



Snapshot of Telstra’s customer access network as at 31 March 2019

Table 1: SIO, ULLS, and LSS information by ULLS band

	Total Voice only SIOs¹	Total Voice and DSL²	Total DSL only SIOs³	ULLS SIOs⁴	LSS SIOs⁵	Total SIOs
Band 1	85,327	25,575	2,078	37,627	7,926	150,607
Band 2	1,396,677	866,942	20,153	851,134	187,494	3,134,906
Band 3	241,987	309,924	6,017	7,157	6,404	565,085
Band 4	320,628	153,974	3,201	144	1,066	477,947
Total	2,044,619	1,356,415	31,449	896,062	202,890	4,328,545
Percentage change from previous quarter ⁶	-5.9	-8.6	-11.1	-8.1	-10.2	-7.2
Percentage change since Sep 07	-70.1%	-56.6%	-38.5%	192.6%	-40.0%	-58.0%

¹ Total Voice only SIOs, as referred to in Attachment A to the Telstra Customer Access Network Record Keeping and Reporting Rules 2007 (Telstra CAN RKR). This figure includes LSS services in operation.

² Total Voice and DSL SIOs, as referred to in Attachment A to the Telstra CAN RKR

³ Total DSL only SIOs, as described in Attachment A to the Telstra CAN RKR

⁴ ULLS Access Seeker, as described in Attachment A to the Telstra CAN RKR

⁵ LSS Access Seeker, as described in Attachment A to the Telstra CAN RKR

⁶ These percentage change statistics reflect the impact of system recording issues which have resulted in information from January 2019 being captured within the December quarter 2018 data set. To avoid double counting, March 2019 quarterly figures only incorporate activity not reported in the previous quarter.

Table 2: Number of ESAs by number of ULLS Access Seekers

Number of ULLS Access Seekers	Number of ESAs
0	4495
1	118
2	74
3	77
4	85
5	67
6	68
7	44
8	13
9	20
10	4
> 10	2
Total	5067

Table 3: Number of ESAs by number of Access Seekers

Number of Access Seekers using ULLS and/or LSS	Number of ESAs
0	4480
1	124
2	77
3	77
4	88
5	70
6	67
7	43
8	15
9	20
10	4
> 10	2
Total	5067