

[REDACTED]

---

**From:** Michael Johnson [REDACTED]  
**Sent:** Sunday, 6 August 2017 11:16 AM  
**To:** Retail Electricity Inquiry  
**Subject:** TRIM: Electricity Price Increases from Energy Aust. From 3/7/17  
**Attachments:** attachment 1.pdf

**HP TRIM Record Number:** D17/108525

Dear Sirs,

I refer to your inquiry into electricity and energy prices and wish to detail the advice I received from [REDACTED] from 1/7/2017. My wife and I are self-funded retirees, with little in our budget to absorb these type of amounts that [REDACTED] has imposed on us. This has already been reported to EWON and Energy Consumers Australia.

I take issue with [REDACTED] as to how these increases, (component wise), have been compiled and requested a breakdown from them as to the make up of their calculations. Of course they were unable or won't give me this and advised they couldn't offer any of the figures I requested. A near 40% increase in some of these figures is no small amount and so I have reported this non cooperation to EWON twice now, as I am not prepared to accept these increases without some justification on their part.

I attach below some of the correspondence to my Federal MP as well as the Premier/ Josh Frydenberg/ Malcolm Turnbull and Don Harwin NSW Energy Minister.

To date only acknowledgements have been received.....but no actual answers from any of them....especially Harwin....he hasn't even acknowledged my communication.

I trust you can use this information to obtain some sort of justice in sorting out the, (in my opinion), price gouging I believe is being carried out by these energy retailers and suppliers.

Thank you  
Yours sincerely

Michael Johnson  
[REDACTED]  
[REDACTED]  
[REDACTED]

1. Advice of price increase???? Or "YOUR RATES WILL CHANGE!...look it up on the internet!!
2. Comparison of old rates v/s new rates
3. [REDACTED] explanation as to why they have gone up....what a joke!
4. Copy of email sent to MP's State and Federal with, (to date), no responses.

"Dear Josh Frydenberg,

*My wife and I are self-funded retirees, ( and do not qualify for a pension), and have little in our budget to absorb over-the-top increases in power/rates etc....I have written to you before but now you can see how bad this has become.*

*I decided to check today , 26/7/2017 ,the new increases from [REDACTED] against the so-called 20% + increases which have been bandied around in the media.*

*To my horror these are now the increases I will be subject to after 1/7/17;*

*Peak ....increase of .....11.47%  
Off Peak ..increase of .....38.8% !!!  
Shoulder....increase of.....26.55% !!  
Dedicated Circuit (hot water) increase of 38.73%!  
Supply Charge .....increase of 10%.*

*SO MUCH FOR A 20% increase! .....this is much much more!....and please don't tell me to look at other retailers as they are not offering anything better but try and confuse by using different jargon and terms to muddy the water....none of them seem to be any better.*

*...these are horrific!....but what I don't understand is why Off Peak and Shoulder have gone up so much more than Peak??.....surely it should be the other way round? I attach below the rates for your perusal.*

*And no one in authority in [REDACTED] will talk or explain it to me.  
I have sent all this yet again to Alister Henskens my local NSW MP .....but I don't know if he can do anything.....it has all gone mad!....no one seems to care....*

*I am requesting that you as a responsible Minister and Federal MP in charge of Energy, do something about these unbelievable increases and offer people like us some relief from this shambolic state of affairs.....it simply is untenable.*

*Thank you*

*Michael Johnson*

[REDACTED]  
[REDACTED]  
[REDACTED]"

5. Response from Premier.... who sent it to Harwin....so to date, no response.

Sent from my iPad

Sent from my iPad