



Our ref: 44576
Contact officer: Darren Kearney
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29 May 2020

Iain Little
Director of Equivalence - Regulatory Affairs
Legal and Corporate Affairs

By email: iain.little@team.telstra.com
cc: Jane.vanBeelen@team.telstra.com
cc: Peter.Walsh.2@team.telstra.com

Dear Iain,

Telstra's proposed replacement Required Measures 5(A) and 5(D) under the Migration Plan

I refer to your letter dated 12 May 2020, advising that industry consultation for the proposed replacement Required Measure 5(A) for BDSL products on FTTC and Required Measure 5(D) for the ISDN national product exit has now concluded.

I note the issues raised in the consultation regarding disconnection processes for BDSL products on FTTC and the scheduled exit dates for ISDN and BDSL products in mid-2022.

The ACCC considers that the replacement Required Measures are consistent with the Migration Plan Principles and does not object to Telstra publishing the replacement RM 5(A) and RM 5(D) on its Wholesale Customer Portal in accordance with clause 5.2(e) of the Migration Plan.

We encourage Telstra to continue working closely with NBN Co and retail service providers throughout the migration window to maintain service continuity for customers of these products and to enable a smooth transition to alternative solutions.

Please contact Darren Kearney if you would like to discuss this matter further.

Yours sincerely

Robert Wright
General Manager
Insurance and Wireline Markets