

Tillig, Louise

From: Leach, Joshua
Sent: Thursday, 19 March 2015 3:05 PM
To: Shanks, Tanya
Subject: FW: Aldi shower gel - follow-up questions [SEC=UNCLASSIFIED]

From: Leach, Joshua
Sent: Thursday, 19 March 2015 2:34 PM
To: Christopher McGreal (christopher@bwes.com.au); Elaine Clayton
Cc: Minuta, Tony; Hutchison; Steve
Subject: Aldi shower gel - follow-up questions [SEC=UNCLASSIFIED]

Hi Christopher

I am following up on the recent recall of the Aldi/Trendpac shower gel. It is my understanding that there was a mandatory injury report related to this product and I gather that the consumer's cornea was blistered quite badly by the product. In the recall notice submitted to us there was no mention of known injuries and I wanted to ask why this section of the recall submission was apparently not filled in accurately?

The current wording on the website may not reflect the seriousness of the potential injuries a consumer may suffer.

Due to the apparent seriousness of the injury, we would like to obtain answers to the following questions:

- How many batches of the product in total were distributed through Aldi stores?
- Does Aldi have specification documents for the product and if so, could you please forward them?
- Does Aldi or the up-stream supplier of the goods conduct regular inspections of batches of the goods, and if so, at what stages of production and distribution are the goods inspected? For example, are production-line tests conducted, pre-shipment inspections carried out, batch tests performed, etc.?
- Have any retail samples been tested to date or only retention samples?
- Have there been any other incidents or injuries associated with this product that have been reported to Aldi or Trendpac?
- What is the product's pH supposed to be according to the product specifications?
- What is the affected batch's pH level?
- How does TrendPac account for the product's variation from product specifications?
- Does Aldi seek evidence that Quality Management Systems are in place with all suppliers of goods that Aldi sells? If so, under what circumstances of supply and in what form?
- What other products does Trendpac supply to Aldi?

Sincerely

Joshua Leach

Senior Recalls Officer
Product Safety Branch
Australian Competition and Consumer Commission
GPO Box 3131 | CANBERRA ACT 2601
23 Marcus Clarke Street | CANBERRA ACT 2601
Ph: 6243 1262
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