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Our ref: 51717
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12 December 2019

Mr Iain Little
Director of Equivalence, Regulatory Affairs
Corporate Affairs
Telstra Corporation Limited

Email: iain.little@team.telstra.com
CC: peter.walsh.2@team.telstra.com

Dear Mr Little

Re: Request for extension of forbearance from existing disconnection requirements for non-serviceable premises in Service Continuity Regions

I refer to your letter dated 3 December 2019 requesting forbearance to apply extensions to disconnection requirements for premises that remain not NBN-serviceable in disconnection waves 59 and 60 and which are currently subject to extended disconnection arrangements.

The ACCC agrees to Telstra's request on the basis that it will promote service continuity.

I note that Telstra has submitted a proposed variation to the Migration Plan which includes amendments to extend disconnection timeframes consistent with this forbearance request. The ACCC will consider this proposal in accordance with the Migration Plan principles and is currently consulting publicly on the proposed variation.

Please contact Rod Middleton on 03 9290 1981 if you would like to discuss this matter further.

Yours sincerely

Robert Wright
General Manager
Insurance and Wireline Markets Branch