

Submission - Letter Price Rise

How can Australia Post seek to charge more of something (standard letter to rise from \$1.10 to \$1.20) and but give less in return - we only receive 5 letter deliveries each 2 weeks.

I refer to the services offered by Australia Post and their current opening hours.

Australia Post provides so many more services other than basic postal charges. Such services include payment of Council Rates, Water Rates, NRMA and other insurance renewals and payments, currency options, passport applications, the list goes on. Long queues and waiting times are all too common. In recent years the cost of a basic domestic stamp has risen by 25%. Yet we still only get one mail delivery every second or third day. Clearly with such more services and functions, Australia Post needs to extend its operating hours in line with other consumer services. This should include Saturdays as well. Quite simply, posting letters and parcels cannot be done over the internet. A trip to the Post Office is required.

Australia Post makes much profit from the above services provided by Post Offices.

Australia Post enjoys a Monopoly in Australia. Unless customer service and delivery is expanded/increased, there should be no price rise to standard letter delivery.

