Makkinga, Elizabeth

From:

Clancy, Sharon

Sent:

Friday, 2 March 2012 1:46 PM

To:

Makkinga, Elizabeth

Subject:

FW: Additional Estimates 2012 - Written Questions on Notice - ACCC

[SEC=UNCLASSIFIED]

Attachments:

AET 1247 - Gross Indicative Retail Differences (ACCC).docx; AET 1248 -Supermarket Fuel Discounts - Market Analysis (ACCC).docx; AET 1241 -Component Pricing - Airline Tickets (ACCC).docx; AET 1242-1243 - Consumer Law - Repair Notices (ACCC) docx; AET 1244 - Default Superannuation Funds (ACCC).docx; AET 1245 - Financial Blockade - MasterCard (ACCC).docx; AET

1246 - Financial Services Blockade (ACCC).docx

Security Classification:

UNCLASSIFIED

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From: Senate Estimates [mailto:SenateEstimates@TREASURY.GOV.AU]

Sent: Friday, 2 March 2012 1:42 PM To: Ayres, Lisa Anne; Clancy, Sharon

Subject: RE: Additional Estimates 2012 - Written Questions on Notice - ACCC [SEC=UNCLASSIFIED]

Hi Lisa Anne and Sharon.

Attached are questions taken on notice during the Additional estimates hearings for the attention of the ACCC.

The deadline is the same as the written QoNs (see below email).

Thanks Hanna

From: Senate Estimates

Sent: Wednesday, 29 February 2012 1:48 PM

To: Lisa Anne Ayres (ACCC) (<u>lisaanne.ayres@accc.gov.au</u>); Sharon Clancy

Cc: Senate Estimates; Nightingale, Adam; Holder, Hanna

Subject: Additional Estimates 2012 - Written Questions on Notice - ACCC [SEC=UNCLASSIFIED]

Dear all,

Herein contains questions on notice submitted by Senators in writing for the attention of the ACCC, from the 2012 Additional Estimates hearings held in February 2012 . Please note questions taken on notice by the ACCC during the hearings will be sent through for action shortly.

Whole-of-government 'Corporate Service' questions

The Treasury portfolio has received a large amount of 'corporate services' questions which have been asked of the Treasury and portfolio agencies. The Department of the Prime Minister and Cabinet (PM&C) will be issuing advice to Departments shortly, to assist in providing a coordinated approach in responding to these questions. This advice will be circulated to agencies as soon as it is received.

PM&C noted that the guidance will follow a similar line as that which was provided for corporate questions received at the 2011 Supplementary Budget estimates.

We suggest using <u>31 January 2012</u> as the end date for any questions that ask for reporting for the' financial year to date'. Please ensure that the end date is included appropriately in final responses.

Deadline for Responses

To meet the deadline set by the Senate Standing Committee on Economics, it would be appreciated if responses could be sent to the <u>Senate Estimates</u> email address by <u>COB Wednesday 21 March 2012</u>. This deadline provides time for clearance through the Treasurer's Office prior to forwarding to the Senate Standing Committee on Economics.

Please contact Hanna Holder on ext. 3077 or Adam Nightingale on ext. 2719 if you require assistance.

Kind Regards

Parliamentary Coordination Team Treasury

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Senate Standing Committee on Economics

ANSWERS TO QUESTIONS ON NOTICE

Treasury Portfolio

Additional Estimates 2012

15 – 17 February 2012

Question:

AET 1245

Topic:

Financial Blockade - MasterCard

Hansard Page:

15 Feb 2012, pg 128

Senator LUDLAM asked:

Senator LUDLAM: Interesting. Do I have any recourse to these companies, or MasterCard in particular, to lift that blockade? I would understand, for example, if this were a criminal entity. If they had been accused of organised crime offences or whatever, I would understand that. In this instance the organisation has not. It is a publishing organisation. It was given a Walkley Award last December. None of its staff have been accused or convicted of particular crimes. So what are my avenues as a consumer? What can I do to MasterCard or, better yet, what can you as the regulator do to them?

Mr Gregson: My response is not going to be very helpful for you. I probably do need to know a bit more detail. I am sorry, I have not come with those tonight but I would be happy to take any of that on notice, and try to assist you.

Answer:

Senate Standing Committee on Economics

ANSWERS TO QUESTIONS ON NOTICE

Treasury Portfolio

Additional Estimates 2012 15 – 17 February 2012

Question:

AET 1246

Topic:

Financial Services Blockade

Hansard Page:

15 Feb 2012, pg 129

Senator LUDLAM asked:

Senator LUDLAM: I would appreciate that. On notice, could you provide us with a breakdown, consistent with your privacy obligations, of how many complaints you have received on this matter in its broadest extent.

Mr Gregson: We would be able to do that.

Answer: