

Released under FOI

Sonya Petreski

From: Josh Shelton
Sent: Monday, 26 February 2024 11:41 AM
To: [REDACTED]
Subject: RE: EXTERNAL: NASC request for update on HSBC scam response and Scamwatch data for HSBC [SEC=OFFICIAL] [ACCC-ACCCANDAER.FID3316591]

OFFICIAL

Hi [REDACTED]

I tried calling you this morning but can understand that my Private Number does not encourage people to pick up.

I have an update from our end, and was hoping you could call me on (08) 8456 3544 when you have a moment.

Regards,

Josh Shelton (he/him)
 Assistant Director | Data & Insights Team | National Anti-Scam Centre

Australian Competition & Consumer Commission
 Tarntanya
 Level 11, 1 King William St Adelaide SA 5000
 T: +61 8 8456 3544 | www.accc.gov.au | scamwatch.gov.au

**SCAMWATCH**

The ACCC acknowledges the traditional owners and custodians of Country throughout Australia and recognises their continuing connection to the land, sea and community.

We pay our respects to them and their cultures; and to their Elders past, present and future.

From: Janine Bialecki <Janine.Bialecki@acc.gov.au>
Sent: Thursday, February 22, 2024 4:41 PM
To: [REDACTED]
Cc: [REDACTED] Josh Shelton <Josh.Shelton@acc.gov.au>
Subject: RE: EXTERNAL: NASC request for update on HSBC scam response and Scamwatch data for HSBC [SEC=OFFICIAL]

OFFICIAL

Hi [REDACTED]

I did try once again at 4:29 today.

I'm conscious of your leave from tomorrow, so I might leave with Josh (cc'd here) to work with [REDACTED] try to continue to look into ways we can send you this data – not sure where the issue is but clearly adding the attachment somehow causes an issue with delivering email between ACCC and HSBC.

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This page and the subsequent 10 pages have been redacted on the basis that they are irrelevant to this FOI request.