

**Loiacono, Elizabeth**

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**From:** Ng, Pauline  
**Sent:** Thursday, 5 February 2015 4:46 PM  
**To:** 'gassafe@dnrm.qld.gov.au'  
**Cc:** 'paul.beaumont@dnrm.qld.gov.au'  
**Subject:** Referral - Mandatory Report MR9942: Portable Gasmate Butane Burner [DLM=Sensitive]  
**Attachments:** MR9942.pdf

Contact officer: Pauline Ng  
Contact phone: 03 9658 6479

5 February 2015

**Gas Technical Regulators Committee**

[gassafe@dnrm.qld.gov.au](mailto:gassafe@dnrm.qld.gov.au)

Dear GTRC

**Re: Referral of mandatory report of product-related death or serious injury**

The Australian Competition & Consumer Commission (ACCC) has received a mandatory report relating to gas appliance products under s.131 of the *Competition and Consumer Act 2010* (the Australian Consumer Law, or ACL). Full details of the mandatory report MR9942 are attached.

The products fall within the jurisdiction of your agency. The suppliers have consented to the sharing of the information contained within the mandatory report with your agency on the condition that it is treated with the same level of confidentiality afforded it under section s.132A of the ACL. Under s.132A, the details of the mandatory reports must not be disclosed to any other person without consent (of the supplier reporting the incident) unless one of the following applies:

- the disclosure is made by the Commonwealth Minister in the public interest
- the disclosure is required or authorised by law
- the disclosure is reasonably necessary for the enforcement of the criminal law or of a law imposing a pecuniary penalty.

We would appreciate notification if the information provided in the mandatory reports lead to any action by your agency. If you require further information, please contact me on 03 9658 6479 or at [productsafety@acc.gov.au](mailto:productsafety@acc.gov.au).

Yours sincerely,

**Pauline Ng**  
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Australian Competition & Consumer Commission  
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[www.productsafety.gov.au](http://www.productsafety.gov.au) | [www.recalls.gov.au](http://www.recalls.gov.au) | [www.accc.gov.au](http://www.accc.gov.au)  
T: +61 3 9658 6479  
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# Mandatory Report Details

## MR Number 9942

Report ID: MR01  
Report version: 1.0

### Report Details

Report number	<b>MR9942</b>	[ACCC reference = CHR15/280]
Title	<b>Portable Gasmate Butane Burner - Bunnings Group Limited</b>	
Date submitted	<b>30/01/2015</b>	
Consent to disclose	<b>True</b>	[to the regulators listed on the form]

### Incident Details

How made aware	<b>Customer feedback</b>
Date made aware	<b>28/01/2015</b>
Incident state	<b>QLD</b>
Description	<b>Customer purchased a Gasmate portable burner PC1070 approximately 6-9 months ago. The customer changed the gas canister and advised that 20-30 minutes after this was changed, the gas caught fire and the customer sustained 2nd degree burns</b>

### Injuries

Known Injuries	Injury Date	Gender	Age	Name of injured person
<b>2nd degree burns to head, neck, ears and right arm</b>	<b>30/12/2015</b>	<b>M</b>		<b>[REDACTED]</b>
Injury contact (if consent given)				

### Product

Name	<b>Portable Gasmate Butane Burner</b>
Description	<b>Portable Gasmate Butane Burner</b>
Identifying numbers	
Upstream supplier	
Manufacturer	
Country of manufacture	
Years in Aus market	
Quantities supplied	
Countries supplied to	

## Demographics

Product Age Range(s)		Availability		
<input type="checkbox"/> Baby	<input type="checkbox"/> Adult	<input type="checkbox"/> Nationally	<input type="checkbox"/> Qld	<input type="checkbox"/> WA
<input type="checkbox"/> Toddler	<input type="checkbox"/> Senior	<input type="checkbox"/> ACT	<input type="checkbox"/> Vic	<input type="checkbox"/> International
<input type="checkbox"/> Child	<input type="checkbox"/> Elderly	<input type="checkbox"/> NSW	<input type="checkbox"/> SA	
<input type="checkbox"/> Teen		<input type="checkbox"/> NT	<input type="checkbox"/> Tas	

## Action

Action taken **To date the customer has not returned the product so we have been unable to carry out a full investigation of the product. Based on the information provided by the customer we believe the product in question to be the one listed above**

## Reporter Details

Manufacturer  Importer  Exporter  Distributor  Retailer  Service Provider

Trader **Bunnings Group Limited**  
ABN

Reporter details **Sophia Carpenter**  
**Customer Relations Coordinator**  
**Bunnings Group Limited**  
**16-18 Cato Street**  
**Hawthorn East VIC 3123**  
**Australia**  
**Phone: 03 8831 9417**  
**Email: [scarpenter@bunnings.com.au](mailto:scarpenter@bunnings.com.au)**  
**Receipt email: [scarpenter@bunnings.com.au](mailto:scarpenter@bunnings.com.au)**