

## Pomery, Simon

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**From:** Pomery, Simon  
**Sent:** Tuesday, 16 August 2016 5:25 PM  
**To:** 'Wouter Groenewold'  
**Cc:** Fleming, Richard; Scott, Tim  
**Subject:** RE: ACCC letter - Booking.com [SEC=UNCLASSIFIED]

**Security Classification:**  
UNCLASSIFIED

Dear Mr Groenewold

Further to your letter dated 10 August 2016, we can confirm the following addition information:

1. The ACCC intends to provide an advanced copy of its proposed media statement 72 hours prior to its intended publication, to provide Booking.com with the opportunity to comments on any incorrect or misleading statements it may contain. The ACCC has made the same commitment to Expedia.
2. The ACCC confirms that it's intention is for both Booking.com and Expedia to commence the commitments on 1 September 2016.

In relation to both these points, it is our expectation that the ACCC's media statement will be the first public announcement regarding the agreement by Booking.com and Expedia to amend their contracts, to ensure a clear and consistent message is conveyed to the Australia accommodation industry.

Can you confirm that Booking.com agrees to this approach.

Kind regards

Simon

**Simon Pomery**  
Assistant Director | Enforcement ACT  
**Australian Competition & Consumer Commission**  
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**From:** Wouter Groenewold [<mailto:wouter.groenewold@booking.com>]  
**Sent:** Wednesday, 10 August 2016 11:52 PM  
**To:** Fleming, Richard  
**Cc:** Scott, Tim; Pomery, Simon  
**Subject:** RE: ACCC letter - Booking.com [SEC=UNCLASSIFIED]

Dear Mr Fleming,

Please find attached our confirmation (with a small clarification in the commitments (see the markup document) to avoid confusion or misunderstanding on the scope and interpretation of the commitments).

We will roll out the amendment of the existing contracts and update the template general delivery terms for new partners within the coming days in order to have the commitments in place and effective as per 1 September 2016.

I trust to have informed you sufficiently.

Yours sincerely,

Wouter Groenewold  
Associate General Counsel / Compliance & Ethics Officer

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**From:** Fleming, Richard [<mailto:richard.fleming@accc.gov.au>]  
**Sent:** Wednesday, August 03, 2016 9:19 AM  
**To:** Wouter Groenewold  
**Cc:** Scott, Tim; Pomery, Simon  
**Subject:** ACCC letter - Booking.com [SEC=UNCLASSIFIED]

Good morning Mr Groenewold

Please find our letter attached.

Kind regards

Richard

**Richard Fleming**  
General Manager | Enforcement ACT  
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