

25 May 2016

Mr Michael Cosgrave Group General Manager Communications Group Australian Competition and Consumer Commission Level 35, The Tower 360 Elizabeth Street Melbourne Vic 3000 Email: michael.cosgrave@accc.gov.au

Copy to: Mr Sean Riordan General Manager Industry Structure and Compliance Branch Australian Competition and Consumer Commission **Email: sean.riordan@accc.gov.au** 

Dear Mr Cosgrave,

## **Consultation on the Replacement of Schedule 1**

We refer to our previous correspondence with Sean Riordan and Ed Seymour of your office on 26 April 2016 and the reply from Sean Riordan to Jane van Beelen of 29 April 2016. In accordance with clause 5.2 of the Varied Migration Plan accepted by the ACCC on 26 June 2015 and further to our previous correspondence, we are writing to notify you that Telstra is now commencing consultation on the proposed replacement Schedule 1 to reflect the changes necessitated by the MTM Variations to the Migration Plan. A copy of the proposed replacement Schedule is attached for your attention.

Schedule 1 outlines the process we use to effect business-as-usual disconnection of standard Copper services. The MTM Variations mean nbn co may use the existing Copper network infrastructure over which Telstra currently supplies Copper Services to Retail and Wholesale Customers for the purpose of supplying a new nbn service to an FTTN-Connected Premises or an FTTB-Connected Premises. In this case, Telstra will disconnect these Copper Services without the customer of Telstra Retail or Telstra Wholesale needing to place a disconnection order.

To reflect this change in practice, and to reflect the work recently undertaken by the Communications Alliance in developing the *Industry Guidance Note (IGN 008): NBN FTTB/N Migration Processes*, Telstra has updated Schedule 1 with the addition of a new section 8 setting out the changes in the business as usual process for disconnecting Copper Services at FTTN-Connected Premises and FTTB-Connected Premises.We have also made some other consequential changes for clarity to align with terminology used in the Varied Migration Plan.

We are currently advising Wholesale Customers and nbn co of the consultation on this Schedule. As we are also required to consult with the ACCC, could you please provide your feedback on the replacement Schedule by 24 June 2016.



Please do not hesitate to contact Chris Williams on (07) 3455 3112 if you have any comments in the meantime.

Yours sincerely

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Jane van Beelen Executive Director, Regulatory Affairs Corporate Affairs Jane.vanBeelen@team.telstra.com