

Released under FOI

Gregoric, Daniel

From: Karam, John <Johnny.Karam@Mattel.com>
Sent: Tuesday, [REDACTED] 4:59 PM
To: Product Safety
Cc: Szyszko, Anne
Subject: TRIM: RE: Injury Notification [DLM=For-Official-Use-Only]

Follow Up Flag: Follow up
Flag Status: Completed

Dear Kathryn,

I have reviewed the receipt and note that John Karam's state of residence is incorrect. It should be Victoria. I confirm that the information was provided by Mattel on a confidential basis.

Regards
John

From: Product Safety [mailto:productsafety@accc.gov.au]
Sent: Tuesday, [REDACTED] 2012 12:06 PM
To: Szyszko, Anne; Product Safety
Cc: Karam, John
Subject: RE: Injury Notification [DLM=For-Official-Use-Only]

Hi Anne

I have added this in to our system using our mandatory reporting form which can be found at www.productsafety.gov.au. Please feel free to use this form in future reports if you like. I have requested that a receipt be sent to John Karam for his information. Please review the receipt to ensure you are happy with the transfer of information to the form. Can you confirm if there is consent to disclose in this instance? As a default I chose no, but can modify if there is consent.

Regards

Kathryn Burela

Senior Project Officer - Recalls & Hazard Assessment Section | Product Safety Branch
Australian Competition & Consumer Commission
23 Marcus Clarke Street Canberra 2601 | <http://www.accc.gov.au> | <http://www.productsafety.gov.au> | <http://www.recalls.gov.au>
T +61 2 6243 1145



Please consider the environment before printing this email

From: Szyszko, Anne [mailto:Anne.Szyszko@Mattel.com]
Sent: Monday, [REDACTED] 2:07 PM
To: Product Safety
Cc: Karam, John
Subject: RE: Injury Notification [DLM=For-Official-Use-Only]

Hi Kathryn,

Mattel Pty Ltd received an email on [REDACTED] reporting the incident, however, it was only on [REDACTED] when Mattel called the consumer to follow up on the email that the customer advised Mattel Pty Ltd that [REDACTED]

Released under FOI

Kind regards,
Anne Szyszko - Senior Supply Chain & Compliance Analyst
Mattel Aust / NZ
Email anne.szyszko@mattel.com

From: Product Safety [<mailto:productsafety@accc.gov.au>]
Sent: Monday, [REDACTED] 1:42 PM
To: Szyszko, Anne
Cc: Karam, John; Product Safety
Subject: RE: Injury Notification [DLM=For-Official-Use-Only]

Hello

Thank you for submitting mandatory report details. Can you please advise when Mattel was made aware of the incident by the consumer.

Regards

Kathryn Burela

Senior Project Officer - Recalls & Hazard Assessment Section | Product Safety Branch
Australian Competition & Consumer Commission
23 Marcus Clarke Street Canberra 2601 | <http://www.accc.gov.au> | <http://www.productsafety.gov.au> | <http://www.recalls.gov.au>
T: +61 2 6243 1145



Please consider the environment before printing this email.

From: Szyszko, Anne [<mailto:Anne.Szyszko@Mattel.com>]
Sent: Monday, [REDACTED] 12:20 PM
To: Product Safety
Cc: Karam, John
Subject: Injury Notification

Good afternoon,

Please find attached injury notification form.

Kind regards,
Anne Szyszko - Senior Supply Chain & Compliance Analyst
Mattel Aust / NZ
Email: anne.szyszko@mattel.com

This message (including any attachments) is only for the use of the person(s) for whom it is intended. It may contain Mattel confidential and/or trade secret information. If you are not the intended recipient, you should not copy, distribute or use this information for any purpose, and you should delete this message and inform the sender immediately.

IMPORTANT: This email from the Australian Competition and Consumer Commission (ACCC), and any

Released under FOI

attachments to it, contains information that is confidential and may also be the subject of legal, professional or other privilege. If you are not the intended recipient, you must not review, copy, disseminate, disclose to others or take action in reliance on, any material contained within this email. If you have received this email in error, please let the ACCC know by reply email to the sender informing them of the mistake and delete all copies from your computer system. For the purposes of the Spam Act 2003, this email is authorised by the ACCC www.accc.gov.au

IMPORTANT: This email from the Australian Competition and Consumer Commission (ACCC), and any attachments to it, contains information that is confidential and may also be the subject of legal, professional or other privilege. If you are not the intended recipient, you must not review, copy, disseminate, disclose to others or take action in reliance on, any material contained within this email. If you have received this email in error, please let the ACCC know by reply email to the sender informing them of the mistake and delete all copies from your computer system. For the purposes of the Spam Act 2003, this email is authorised by the ACCC www.accc.gov.au