

Petreski, Sonya

From: Ng, Pauline
Sent: Thursday, 3 October 2013 12:33 PM
To: 'ealfonsetti@esv.vic.gov.au'
Subject: Referral of mandatory report [DLM=Sensitive]
Attachments: MR6441.pdf

Contact officer: Pauline Ng
Contact phone: (03) 9658 6479

3 October 2013

Dear GTRC Victoria - Gas Appliances Domestic and Commercial,

Re: Referral of mandatory report of product-related death or serious injury

The Australian Competition & Consumer Commission (ACCC) has received the attached mandatory report relating to gas appliances under s.131 of the *Competition and Consumer Act 2010* (the Australian Consumer Law, or ACL). Full details of the mandatory report are attached.

The product falls within the jurisdiction of your agency. The supplier has consented to the sharing of the information contained within the mandatory report with your agency on the condition that it is treated with the same level of confidentiality afforded it under section s.132A of the ACL. Under s.132A, the details of the mandatory report must not be disclosed to any other person without consent (of the supplier reporting the incident) unless one of the following applies:

- the disclosure is made by the Commonwealth Minister in the public interest
- the disclosure is required or authorised by law
- the disclosure is reasonably necessary for the enforcement of the criminal law or of a law imposing a pecuniary penalty.

We would appreciate notification if the information provided in the mandatory report led to any action by your agency. If you require further information, please contact me on (03) 9658 6479 or productsafety@acc.gov.au.

Yours sincerely,
Pauline

Pauline Ng
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Make safe - Buy safe - Use safe | Find out how at www.productsafety.gov.au

<http://www.twitter.com/ProductSafetyAU> <http://www.youtube.com/ACCCProductSafety> <http://www.facebook.com/ACCCProductSafety> <http://itunes.apple.com/us/app/acc-recalls-australia/id468885287> <http://itunes.apple.com/au/book/keeping-baby-safe/id490084812?mt=11>

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Report Details

Report number	MR6441	[ACCC reference = CHR13/2616]
Title	Jumbuck 4 Burner BBQ - Bunnings Group Limited	
Date submitted	27/09/2013	
Consent to disclose	True	[to the regulators listed on the form]

Incident Details

How made aware	Customer feedback
Date made aware	26/09/2013
Incident state	VIC
Description	Customer claims the BBQ "blew up" causing burns to face and lungs.
Additional information:	Waiting on customer to supply further details of incident to assist in the investigation.

Injuries

Known Injuries	Injury Date	Gender	Age	Name of injured person
Burns to face and lungs	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Injury contact (if consent given)				

Product

Name	Jumbuck 4 Burner BBQ
Description	Timber 4 burner BBQ
Identifying numbers	
Upstream supplier	
Manufacturer	
Country of manufacture	China
Years in Aus market	
Quantities supplied	
Countries supplied to	



Mandatory Report Details

MR Number 6441

Report ID: MR01
Report version: 1.0

Demographics

Product Age Range(s)	Availability
<input type="radio"/> Baby	<input checked="" type="radio"/> Nationally
<input type="radio"/> Toddler	<input type="radio"/> ACT
<input type="radio"/> Child	<input type="radio"/> NSW
<input type="radio"/> Teen	<input type="radio"/> NT
<input type="radio"/> Adult	<input type="radio"/> Qld
<input type="radio"/> Senior	<input type="radio"/> Vic
<input type="radio"/> Elderly	<input type="radio"/> SA
	<input type="radio"/> Tas
	<input type="radio"/> WA
	<input type="radio"/> International

Action

Action taken	We only just received the BBQ but will now conduct further investigation.
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Reporter Details

<input type="radio"/> Manufacturer	<input type="radio"/> Importer	<input type="radio"/> Exporter	<input type="radio"/> Distributor	<input checked="" type="radio"/> Retailer	<input type="radio"/> Service Provider
Trader	Bunnings Group Limited				
ABN	26008672179				
Reporter details	Nathan Martindale Compliance Administration Manager Bunnings Group Limited 16-18 Cato Street Hawthorn East VIC 3123 Australia Phone: (03) 8831-9119 Email: nmartindale@bunnings.com.au Receipt email: nmartindale@bunnings.com.au				