a consumer suffered an injury.

To assist us in conducting an assessment on the report, I would be grateful if you could provide further information regarding the incident:

1. Could you please provide us with the name, brand, model of the product and any batch numbers and barcode numbers regarding this product.
2. Could you please send us a photo of the product.
3. Has this product been tested against the requirements of a relevant Australian or International Standard? If so, please provide copies of test reports.
4. Please provide details of the severity and extent of the injury, and details regarding whether medical treatment was sought.

Attached is a table of previous Mandatory Reports submitted by Bunnings associated with Jumbuck BBQ's. We would like to establish if these injuries have been caused by the same model of BBQ and would appreciate if you could provide the following:

1. The name, brand, model of the product and any batch numbers and barcode numbers regarding this product(s).
2. A photo of the product(s).
3. Has this product(s) been tested against the requirements of any relevant Australian or International Standard? If so, please provide copies of test reports.

I would be grateful if you could please respond to our enquiries by close of business on the 15th June, 2015.

Thank you for your assistance with this enquiry. Should you wish to discuss this e-mail further please feel free to contact me on (08) 9325 0668.

Julie Aldrich
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CHR Record No.	Registered Date	Title	Synopsis	Injury	Source	Source Type
CHR13/2616 MR6441	27/09/2013	Jumbuck 4 Burner BBQ Timber 4 Burner BBQ	Customer claims the BBQ "blew up" causing burns to face and lungs. Whilst cleaning the drip plate the customer cut [redacted] hand on the edge, the drip plate fell and cut into [redacted] right wrist. Additional Info: Awaiting return of the BBQ to allow investigation.	Burns to face and lungs.	Bunnings Group Limited	Mandatory Report
CHR13/2809 MR6588	15/10/2013	Jumbuck 4 Burner BBQ 4 Burner BBQ	Customer was assembling a BBQ and cut [redacted] thumb on a piece of the BBQ. Additional Info: There has been a delay in reporting as we were not originally made aware of the incident. It went through an unusual channel.	Cut to right wrist.	Bunnings Group Limited.	Mandatory Report.
CHR15/333 MR9983	04/02/2015	Jumbuck 4 Burner BBQ 4 Burner BBQ	Customer using BBQ when [redacted] was sprayed by grease from the grease drip tray. Additional Info: We have no other similar incidents with this product.	Cut thumb. Laceration and cut tendon to left hand.	Bunnings Group Limited.	Mandatory Report.
CURRENT CHR15/1429 MR10844	27/05/2015	Jumbuck BBQ 4 Burner Flat Plate BBQ		Burns to legs.	Bunnings Group Limited.	Mandatory Report.

Clearinghouse Record for Jumbuck 4 Burner BBQ