



Snapshot of Telstra’s customer access network as at 31 March 2020

Table 1: SIO, DSL, ULLS and LSS information by ULLS band

	Total Voice only SIOs¹	Total Voice and DSL²	Total DSL only SIOs³	ULLS SIOs⁴	LSS SIOs⁵	Total SIOs
Band 1	62,199	16,269	1,413	23,198	4,408	103,079
Band 2	791,096	406,402	11,577	389,656	78,189	1,598,731
Band 3	174,928	172,879	2,580	3,086	2,448	353,473
Band 4	277,661	117,934	1,967	34	761	397,596
Total	1,305,884	713,484	17,537	415,974	85,806	2,452,879
Percentage change from previous quarter	-11.7%	-16.5%	-12.2%	-20.1%	-22.0%	-14.7%
Percentage change since Sep 07	-80.9%	-77.2%	-65.7%	35.8%	-74.6%	-76.2%

¹ Total Voice only SIOs, as referred to in Attachment A to the Telstra Customer Access Network Record Keeping and Reporting Rules 2007 (Telstra CAN RKR)

² Total Voice and DSL SIOs, as referred to in Attachment A to the Telstra CAN RKR

³ Total DSL only SIOs, as described in Attachment A to the Telstra CAN RKR

⁴ ULLS Access Seeker, as described in Attachment A to the Telstra CAN RKR

⁵ LSS Access Seeker, as described in Attachment A to the Telstra CAN RKR

Table 2: Number of ESAs by number of ULLS Access Seekers

Number of ULLS Access Seekers	Number of ESAs
0	4533
1	112
2	78
3	66
4	80
5	64
6	71
7	30
8	11
9	17
10	5
> 10	0
Total	5067

Table 3: Number of ESAs by number of Access Seekers

Number of Access Seekers using ULLS and/or LSS	Number of ESAs
0	4511
1	126
2	77
3	68
4	79
5	61
6	71
7	37
8	13
9	19
10	3
> 10	2
Total	5067