

[REDACTED]

From: Philip Kennedy [REDACTED]
Sent: Friday, 23 June 2017 11:48 AM
To: Retail Electricity Inquiry
Subject: TRIM: RE: Energy Price enquiry Submission [DLM=For-Official-Use-Only]

[REDACTED]

A bit more to add to my submission:

I would suggest that the Gas and Fuel and the SEC were created to solve a problem, either way we should review the history of the effects of forming these companies on the price and stability of gas, as in the absence of these we seem to have reverted back to the situation that existed before they were created.

History repeats itself and while I do not have the resources to review that history, it is important to understand the history and its mistakes in order plan for the future.

Gas and electricity companies should NOT be able to increase rates just because someone did not sign up to their latest marketing campaign, they should always give their customers the cheapest deal possible.

In addition they should only be allowed to advertise that actual rate that will be charged and they should all

have the same cut off points for their different rates. This idea of advertising discounts off an unmentioned number

should be banned, if they want to advertise a discount off the rate we are already paying with our current company

that is fine as long as they still always specify what the actual rate they are offering really is in an easily comparable way.

I think if they send me a letter saying they can give me 30% off electricity it should be 30% off what I am

paying NOW, not off some other unmentioned number, as that is the impression they are trying to create

they should be held to that.

[REDACTED]