



Our ref: 51717
Contact officer: Darren Kearney
Contact phone: (03) 9290 1966

11 December 2020

Mr Iain Little
Director of Equivalence, Regulatory
Sustainability, External Affairs & Legal
Telstra Corporation Limited

Email: Iain.Little@team.telstra.com
CC: Steven.Kuluveovski@team.telstra.com

Dear Mr Little,

Request for forbearance to defer Migration Plan Wave 77b disconnections

I refer to your letter dated 10 December 2020 concerning Telstra's request for forbearance regarding the deferral of Migration Plan disconnection arrangements and related activities for disconnection Wave 77b during the 2020/21 Christmas and New Year holiday period.

I note that Telstra and NBN Co have agreed to the proposed deferral arrangements and that similar arrangements have been implemented for the Christmas and New Year holiday period in previous years to maintain service continuity for customers during this period.

The ACCC agrees to Telstra's request for forbearance to implement the deferred disconnection arrangements set out in your letter in lieu of the arrangements under the Migration Plan.

Darren Kearney can be contacted on (03) 9290 1966 if you would like to discuss this matter.

Yours sincerely

Sean Riordan
General Manager
Communications Markets and Advocacy Branch