



AUSTRALIAN COMPETITION  
& CONSUMER COMMISSION

## Snapshot of Telstra's customer access network as at 30 September 2019

**Table 1: SIO, DSL, ULLS and LSS information by ULLS band**

	<b>Total Voice only SIOs<sup>1</sup></b>	<b>Total Voice and DSL<sup>2</sup></b>	<b>Total DSL only SIOs<sup>3</sup></b>	<b>ULLS SIOs<sup>4</sup></b>	<b>LSS SIOs<sup>5</sup></b>	<b>Total SIOs</b>
Band 1	73,126	20,972	1,729	30,018	6,094	125,845
Band 2	1,105,408	615,614	14,842	596,025	124,401	2,331,889
Band 3	202,296	228,069	3,631	4,519	4,039	438,515
Band 4	296,354	132,052	2,412	81	827	430,899
<b>Total</b>	<b>1,677,184</b>	<b>996,707</b>	<b>22,614</b>	<b>630,643</b>	<b>135,361</b>	<b>3,327,148</b>
Percentage change from previous quarter	-9.9%	-15%	-17.1%	-17.5%	-20.1%	-13%
Percentage change since Sep 07	-75.4%	-68.1%	-55.8%	105.9%	-60%	-67.7%

<sup>1</sup> Total Voice only SIOs, as referred to in Attachment A to the Telstra Customer Access Network Record Keeping and Reporting Rules 2007 (Telstra CAN RKR)

<sup>2</sup> Total Voice and DSL SIOs, as referred to in Attachment A to the Telstra CAN RKR

<sup>3</sup> Total DSL only SIOs, as described in Attachment A to the Telstra CAN RKR

<sup>4</sup> ULLS Access Seeker, as described in Attachment A to the Telstra CAN RKR

<sup>5</sup> LSS Access Seeker, as described in Attachment A to the Telstra CAN RKR

**Table 2: Number of ESAs by number of ULLS Access Seekers**

<b>Number of ULLS Access Seekers</b>	<b>Number of ESAs</b>
0	4519
1	104
2	86
3	67
4	82
5	62
6	67
7	41
8	13
9	20
10	4
> 10	2
Total	5067

**Table 3: Number of ESAs by number of Access Seekers**

<b>Number of Access Seekers using ULLS and/or LSS</b>	<b>Number of ESAs</b>
0	4499
1	118
2	75
3	76
4	86
5	61
6	70
7	42
8	14
9	20
10	4
> 10	2
Total	5067