



Snapshot of Telstra’s customer access network as at 31 December 2019

Table 1: SIO, DSL, ULLS and LSS information by ULLS band

	Total Voice only SIOs¹	Total Voice and DSL²	Total DSL only SIOs³	ULLS SIOs⁴	LSS SIOs⁵	Total SIOs
Band 1	67,950	18,512	1,590	26,488	5,264	114,540
Band 2	937,835	511,829	13,205	490,531	100,831	1,953,400
Band 3	186,680	199,881	3,016	3,698	3,163	393,275
Band 4	286,312	124,623	2,174	55	783	413,164
Total	1,478,777	854,845	19,985	520,772	110,041	2,874,379
Percentage change from previous quarter	-11.8%	-14.2%	-11.6%	-17.4%	-18.7%	-13.6%
Percentage change since Sep 07	-78.3%	-72.7%	-60.9%	70%	-67.5%	-72.1%

¹ Total Voice only SIOs, as referred to in Attachment A to the Telstra Customer Access Network Record Keeping and Reporting Rules 2007 (Telstra CAN RKR)

² Total Voice and DSL SIOs, as referred to in Attachment A to the Telstra CAN RKR

³ Total DSL only SIOs, as described in Attachment A to the Telstra CAN RKR

⁴ ULLS Access Seeker, as described in Attachment A to the Telstra CAN RKR

⁵ LSS Access Seeker, as described in Attachment A to the Telstra CAN RKR

Table 2: Number of ESAs by number of ULLS Access Seekers

Number of ULLS Access Seekers	Number of ESAs
0	4529
1	107
2	83
3	65
4	79
5	62
6	72
7	33
8	14
9	17
10	6
> 10	
Total	5067

Table 3: Number of ESAs by number of Access Seekers

Number of Access Seekers using ULLS and/or LSS	Number of ESAs
0	4506
1	121
2	81
3	68
4	81
5	61
6	69
7	41
8	14
9	19
10	4
> 10	2
Total	5067