

[REDACTED]

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**From:** Ian and Caroline Bishop [REDACTED]  
**Sent:** Saturday, 22 April 2023 9:21 PM  
**To:** Financial Services Competition  
**Subject:** Savings

[REDACTED] [REDACTED]

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As a customer of the CBA for over forty years the interest on my savings has been appalling. So I'm changing banks. The Amp bank has know fees the interest rates are much much better and after my accounts with the CBA was scammed and I lost thousands there offer was an insult and I'm just a pensioner,50% of our saving had gone.

[REDACTED]