

From: [REDACTED]
To: [Postal Services](#)
Subject: strong opposition to Australia Post's plan to raise postage stamp
Date: Wednesday, 14 February 2024 3:10:22 PM

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I am writing to express my strong opposition to Australia Post's plan to raise postage stamp prices. As a concerned citizen and loyal customer, I am deeply troubled by the potential negative impact this price hike could have on both Australian consumers and businesses.

Revenue Growth and Letter Loss Claims:

Australia Post boasts remarkable revenue growth, largely attributed to the surge in parcel deliveries. However, their claim of publishing letter loss raises significant doubts about the transparency and accuracy of their financial assessment. It is imperative that the ACCC scrutinizes these claims with unwavering diligence. I believe an examination is required of whether Australia Post's financial reporting truthfully reflects the dual responsibilities of letter carriers who simultaneously handle small parcels. In addition, the large growth of e-commerce has led to a substantial increase in medium and large letters being sent, priced significantly higher than small letter rates.

Transition to a 2nd-day Delivery Model:

In many regions, Australia Post has already transitioned to a 2nd-day delivery model for letter mail. It is essential to question why, following such a transition, consumers are now faced with additional financial challenges to this letter mail.

Ensuring Fair Pricing for All:

Australia Post's practice of offering substantial discounts to e-commerce giants like Amazon while burdening everyday consumers with the financial load is not just unfair but a profound injustice. Pricing decisions should be guided by an unwavering commitment to the best interests of all consumers, regardless of their size or influence.

Impact on Vulnerable Populations:

Raising stamp costs disproportionately affects vulnerable populations, such as the elderly who rely on traditional mail for important communications like bills, government notices and communicating with loved ones. Such a price hike could create financial hardships for these individuals who may not have easy access to digital alternatives. Australia Post, as an essential government entity with the government as its major and sole shareholder, carries a solemn duty and responsibility to provide an efficient and cost-effective postal service to every member of our community.

Recent Parcel Price Increase:

One of the primary reasons cited for the recent hike in parcel prices, was to provide financial support to the letter business. Implementing an additional postage stamp increase on top of this appears to be a clear case of double dipping.

Abuse of Market Position:

Australia Post holds a monopoly in the letter business and a strong position in the parcel business. Their actions suggest an abuse of their dominant market position, as they appear to believe they can levy price hikes without restraint, irrespective of fairness, due to the absence of viable alternatives.

Sincerely,

[Redacted signature]

[Redacted signature]