

To Whom it May Concern,

I refer to this Mobile terminating access service declaration inquiry - 2018 Draft Report, 2 May 2019.

I welcome this draft Report. Not only does Pivotel undercut the market, but it allows overseas entrants to undercut local suppliers. This is an issue as customers don't understand nor realise that their customer data and information then goes offshore which effects the Privacy Act of Australia.

Pivotel has significantly affected my business and over the last 3 years have had to make significant reductions to my FTE's.

I hope this matter is pursued and the regulations for the entire industry is reviewed.

Look forward to following it.



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