



# What to do if a salesperson calls you or arrives at your door

## It's OK to say NO. You don't have to buy anything.

When you receive a cold call, or a salesperson arrives at your door:

I'm not interested.  
Please leave my home.

I didn't ask you to call me. I'm not interested and am hanging up now.

## Don't feel pressured, take your time.

If you're thinking of buying something but need more time to think:

I don't want to agree to anything now. I want time to think and discuss this with my family.

Please don't rush me. I want some time to carefully read the contract.

## If you decide to buy, you have a 10 day cooling off period.

If you change your mind during this time:

I have rights during the cooling off period and don't have to pay for the product yet.

I have changed my mind and would like to cancel the contract.

