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**From:** The Creighton's [REDACTED]  
**Sent:** Saturday, 22 April 2023 10:22 PM  
**To:** Financial Services Competition  
**Subject:** Interest Rates Feedback

[REDACTED] [REDACTED]

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Dear Sir / Madam,

Yes I would like to contribute some feedback about the banks with interest rates on deposits and loans. They are very quick to pass on the RBA increases however not very quick on reducing interest rates on loans! Also they do not give you much or any interest on your savings or term deposits these days! Especially when the media let the public know that a bank reported that they have just made a HUGE profit - well what about your customers!! It simply is not fair....

Yours faithfully,  
Paul Creighton