## Appendix A: Current pricing plans offered by MNOs

1.1 The competitive nature of the Australian mobile industry can be observed through the pricing plans offered by MNOs to the consumer market. The following tables will provide a comparison of some of the key features of the current pricing plans offered by MNOs for the three main categories of mobile plans for consumers: (i) post-paid; (ii) capped; and (iii) prepaid offers.
1.2 As shown in the following tables, the retail prices offered by all MNOs remain competitive in terms of standard call rates and connection fees (flagfall) per call.

Table 1: Current post-paid pricing plans offered by MNOs

| Post Paid Plans | Telstra | Optus | Vodafone | Hutchinson 3 |
| :---: | :---: | :---: | :---: | :---: |
| Plans available | $\begin{aligned} & \$ 20, \$ 30, \$ 40, \$ 60, \$ 80, \$ 100, \\ & \$ 150 \text { and } \$ 250 \end{aligned}$ | $\begin{aligned} & \$ 9, \$ 19, \$ 29, \$ 39, \$ 49, \$ 59, \$ 79, \\ & \$ 99 \text { and } \$ 149 \end{aligned}$ | \$20, \$30, \$50, \$80, \$100 and \$150 |  |
| Contract period | 12 or 24 months | 12 or 24 months | 12 or 24 months |  |
| Included value | Credit equivalent to value of the plan PLUS additional member credit <br> \$20 Plan: \$20 + \$5 <br> \$30 Plan: \$30 + \$6 <br> \$40 Plan: \$40 + \$7.50 <br> \$60 Plan: \$60 + \$10 <br> \$80 Plan: \$80 + \$15 <br> \$100 Plan: $\$ 100+\$ 17.50$ <br> \$150 Plan: \$150 + \$20 <br> \$250 Plan: \$250 + \$30 | Included credit PLUS monthly extra included data <br> \$9 Plan: \$5 <br> \$19 Plan: \$14 + \$5 <br> \$29 Plan: \$24 + \$5 <br> \$39 Plan: \$34 + \$5 <br> \$49 Plan: \$44 + \$5 <br> \$59 Plan: \$54 + \$5 <br> \$79 Plan: \$74 + \$5 <br> \$99 Plan: \$94 + \$5 <br> \$149 Plan: \$144 + \$5 | Credit equivalent to value of the plan <br> \$20 Plan: \$20 <br> \$30 Plan: \$30 <br> \$50 Plan: \$50 <br> \$80 Plan: \$80 <br> \$100 Plan: \$100 <br> \$150 Plan: \$150 |  |
| Bonuses | Choice of one of the following options: <br> - 20c for 10 min Night <br> - Free $24 / 7$ <br> - Free Text <br> - Free 50 Text <br> - My Hour <br> - Per Second Saver | Included bonuses with all 'yes' plans: <br> - Free for 5 <br> - Rollover <br> AND choice of one of the following options: <br> - MyTime <br> - 'yes’ Free Text <br> - 'yes’ Text \& Talk <br> - 'yes' Time | Choice of one of the following options*: <br> - Free standard text <br> - Free standard call minutes <br> - Free international call minutes <br> - Free internet <br> * values associated with each bonus vary according to value of plan |  |


| Post Paid Plans | Telstra | Optus | Vodafone | Hutchinson 3 |
| :---: | :---: | :---: | :---: | :---: |
| Standard call rates (per 30 seconds) | \$20 Plan: \$0.47 <br> \$30 Plan: \$0.44 <br> \$40 Plan: \$0.36 <br> \$60 Plan: \$0.26 <br> \$80 Plan: \$0.24 <br> \$100 Plan: \$0.22 <br> \$150 Plan: \$0.20 <br> \$250 Plan: \$0.19 | \$9 Plan: \$0.52 <br> \$19 Plan: \$0.46 <br> \$29 Plan: \$0.43 <br> \$39 Plan: \$0.33 <br> \$49 Plan: \$0.29 <br> \$59 Plan: \$0.24 <br> \$79 Plan: \$0.21 <br> \$99 Plan: \$0.19 <br> \$149 Plan: \$0.17 | \$20 Plan: \$0.48 <br> \$30 Plan: \$0.40 <br> \$50 Plan: \$0.30 <br> \$80 Plan: \$0.22 <br> \$100 Plan: \$0.20 <br> \$150 Plan: \$0.18 |  |
| International call rates (per 30 seconds) | $\sim$ | As above <br> International call cap - <br> $\$ 0.15$ per 30 sec capped at $\$ 3$ for <br> 10 minutes to selected countries | Varies depending on destination |  |
| Flagfall (per voice call) | \$0.27 per call | \$0.25 per call | \$0.25 per call |  |
| Standard video calls (per 30 seconds) | \$0.55 | \$0.50 | 1.5 times standard call rate |  |
| International video calls (per 30 seconds) | \$0.75 per 30 secs | \$0.75 per 30 secs | Varies depending on destination |  |
| Flagfall (per video call) | \$0.27 per call | \$0.35 per call | \$0.25 per call |  |
| Standard SMS <br> (up to 160 characters) | \$0.25 each | \$0.25 each | \$0.25 each |  |
| International SMS (up to 160 characters) | ~ | \$0.50 each | \$0.25 each |  |
| Standard Picture MMS | \$0.50 each | \$0.50 each | \$0.50 each |  |
| International Picture MMS | $\sim$ | \$0.75 each | \$0.50 each |  |


| Post Paid Plans | Telstra | Optus | Vodafone | Hutchinson 3 |
| :--- | :--- | :--- | :--- | :--- |
| Standard Video MMS | $\$ 0.75$ each | $\$ 0.50$ each | $\$ 0.75$ each |  |
| International Video MMS | $\sim$ | $\$ 0.75$ each | $\$ 0.75$ each |  |
| Voicemail | Retrieval: \$0.30 per 30 sec in <br> Australia. No flagfall and no <br> diversion charges. | Deposit: Free <br> Retrieval: $\$ 0.30$ per 30 sec | Standard call rate via 121 <br> Free if ring alert option is chosen |  |

\# All information has been compiled from company websites
\# Not all information for each plan has been included. For example, calls to 13 numbers, calls to operator assisted numbers, calls to premium services and data charges.

Table 2: Current capped pricing plans offered by MNOs

| Cap Plans | Telstra | Optus | Vodafone | Hutchinson 3 |
| :---: | :---: | :---: | :---: | :---: |
| Plans available: | \$49, \$79, \$99 and \$129 Caps | \$19, \$49 and \$59 Caps <br> \$79 Cap + Unlimited Text | \$29, \$49, \$79, \$99 and \$129 | $\begin{aligned} & \text { \$29, \$39, \$49, \$69, \$99, \$129, } \\ & \$ 149 \text { and } \$ 199 \end{aligned}$ |
| Contract period | 12 or 24 months | 24 months | 24 months | 24 months |
| Included value | \$49 Cap: \$200 + \$50 (calls to Telstra mobiles) <br> \$79 Cap: \$450 + \$100 (calls to Telstra mobiles) \$99 Cap: \$550 + \$150 (calls to Telstra mobiles) \$129 Cap: $\$ 700+\$ 200$ (calls to Telstra mobiles) | $\begin{aligned} & \text { \$19 Cap: } \$ 50 \\ & \$ 49 \text { Cap: } \$ 300 \\ & \$ 59 \text { Cap: } \$ 350 \\ & \$ 79 \text { Cap: } \$ 550+\text { unlimited } \\ & \text { standard SMS } \end{aligned}$ | $\begin{aligned} & \text { \$29 Cap: } \$ 150 \\ & \text { \$49 Cap: } \$ 340 \\ & \text { \$79 Cap: } \$ 650 \\ & \$ 99 \text { Cap: } \$ 1000 \\ & \$ 129: \$ 2000 \end{aligned}$ | \$29 Cap: <br> \$150 (incl. up to 150MB) + \$160 <br> ( 180 mins to 3 mobiles) <br> \$49 Cap: <br> \$350 (incl. up to 500MB) + \$240 <br> ( 300 mins to 3 mobiles) <br> \$69 Cap: <br> $\$ 650$ (incl. up to 1GB) + \$350 <br> ( 500 mins to 3 mobiles) <br> \$99 Cap: <br> \$1000 (incl. up to 2GB) + \$1750 <br> ( 2500 mins to 3 mobiles) <br> $\$ 129$ Cap: <br> \$1200 (incl. up to 2GB) + \$1750 <br> ( 2500 mins to 3 mobiles) <br> \$149 Cap: <br> \$1600 (incl. up to 2GB) + \$1750 <br> ( 2500 mins to 3 mobiles) <br> \$199 Cap: <br> \$2000 (incl. up to 2GB) + \$2100 <br> ( 3000 mins to 3 mobiles) |


| Cap Plans | Telstra | Optus | Vodafone | Hutchinson 3 |
| :---: | :---: | :---: | :---: | :---: |
| Bonuses |  | Included bonuses with all 'yes' plans: <br> - 'yes' Time <br> - Free for 5 | Included bonus with all Caps: <br> - Unlimited Free Weekends (to Vodafone mobiles) | Choice of one of the following options: <br> - News Pack <br> - Sport Pack <br> - Fun Pack <br> Add another one for \$3 |
| Standard call rates (per 30 seconds) | $\begin{aligned} & \text { \$49 Cap: } \$ 0.40 \\ & \text { \$79 Cap: } \$ 0.35 \\ & \text { \$99 Cap: } \$ 0.35 \\ & \text { \$129 Cap: } \$ 0.30 \end{aligned}$ | \$19 Cap: \$0.47 <br> \$49 Cap: $\$ 0.40$ <br> \$59 Cap: $\$ 0.40$ <br> \$79 Cap: $\$ 0.37$ | \$29 Cap: $\$ 0.42$ <br> \$49 Cap: $\$ 0.40$ <br> \$79 Cap: $\$ 0.40$ <br> \$99 Cap: $\$ 0.35$ <br> \$129 Cap: $\$ 0.35$ | \$29 Cap: $\$ 0.40$ \$49 Cap: $\$ 0.40$ \$79 Cap: $\$ 0.35$ \$99 Cap: $\$ 0.35$ \$129 Cap: $\$ 0.35$ \$149 Cap: $\$ 0.35$ \$199 Cap: $\$ 0.35$ |
| International call rates (per 30 seconds) | ~ | Varies depending on destination (not included in Cap) | ~ | Varies depending on destination (up to \$100 included in Caps) |
| Flagfall (per voice call) | \$49/\$79 Cap: $\$ 0.37$ per call \$99/\$129 Cap: \$0.27 per call | National: $\$ 0.35$ per call International: \$0.27 per call | \$0.35 per call | \$0.30 per call |
| Standard video calls (per 30 seconds) | $\sim$ | \$0.50 per 30 secs | \$29 Cap: \$0.63 <br> \$49 Cap: $\$ 0.60$ <br> \$79 Cap: $\$ 0.60$ <br> \$99 Cap: $\$ 0.525$ <br> \$129 Cap: \$0.525 | \$0.50 per 30 secs |
| International video calls (per 30 seconds) | $\sim$ | Not included in Cap | $\sim$ | Varies depending on destination (up to $\$ 100$ included in Caps) |


| Cap Plans | Telstra | Optus | Vodafone | Hutchinson 3 |
| :---: | :---: | :---: | :---: | :---: |
| Flagfall (per video call) | \$49/\$79 Cap: $\$ 0.37$ per call \$99/\$129 Cap: $\$ 0.27$ per call | \$0.35 per call | \$0.35 per call | \$0.30 per call |
| Standard SMS <br> (up to 160 characters) | \$0.25 each | \$0.25 each | \$0.25 each | \$0.25 each |
| International SMS (up to 160 characters) | \$0.50 each | \$0.50 each | \$0.25 each | \$0.35 each |
| Standard Picture MMS | \$0.50 each | \$0.50 each | \$0.50 each | $\$ 0.50$ each (to 3 mobiles) <br> $\$ 0.75$ each (other network) |
| International Picture MMS | ~ | \$0.75 each | \$0.50 each | \$0.75 each |
| Standard Video MMS | \$0.50 each | \$0.50 each | \$0.75 each | $\$ 0.50$ each (to 3 mobiles) <br> $\$ 0.75$ each (other network) |
| International Video MMS | ~ | \$0.75 each | \$0.75 each | \$0.75 each |
| Voicemail | Retrieval: $\$ 0.30$ per 30 sec in Australia. No flagfall and no diversion charges. | Deposit: Free <br> Retrieval: $\$ 0.30$ per 30 sec | Standard call rate via 121 <br> Free if ring alert option is chosen | Deposit: free Retrieval: Standard call rate + $\$ 0.30$ flagfall |

\# All information has been compiled from company websites
\# Not all information for each plan has been included. For example, calls to 13 numbers, calls to operator assisted numbers, calls to premium services and data charges

Table 3: Current prepaid pricing plans offered by MNOs

| Pre-Paid Plans | Telstra | Optus | Vodafone | Hutchinson 3 |
| :--- | :--- | :--- | :--- | :--- |
| Plans available | Minimum $\$ 30$ | $\$ 30, \$ 40, \$ 50, \$ 70$ and $\$ 100$ | $\$ 29, \$ 49, \$ 79$ and $\$ 149$ | $\$ 29, \$ 49, \$ 69$ and $\$ 99$ |
| Types of plans available |  | Turbo Cap <br> Data Blaster <br> Bigger \& Better Free Calls <br> Every Now \& Then | Pre-paid Caps | Pre-paid Caps |


| Pre-Paid Plans | Telstra | Optus | Vodafone | Hutchinson 3 |
| :---: | :---: | :---: | :---: | :---: |
| Included value | Credit equivalent to value of the prepaid recharge | Turbo Cap - <br> \$30 Value: \$300 <br> \$40 Value: \$400 <br> \$50 Value: \$600 <br> \$70 Value: \$1000 <br> \$100 Value: \$1500 <br> Data Blaster - <br> \$30 Value: <br> \$20 + \$10 + 50MB <br> \$40 Value: <br> $\$ 30+\$ 100+100 \mathrm{MB}$ <br> \$50 Value: <br> $\$ 40+\$ 150+200 \mathrm{MB}$ <br> \$70 Value: <br> $\$ 50+\$ 250+500 \mathrm{MB}$ <br> \$100 Value: <br> $\$ 80+\$ 400+1 \mathrm{~GB}$ <br> Bigger \& Better Free Calls- <br> $\$ 30$ Value: $\$ 30+300$ mins <br> \$40 Value: $\$ 40+400$ mins <br> $\$ 50$ Value: $\$ 50+500$ mins <br> \$70 Value: \$30 + 300 mins <br> \$100 Value: <br> $\$ 100+1000$ mins <br> Every Now \& Then - <br> \$30 Value: \$30 <br> \$40 Value: \$40 <br> \$50 Value: \$50 <br> \$70 Value: \$70 <br> \$100 Value: \$100 | \$29 Jumbo Cap: \$150 <br> \$49 Maxi Cap: \$340 <br> \$79 Super Cap: \$650 <br> \$149 Mega Cap: \$1250 | \$29 Cap: <br> \$150 (incl. up to 150MB) + \$160 <br> (180 mins to 3 mobiles) <br> \$49 Cap: <br> \$350 (incl. up to 500MB) + \$240 <br> ( 300 mins to 3 mobiles) <br> \$69 Cap: <br> \$650 (incl. up to 1GB) + \$350 <br> ( 500 mins to 3 mobiles) <br> \$99 Cap: <br> \$1000 (incl. up to 2GB) + \$1750 <br> (2500mins to 3 mobiles) |


| Pre-Paid Plans | Telstra | Optus | Vodafone | Hutchinson 3 |
| :---: | :---: | :---: | :---: | :---: |
| Bonuses | Choice of one of the following options - <br> - Talk \& Text <br> - 1c Text <br> - Talk Time <br> - Telstra Long Life | Included bonuses: <br> Turbo Cap - <br> - Unlimited access to MySpace Mobile \& YouTube <br> Data Blaster - <br> - Unlimited SMS/MMS <br> Bigger \& Better Free Calls and Every Now \& Then - <br> - MyTime minutes $\$ 30$ Value: 100 mins $\$ 40$ Value: 100 mins $\$ 50$ Value: 150 mins \$70 Value: 150 mins \$100 Value: 200 mins | Included bonus for \$49, \$79 and \$149 Pre-paid Caps - <br> - $\$ 10$ worth of Cap can be used for Vodafone live! Subscriptions and downloads | Included bonus for all Caps - <br> - $\$ 10$ worth of Cap can be used for Planet 3 services |
| Standard call rates (per 30 seconds) | \$0.39 per 30 secs | $\$ 0.39$ per 30 secs <br> Turbo Cap - $\$ 0.89$ per min | \$0.78 per min | \$29 Cap: $\$ 0.45$ per 30 secs <br> $\$ 49$ Cap: $\$ 0.40$ per 30 secs <br> \$69 Cap: $\$ 0.35$ per 30 secs <br> \$99 Cap: $\$ 0.35$ per 30 secs <br> National roaming rate for all Cap plans: $\$ 0.59$ per 30 secs |
| International call rates (per 30 seconds) | ~ | Varies depending on destination | Varies depending on destination | Varies depending on destination (up to $\$ 100$ included within Cap) |
| Flagfall (per voice call) | \$0.30 per call | $\$ 0.29$ per call <br> Turbo Cap - $\$ 0.35$ per call | \$0.35 per call | National: $\$ 0.35 \wedge$ per call International: $\$ 0.40^{\wedge}$ per call |


| Pre-Paid Plans | Telstra | Optus | Vodafone | Hutchinson 3 |
| :---: | :---: | :---: | :---: | :---: |
| Standard video calls (per 30 seconds) | \$0.55 per 30 secs | \$0.50 per 30 secs | \$0.78 per min | \$0.50 per 30 secs |
| International video calls (per 30 seconds) | ~ | ~ | Varies depending on destination | $\$ 0.85$ per 30 secs <br> (up to $\$ 100$ included in Cap) |
| Flagfall (per video call) | \$0.30 per call | \$0.35 per call | \$0.35 per call | National: \$0.35^ per call |
| Standard SMS <br> (up to 160 characters) | \$0.25 each | $\$ 0.25$ each <br> Turbo Cap - <br> $\$ 0.25$ each (to Optus prepaid) <br> $\$ 0.29$ each (other network) | \$0.25 each | \$0.25 |
| International SMS (up to 160 characters) | \$0.50 each | \$0.35 each | \$0.25 each | \$0.45^ each |
| Standard Picture MMS | \$0.50 each | \$0.50 each | \$0.50 each | $\$ 0.50$ each (to 3 mobiles) <br> $\$ 0.75$ each (other network) |
| International Picture MMS | \$0.75 each | \$0.75 each | \$0.50 each | \$0.75 each |
| Standard Video MMS | \$0.75 each | \$0.50 each | \$0.75 each | $\$ 0.50$ each (to 3 mobiles) <br> $\$ 0.75$ each (other network) |
| International Video MMS | \$0.75 each | \$0.75 each | \$0.75 each | \$0.75 each |
| Voicemail | Retrieval: $\$ 0.30$ per 30 sec in Australia + \$0.30 flagfall and no diversion charges. | Deposit: free <br> Retrieval: $\$ 0.20$ per 30 secs | Standard call rate via 121 <br> Free if ring alert option is chosen | Deposit: free Retrieval: Standard call rate + $\$ 0.35 \wedge$ flagfall |


| Pre-Paid Plans | Telstra | Optus | Vodafone | Hutchinson 3 |
| :--- | :--- | :--- | :--- | :--- |
| Credit expiry |  | Turbo Cap: 30 days <br> Data Blaster: 30 days <br> Bigger \& Better Free Calls: 60 <br> days <br> Every Now \& Then: <br> 186 days | 30 days |  |

\# All information has been compiled from company websites
\# Not all information for each plan has been included. For example, calls to 13 numbers, calls to operator assisted numbers, calls to premium services and data charges
^ The following price changes will be effective from 4 February 2009, as indicated on Hutchinson 3 website.

