

From: Marie Sloan [REDACTED]
Sent: Thursday, 1 June 2017 9:08 PM
To: Retail Electricity Inquiry
Subject: TRIM: Feedback RE the structure and content of retail electricity bills

HP TRIM Record Number: D1778278

Hello,

- I have been located at my current premises for over 16 months.
- I have been receiving accounts that I assumed were based on the meter being read.
- the accounts have been fairly consistent with some acceptable variation (aprox \$500
- I have just received a revised bill telling me I owe \$3000 as the original accounts were just an estimate.

We are a small NFP/Charity. This is very distressing and very confusing and I welcome the opportunity to give feed back around this.

I have lodged a complaint and an investigation is currently underway. However, the person I spoke to said the figure is probably correct. All I can say is I'm dumbfounded and devastated.

Regards

--

Marie

Marie Sloan [REDACTED]
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