



14 September 2018

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Dear Mr Cosgrave

Monthly Report – (Confidential)
Revised Rectification Proposal for systems and processes for ordering BTS, ADSL and LSS services via LOLO and LOLIG (the Revised RP)

Telstra encloses its confidential Monthly Report outlining completion against all the commitments made in the Revised RP that was accepted by the ACCC in March 2017. All Rectification Steps set out in 2.2 of the Revised RP have now been completed.

The Revised RP is due to expire on the 16 September 2018, 18 months after it was accepted by the ACCC or six months after the conclusion of the Rectification Steps, whichever is the later. The final Rectification Step was completed on the 22 July 2018, with the successful migration of Wholesale customers to LOLO/LOLIG on the EPIC platform. Since the migration to the EPIC platform, Wholesale customers have been processing normal volumes of orders. As the final Rectification Step was completed on 22 July 2018, the Revised RP states that Telstra's reporting requirements under 2.2(d) would need to continue until 16 February 2019 as it will be six months on the 22 January 2019 that the final action was completed.

As a result of completing all the Rectification Steps in the Revised RP, we are seeking to discontinue Telstra's Reporting requirements to provide monthly reports to the ACCC as there will be no further updates to provide on:



- The overall status and outcomes of customer settlements under the Wholesale customer compensation scheme for impacted Regulated Services on a confidential basis; and
- Implementation of the LOLO/LOLIG functionality changes

We look forward to your response on the proposal to discontinue Telstra's monthly Reporting requirements under the Revised RP. If this is approved, we are requesting that the Monthly Report submitted on 14 September 2018 will be the final report, otherwise we will continue to report on a monthly basis until 16 February 2019.

Please contact Kim Hilton-Cowie, by telephone on 02 9866 2001 or by email to Kim.Hilton-Cowie@team.telstra.com, with any questions in relation to this matter.

Yours sincerely,

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