

Dear Mr Wright,

My submission is that Australia Post should be blocked from increasing letter postage prices as contained in their Draft Price Notification.

The reasons are as follows:

1. They have increased the basic stamp price 100% since 2008 and now propose it to be 110%. This is way ahead of the CPI since 2008.
2. Their efforts to reduce letters costs of doing business has been unacceptable as stated in your document. They could save significant costs by moving to deliver letters in residential and business area to once every two days. We don't need a letter delivery every day. Already rural residential areas (outside towns) get 2 or 3 mail deliveries a week.
3. Australia Post have poorly layed out Post Offices. Largely with overseas merchandise that is of poor quality. The Post Offices are taxpayer assets and should be optimised to deliver a return to Australia Post and taxpayers.
4. The Post Offices are poorly managed. Too often people get stuck in queues cause staff are doing complex transactions like Passports etc. They should separate the long transactions and quick transaction staff. That would boost stamp sales.

So much efficiency could be attained if had smart people thinking about it and listening to feedback.

Thanks

Suzanne Cromie