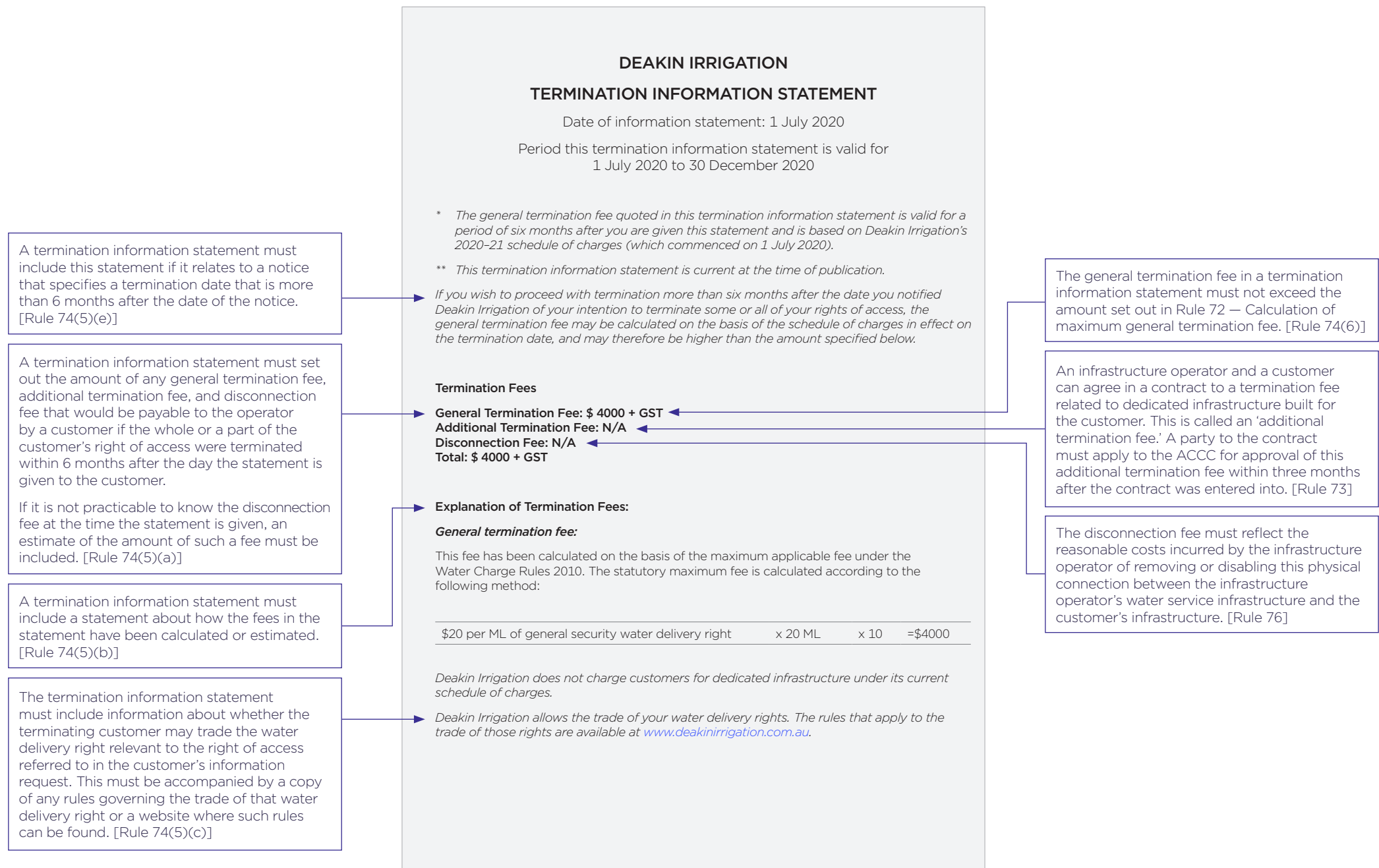


ACCC Note: Infrastructure operators are required to give their customers information on the termination fee that would apply if the customer were to surrender or terminate the whole or a specified part of their right of access, or to provide notice to terminate that access. This is known as an information request. This example termination information statement includes details that typically will be found on termination information statements that infrastructure operators are required to give. It is the responsibility of the operator to ensure that any termination information statement that it gives to a customer complies with the Water Charge Rules 2010 and any other relevant legal obligations.



EXAMPLE ONLY